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GENERAL STUDIES (TEST CODE : 1505)

Name of Candidate	TANUJ PATHAK		
Medium Hindi/Eng.	ENGLISH	Registration Number	
Center	ONLINE	Date 17/06/2021	

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6(a)	10	
6(b)	10	
6(c)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are **TWELVE** questions printed in **ENGLISH & HINDI** इसमें बारह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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Delhi- 110009

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

SECTION - A

1. (a) Open Government Data (OGD) can be seen as a step towards greater transparency and accountability in India. In this context, discuss the benefits of OGD and the challenges which lie therein. (150 words) 10

ओपन सरकारी डेटा (OGD) को भारत में अधिक से अधिक पारदर्शिता और जवाबदेही की दिशा में एक कदम के रूप में देखा जा सकता है। इस संदर्भ में, OGD के लाभों और उसमें निहित चुनौतियों की विवेचना कीजिए।

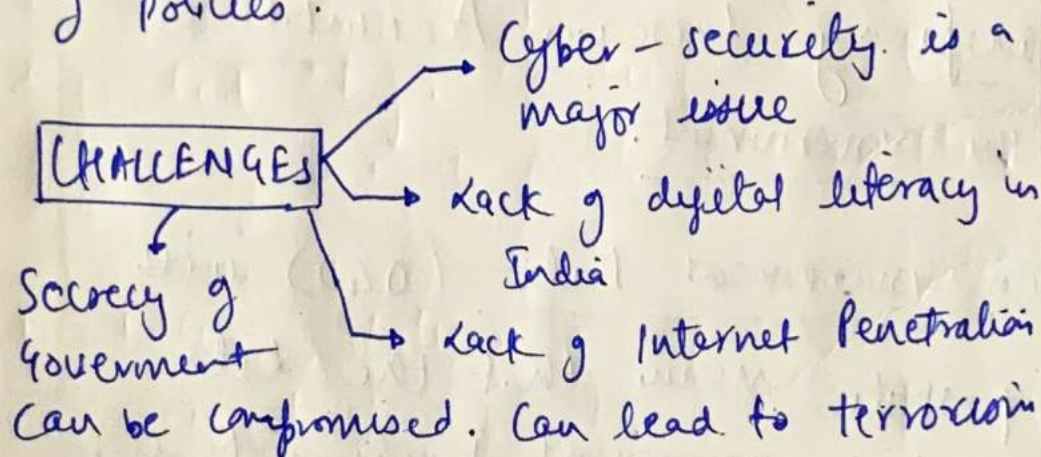
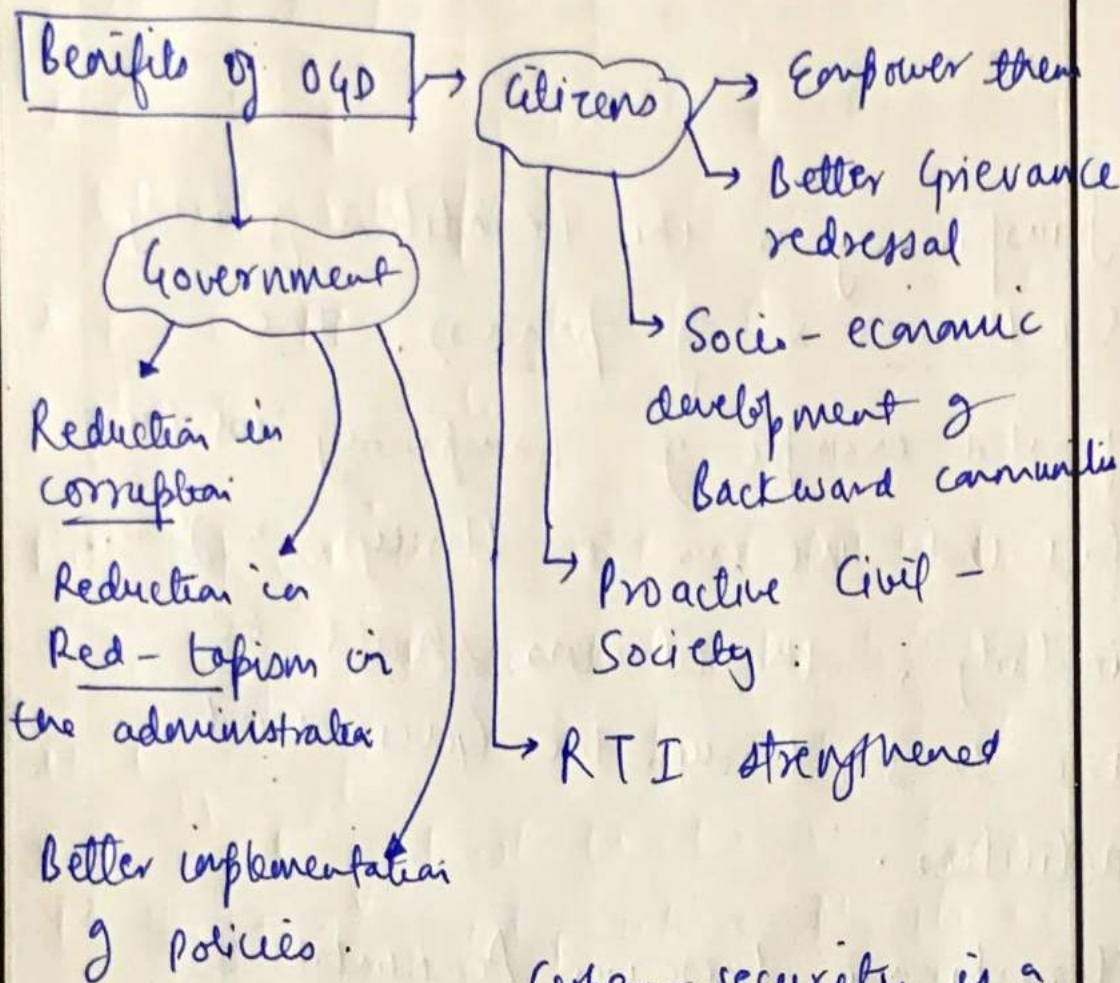
Transparency is the condition of being see-through & of openness. The greatest example of Transparency is the fact that we can see through a glass. Similarly, the citizens should be able to see through the Government activities.

Transparency Increases Accountability of the Government.

Open Government Data (OGD) ~~will~~ ~~be provide~~ means that the data ~~that~~ which government keeps with it; (which generally belong to citizens)

will be accessed by the Public.

This will empower the citizens.



Way forward → A Robust Cyber Security Framework is Needed

1. (b) "While corruption is never good, not all forms of corruption are equally bad for the economy, nor do they cause the same kind of harm." Critically analyse the statement in the context of India. (150 words) 10

यद्यपि भ्रष्टाचार कभी अच्छा नहीं होता है, तथापि सभी प्रकार के भ्रष्टाचार अर्थव्यवस्था के लिए समान रूप से बुरे भी नहीं होते हैं, न ही वे समान क्षति पहुंचाते हैं। भारत के संदर्भ में, इस कथन का समालोचनात्मक विश्लेषण कीजिए।

Corruption is the abuse of public resources or the position in public life for private/personal gains.

~~As~~ Corruption breeds in a system of opaqueness. It fosters a culture of greediness & selfishness in the society.

*According to the Utilitarian Philosophy:-

"Corruption greases the wheels of Governance"

i.e. Corruption sometimes causes the economic & political decision making to accelerate & thus fosters rapid socio-economic development of the society.

Examples → ~~breeding~~ * favour to a
Bridge builder in order to construct
the bridge faster.

* Provide Food grains to poor families
without Ration/Aadhar Card.

* Provide LPG connection to poor without
adequate documents.

But, Kant has considered All kinds
of corruption to be bad. He believes
that corruption leads to ~~corruption~~
~~lack~~ lack of trust in the society.
It builds a society where Morals are
degraded. Eg. Cheating is bad;
in spite of that it provide good results.

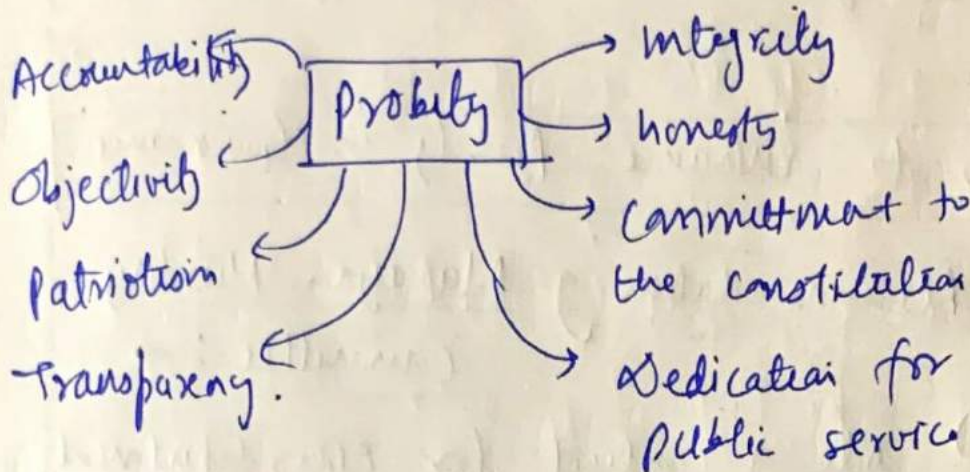
In India, Values are preferred over
an immoral development. So corruption is
in fact bad. But efforts should be made
for a faster Socio-Economic development of India.

2. (a) Probity in governance is an essential and vital requirement for an efficient and effective system of governance and for socio-economic development. Discuss. Also, state ways to enhance probity in governance.

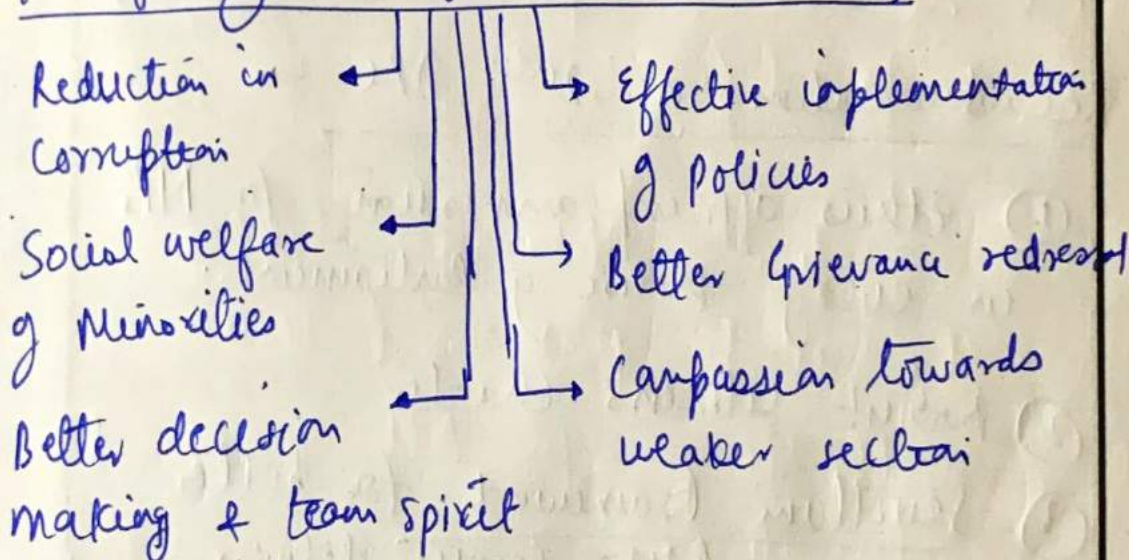
(150 words) 10

शासन व्यवस्था में ईमानदारी (प्रोबिटी) एक कुशल एवं प्रभावी शासन प्रणाली तथा सामाजिक-आर्थिक विकास के लिए एक अनिवार्य और महत्वपूर्ण आवश्यकता है। चर्चा कीजिए। साथ ही, शासन व्यवस्था में ईमानदारी बढ़ाने के तरीकों का भी उल्लेख कीजिए।

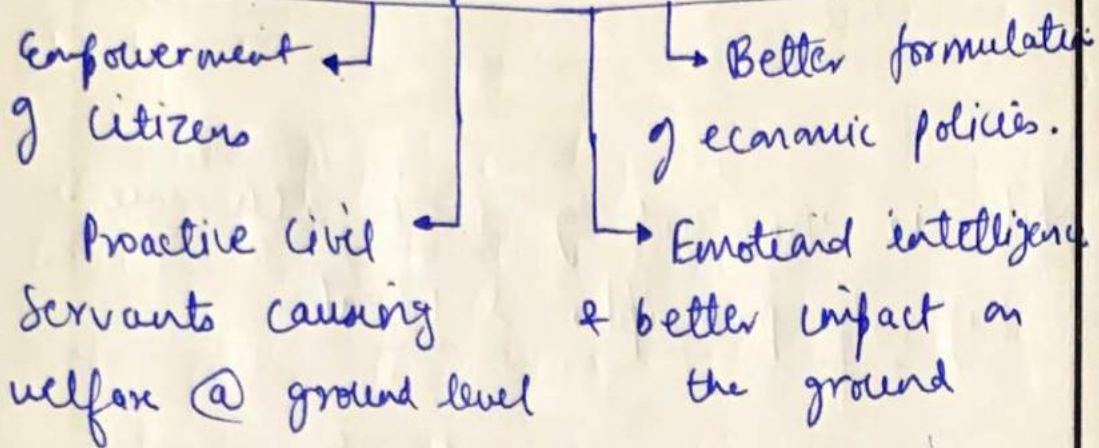
Probity is the act of strict adherence to highest principles & Ideals



Benefits of Probity in Governance



Benefits & Probity in Socio-economic development



Ways to Enhance Probity in Governance

→ Recommendation of Narayan Murthy Committee : →

- ① Code of conduct for every department
- ② Whistle blower protection rules

Recommendation of 2nd ARC →

- ① Ethics officer/commissioner for MPs in every house of Parliament.
- ② Robust Citizen's Charter
- ③ Sevottam framework for better public service delivery

2. (b) Highlighting the importance of whistle-blowing in an organisation, discuss the systemic factors that determine whether a person would become a whistle-blower. (150 words) 10

किसी संगठन में व्हिसल-ब्लोइंग के महत्व पर प्रकाश डालते हुए, उन प्रणालीगत कारकों की विवेचना कीजिए जो यह निर्धारित करते हैं कि कोई व्यक्ति सूचना-प्रदाता (व्हिसल-ब्लोवर) बनेगा या नहीं।

Corruption leads to the decline in trust & confidence of the public in authorities. That's why whistle-blowing becomes so important in an organization.

Favour of whistle blowing :-

Against whistle blowing

- | | |
|--|---|
| ① Reduction in Corruption | ★ May hinder <u>secrecy</u> of the organisation |
| ② Empowerment of Citizens | ★ <u>Publicity stunt</u> to gain popularity |
| ③ Increase in Staff morale | ★ <u>disloyalty</u> to organization |
| ④ Increase in Accountability & Transparency of the Government. | ★ <u>Existence</u> of org. can be at Risk |

Systematic factors :-

- ① If the corruption leads to loss of public property. Eg → In 24 Scam case → SC held that INACTION to save public property is a criminal offence.
- ② If whistle blowing leads to disloyalty & hinders secrecy of the organization, it can be withheld. But it has to be reported to higher authorities.
- ③ If the citizens would be at harm due to corruption whistleblowing should be definitely done.

Recommendation of Narayan Murthy committee is to provide protection for whistle blowers for All Government organizations!

3. What do each of the following quotations mean to you?

निम्नलिखित में से प्रत्येक उद्धरण का आपके लिए क्या अर्थ है?

(a) "Strive not to be a success, but rather to be of value." - Albert Einstein
(150 words) 10

"सफल व्यक्ति बनने का प्रयास मत कीजिए, बल्कि सिद्धांत वाला व्यक्ति बनने का प्रयास कीजिए।" - अल्बर्ट आइंस्टीन

Values are the individual beliefs of a person which guides him in taking morally correct decisions.

Values are what; ~~that~~ which ^{inculcates} ~~provide~~ ethical behavior in a person. They enable him to succeed in his life.

If a person has values like honesty, determination, dedication, courage, diligence, perseverance, etc. he will surely succeed in life.

That's why, our main focus should be on inculcating values in us and not on achieving our goals.

RM Lodha Committee of Sports has suggested that → Sportsman-ship is a greater virtue than Gamemanship.

Winning by any means does not matter ; what matter is that we play fairly, objectively & with dedication.

In 3 Idiots Movie it is clearly communicated that first ^{become} ~~be~~ deserving; Show the world that you deserve to be a winner ; & then you will Succeed.

Various Great Civil Servants like IAS SF Sankaran, Ashok Khemka, TN Sheshan, OP Chaudhary have shown us that it is the values of human which enable him to aim for success in public service.

3. (b) "Facts are many, but the truth is one." - Rabindranath Tagore

(150 words) 10

"तथ्य कई हैं, पर सत्य एक है।" - रवीन्द्रनाथ टैगोर

Jainism have given a concept of
"Anekantvad" which means there
are various perceptions of the truth.
There are various ways to see the
truth, but the truth is one.

In our society, there are many
religions, ethnicities & races which
are trying to show that their
practice is the most superior. But
it is the fact that all religions
strive for the same thing; & that
is peace & tolerance in the society.
There might be various ways to
demonstrate this but it ultimately boils
down to aim for Social Solidarity
& Cohesiveness.

Various ^{Leaders} ~~Kingdoms~~ have tried to show
the path of truth to the world.

Gautam Buddha preached Non-violence.

Mahavira preached Peace & tolerance.

Prophet Mohd. preached Equality.

Geeta preached Dharma.

If we look to all these teachings
of our Great leaders we find that
they all aimed for the same
thing. They all wanted to make
a society which has equality,
which provided space to all human
beings.

Today too there are various forces
trying to unite ~~the~~ our country but their
goal is one; i.e. Incredible India.

4. (a) Analyze the significance of appointing ethics officers in the light of strengthening corporate governance in India. (150 words) 10

भारत में कॉर्पोरेट शासन को मजबूत करने के आलोक में एथिक्स ऑफिसर्स (नैतिकता अधिकारियों) की नियुक्ति के महत्व का विश्लेषण कीजिए।

Corporate Governance is the system by which the companies are directed & controlled.

In 2003, Narayan Murthy committee was formed by SEBI, which recommended for the appointing of ethics commissioners for every govt. department.

Significance of appointing Ethics Commission

① For Company →

- * Profits will increase
- * Investment will increase
- * better business development & Customer relationship

Ethics officer will maintain the highest Standards of Transparency in the company

① for Staff →

- * Staff morale will Increase
- * Corruption will decrease
- * A code of conduct & code of ethics could be reviewed timely by the ethics officer.

③ for Citizens →

- * Citizen empowerment due to increased accountability & transparency in the companies
- * better service delivery due to role of ethics officer
- * better implementation of policies & socio-economic development.

2nd ARC has also recommended that an Ethics officer should be placed at every company (govt).

4. (b) Transparent governance promises an accountable state but a balance has to be achieved between disclosure requirements and administrative privileges for efficient governance. Discuss. (150 words) 10

पारदर्शी शासन एक जबाबदेह राज्य का भरोसा दिलाता है, लेकिन कुशल शासन व्यवस्था के लिए प्रकटीकरण आवश्यकताओं और प्रशासनिक विशेषाधिकारों के बीच संतुलन बनाए रखने की आवश्यकता है। चर्चा कीजिए।

Transparency is the principle of allowing those affected by the administrative decisions to know the results as well as the process which led to the results.

Transparency enhances accountability →

- * Efficient functioning of the body
- * Reduction in corruption, Red tapism, favouritism, etc.
- * Citizen empowerment due to more effective policy implementation.

but an efficient governance requires to maintain balance b/w disclosure & privileges because :-

① Secrecy of the organization can be at risk.

② It could lead to disloyalty to the organization.

③ It could pose danger to the existence of the organization.

Thus to maintain the Secrecy & authority of the organization

there has to be a balance on what needs to be shared with the public.

For example :- Information regarding secret ties with other countries cannot be revealed due to Security Reasons.

Thus it is important to Chalk out what needs to be kept secret & what transparent.

5. (a) Citizen empowerment is a natural outcome of a Citizen Charter.
Critically evaluate in the Indian context. (150 words) 10

नागरिक सशक्तीकरण सिटीजन चार्टर का एक स्वाभाविक परिणाम है। भारतीय संदर्भ में समालोचनात्मक मूल्यांकन कीजिए।

Citizen charter is a voluntary
~~disclosure~~ & written declaration
by the service provider regarding
their service standards, choice,
accessibility, accountability & policy
of Non-discrimination.

Advantages of Citizen Charter :-

- ① Accountability of service provider is increased.
- ② Reduction in Corruption
- ③ Better Grievance Redressal
- ④ Increase Transparency in Working
- ⑤ Socio-economic development of the weaker section.

Problems of citizen charter in India

- ① Unilateral drafting i.e. no consultation with public
- ② It's a static document. No review is being done
- ③ No means for Grievance redressal
- ④ Lastly, it is just a formality

Recommendations by 2nd ARC →

- ① Involve Civil Society in drafting of Citizen Charter.
- ② Timely review of Citizen Charter
- ③ Provisions of Grievance Redressal.

Sevottam Model Proposed by 2nd ARC
is a Very Good way of Increasing
Public Service Delivery.

5. (b) Discretionary power by itself is not pure evil but gives much room for misuse. Discuss in the context of administration in India. (150 words) 10

विवेकाधीन शक्ति अपने आप में कोई बुराई नहीं है, लेकिन यह दुरुपयोग की अत्यधिक संभावना उत्पन्न करती है। भारत में प्रशासन के संदर्भ में चर्चा कीजिए।

6. (a) Emotional Intelligence is an important trait to imbibe in a highly competitive and achievement-oriented environment. Elucidate.

(150 words) 10

भावनात्मक बुद्धिमत्ता एक अत्यधिक प्रतिस्पर्धी और उपलब्धि-उन्मुख परिवेश में आत्मसात किया जाने वाला एक महत्वपूर्ण गुण है। विशदीकरण कीजिए।

Emotional Intelligence is the capability of the person to control / manage his/her emotions & possess the capability to manage emotions of others as well.

It helps us to relate to others in effective ways in both professional & personal life.

It is a very important trait because :-

- ★ Helps in better decision Making
- ★ Regulate Self-control
- ★ develops empathy & compassion
- ★ Better Communication Skills
- ★ Better Motivation to Subordinates

* Helps in building tolerance &
team spirit.

DAS or Chaudhry was able to
change the backward "Danteuada"
district in Chattisgarh to education
city by his efficient E.I.

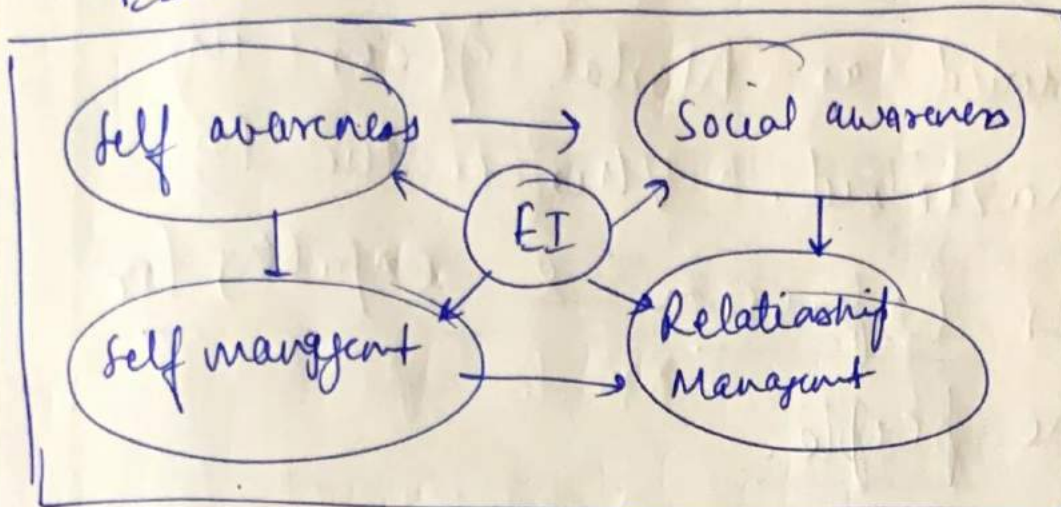
DAS Anstrony Pame build an entire
road of more than 100 km without
govt. help just by crowdfunding.

This shows his extreme command
on emotional intelligence.

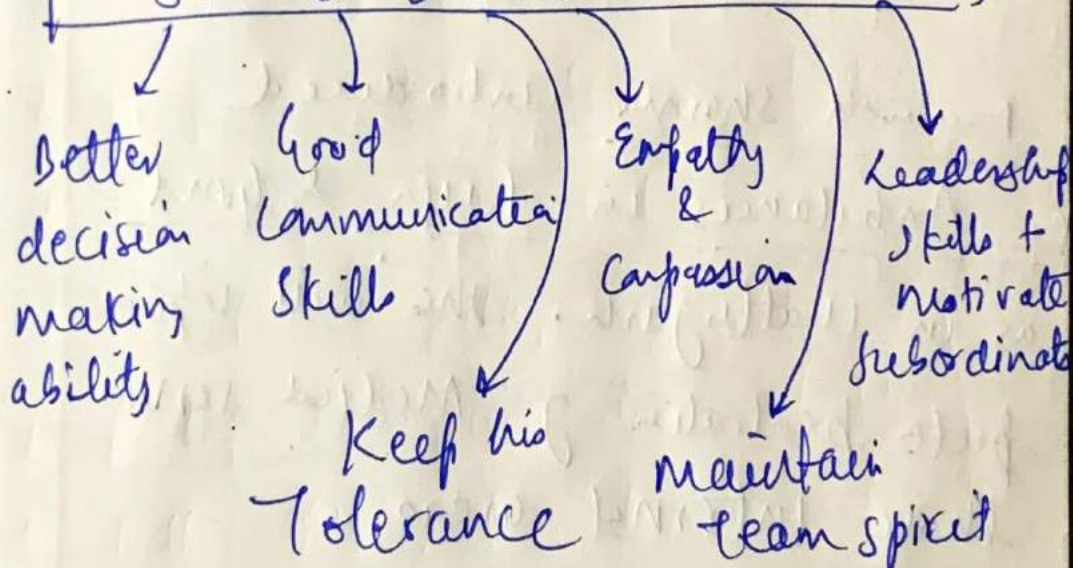
5. (b) Emotional Intelligence is an essential ingredient for successful implementation of pandemic induced emergency response. Comment in the light of COVID-19 pandemic. (150 words) 10

भावनात्मक बुद्धिमत्ता महामारी जनित आपातकालीन अनुक्रिया के सफल कार्यान्वयन हेतु एक अनिवार्य घटक है। कोविड-19 महामारी के आलोक में टिप्पणी कीजिए।

Goleman gave 4 components of
EI :-



To contain Pandemic a Civil
Servant should have :-



Example :-

IAS Soumya Pandey inspite of being 7 months pregnant ~~joint~~ joined as Nodal Officer in Ghaziabad. This is due to her compassion & empathy for the people.

This shows her level of Emotional Intelligence.

IAS Anamika Sharma introduced 'Bike Ambulances' in Baiga & Gond areas in Chhattisgarh. This will improve the ~~pre~~ penetration of Medical service in those internal areas.

6. (c) Enumerate the decisive factors behind moral attitude. Also, discuss any incident from your life wherein you brought about a change in someone's attitude around an important social issue. (150 words) 10

नैतिक अभिवृत्ति के लिए उत्तरदायी निर्णायक कारकों को सूचीबद्ध कीजिए। साथ ही, अपने जीवन की ऐसी किसी भी घटना की विवेचना कीजिए जिसमें आप किसी महत्वपूर्ण सामाजिक मुद्दे पर किसी व्यक्ति की अभिवृत्ति में परिवर्तन लाने में सफल हुए थे।

Moral attitude is the attitude which is based on ^{moral} convictions of what is right & what is wrong.

There are strong emotions attached to moral attitude which stop a person to take wrong step due to a fear of social exclusion. Eg- Rape, Molestation.

Example of Moral attitude :-

In Masai Tribal community,
an eye for an eye is considered
as Moral

In my Previous Job, I brought
Changes in the Smoking habits
of my colleague.

He had a chronic habit of
Smoking which affected everyone
around him.

I got him Nicotine patches &
Documentaries of various doctors,
health experts & Cancer patients.

Due to my continued effort
for about 2 Years, his smoking
habit is in control.

SECTION – B

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

7. You are a single mother and work as a school counsellor for the psychological well-being of primary and secondary school children at a reputed school. Recently, you have found through your interactions that several students have been facing emotional trauma and mental health issues. Realising the gravity of the situation you want to discuss this with the school authorities and the board of trustees and come up with an advanced plan that can help parents get better involved. However, during the meeting, concerns are raised regarding your findings and the lack of supporting evidence is also cited by some. Moreover, senior members who are present express a sense of displeasure at what this might mean for the reputation of the school. *Economic crunches.*

You are thoroughly appalled with this approach of the school authorities, yet you are mired down in your own financial circumstances.

On the basis of the above situation, answer the following:

- (a) Identify the most relevant stakeholders in the case.
(b) What are the dilemmas in the case?
(c) Discuss how stigmatisation of mental health issues can be addressed in schools. (20)

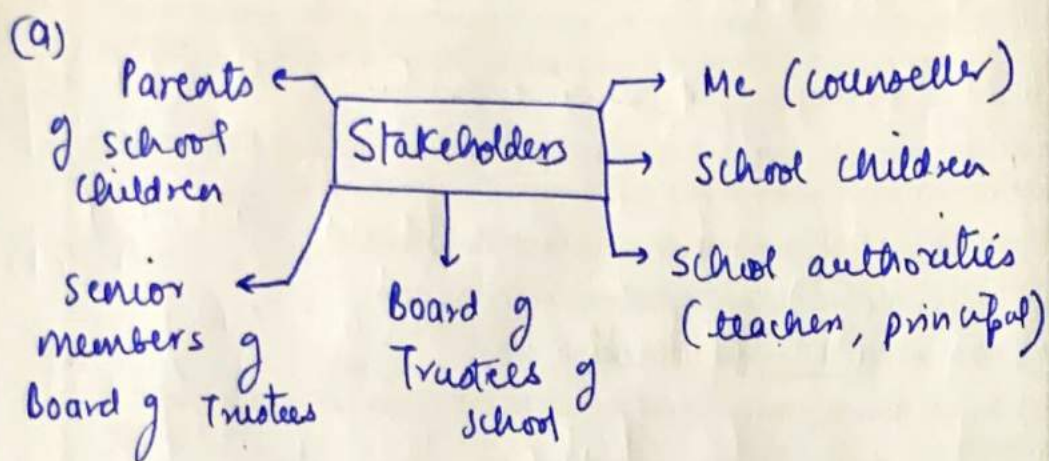
आप एक अकेली माँ हैं और एक प्रतिष्ठित स्कूल में प्राथमिक एवं माध्यमिक कक्षाओं के बच्चों के मनोवैज्ञानिक कुशलक्षेम के लिए स्कूल काउंसलर के तौर पर काम करती हैं। हाल ही में, आपने अपनी बातचीत के माध्यम से पाया कि कई छात्र भावनात्मक आघात और मानसिक स्वास्थ्य के मुद्दों का सामना कर रहे हैं। स्थिति की गंभीरता को समझते हुए आप स्कूल के अधिकारियों और न्यासी बोर्ड के साथ इस पर चर्चा करना और एक उन्नत योजना तैयार करना चाहती हैं जिससे माता-पिता को बेहतर तरीके से शामिल होने में मदद मिल सके। हालांकि, बैठक के दौरान, आपके निष्कर्षों के संबंध में चिंताएँ व्यक्त की जाती हैं और कुछ लोगों द्वारा समर्थनकारी साक्ष्यों के अभाव का भी हवाला दिया जाता है। इसके अतिरिक्त, मौजूद बरिष्ठ सदस्य इस बात पर नाराजगी व्यक्त करते हैं कि इसका स्कूल की प्रतिष्ठा पर प्रभाव पड़ सकता है।

आप स्कूल के अधिकारियों के इस दृष्टिकोण से पूरी तरह से हतप्रभ हैं, मगर आप अपनी वित्तीय परिस्थितियों में फंसी हुई हैं।

उपर्युक्त स्थिति के आधार पर, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- (a) इस प्रकरण में सर्वाधिक प्रासंगिक हितधारकों की पहचान कीजिए।
(b) इस प्रकरण में कौन-सी दुविधाएँ हैं?
(c) चर्चा कीजिए कि स्कूलों में मानसिक स्वास्थ्य के कलंकीकरण मुद्दों का समाधान कैसे किया जा सकता है।

The Pandemic induced lockdown & lack of human interactions have caused Emotional trauma & Mental stress in many students as well as in adults.



(b) Ethical Dilemmas →

- (i) Reputation of the school might be endangered vs life of school children is at risk
- (ii) Lack of evidence in the report vs my own interactions with the children

(iii) I need to make sure that the school children are relieved from the mental trauma.

(iv) As a single mother I know how much difficult it becomes for the child to bear the social pressure. This also generates the Emotional trauma.

(v) I need to make sure that the parents are involved in this case but the authorities are more worried about the economic crunches & school reputation.

(vi) Should I try on my part to gather more finance by involving parents or will this step of mine will hurt the sentiments of school authority & board of trustees.

(C) Stigmatisation of mental health issue in schools is a major problem that India is facing in recent decades. There are various issues which needs to be addressed.

Short term solutions:-

- (i) Awareness campaigns by roping in High Profile Personalities like film stars, singers, sports persons, etc.
- (ii) Involve NGOs, civil society who work in education field to impart training in mental health.
- (iii) Health Courses & training programs for the children who feel mental trauma & emotional traumas.

Long-term Solutions :-

- (i) Training programs for teachers, Parents & guardians with respect to mental health.
- (ii) Making various documentaries & movies which can show this issue & ask the society to fight it.
- (iii) From primary classes itself there should be a separate Period on mental health information & training.
- (iv) ~~For~~ Persuading Government to Spend more money on the awareness programs, training programs & curative healthcare for ~~these~~ mental traumas.

Stigmatisation of mental health needs to be removed for a better, healthy & prosperous future of our country.

8. You are an IPS officer on your first posting in a very poor and isolated rural area of one of the most backward states of the country. In your office complex, of which you are the incharge, there is a frequent sewage related problem, causing inconvenience to the employees in your office complex and severely affecting the efficiency of the workplace. It might also lead to health disorders and diseases such as cholera, diarrhoea etc.

To resolve it, the cleaning workers are made to do manual scavenging work without due regards to their safety. Most of these workers are from marginalised castes and are discriminated against socially. You are aware of the laws banning manual scavenging and the loopholes around it. In this context, answer the following questions: *Bandicoot*

- (a) What are the issues which you need to address in this situation?
(b) Present your course of action to deal with the given situation.

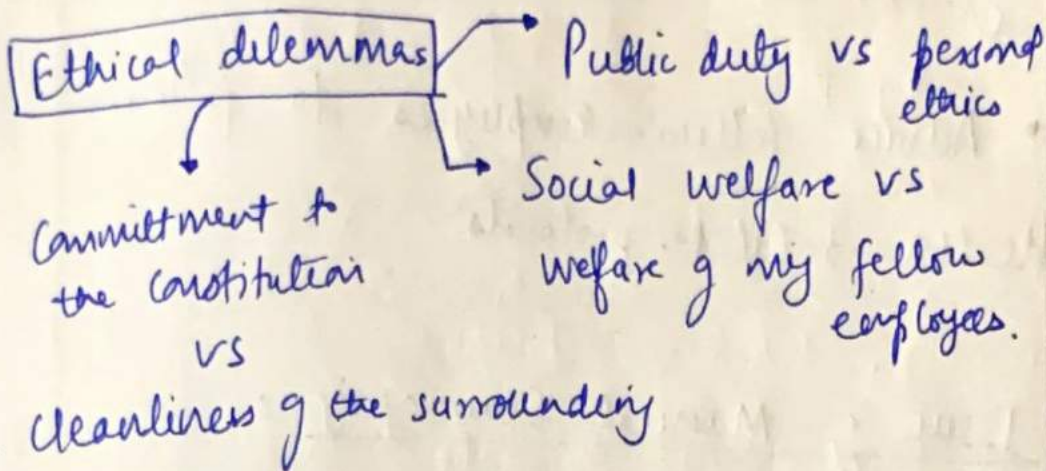
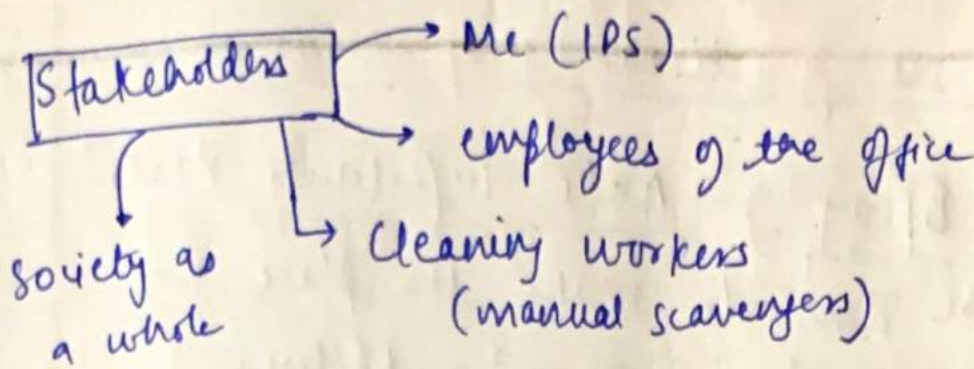
(20)

आप एक IPS अधिकारी हैं। देश के सबसे पिछड़े राज्यों में से एक राज्य के एक बहुत ही निर्धन और अलग-थलग ग्रामीण क्षेत्र में आपकी पहली तैनाती होती है। आपके कार्यालय परिसर में, जिसके आप प्रभारी हैं, अक्सर सीवेज से संबंधित समस्या उत्पन्न होती है, जिससे आपके कार्यालय परिसर के कर्मचारियों को असुविधा होती है और कार्यस्थल की दक्षता भी बुरी तरह से प्रभावित होती है। इससे स्वास्थ्य विकार और हैजा, दस्त आदि जैसी बीमारियां भी पैदा हो सकती हैं।

इस स्थिति का समाधान करने के लिए, सफाई कर्मियों से उनकी सुरक्षा का उचित ध्यान रखे बिना मैनुअल स्कैवेंजिंग (हाथ से मैला ढोने) का कार्य कराया जाता है। इनमें से अधिकतर श्रमिक हाशिए पर रहने वाली जातियों के हैं और उनके साथ सामाजिक रूप से भेदभाव किया जाता है। आप मैनुअल स्कैवेंजिंग को प्रतिबंधित करने वाले कानूनों और उनमें निहित कमियों से अवगत हैं। इस संदर्भ में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- (a) वे कौन से मुद्दे हैं जिन्हें आपको इस स्थिति में समाधान करने की आवश्यकता है?
(b) दी गई स्थिति से निपटने के लिए अपनी कार्रवाई का विवरण प्रस्तुत कीजिए।

According to Dr. GS Ghurje, each & every section of Indian society needs to be uplifted & developed for a truly developed nation. Manual scavenging is a social ill which needs to be treated.



(a) There are various issues which need to be addressed :-

① Issue of Sewage problem :-

↳ The sewage system needs to be repaired.

↳ It has to be covered so that it does not leak anymore

② Issue of diseases →

↳ Spray of Anti-infectants needs
to be done to make the place free
of various viruses & bacteria

↳ Advice fellow-employees to follow
Health-related protocols.

③ Issue of Manual Scavenging :-

Need to
↳ Stop the manual scavenging in

↳ Need to find alternative methods
for cleaning sewage

④ Issue of Lack of Awareness about
manual scavenging.

⑤ Issue of Backwardness in the area
which caused these social ills.

(b) COURSE OF ACTION :-

Step-1 :- I'll first find alternative ways to clean the sewage. I'll take help from the local Municipality & SDM of the area.

Step-2 :- I'll make sure that the sewage system is repaired & covered.

Step-3 → Anti-infectant spray in the area to sanitise the area.

Step-4 → I'll take steps to get Alternative Employment for the ex-manual scavengers. For this I'll take help of NGOs, Civil society, Local Municipality, Cooperatives & other departments which can provide them jobs.

* LONG TERM STEPS →

Step-1 :- I'll take help of the District Magistrate of the district as well as the SDMs of various tehsils to plan out the removal of Manual Scavenging process from the district.

Step-2 :- I'll ~~not~~ involve various schools, teachers, Religious as well as local leaders to promote anti-manual Scavenging programs.

Step-3 :- Various NGOs, civil society organisations, SHGs, panchayats will be approached to provide alternative jobs to them.

Indian Youth is Compassionate about ^{eliminating} the Social ills of our Country. BANDICOOT robot which can replace manual scavenging is a Case in Point.

9. You have recently been posted as a District Development Officer in a traditionally rural area that has seen rapid economic development in the past few years. You notice that there is a huge disparity between the number of male and female children in the area. When you go to the hospital and check the birth registry, you realise that registered new-born babies are mostly males. On further investigation, you notice a similar pattern in the village primary school, which has more male students than females.

Athen Annir

When you raise the issue with your colleagues, they ignore it and carry on with their work. You suspect that the practice of female foeticide may be entrenched in the area as you had read about the issue in the context of this state while studying for the Civil Services Examination. It seems to you that respected members of the community like doctors, politicians and government officials have chosen to ignore the issue, given the prevalence of patriarchy and mind-set of voters in the area. Thus, despite rapid economic development, preference for male child continues to persist.

Based on the information above, answer the following:

(a) Do you have any ethical duty in this scenario? Justify your views.

(b) What would be your next steps and why?

(20)

हाल ही में आपको एक पारंपरिक ग्रामीण क्षेत्र में एक जिला विकास अधिकारी के रूप में तैनात किया गया है। इस क्षेत्र में पिछले कुछ वर्षों के दौरान तेजी से आर्थिक विकास हुआ है। आप पाते हैं कि उक्त क्षेत्र में बालक और बालिकाओं की संख्या में अत्यधिक असमानता विद्यमान है। आप अस्पताल जाकर जब जन्म की रजिस्ट्री की जाँच करते हैं, तो आप पाते हैं कि पंजीकृत नवजात शिशुओं में ज्यादातर बालक हैं। आगे जांच करने पर, आपको गांव के एक प्राथमिक स्कूल में भी ऐसा ही पैटर्न नज़र आता है जिसमें बालिकाओं की तुलना में बालक अधिक हैं।

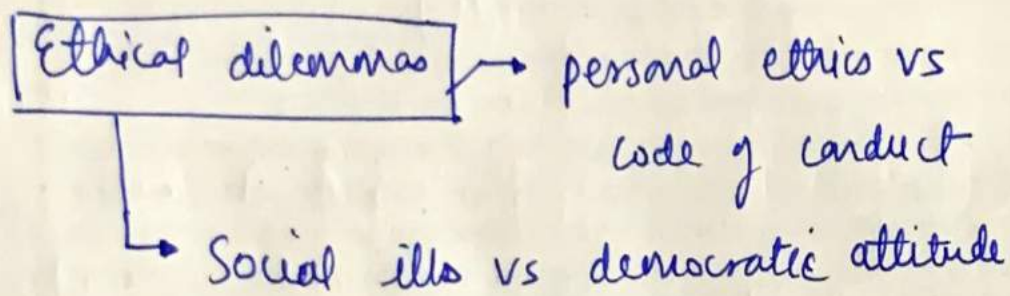
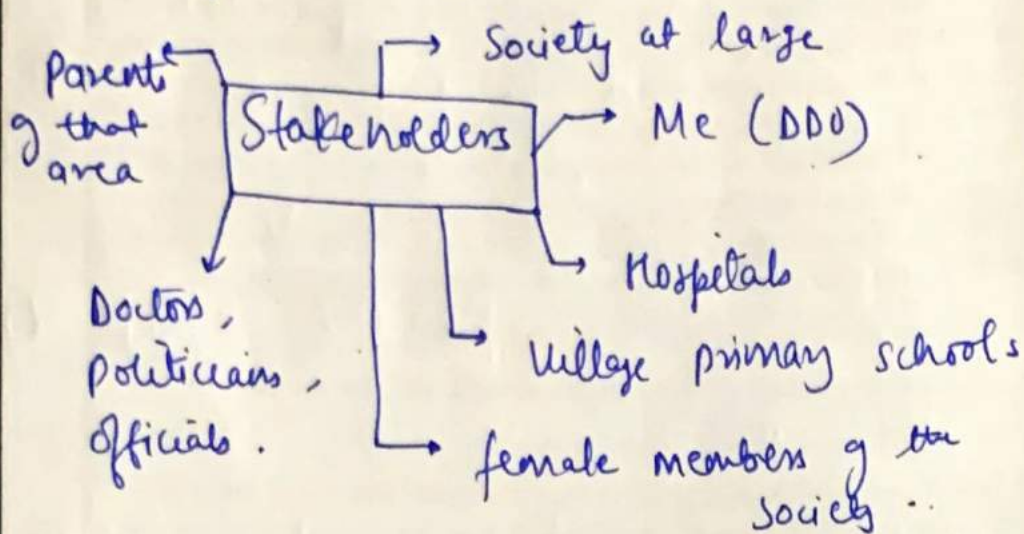
जब आप अपने सहयोगियों के समक्ष यह मुद्दा उठाते हैं, तो वे इसकी अनदेखी कर अपना काम जारी रखते हैं। आपको संदेह है कि इस क्षेत्र में कन्या भ्रूण हत्या की प्रथा व्याप्त हो सकती है जैसा कि आपने सिविल सेवा की परीक्षा हेतु अध्ययन करते समय इस राज्य के संदर्भ में इस मुद्दे के बारे में पढ़ा था। आपको लगता है कि चिकित्सकों, राजनेताओं और सरकारी अधिकारियों जैसे समुदाय के सम्मानित सदस्यों ने पितृसत्तात्मकता की व्यापकता और इस क्षेत्र के मतदाताओं की मन:स्थिति को देखते हुए इस मुद्दे की अनदेखी की है। इस प्रकार, द्रुत आर्थिक विकास के बावजूद, बालकों के प्रति बरीयता जारी है।

उपर्युक्त जानकारी के आधार पर, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) क्या इस परिदृश्य में आपका कोई नैतिक कर्तव्य है? अपने विचारों का औचित्य सिद्ध कीजिए।

(b) आपका अगला कदम क्या होगा और क्यों?

In spite of the rapid development in our country the presence of female infanticide is a prevalent problem in rural areas.



(A) Ethical duties →

(i) I need to take up this matter with Higher authorities. I need to convince them to take action against

this social ill.

Justification :- Higher authorities have more power & reach to address this sensitive issue, thus if I ~~g~~ can get help of Higher authorities this problem could get resolved.

(ii) I need to talk to the local leaders & politicians of the area. ~~I will~~ ,

[Justification] → Local politicians are the true representative of people. People listens to them. It will help to have a better impact.

(iii) I'll ^{have to} take help of NGOs, Panchayat Sanities, Aanganwadi Staff, SHGs to promote awareness among the Parents

(iv) Hospital Director & Staff needs to be informed about this. I'll advise

them to take action against female
infanticide

Justification → Most of the female infanticide
would take place in hospitals. Warning
them can result in bring down the
number of such cases.

(b) NEXT STEPS →

(i) Involve Higher
authorities like DM,
ADM & other higher
officials. A Report
containing facts &
irregularities will be
sent to them.

(ii) I'll take
meetings of Panchayat

Why? (Reason)

District Magistrate can
immediately ask
the local administration
to check into the
issue. If highlighted
the issue can be
resolved much faster.

A warning is very
necessary to control

heads, Agnawadi
Staff & local leaders.
I'll ask them to
promote awareness to
each & every household
to stop this practice.

the activities of
the people. Local
leaders can have
great impact on
the societal norms.

(iii) Hospitals will be
warned. They will be
made compulsory to
register the births happen-
ing in their hospital

This will immediately
bring down the
female infanticide
numbers.

LONG TERM STEPS

Employment
opportunities for
females. ~~child~~
Will write to
State Govt. to
provide more jobs
opportunities for women

① Focus of Female
Education. Involve
NGOs, Civil Society to
promote girl education

Massive awareness
programs needs to be
taken. Media will
be actively involved

10. Party X has a clear majority in the Lok Sabha. However, because of it falling short of majority in the Rajya Sabha, a large number of its bills are getting stalled in the Upper House. Elections of a key state are around the corner and the party desperately needs to win, for it to secure a majority in the Rajya Sabha. As part of its campaign strategy, the social media head of the party suggests an insidious strategy to make electoral gains. A part of the strategy involves sending out questionnaires online and promoting them using ads. The response filled by people to these online questionnaires will help reveal their key personality traits to the social media team of the party. These behavioral science insights would be important in helping candidates tailor their campaign messages according to the recipient's personality traits. However, because the content of the questionnaire is incendiary and polarizing, the social media team decides to use fake accounts to administer data collection on social media platforms to avoid getting penalised. In addition, the strategy also involves sending out provocative content through online ads and fake news reports. This goes against the spirit of free and fair elections and violates the Election Commission guidelines on multiple levels.

As one of the key members of the social media team of the party, you have been entrusted with carrying out this campaign successfully.

(a) What are the key ethical issues involved in this case.

(b) What is the course of action you would take? Give reasons for your response in a situation like this? (20)

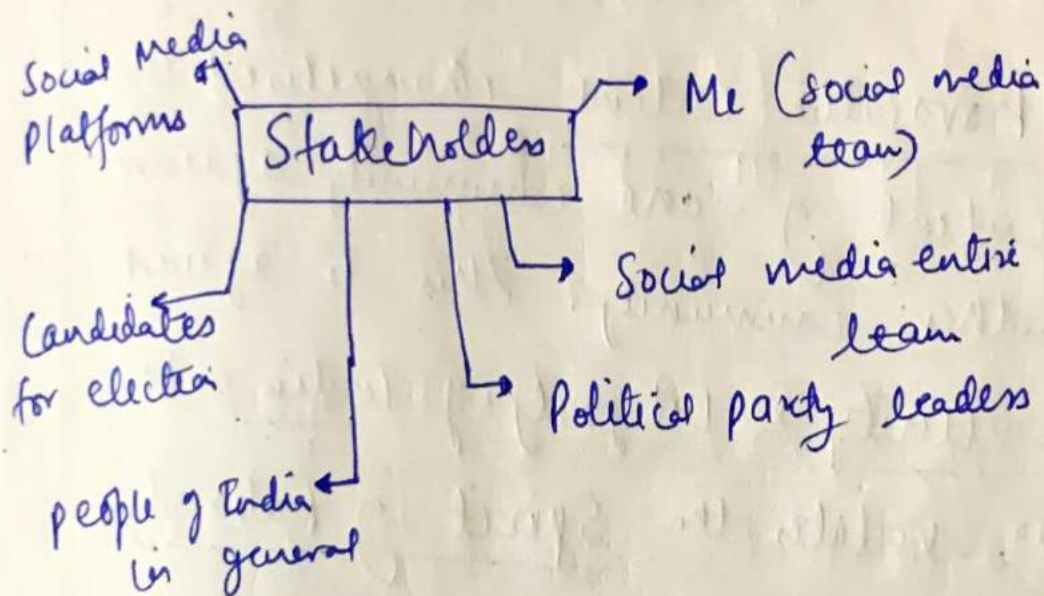
लोक सभा में एक राजनीतिक दल X का स्पष्ट बहुमत है। हालांकि, राज्य सभा में बहुमत की कमी के कारण उच्च सदन में बड़ी संख्या में इस दल के विधेयक अवरुद्ध होते जा रहे हैं। एक प्रमुख राज्य में चुनाव होने वाले हैं और राज्य सभा में बहुमत जुटाने के लिए इस दल के लिए जीतना अत्यंत आवश्यक है। अपनी अभियान की रणनीति के हिस्से के रूप में, दल के सोशल मीडिया प्रमुख चुनावी लाभ प्राप्त करने के लिए कपटी रणनीति का सुझाव देते हैं। इस रणनीति का एक भाग ऑनलाइन प्रश्रवली भेजना और विज्ञापनों का उपयोग करके उन्हें बढ़ावा देना है। इन ऑनलाइन प्रश्रवलियों के लिए लोगों द्वारा दिए गए जवाब, राजनीतिक दल की सोशल मीडिया टीम के समक्ष लोगों के व्यक्तित्व के प्रमुख लक्षणों को प्रकट कर देंगे। व्यवहारात्मक विज्ञान की ये अंतर्दृष्टियाँ (सूक्ष्म दृष्टि), संदेश प्राप्तकर्ता के व्यक्तित्व के लक्षणों के अनुसार उम्मीदवारों को अपने चुनाव अभियान का संदेश/रूपरेखा तैयार करने हेतु सहायता करने में महत्वपूर्ण होंगी। चूंकि, प्रश्रवली की विषय-वस्तु उत्तेजक और धुवीकरण करने वाली है, इसलिए सोशल मीडिया टीम दंडित होने से बचने के लिए सोशल मीडिया प्लेटफॉर्म पर डेटा संग्रह प्रशासन के लिए तकली खातों का उपयोग करने का निर्णय लेती है। इसके अतिरिक्त, इस रणनीति में ऑनलाइन विज्ञापनों और फर्जी समाचार रिपोर्टों के माध्यम से उत्तेजक सामग्री भेजना भी शामिल है। यह स्वतंत्र और निष्पक्ष चुनाव की भावना के विरुद्ध है और कई स्तरों पर निर्वाचन आयोग के दिशा-निर्देशों का उल्लंघन करता है।

दल की सोशल मीडिया टीम का एक प्रमुख सदस्य होने के नाते, आपको सफलतापूर्वक यह अभियान चलाने का उत्तरदायित्व सौंपा गया है।

(a) इस प्रकरण में सम्मिलित प्रमुख नैतिक मुद्दे क्या हैं?

(b) आपके द्वारा की जाने वाली कार्रवाई क्या होगी? इस तरह की स्थिति में अपनी अनुक्रिया के कारण बताएं?

In the present era of Technology, fake news have caused a lot of tensions & communal violence in the country. Using fake news also violates Art. 19 i.e. Freedom of Speech & Expression



(a) Key Ethical Issues :-

(i) fake news hinders the spirit of Right to information of the Indian citizens.

(ii) Using Incediary questions can induce anger & rage in the society which can be harmful

(iii) Polarised questions & content provided wrong information for the voters. This hinders the spirit of democracy in India.

(iv) Provocative content channelised the discontent of one community against another community. This is against the unity & integrity of India. It also violates the spirit of fraternity

(v) Deliberately / coercive influencing the point of view of the voters is against the Model code of conduct as well as Representation of Peoples Act 1951.

(b) Course of Action :-

Step-1:- I'll will raise this issue with the team lead of social media team. I'll try to explain to him the issues involved & how it could hinder the spirit of democracy.

Reason:- He is the authority to take decisions on such matters.

Step #2:- I'll try to influence other members of the team to stop percolating such ~~incidents~~ provocative content.

Reason → This will create a social pressure on my team lead.

Step #3:- I'll write a letter to the Party members who looks after the media cell of the party.

Reason → knowing about the provocative & polarised content, he might raise this strategy with the high command.

Step # 4 :- I'll suggest some alternate questions to bring out the appropriate wishes of the voters.

Reason :- This will help the party to get the useful insights. On the other hand it will stop the spreading of fake content among voters.

If my suggestions are Not accepted →

I'll write to the social media platform to analyse & verify the content.

If they find it not inappropriate in accordance to their Code of Ethics/Conduct, they could highlight it to the Party Leaders.

11. You are posted as the District Magistrate in a district, which has witnessed communal clashes in recent years. The lower court has given a verdict in favour of a person from the minority community who seeks demolition of a religious building situated in his personal property. The district administration has been instructed to fulfil this verdict. Despite the judicial verdict, there is some anger simmering in the people from the majority community regarding this verdict. Some groups have demonstrated protests against the verdict and publicly warned of serious consequences if the verdict is allowed to be implemented. Local politicians are also supporting them and are taking advantage of the situation for political gains. You have three days left to demolish the religious building as per the court's direction.

Given the situation, answer the following:

(a) Identify the stakeholders in the given situation and their respective interests.

(b) Highlight the options available to you and the course of action you will take, giving reasons for the same. (20)

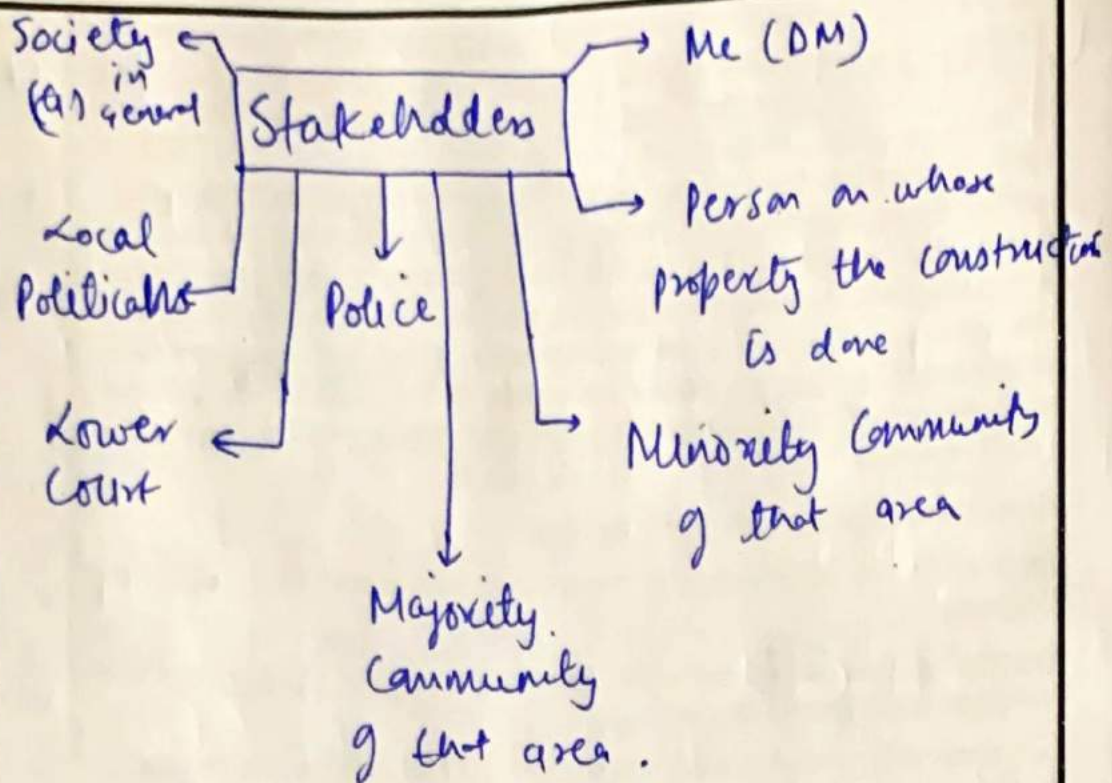
आप हाल के वर्षों में सांप्रदायिक झड़पों के साक्षी रहे एक जिले में जिलाधिकारी के रूप में तैनात हैं। निचली अदालत ने अल्पसंख्यक समुदाय के एक व्यक्ति के पक्ष में निर्णय दिया है जो अपनी निजी संपत्ति में स्थित एक धार्मिक भवन गिराना चाहता है। जिला प्रशासन को यह निर्णय कार्यान्वित करने का निर्देश दिया गया है। न्यायिक निर्णय के बावजूद इस निर्णय के संबंध में बहुसंख्यक समुदाय के लोगों में अंदर ही अंदर कुछ गुस्सा है। कुछ समूहों ने इस निर्णय के विरुद्ध विरोध प्रदर्शन भी किया है और न्यायिक निर्णय को कार्यान्वित किए जाने पर सार्वजनिक रूप से गंभीर परिणामों की चेतावनी दी है। स्थानीय राजनेता भी उनका समर्थन कर रहे हैं और राजनीतिक लाभ के लिए इस स्थिति का फायदा उठा रहे हैं। अदालत के निर्देशानुसार धार्मिक भवन को गिराने के लिए आपके पास तीन दिन का समय बचा है।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) दी गई स्थिति में हितधारकों और उनके संबंधित हितों की पहचान कीजिए।

(b) आपके पास उपलब्ध विकल्पों और की जाने वाली कार्रवाई पर प्रकाश डालते हुए, ऐसी कार्रवाई के लिए उचित कारण भी बताइए।

From the major cases like the Babri Masjid case to the local small cases, Communalism in India has caused a setback to Indian development.



Interest of Person whose property is engaged :-

- ↳ He has a economical value of that property.
- ↳ He might also have an emotional attachment to that property.

Interest of Minority Community :-

- ↳ To come out of oppression of the majority community.

Interest of Majority Community :-

- ↳ To save their religious institution
- ↳ Keep minority community under their oppressive command.

Interest of Local Politician :-

- ↳ Channelise the anger of Majority to gather support for their next election

Interest of Police :-

- ↳ To maintain law & order & control the situation of a communal clash

Interest of Court :-

- ↳ To impart Justice for the Person.

Interest of the DM :-

- ↳ Justice & Social Welfare
- ↳ Law & order in the society.

(b) Options Available :-

Option 1 :- Arrange dot of police force in the area such that Majority community could be stopped by force

Merit

- * Court order could be implemented swiftly

Demerit

- * The majority's religious sentiment would be hurt.
- * Chance of Major Communal clash

Option # 2 :- Let ^{the} Majority overpower Minority & ~~not~~ ~~not~~ ask majority to calm down.

Merit

- * No chance of Communal clash

Demerit

- * Justice Not served
- * Court orders are Not respected

[Option #3] Deploy police force around the area. Talk to the religious leaders & local politicians about the legality & the sensitivity of the issue.

Mexit

- * Justice will be served to the person
- * Chances of communal clashes reduced
- * Court order will be implemented.
- * Law & order will be maintained

Demerit

- * Some chance of violence in the area
- * Sentiments of Majority will be hurt.

I'll take [Option #3] because Social Justice & Welfare of Minority is very important in our society. Commitment to the Constitution should be the duty of DM.

[LONG TERM SOLUTION] → Find alternate place for the Religious Institution.

12. You are the Superintendent of Police of a city where a large slum has developed in recent decades on the property of Indian Railways. The Indian Railways has prepared a plan for expansion of the city railway station for which they want to get the slums demolished. They have requested the assistance of local police for the same, however, the people residing in those slums have responded angrily to this step and have occupied the railway tracks, resisting any action by the officials. Slum dwellers are asking for a suitable rehabilitation, citing that the city is under the grip of a cold wave as the month of December is in progress. This has not only halted the railway traffic on the route causing immense hardships to railway passengers but also posing risk of violence between slum-dwellers and the police.

Cold wave !

Given the situation

(a) Identify various issues involved in the case along with different stakeholders.

(b) What course of action would you follow to end this situation of confrontation and resume normal functioning of the Railways? (20)

आप एक शहर में पुलिस अधीक्षक हैं जहाँ हाल के दशकों में भारतीय रेलवे की संपत्ति पर एक बड़ी मलिन बस्ती (झुग्गी) विकसित हो गई है। भारतीय रेलवे ने शहर के रेलवे स्टेशन के विस्तार की योजना बनाई है, जिसके लिए वह झुग्गियों को ध्वस्त करवाना चाहती है। रेलवे ने इसके लिए स्थानीय पुलिस की सहायता का अनुरोध किया है, हालांकि इन मलिन बस्तियों में रहने वाले लोगों ने इस कदम पर गुस्से से प्रतिक्रिया दी है और अधिकारियों द्वारा किसी भी कार्रवाई का विरोध करते हुए रेलवे ट्रैक पर कब्जा कर लिया है। इन मलिन बस्तियों में रहने वाले लोग, यह हवाला देते हुए उपयुक्त पुनर्वास की मांग कर रहे हैं कि शहर शीतलहर की चपेट में है क्योंकि दिसंबर का महीना चल रहा है। इससे न केवल उक्त मार्ग पर रेल यातायात ठप हो गया है जिससे रेल यात्रियों को भारी परेशानियों का सामना करना पड़ रहा है, बल्कि मलिन बस्तियों में रहने वाले लोगों और पुलिस के बीच हिंसा का खतरा भी उत्पन्न हो गया है।

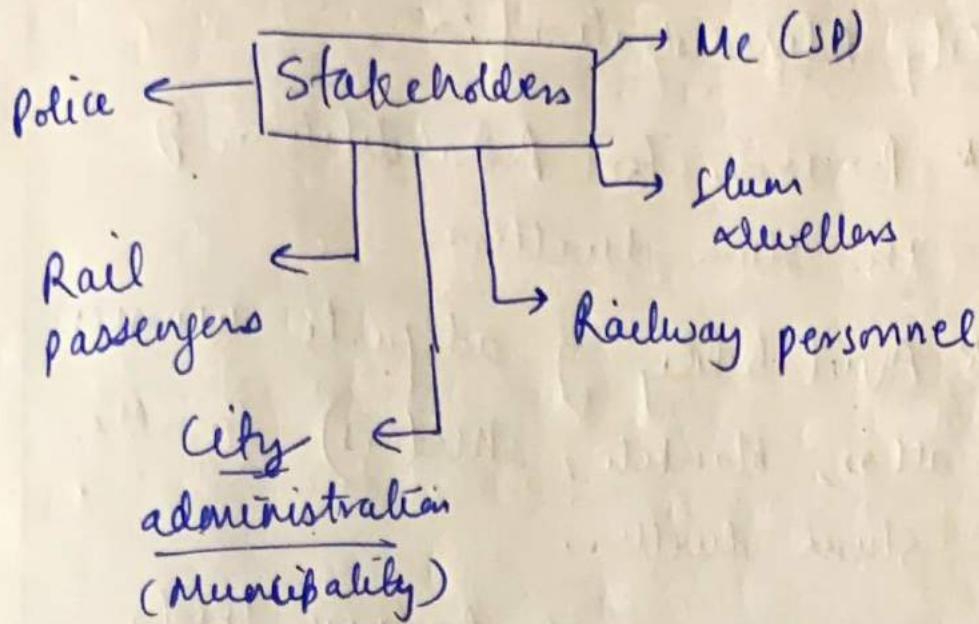
इस स्थिति को देखते हुए-

(a) विभिन्न हितधारकों के साथ-साथ इस प्रकरण में शामिल विविध मुद्दों की पहचान कीजिए।

(b) आप टकराव की इस स्थिति को समाप्त करने और रेलवे का सामान्य कामकाज फिर से शुरू करने के लिए क्या कार्रवाई करेंगे?

Due to Rapid Urbanization, the problem of slums has become quite frequent in big cities. It has created

Various social, economic & political problems in the city.



(a) Issues Involved for Slum dwellers :-

- * Problem of Rehabilitation
- * Lack of New dwelling place, lack of employment opportunity & Poverty.
- * Cold wave & health issues

(b) Issue involved for Railway Personnel:-

- * Slum dwellers occupying Rail tracks

- * Railway station construction is getting delayed.

(c) City Administration :-

- * Provisions for rehabilitation of the slum dwellers.
- * Availability of adequate warmth (fire alders, blankets, shelters) for the slum dwellers.
- * Clearing up the railway tracks

(d) Rail Passengers →

- * They are getting delayed.

(e) Me (SP) & Police →

- * Remove slum dwellers from the rail tracks.
- * Maintain law & order.
- * Convincing slum leaders for their adequate rehabilitation

(b) Course of Action :-

Step #1:- Involve the city administration to look into the issue of Rehabilitation & issue of Cold wave.

Step #2:- ~~Get written~~ acceptance from Talk to the leaders of the slum dwellers. Explain them the issue then. Ensure them that they will be adequately rehabilitated & they will be provided with shelters, warmers, fire alters & Food.

Step #3:- Ask a police team to be ready incase there is a situation of Law & order

Step #4:- Find an appropriate site for the Resettlement of them with the help of City Administration. Get Started

with the ~~rehab~~ constructing activities,
like tents, fire alters, etc.

Step # 5 :- Take the slum leaders to
the resettlement site to convince them
of the work taken by administration.

Step # 6 :- Involve NGOs & Civil Society
to speed up the rehabilitation work.

Step # 7 :- ~~Adm~~ Order the police team
to clear the Railway tracks once
the slum dwellers are convinced.

In this way the problems of slum
dwellers as well as the railway will
be resolved.

Long term solution → Education for the
slum dwellers by
providing awareness.
→ Employment opportunities in local
markets, cooperatives, MSMEs & Industries.