

GENERAL STUDIES (TEST CODE : 1990)

Name of Candidate	Charu	Registration Number	26298
Medium Hindi/Eng.		Date	
Center			

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6(a)	10	
6(b)	10	
6(c)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are **TWELVE** questions printed in **ENGLISH & HINDI**
इसमें बारह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

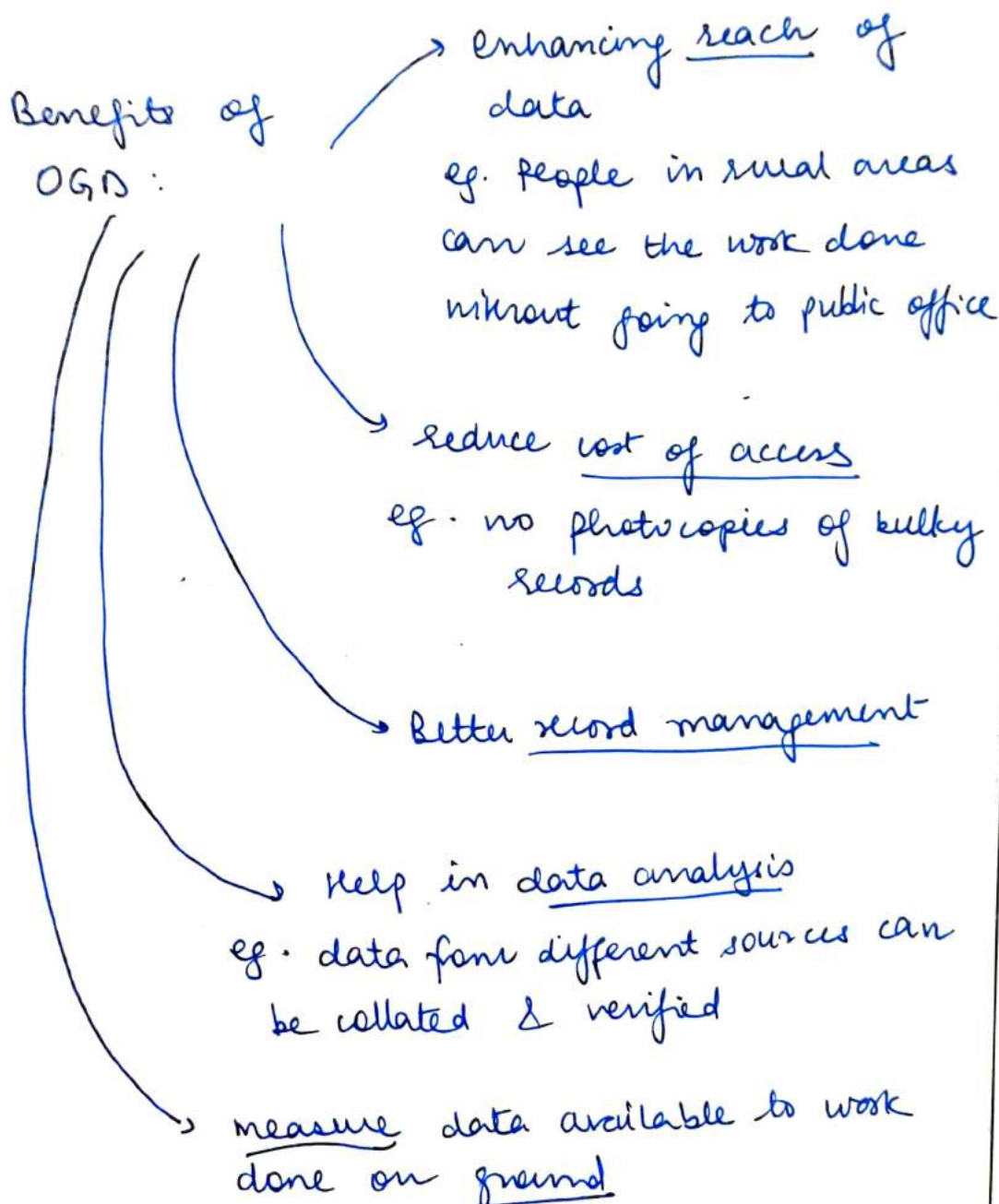
6.

All the Best

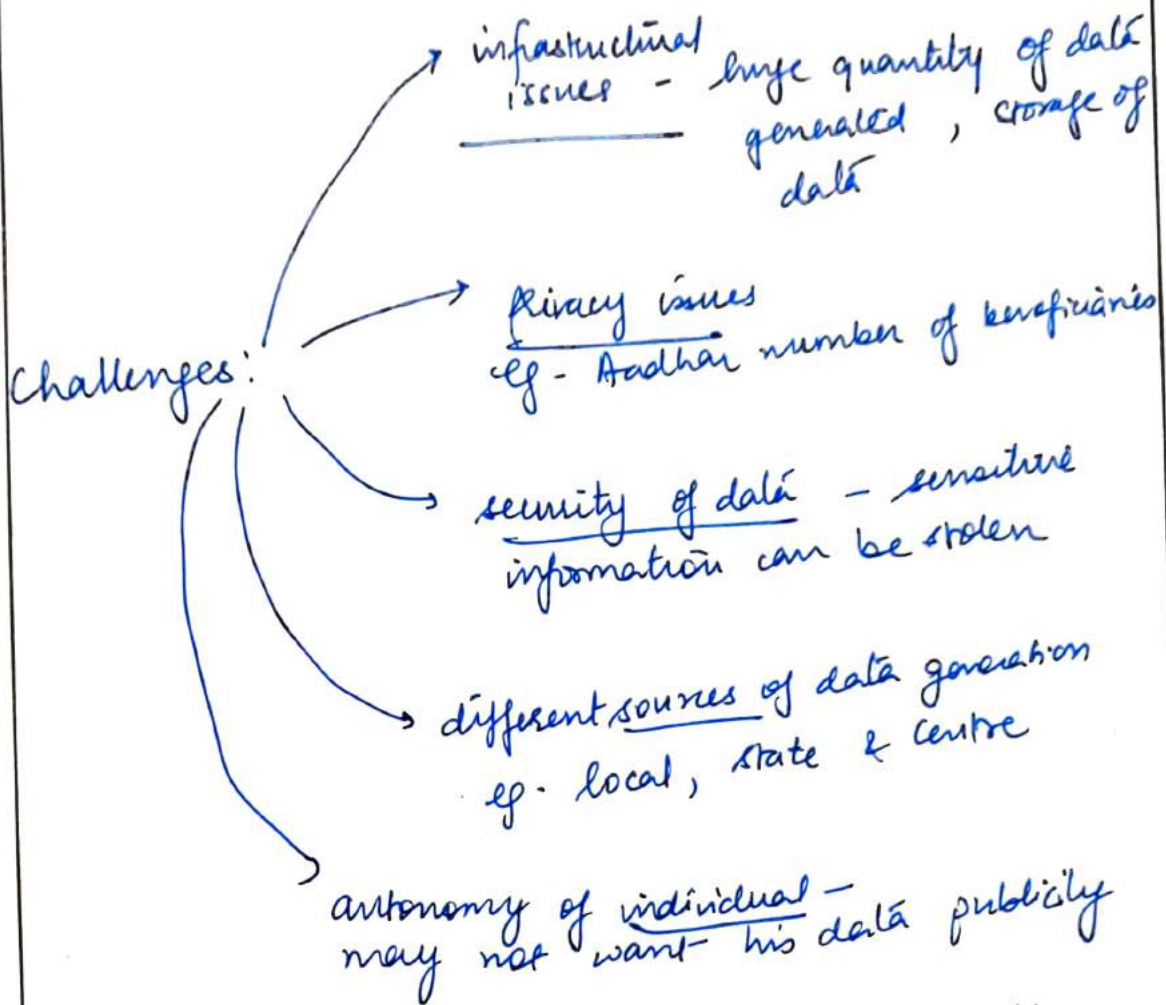
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Q1. 3) Open Government Data (OGD) is a move to put all public data on public domain.
eg. Through mydata.gov.in

It ensures the government data is easily accessible to different stakeholders.



challenges associated:



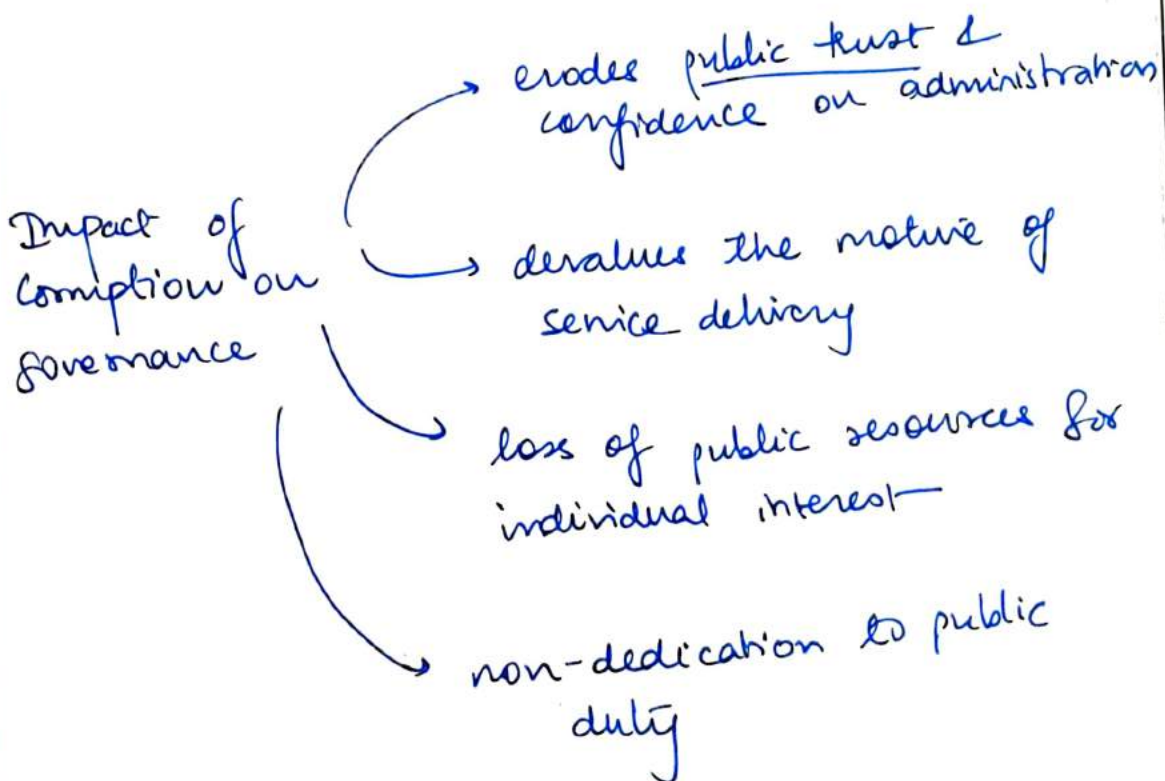
Therefore, safeguards need to be inbuilt to prevent possible misuse.

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- b) Probity in governance is ensuring uprightness of procedures & systems in administration. It involves maintaining the highest standards of integrity in the whole setup.

Corruption is use of public office/position for personal gains.

Probity cannot be possible where corruption exists as probity requires strict adherence to ethical values while corruption centres on self-interest over public service.



Hence, clearly, to ensure probity, corruption has to be eliminated.

Way forward :

- strict penalties against corrupt practices
- Ethical training of employees highlighting right & wrong conduct
- focusing on overall public service & its guiding values

Therefore, absence of corruption will ensure the most ethical governance for all.

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Q2a) Moral attitude is our predisposition towards certain moral values. Herein, it is our moral which shapes our ideas, beliefs & thus our attitude.

eg. moral attitude towards respecting elders

Decisive factors:

→ Individual experiences - which shapes our morals

eg. valuing honesty, love as we realize the importance of them over our life

→ our family - as it forms the first school of learning

eg. moral attitude towards elderly

→ our school (education), peer - influences our morals & thus moral attitude

→ society eg. moral attitude of compassion towards animals

→ laws, constitution
eg. shaping moral of justice, equality

Incident:

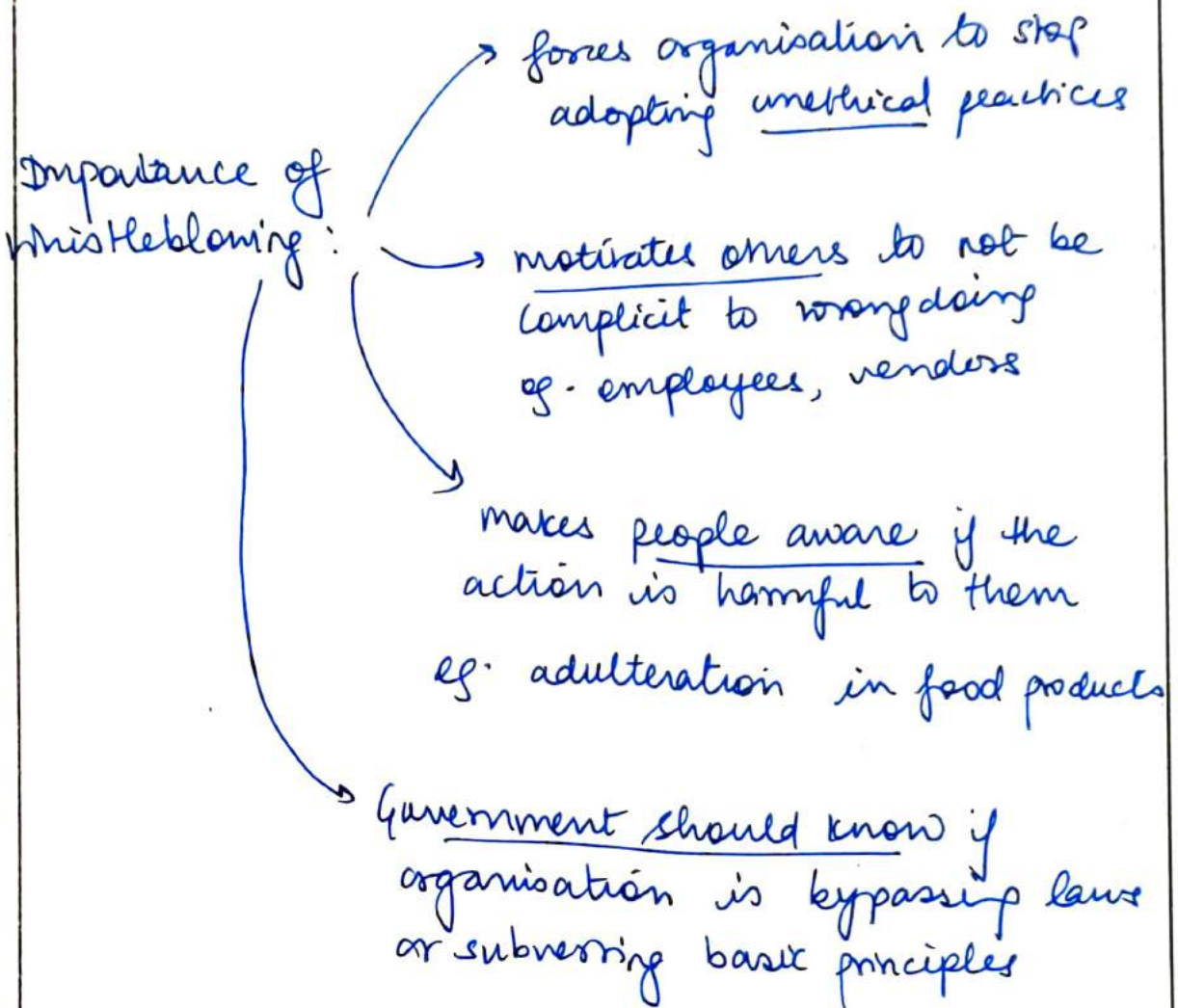
Patriarchy has become so entrenched in our lives that we don't realize that is reflected in our actions. My mother, a working woman, used to come home from office & immediately go to kitchen to cook food.

While my father used to rest.

Over time, I tried to change both my mother's & father's attitude towards household responsibilities. I tried to appreciate my father's cooking skills, making him equal participant in cooking.

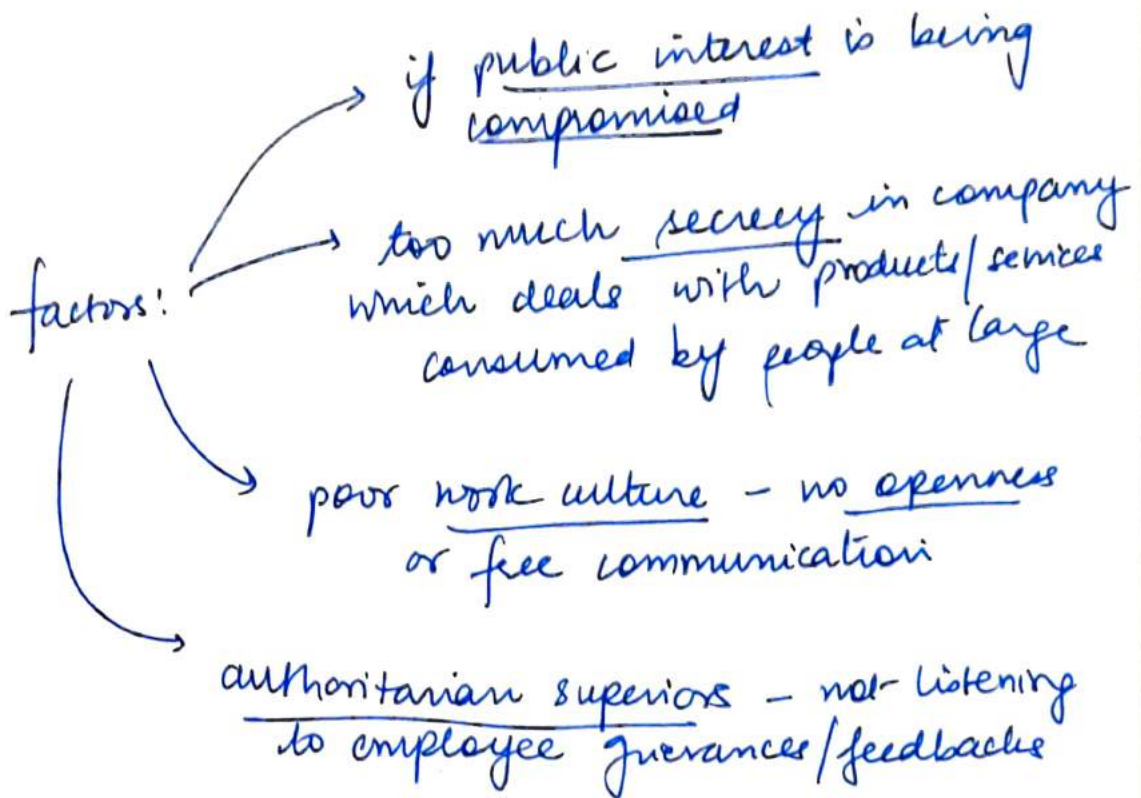
While requesting my mother to sit & relax for some time. Slowly, the earlier attitude towards household work shifted & now both realize that it is both of their duty to equally contribute to household work, which would be beneficial for both.

b) Whistleblowing is an act of revealing private knowledge in public sphere with an intention to stop abuse of power or ~~loss~~ misuse of position.



Therefore, it pushes an organisation to not compromise on ethical principles for selfish motives.

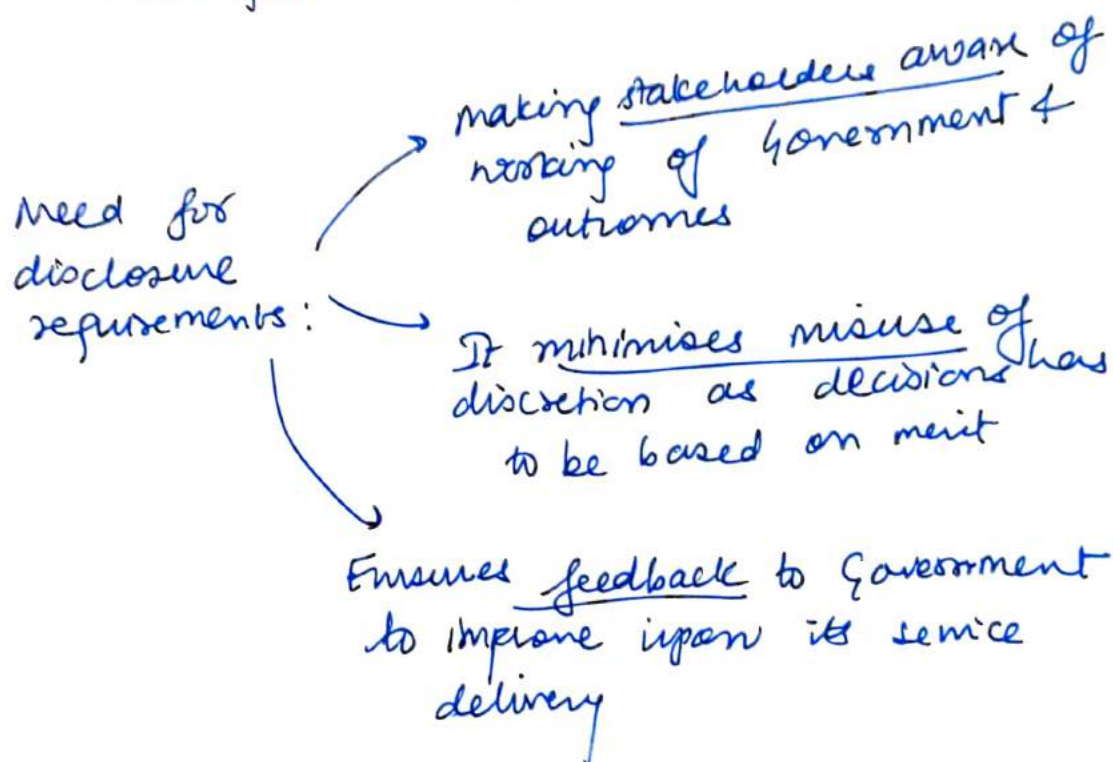
systemic factors whether a person becomes
whistleblower:



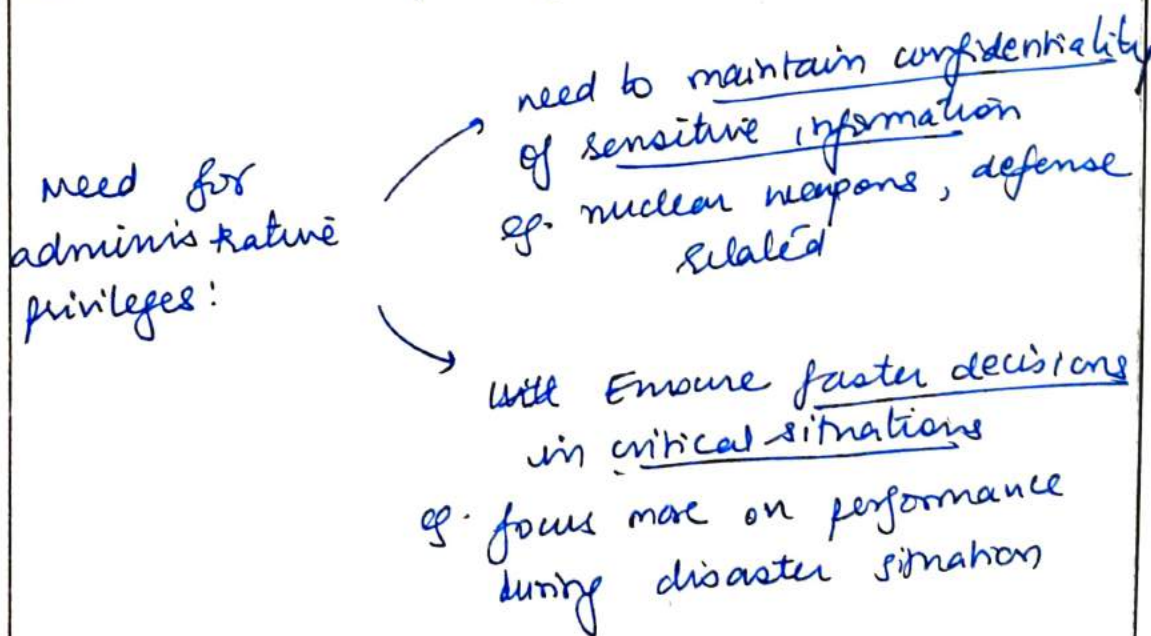
Whistleblowing is the last resort that a person adopts. If the work culture is open & coordinating, then problems are solved through discussions.

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(Q3a) To ensure state accountability, transparency is sine qua non. without people knowing 'what' is happening, they cannot demand answers from the Government.



However, it needs to be balanced by administrative privileges.



Administrative
privilege

information should not start
a blame-game or undue
population targeting nor
efficiency

protection of sensitive data of
people eg. biometric

Therefore, proactive disclosure of information
which helps people make better judgement
needs to be done. Law should have robust
safeguards on what grounds information can
be restricted.

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- b) Citizen charter is a document which outlines the services an organisation will be delivering, and what will be the measurable standards for those.

In a way, it ensures what an organisation is promising to its consumers (citizens).

Citizen charter
leading to
empowerment:

→ Citizens can put pressure on organisations if they deviate from charter

→ Citizens know what to expect & the quality of it

→ Citizens can put forward their grievances in case of non cooperation from organisation

→ it effectively puts power in the hands of people - holding the organisation accountable.

However, having a citizen charter alone does not lead to empowerment as:

Not a
natural outcome:

low awareness in
India about citizen
charter

just a document in
place without any legal
backing

vague in nature - without
measurable outcomes

Has been
static in
nature - no changes
with time

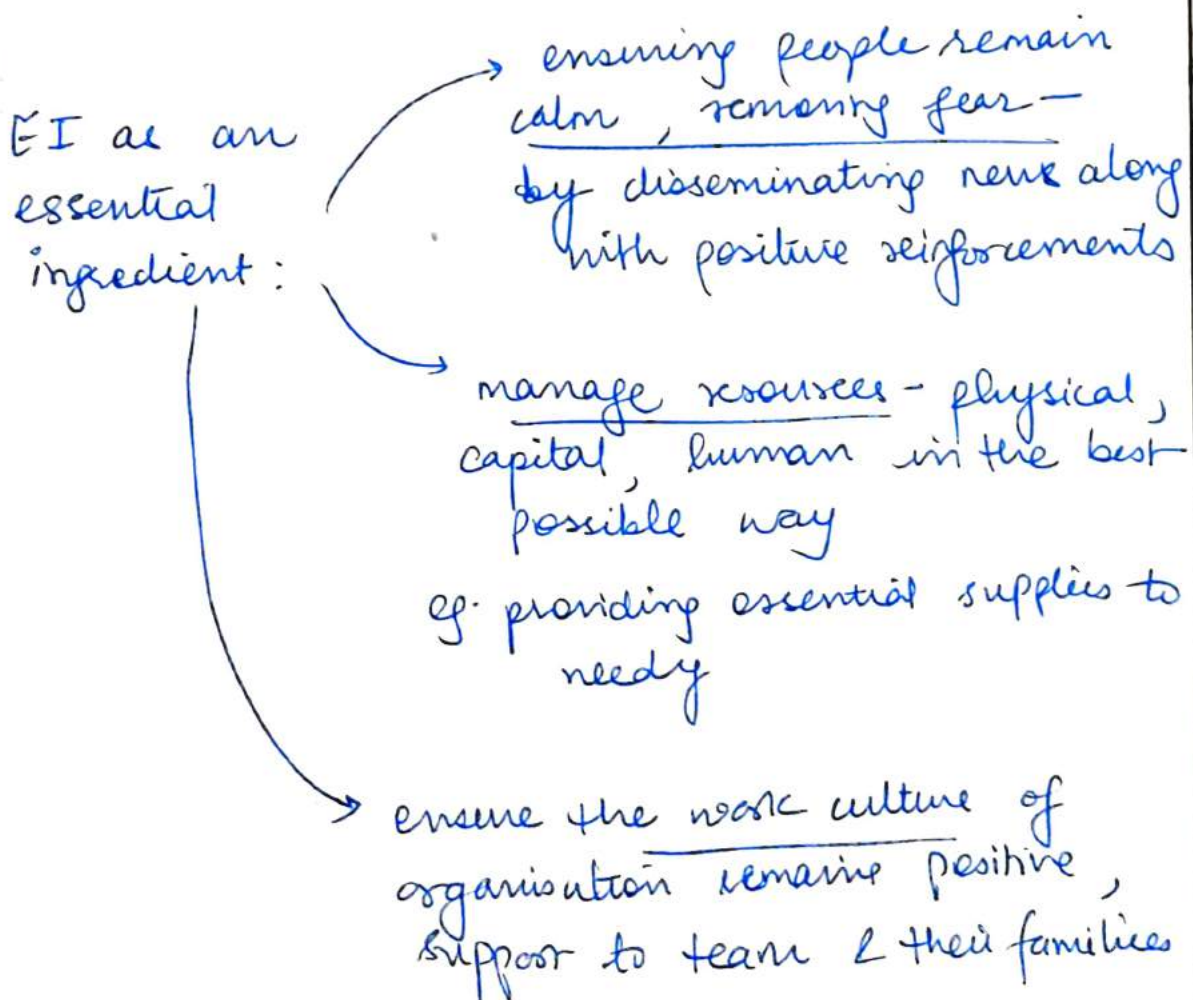
Not sensitive to demands
of particular sections
eg - elderly, differently abled

Therefore, need to make it effective through
having broader consultation & continuous
sessions.

(Q49) Emotional Intelligence is the skill of managing & channelizing emotions for constructive purposes.

During COVID-19 pandemic, there was panic & stress. People were fearful of the unexpected.

In such situations, Emotional Intelligence is needed to guide yourself & others towards a better & positive path.



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EI as
essential

ingredient:

→ collaborating with other stakeholders
to ensure maximum welfare
eg. NGOs, local governments

→ focusing on vulnerable sections
most affected
eg. poor, migrants, elderly

→ empowering the frontline workers
working non stop to control pandemic

Therefore, pandemic is a test of EI for
both the administrator as a person & his
duty towards public.

- b) Discretionary power is something which cannot be curtailed. Laws, rules, regulations can only provide a broad framework. There are always going to be instances where discretion has to be used.

Discretion by itself is not pure evil

→ it depends on the ethical values of the person who decides

→ it depends on how far he/she will be accountable for the actions

However, it does give room for misuse.

misuse of discretion:

→ In absence of overarching framework, can give personal interest priority over public

→ Can be pressurised by external forces of society to act in a regressive way
eg. acquire land of minority community & not of majority community

misuse
of discretion: → as punishments are not
provided for the given
action under law
→ may not act in best public
interest, but give in to his/her
prejudices

Therefore, discretion needs to be minimised
as far as possible. In case of such
decisions, they should be backed with
sound reasons following the broad constitutional
values.

Q5 a) Government funds are essentially public money so they should be used only for public benefit.

Advertisements which promote a ~~part~~ particular person / political party / organisation is tantamount to misuse of public resources.

Ethical issues involved:

Use of public money for purpose not beneficial to people
eg. political advertisements

difficult to differentiate where public interest is involved or where political party is getting promoted
eg. Mohalla clinic ads by AAP

expands the reach of government schemes making people aware but giving pecuniary benefits to other parties

eg. advertisement through a particular channel

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Therefore, often in parts of self interest, promotion of public programmes is done using public money.

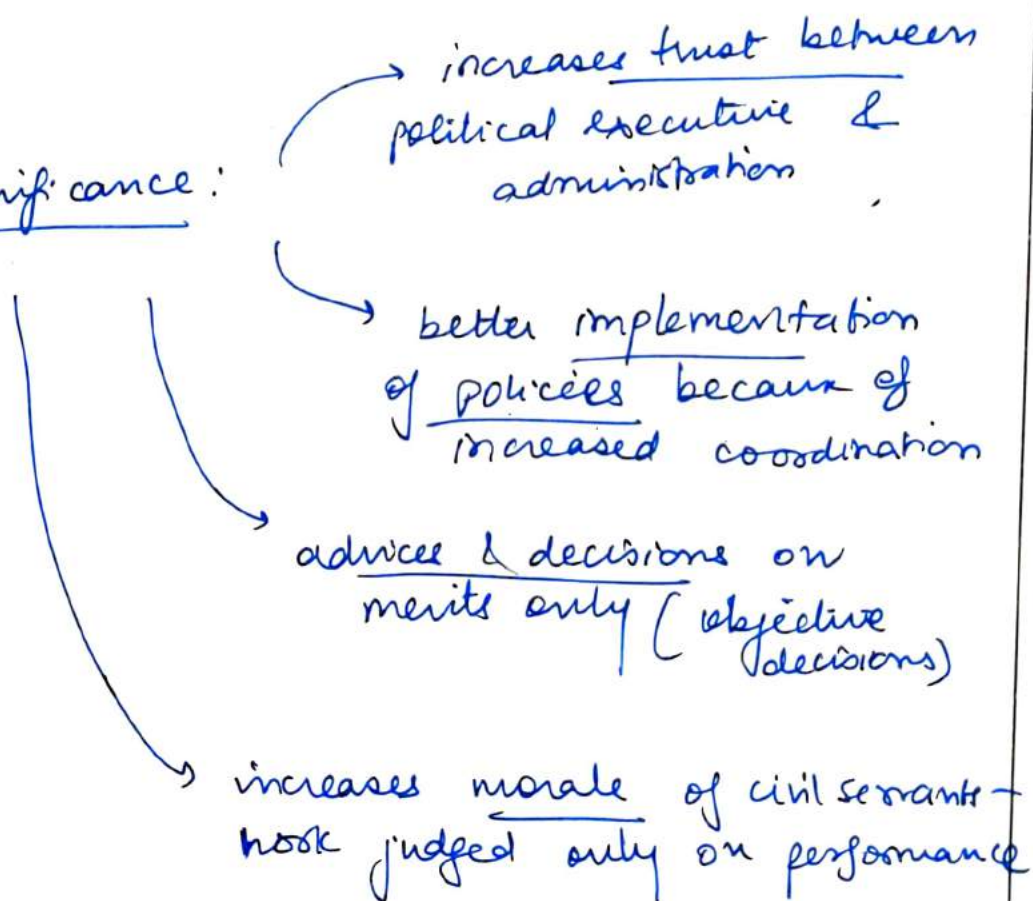
However, it is justified to use public resources only for those where clear public benefit is visible.

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b) Political neutrality is doing work without any bias to political parties / government of the day.

The political affiliations of the person should not affect his public work. His advice should be only merit based, free of any prejudice.

Significance:



Civil Services (conduct) Rules highlight the importance of political neutrality.

- Rules :
- civil servant not affiliated to any political party
 - should not give funds to any party
 - should not take part in political rally
 - should not share stage with political leaders in political meetings
 - should not make his political views in public

This provides a guidance towards a political neutral civil service.

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Q86a) The quote highlight the importance of our thoughts.

Thoughts shape our attitude.

we are what our thoughts have made us:

Thoughts decide whether we act in right or wrong manner

eg- thoughts about lying, cheating push us to act wrong

thoughts slowly becomes part of our behaviour & character

eg- positive thoughts lead to positive personality

words are secondary

→ words come after thoughts
words does not necessarily have to match our thoughts.

eg. people can live — hide what they think

But thoughts persist. They affect not just us but our environment.

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eg. Hitler's thoughts on "Nazi ^{nation} state" & imperialism, guided his actions & led to world war.

Therefore, to control negativity & ill-effects, thoughts is the first point to change.

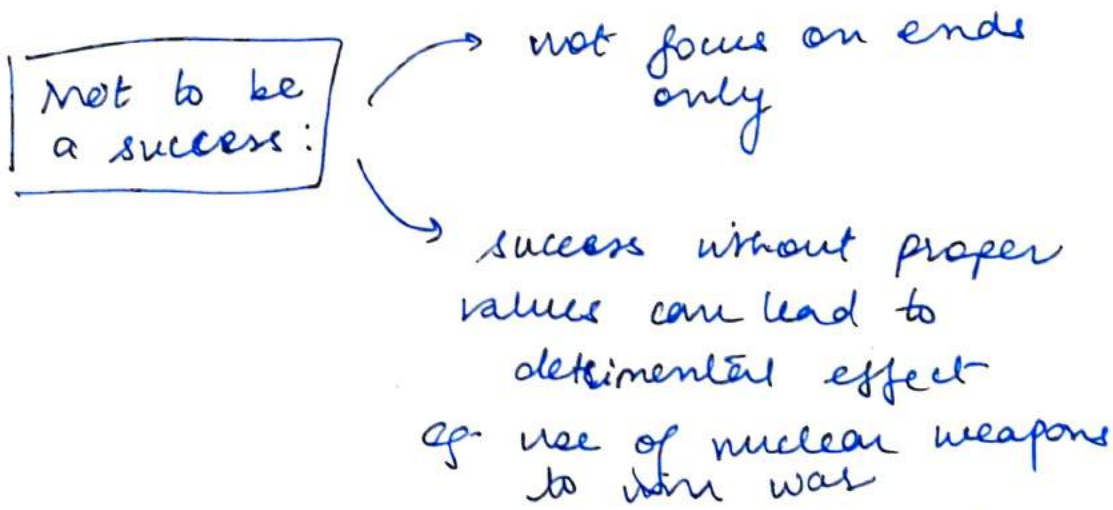
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b) Success is relative. But values are fundamental.

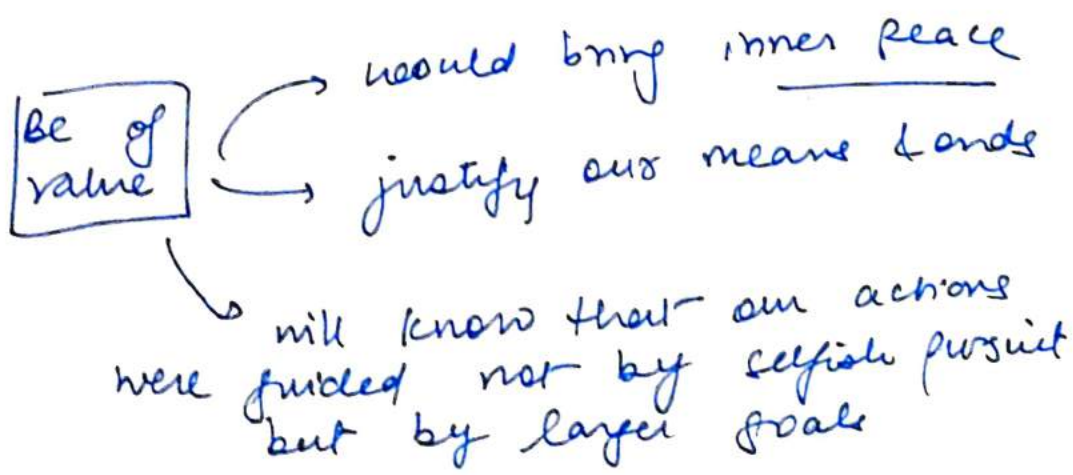
eg- Success in exam by cheating is not a success in true sense.

It can bring momentary happiness but leads to long term pain.

Success guided by values is more enduring & brings happiness & contentment.



Therefore, a man of values should be our ultimate goal.



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eg. In civil services, we can show success of schemes by taking short term measures, focusing on just one district to show improvements but it is against the whole intention behind getting actual benefits from the scheme catering to all sections of the state.

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c) The quote signifies that whether to be good / bad ultimately is our own decision.

It is on us to act in a good way to achieve best results.

eg. taking part in elections, helping the vulnerable sections, being a good Samaritan depends on us

Also, not doing bad thing is also in our power.

eg. not paying bribe to local officials to get work done faster

we can choose not to act if we feel someone is influencing us to get bad decisions

eg. pressure of family to put own interest over public interest

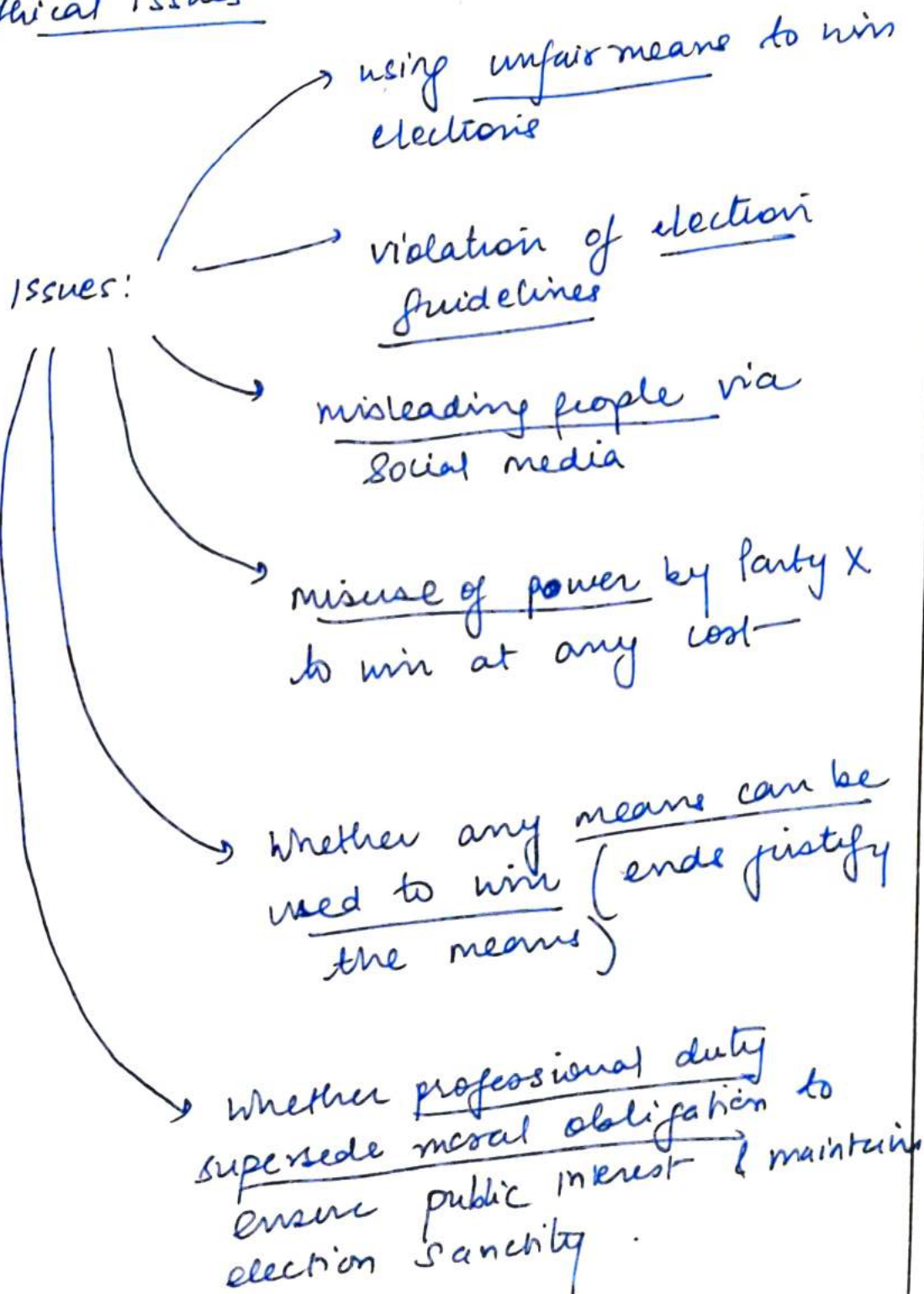
Therefore, our actions need to be guided by our values enabling us to make the best decision which is ethically sound.

Q7-

The case represents where my professional duty comes in between my moral responsibility as a law abiding citizen.

a)

Ethical issues



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overall, it is political party who instead of promoting public interest is trying to win by "hook or by crook".

b) Course of Action:

My Action:

① Point out the violation of guidelines we will be doing by such a strategy & how it is not only morally wrong but will bring disrepute if people come to know.

② Talk to a senior member within the party, tell him the pitfalls of such strategy (against rules & duping people)

③ make suggestions to change the policy

eg. instead of misleading people using fake accounts, we could publicise the good work done & our aims for the future — this will generate better goodwill

- my action:
- ④ I will try to reorient the strategy to publicise the party in good spirit while ensuing ethos of elections are maintained
 - ⑤ If this does not yield result, I'll put a formal complaint to party seniors against such actions.
 - ⑥ If they still go ahead, I will tender my resignation and will also put a complaint in Election Commission office against the possible abuse of social media.

- Reasons:
- Free & fair elections are bedrock of democracy — no actions justify breaking rules
 - political party which should act in responsible way is not correct in misleading people & subverting ethical guidelines
 - provocative content, fake ads & accounts is breaking the trust of the people, they will not get the real information

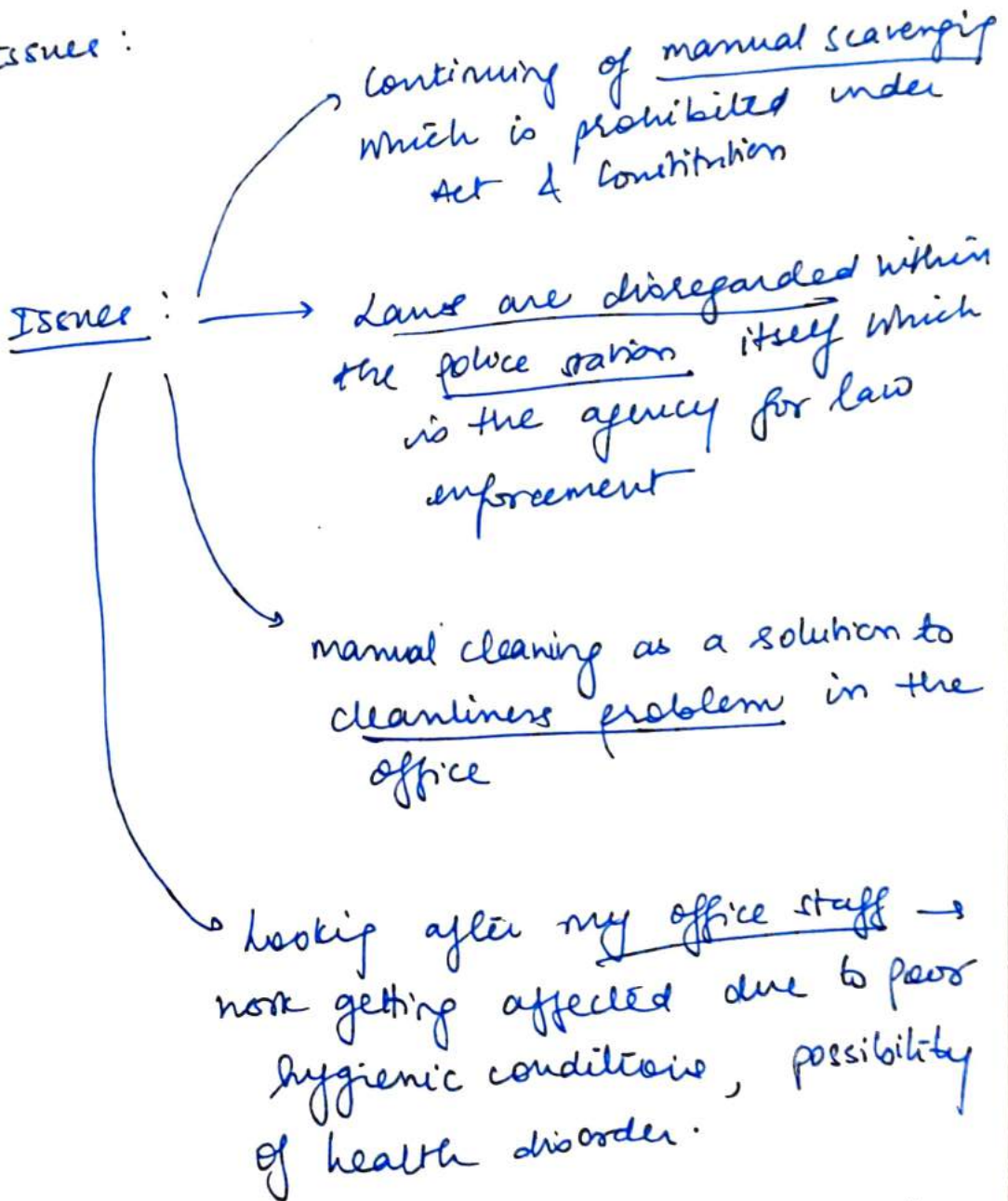
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Reasons → it will be unfair for ^{other} ~~parties~~ who use ethical means to win elections

Therefore, under no circumstances, such means should be allowed as it is against the fundamental values of a democratic country.

Q8. The case is where it is my duty to look after my staff & organisation while on other hand, manual scavenging is being done to remove the cause of problem.

a) Issues :



Therefore, it is upon me to whether I should turn a blind eye to the manual cleaning given it helps in organisation work.

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UPSC
Preparation
Notes
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b) Course of Action:

Action:

- ① Immediately stop manual scavenging practice and ensure such instances are not repeated
- ② Ensure these people are rehabilitated at the earliest under the law, contacting NGO working on issue of manual scavenging to help in rehabilitation
- ③ With regard to cleanliness, it is important to identify the source of problem
- ④ I'll form a team of 3 members who will submit a report on possible sources of problem & what could be solution
- ⑤ I'll contact the district administration (local civic body), to ensure cleanliness of place as it is their duty for sewage management

⑥ I'll ensure the sewage management of office is properly done
Action: eg. build a local sewage management unit with help of district authorities where sewage of not just office but neighbouring areas could be managed

Therefore, the problem needs to be dealt through proper sewage management. With respect to manual scavenging, it is not only illegal but inhumane. In long term, I would ~~try~~ make sure that the law is strictly enforced within the whole area & the practice cease to exist.

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Q9. The case highlights where despite the economic progress, patriarchy remains entrenched.

a) As a District Development Officer, it is my duty to raise concern against this practice.

Development is not just economic but social as well. The region is not developed in true sense if it kills its girl child before its birth.

My duty :
& justification

→ Killing of girl child in womb is illegal & immoral

→ Learned people who should bring a positive change (eg. doctors, officials) they continue to accept & abet it

→ prevalence of regressive mindset among people needs to be changed

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b) my course of action:

Action:

→ Put up a awareness campaign against practice of female foeticide highlighting its illegality & immorality

→ make a list of all the diagnostic centres & send a strict instruction not to do pre-birth sex test; warning of punishment under the Act

→ Involve representatives at Block & village level - instructions to keep a strict vigilance over such practice & talk to people in their areas about it

→ a specific helpline for people to report if they come across case of female foeticide

→ Hold a meeting with external members of district (doctors, officials) bring in facts on how their district fares in comparison to other districts & how a collaborative effort will bring in more prosperity

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Action:

Under Beti Bachao, Beti Padao,
start a local initiative
involving representatives at all
levels (District, Block, village)

- telling people hard reality
of district
- advantages of having girl
child - eg. on women
leaders, spokespersons

Therefore, my action is going to be two fold:
In short term - unillegal practice of
female foeticide & bring other educated
members on board

longer term - sustained effort to change
mindsets of people

This would ensure both social & economic
development of the region in line with
our Constitutional values of Equality.

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Question No.
प्रश्न संख्या

For
Practice
Use Only
प्रति प्रयोग
के लिए

Q10

- a) State is an institution which should promote good behaviour among its people. Laws are meant to guide people, telling what is right & what is not.

If we legalise Gambling, the state assumes a position where it encourages & justifies this activity among people.

Gambling & betting remains a game of chances & encourages immoral behaviour.

In a country like India, where literacy is not high & inequalities are entrenched,

Gambling is more exploitative.

It might push people deeper into poverty as people might risk whatever they have to earn more money.

Moreover, vulnerable section like children might get involved & without proper safeguards, end up in more harm.

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Gambling should remain illegal in my opinion as it does more harm than good. It justifies greed based on game of chance.

The ends should be matched with proper & right means.

Therefore, State cannot promote such activity in the society.

b) The proponents of making gambling legal argue:

Arguments:

- Gambling is happening, only underground — so we ^{can't} ~~are~~ never put a stop to it
- Better to regulate the whole process which would minimise the pitfalls & lacunae
- provide safeguards to the worst off (eg. children) — currently might be engaged without anyone's knowledge

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Question No.

प्रश्न संख्या

For
Practice
Use Only
Not to be
used

Arguments :

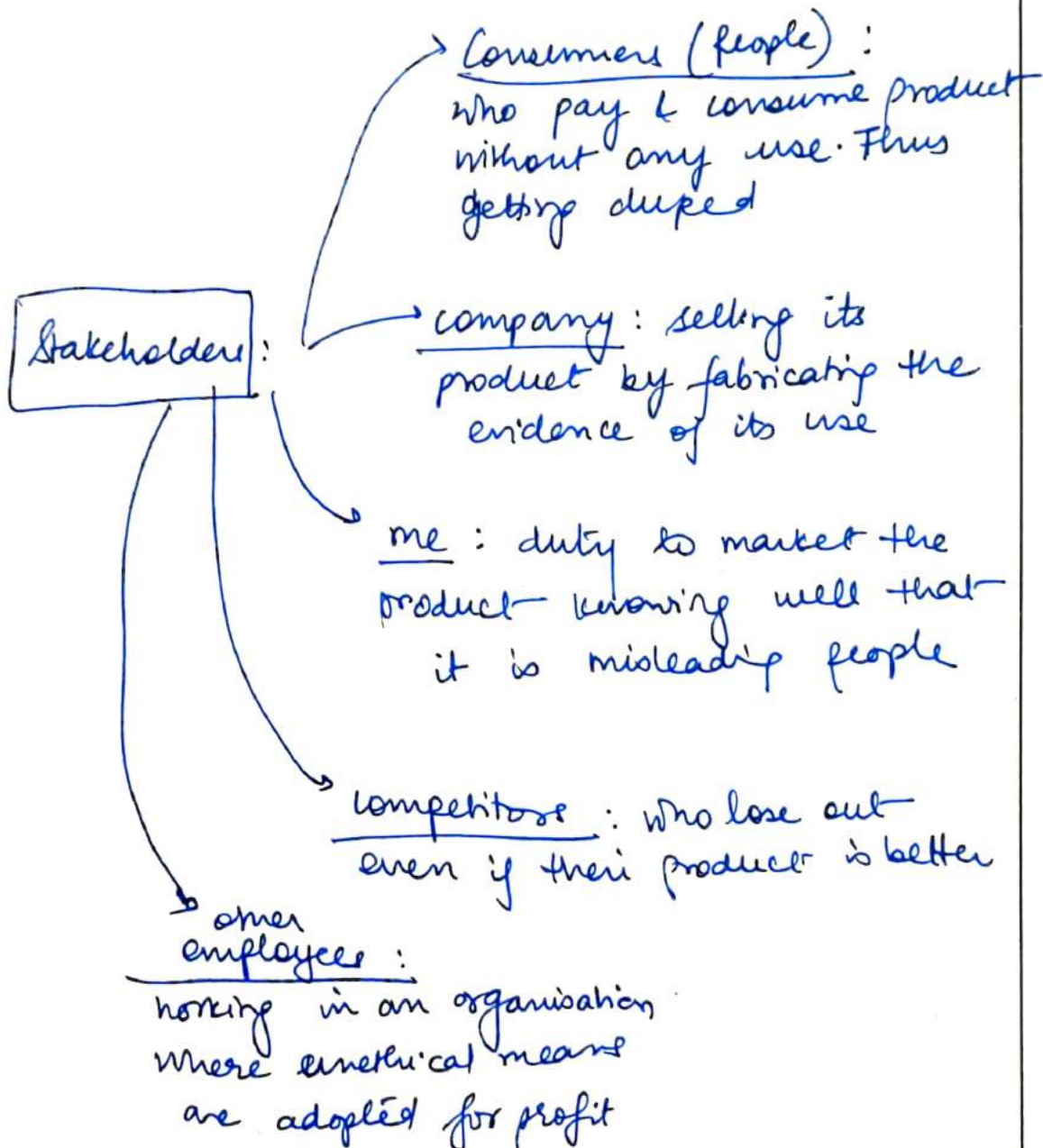
- State can earn revenue out of taxing high value transactions
- will ensure no unfair means are employed in the process by large players.

However, while there may be logically sound arguments it is against the ethical value of earning through fair means. If the state recognises Gambling as legal, it will acknowledge that it is the right thing to do for its citizens.

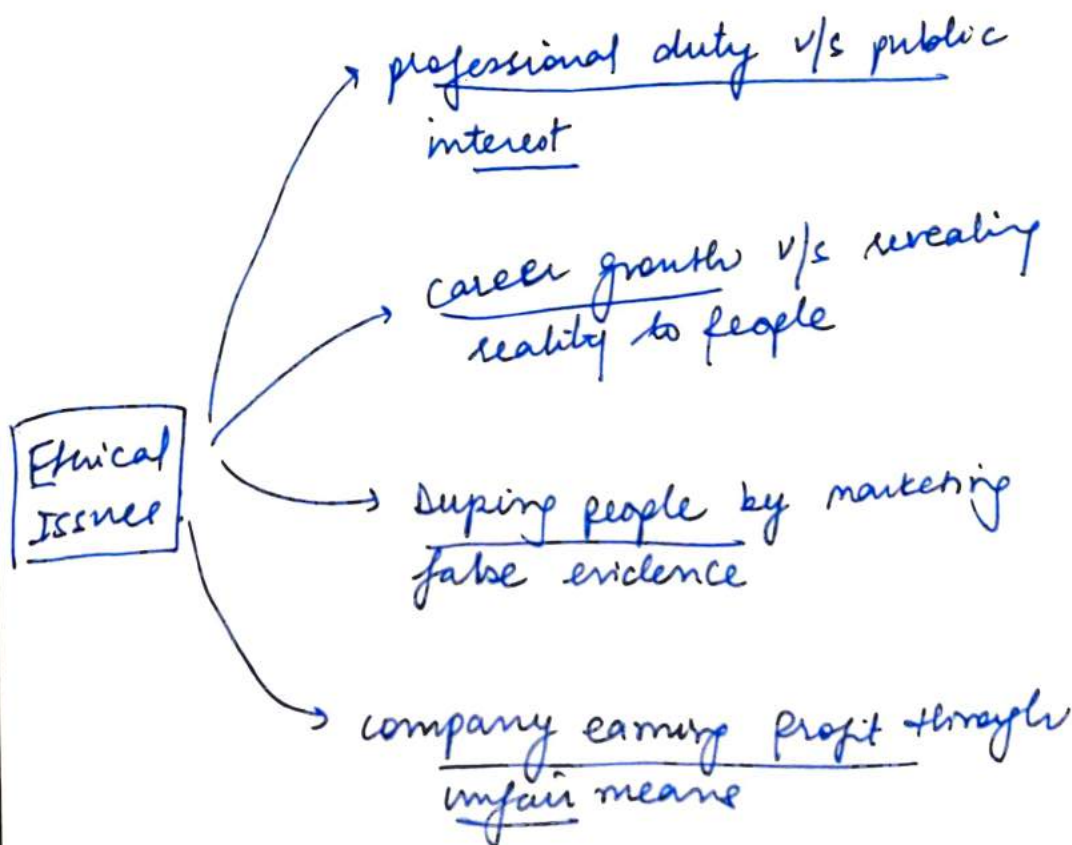
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Q11a) The case brings in fore my duty towards my company as my responsibility towards selling a product with no value, thus duping the customers.

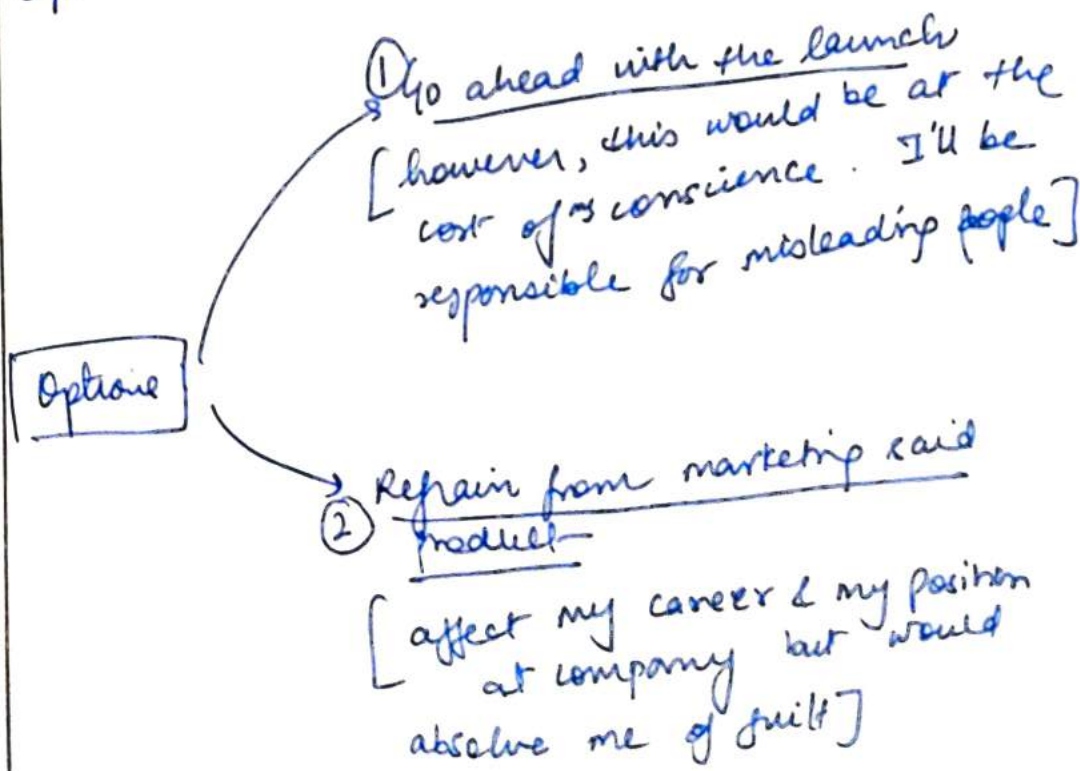
4) Stakeholders



b)



c) options



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Options:

- ③ make the findings public
[affect my job but people
would know reality]

my Action:

Action:

- I'll give a written complaint to my manager highlighting the issue with the pill
- I'll also speak to other seniors & give in writing the issues
- I'll highlight that sooner or later people will know about no benefit of drug & this will be more harmful to company & might even bring lawsuits
- If my persuasion fails, I'll approach the regulatory body for testing drugs & bring forward the issue.

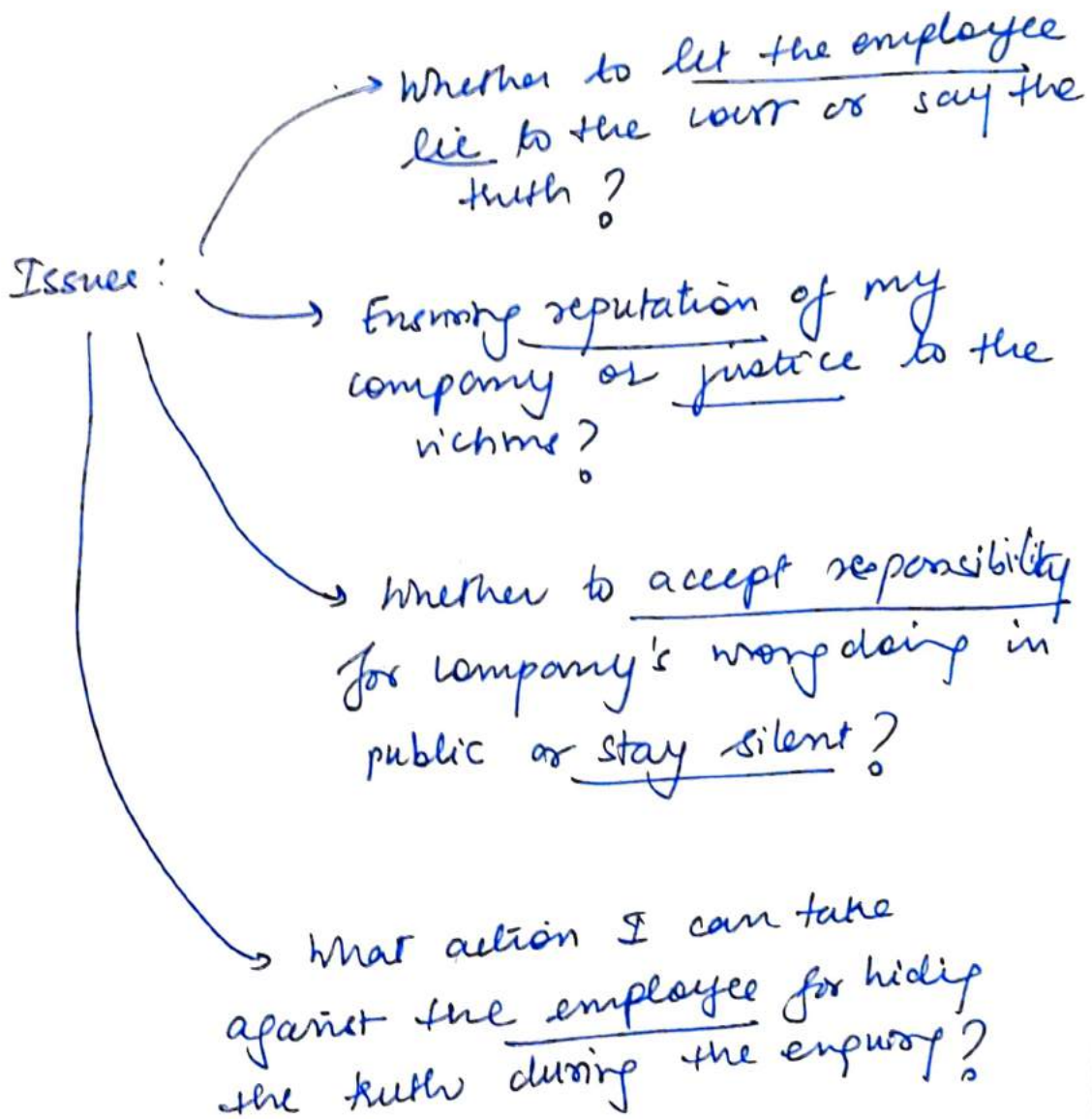
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my career progression depends on my skills as a marketing consultant. ~~Not~~ only I will set a precedent through my actions to stand up against wrongdoing, but these values are admirable in many organisations. I might lose my job for some time but I'll not lose my peace of mind knowing I did the right thing.

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Q 12. The case highlights where the employee/ witnesses had hid the truth which brings damage to company's reputation.

a) Ethical Issues:



b)

My actions :

As giving false testimony before court is a crime, I would refrain from telling employee to continue with the lie.

However, I would first cross check on employee statements to make sure he is telling truth this time.

my action:
 request - ~~Ask~~ for adjournment for court for some time to come with the right evidences

I'll conduct an enquiry again - now calling in multiple people - cross verifying the facts

If the company had indeed compromised on safety, I'll ascertain what all lapses were made

I'll cross verify the lapses with legal representatives - whether law was violated

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my action: → In the meantime, I'll also propose company to provide compensation to next of kin of victim

→ If company had violated the norms, then I'll submit the truthful report to the company

If the company had made lapses, it should held liable for it. The lives of people are invaluable. Even if company comes at disrepute, it provides a learning lesson to the organisation & to others to not violate norms. It is the responsibility of company to accept the consequences for its action & be more responsible in future.

By doing this, I'll ensure the victims & their family gets justice for & gets compensated for the faults of the company.