

Revised Course Content only for Annual Examination, 2021-22 in view of COVID-19 Pandemic

Subject/Sector: Retail, NSQF (E), Subject Code: 49

Class IX

Job Role: Store Operations Assistant

Units	Contents	Max. Marks for Theory and Practical 100
	PART-A Employability Skills	
1	Communication Skills-I	10
2	Self-management Skills –I (Dropped)	
3	Basic ICT Skills-I	
4	Entrepreneurial Skills-I	
5	Green Skills-I (Dropped)	
	PART-B Vocational Skills	
1	Introduction to Retailing	30
2	Receiving and Storage of Goods	
3	Stock Levels in Storage (Dropped)	
4	Customer Service	
	PART-C Practical Work	
1	Practical Examination	15 + 10
2	Written Test (Dropped)	
3	Viva Voce	10
	PART-D Project Work/Field Visit	
1	Practical File/Student Portfolio	10
2	Viva Voce	05
	PART-E Continuous and Comprehensive Evaluation (CCE)	10
	Total	100

N.B. Dropped for this Year: Part A, Unit- 2 & 5; Part B, Unit-3; Part C, Unit-2