

IAS Mains Commerce 2003

Paper II

Section A

1. Write notes on any THREE of the following in about 200 words each: ($20 \times 3 = 60$)
 - a. Primary goals of organisation.
 - b. Management of conflict
 - c. Organisation control and effectiveness
 - d. Organisational change.
2. Define formal and informal organisation Explain their relative importance (60).
3. Perception is considered as a subjective, active and complex process. Discuss. What steps will you take to reduce barriers and biases (60)?
4. Organisation's culture bound. Discuss and explain that sound organisation culture is key to progress of any organisation (60).

Section B

5. Write notes on any THREE of the following in about 200 words each: ($20 \times 3 = 60$)
 - a. The concept of fair wage
 - b. Causes of industrial unrest
 - c. Achievements of ILO
 - d. Profit sharing.
6. Explain the socio-economic conditions of Industrial labour in India. Has there been any change in the socio-economic conditions of labour in recent years (60)?
7. Explain the forms of workers participation in management. Why it could not succeed in India in spite of its desirability (60)?
8. Discuss the role of Personnel Department in an organisation (60).