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GENERAL STUDIES (TEST CODE : 760)

Name of Candidate	BILAL MOHI UD DIN BHAT		
Medium Hindi/Eng.	English	Registration Number	21654
Center	ORN	Date	20/11/2016

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are FOURTEEN questions printed in HINDI and ENGLISH. इसमें चौदह प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
- All questions are compulsory. सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

75, 3rd Floor, Old Rajinder Nagar Market, Near Axis Bank, New Delhi – 110060

103, 1st Floor, B/1-2, Ansal Building, Behind UCO Bank, Dr. Mukherjee Nagar, Delhi – 110009

EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

Answer the following questions is not more than 150 words each.

1. (a) Celebrities are paid huge amounts by companies for endorsing products that at times turn out to be harmful for the consumers. Examine the ethical dimensions involved in such instances. 10

उत्पादों के विज्ञापन के लिए सेलेब्रिटीज (ख्यातिप्राप्त व्यक्ति) को कंपनियों द्वारा मोटा भुगतान किया जाता है जो कई बार उपभोक्ताओं के लिए हानिकारक होते हैं। ऐसे दृष्टान्तों से जुड़े नैतिक आयामों का परीक्षण कीजिए।

Celebrities are endorsing products and get hefty money. The 'brand' of celebrities have huge fan following.

Celebrities need to be sensitive and responsible to the people who respect him. It becomes duty of the celebrity to endorse the brands only after thorough inspection otherwise it is unethical to trust a brand which you do not know. Even it becomes a hypocritical to endorse a brand

sell of its goodness without
using it.

Hence the 'endorsement' is not
just an individual act, it is the
responsibility of celebrity to
feel for millions of people who will
blindly follow the brand because
they follow celebrity.

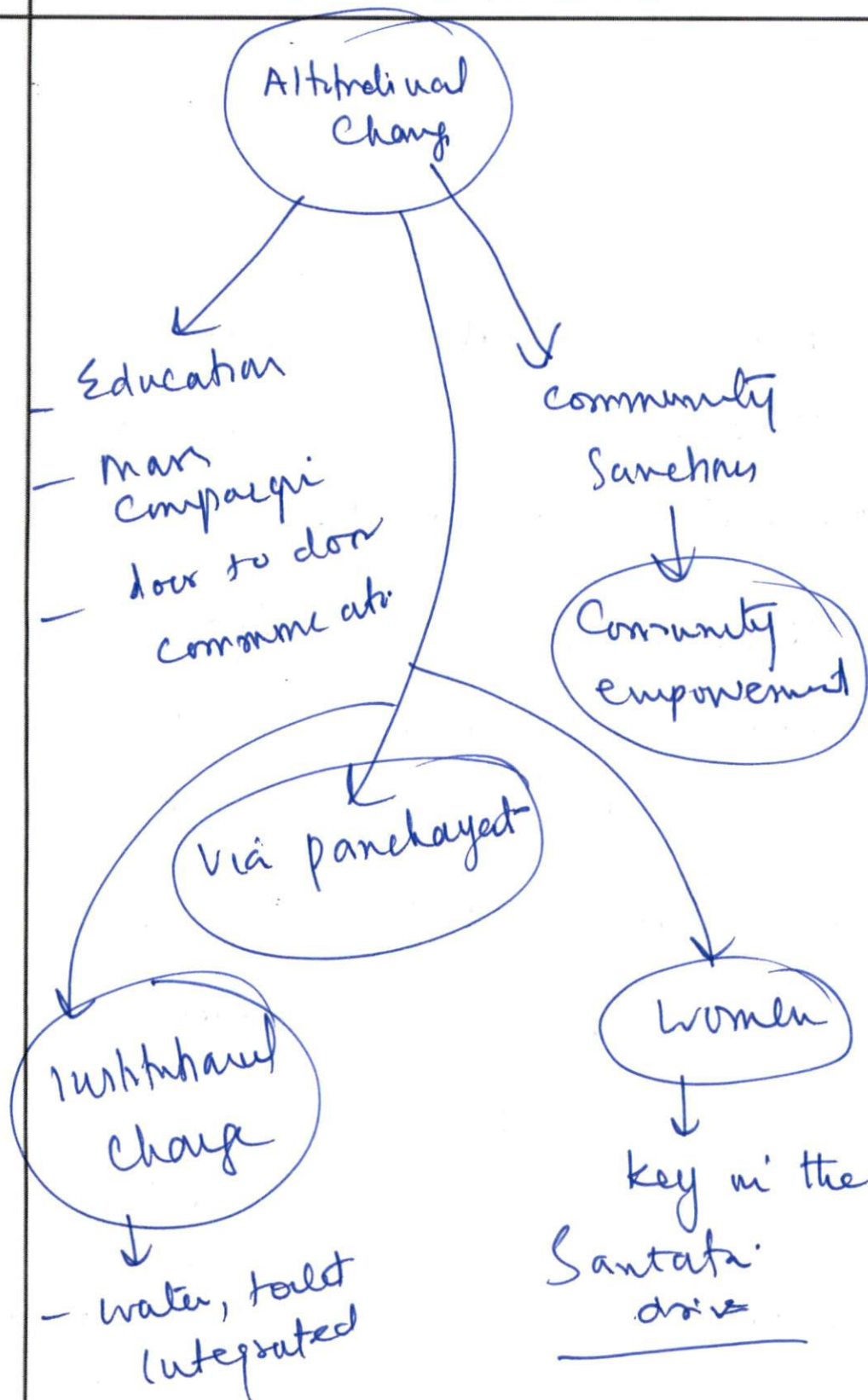
1. (b) Lack of cleanliness in urban areas despite schemes such as the Swachh Bharat Abhiyan point to difficulties faced in bringing about attitudinal and behavioural changes. Discuss. 10

स्वच्छ भारत अभियान जैसी योजनाओं के बावजूद शहरी क्षेत्रों में साफ-सफाई का अभाव वस्तुतः लोगों की सोच के साथ-साथ उनके व्यवहार को परिवर्तित करने में सामना की जाने वाली कठिनाइयों को इंगित करता है। चर्चा कीजिए।

Cleanliness should not be only in the physical being but in being clean inside M.K Gandhi.

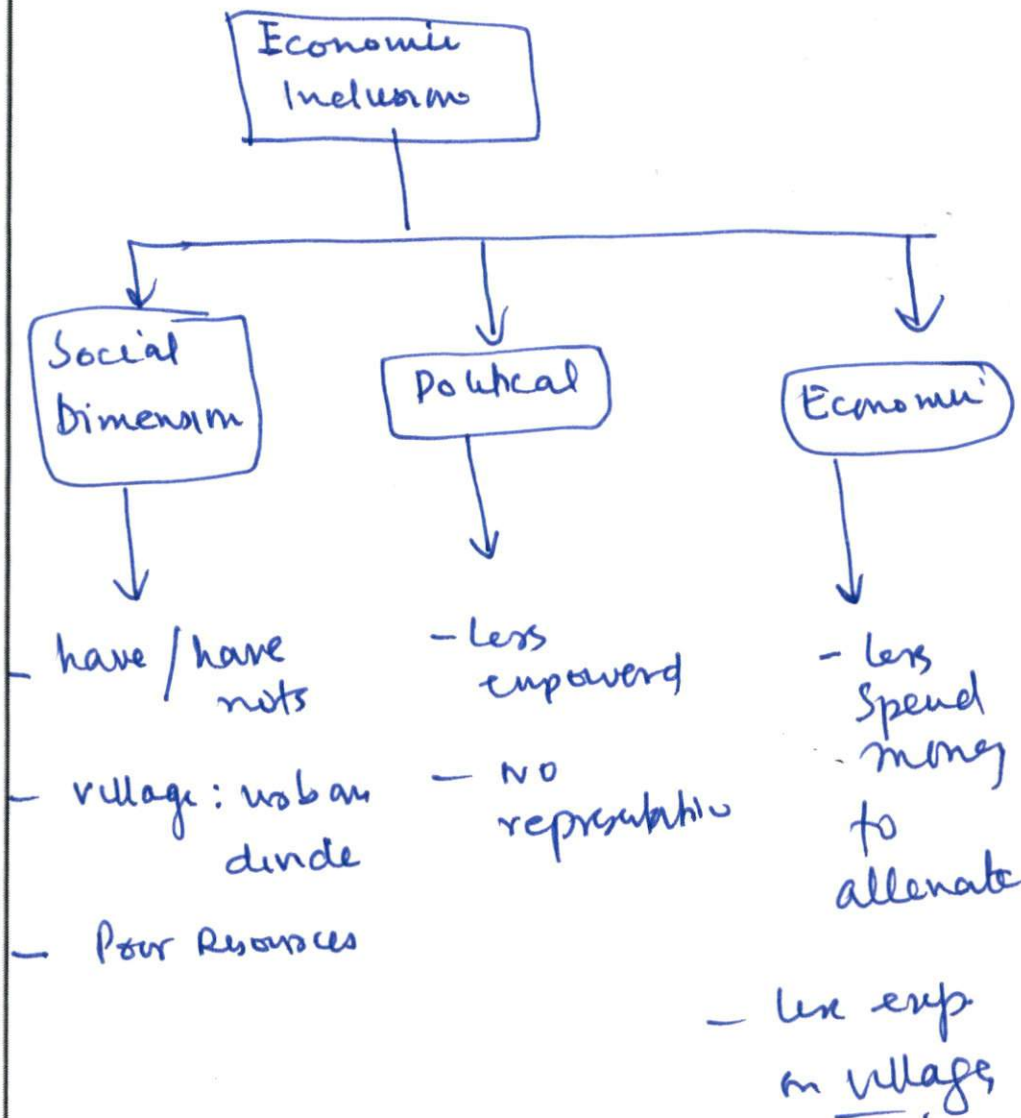
Cleanliness does not come with an exogenous change. It has to be internalized and the benefits of being clean has to be accepted.

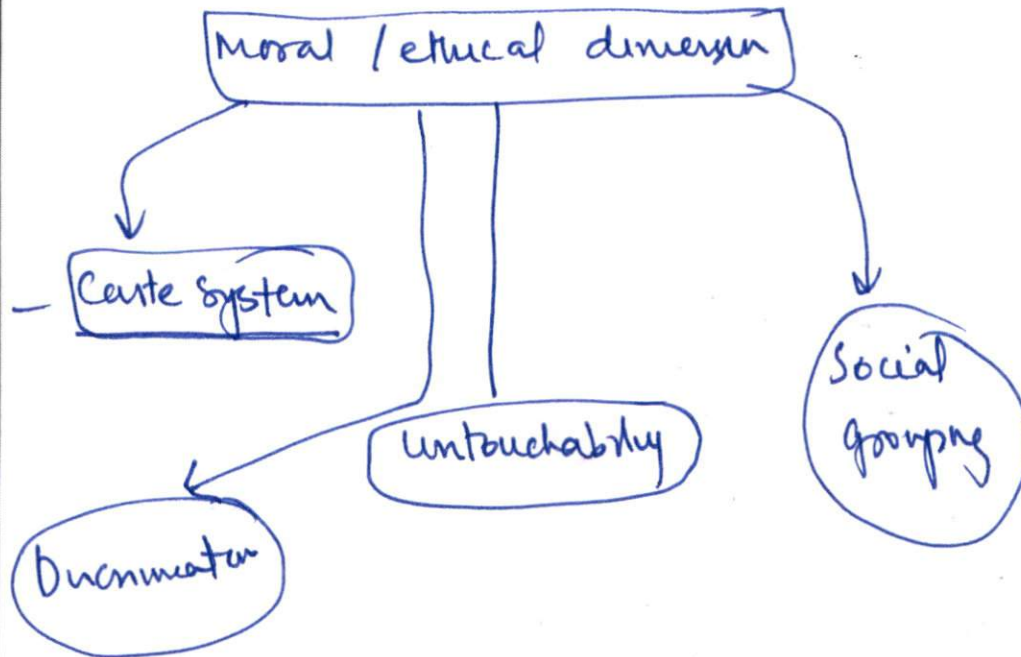
By bring urban cleanliness Scheme forcing upon people will not work untill the attitudinal transformation is done.



2. (a) Issues around economic inclusion are not just about income gaps, there are many dimensions of moral and ethical choices as well. Discuss. 10

आर्थिक समावेशन से जुड़े मुद्दे केवल आय अंतराल से संबंधित नहीं हैं, बल्कि इसमें नैतिक और आचारीय चयन के कई आयाम भी हैं। चर्चा कीजिए।





2. (b) Socially and economically marginalized women are used to make a profit, often at the cost of their own health and reproductive autonomy, in the name of commercial surrogacy. Discuss the ethical issues associated with commercial surrogacy in India. Should commercial surrogacy be completely banned? 10

सामाजिक और आर्थिक रूप से हाशिए पर रहने वाली महिलाओं का वाणिज्यिक सरोगेसी के नाम पर, अक्सर उनके स्वास्थ्य और प्रजनन संबंधी स्वायत्तता की कीमत पर, लाभ कमाने के लिए उपयोग किया जाता है। भारत में वाणिज्यिक सरोगेसी से जुड़े नैतिक मुद्दों पर चर्चा कीजिए। क्या वाणिज्यिक सरोगेसी पर पूर्ण प्रतिबंध लगा दिया जाना चाहिए?

Commercial Surrogacy per se is not unethical but the way it is turning to, particularly in developing nation like India has created unethical practices, exploitations.

The issues are -

- ① Poor women especially tribal are exploited. They are used, yet paid less money.
- ② Commercialization of Surrogacy has made "womb", a salable commodity and has degraded

pious nature of procreations.

- ③ Surrogacy is now trend among the higher upper class not to go for pregnancy to avoid pain.
- ④ It has surfaced ethical issues in case of twins eg in Gujarat - Japanese couple who refused to take other one.

Commercial surrogacy should not be banned but regulated in a best way. Govt. has already passed the bill where in its use is limited to the 'altruism' - close family members womb share. Banning it has element of violation of Fundamental right of earning.

3. (a) While discussing the ethical issues that journalists face on a regular basis, examine the causes of increased sensationalism in news media in recent times. 10

पत्रकारों द्वारा नियमित रूप से सामना किये जाने वाले नैतिक मुद्दों पर चर्चा करते हुए, हाल के दिनों में समाचार जगत में अधिक से अधिक सनसनी फैलाने के कार्य के कारणों का परीक्षण कीजिए।

Ethical Issues are faced by the Journalists because they serve at the Interface between People and the govt. Machinery.

Ethical Issues are

1. Integrity and Compromise
2. Corruption & yellow journalism.
3. Paid News
4. False Surveys
5. Defamation & Community bias.
6. Social Injustice vs Corporate Lavishness.

In the recent times, journalists have induced a trend of so called

Sensationalism . The reason behind this is TRP ratings which accrue the monetary values in terms of advertisement . The aspiration of growing fast and degraded journalist values , Sensationalism have increased. This has created Social uproar, chaos and hindered the public rescue & service delivery eg. in Chennai Floods , kashmir flood .

Here for the TRP ratings. Media has created unethical behaviour to break down the govt. machinery in the time of crisis

3. (b) What are the various sources through which humans can judge the correctness of their actions? In the context of public life discuss how these sources are important in offering a clear and practical guidance. 10

वे विभिन्न स्रोत क्या हैं जिनके माध्यम से मनुष्य अपने कृत्यों के औचित्य का परीक्षण कर सकता है? चर्चा कीजिए कि सार्वजनिक जीवन के संदर्भ में स्पष्ट और व्यावहारिक मार्गदर्शन प्रदान करने में ये स्रोत किस प्रकार महत्वपूर्ण हैं?

Correctness of action has Sanctity
from ethics, morals and laws.

A person may judge his action by the values he adhere to - i.e morals or he is judged from the ethical stand i.e values which are held & accepted by the society or he may be judged from the State laws which are passed by the will of people.

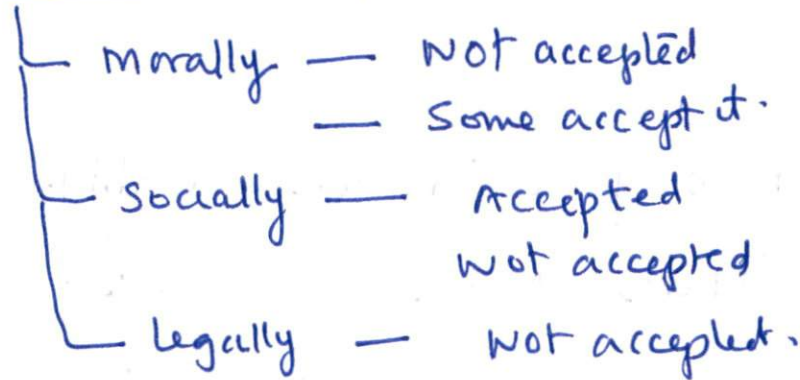
They may or may not
Judge the Correctness of action. eg.

Honour Killing

└ Morally → Not justified
└ Socially → Justified/Accepted

Legally → not accepted.

eg. untouchability



These are not aligned in the same direction because of social bias & prejudices deeply entrenched in the society. on the other hand, laws does not reflect the changed social values. social democracy is in need to make sure that political democracy is successful.

4. (a) Should a person resort to leaking of information in case of wrongs done in the organization? Does it cause a conflict of interest between the personal, organizational and societal spheres? Discuss with examples. 10

क्या संगठन में की गई गलतियों के संबंध में व्यक्ति को सूचना लीक करनी चाहिए? क्या यह व्यक्तिगत, संगठनात्मक और सामाजिक क्षेत्रों के बीच हितों का टकराव पैदा करता है? सोदाहरण चर्चा कीजिए।

Leaking of Information in case of wrong doings in the organization looks a 'passive' in approach. It manifests elements of weakness, lack of courage and fortitude to face. Rather being a whistle blower is active in approach where in person's conduct is in the ethical domain. By leaking information even if it is ^{for} wrong done, is not justified. It shows an element of cowardice and hypocrisy.

one should stand up for a wrong doing, voice out and use all legal means to combat it.

Leaking Information definitely causes Conflict of Interest. There is a Code of Conduct which should be adhered. Even if there is wrong doings in the organisation, there are means to solve them without leak.

It would lead to the chaos and confusion in the public life by passing the normal democratic legal means of solving the wrong actions.

eg. ✓ means used by the wikileaks

✓ leaks by the staff and

officers in the bureaucracy, without resorting to solve them.

4. (b) Competition, it is argued, spurs the best of performance, however, can it also instigate cheating and unethical behaviour? Discuss with adequate examples. 10

यह तर्क दिया जाता है कि प्रतियोगिता सर्वोत्तम प्रदर्शन की प्रेरणा देती है, लेकिन क्या यह धोखाधड़ी और अनैतिक व्यवहार के लिए भी प्रेरित कर सकती है? पर्याप्त उदाहरणों के साथ चर्चा कीजिए।

Competition makes a room for the Innovation and Creativity. It is the pillar on which the building of Innovation stands.

Competition should not make one blind to achieve goals unscrupulously, hurting and demaging others. Competition should be looked as a value to infuse the eagerness to work hard to achieve a goal.

eg. In schools competition to score good grades should be by means of hardwork not by cheating, leaking papers.

Similarly, Competition among the firms should be based on the Standards and Satisfaction of customers not merely on Insider Information leaks, mudslinging and predator pricing.

Similarly Scholars in order to publish more papers, Novelists to publish books undertake plagiarism as the means.

Competition should spur performance with hard work not pre-formance through unscrupulous means.

5. (a) "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury". Explain the statement giving one example each from personal and public life. 10

"व्यक्ति न केवल अपने कार्यों द्वारा, बल्कि अपनी निष्क्रियता द्वारा भी दूसरों को क्षति पहुंचा सकता है, और दोनों ही स्थितियों में हुए नुकसान के लिए वह उनके प्रति उचित रूप से जवाबदेह होता है।" व्यक्तिगत और सार्वजनिक जीवन से एक-एक उदाहरण देते हुए इस कथन की व्याख्या कीजिए।

There are two ways to act while being in administration, one is to act and other not to act. By acting there are more chances of a successful public service delivery but not acting can also make huge damage. In the present context, not acting has become a rule rather exception.

Example from ^{Public} personal life

Once I was walking on a busy street and ~~the~~ saw a person eating banana. He threw banana on the road. While I was aware of the

fact that someone will slip but I ignored. In next moment I saw an old lady slipped on the ~~xx~~ very banana trash injuring herself and the others on the road. I could have avoided if I acted promptly and wisely

Similarly if the Police acted in the rioters in Godra, Gujarat many lives would not have lost.

personal life

I while not acting to keep an alarm in the night to wake early for my exams on the next day. With the result I woke up late and missed half an hour of paper and got less marks.

5. (b) "A people that values its privileges above its principles soon loses both." What does this quotation mean to you? Explain with an example. 10

"वे लोग जो अपने सिद्धांतों की तुलना में अपने विशेषाधिकारों को महत्व देते हैं, शीघ्र ही दोनों को खो देते हैं।" आपके लिए इस उद्धरण का क्या अर्थ है? उदाहरण सहित व्याख्या कीजिए।

A public servant should work for the betterment of society. He serves important position and earns respect and privileges only because he need to "serve people" better. If he is comfortable, then only he can use his Cognitive Capacity to solve problem.

But Privileges should not become the "end in itself". Many Bureaucrats see privileges only end forgetting the "public services" for which they are payed. They amass a lot of wealth but lose their moral being, ethical values, lose

probability + degrade integrity.

When the state machinery makes him accountable for the wealth he made through PCA-1988, RTI, Lokpal etc. he gets stuck and falls on the ground (jail). He loses wealth too and the character has already been damaged.

eg. Coalgate Scam
Commonwealth Scam - People
landed in jail, losing everything.

6. Instances of atrocities against dalits despite stringent legal measures point to the fact that the problem is not one of legality only but a matter of entrenched social prejudices and attitude. In this context suggest some effective measures to address the issue holistically. 10

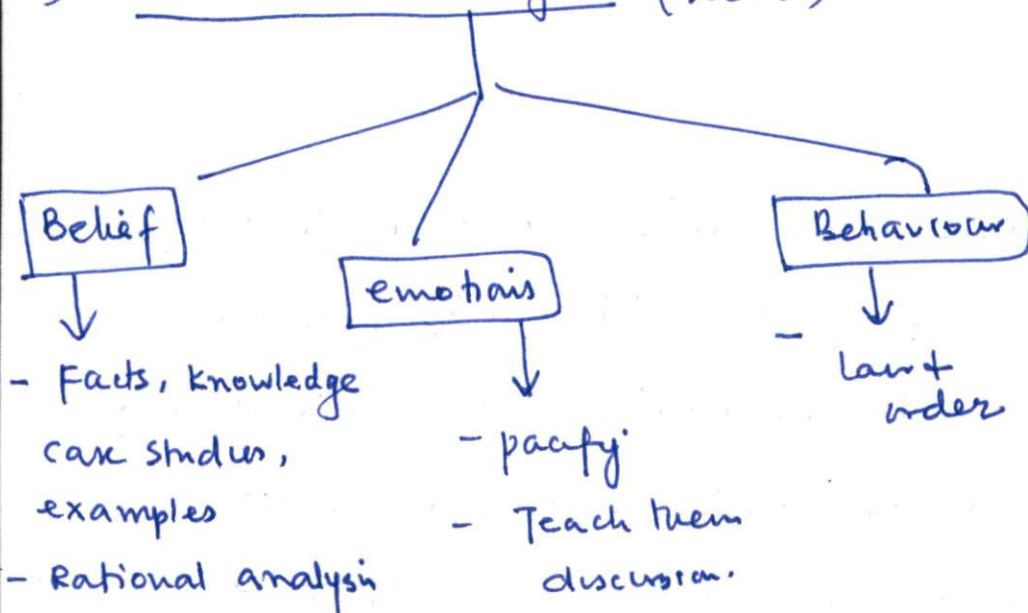
कठोर कानूनी उपायों के बावजूद दलितों के विरुद्ध अत्याचार के विभिन्न उदाहरण इस तथ्य को इंगित करते हैं कि समस्या केवल कानूनी नहीं है अपितु यह दृढ़ सामाजिक पूर्वाग्रहों और अभिवृत्ति का मामला है। इस संदर्भ में मुद्दे के समग्र समाधान के लिए कुछ प्रभावी उपायों का सुझाव दीजिए।

unless and until , our social values
morals and socialization pattern
does not synchronize or align together
it is not possible to ensure that
legality of rules and acceptance.
Social prejudices and bias
in our society (Caste system, Jatis,
economic disparities, untouchability)
and unjustified social institutions
(Male Chauvinism, patriarchal system,
Too much familyism) perpetrate the
atrocities against dalits and
women .

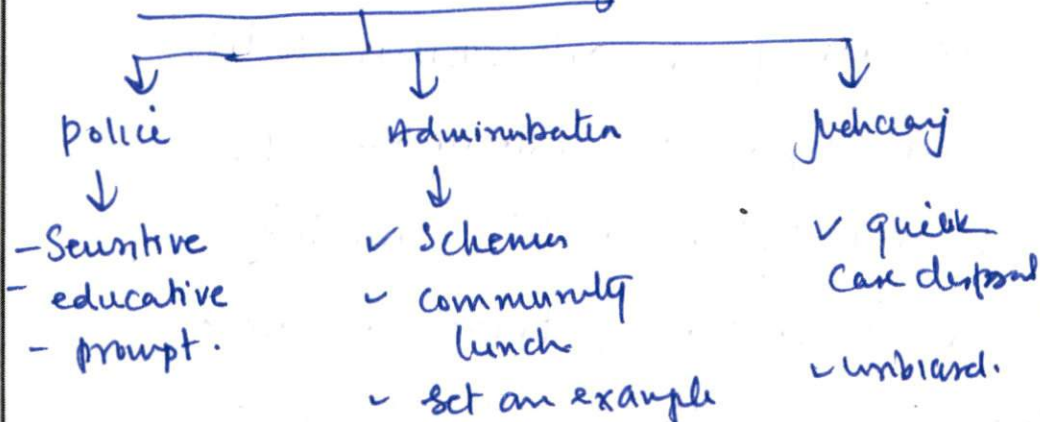
The deeply entrenched social

prejudice can be diluted by

1) Attitudinal Change (social)



2) Institutional Change



3) Education and awareness

4) literacy and employment

5) Integration

7. What do you mean by 'anonymity in the civil services'? Explain why anonymity and neutrality are considered as important traits for civil servants. 10

'सिविल सेवा में अवैयक्तिकता (anonymity)' से आपका क्या आशय है? व्याख्या कीजिए कि क्यों अवैयक्तिकता और तटस्थता सिविल सेवकों के लिए महत्वपूर्ण लक्षण माने जाते हैं।

To allow the representative democracy to function well, anonymity & neutrality are the wheels to move Civil Services for the achievement of Common goal.

'Anonymity' is a state of being "Anonymous" - not to be known as a 'person' but focussing only on the delivery of Service to people. It is being a chair to serve people not a name in itself.

It makes sure that chair is respected whoso ever is on it that the person who serves. eg. ABC is DM, DM works to solve problem not the 'name'.

Anonymity and Neutrality are essential to the high ideals of administrator. It serve as a raw material to make a base for Integrity, Openness, Accountability and Transparency.

Neutrality (not aligning to the political ideology) makes sure that "rationality of administrative man lies intact and he is free to think, to decide with consensus for solving problems.

Political parties change but the element of anonymity and neutrality makes sure that there is smooth transition of the power which people have decided.

8. Prescription of dresscode for women not only violates their liberty but also reflects outdated views on gender relations as well as proper conduct.
Comment. 10

महिलाओं के लिए ड्रेसकोड का विधान न केवल उनकी स्वतंत्रता का उल्लंघन करता है, अपितु यह लैंगिक संबंधों और साथ ही उचित आचरण संबंधी दकियानूसी विचारों को भी प्रदर्शित करता है। टिप्पणी कीजिए।

violation of liberty to do what one likes is hall mark of democracy & its acceptance hallmark of a grown and matured democracy.

women stands equal with man as validated by constitution of India. Hence she is free to think, aspire and do what she likes. The freedom for them is their empowerment. Any violation to their freedom to wear what they like is violation of constitution and breakdown of law & order.

The other context of this is the way society functions. The

patriarchal mind set and family values of 'Men dominance' has made women as "passive seeker of Services & rights". Hence her liberty by laws has to be validated by the upliftment of social values and thought process at a grassroot level.

There should be code of Conduct to make sure that people adhere to it. Presence of institutions to force this conduct and bring change.

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You are DM of of a very poor district in the hinterland of India. It has come to your notice that manual scavenging is widely prevalent in the district even though the new law prohibits manual scavenging in any form. Upon enquiry, you have found that the number of manual scavengers has been reported to be very low, however, hundreds of dry latrines in the district depict a different picture. You have also noticed two more important trends: first, most of the manual scavengers are Dalits, and second, in many of the cases they themselves go to the houses and request the owners to clean their toilets manually, as it would provide monetary benefits. The entire district administration has been criticized by the media and there is political pressure on you to manipulate the data in a way that it shows less number of manual scavengers in the district. Based on the given information answer the following:

1. Identify the ethical issues associated with manual scavenging.
2. List the options available to you in the given case. Evaluate the merits and demerits of each.
3. Discuss some feasible steps that you can take to control this serious problem.

20

आप भारत के अंदरूनी क्षेत्र में एक बहुत-ही पिछड़े जिले के डी.एम. हैं। आपको यह पता चला है कि नये कानून द्वारा किसी भी रूप में मैला ढोने की प्रथा पर प्रतिबंध लगाए जाने के बावजूद जिले में यह व्यापक रूप से प्रचलित है। पूछताछ करने पर आपको ज्ञात होता है कि मैला ढोने वालों की संख्या बहुत कम बताई गई है, जबकि जिले में सैकड़ों शुष्क शौचालय अलग ही तस्वीर प्रस्तुत करते हैं। आप दो अन्य महत्वपूर्ण प्रवृत्तियों का भी अवलोकन करते हैं: पहला, अधिकांश मैला ढोने वाले दलित हैं और दूसरा, कई प्रकरणों में वे स्वयं घरों में जाते हैं और गृहस्वामियों से उनका शौचालय हाथ से साफ करने का अनुरोध करते हैं, क्योंकि इससे मौद्रिक लाभ होगा। संपूर्ण जिला प्रशासन की मीडिया द्वारा आलोचना की गई है। इस कारण आप पर आंकड़ों में इस प्रकार से हेरफेर करने का राजनीतिक दबाव है जिससे जिले में मैला ढोने वालों की कम संख्या का पता चले। दी गई जानकारी के आधार पर निम्नलिखित का उत्तर दीजिए:

1. मैला ढोने से संबद्ध नैतिक मुद्दों को चिन्हित कीजिए।
2. दिए गए प्रकरण में आप स्वयं के लिए उपलब्ध विकल्पों को सूचीबद्ध कीजिए। प्रत्येक विकल्प के गुणों-अवगुणों का मूल्यांकन कीजिए।
3. आपके द्वारा इस गंभीर समस्या को नियंत्रित करने के लिए उठाए जा सकने वाले कुछ व्यावहारिक कदमों की चर्चा कीजिए।

Facts

case pertains to the manual scavenging in the district. There is political pressure to narrow down the numbers where as media is active to highlight the issue.

1. Ethical Issues Involved

- a) unethical practice of manual scavenging and allowing it.
- b) Moral values vs Social Conscience.
- c) Administrative neutrality and Political pressure.

2. The following are the options available

a) Option I:

call upon a committee to census the number of manual scavengers in the district. There should be a

time figure to start with.

At the same time registering the people doing manual scavenging and involve them in job employment.

Political parties heads need to ^{be} brought under the programme to upliftment the dalits as they serve a possible vote bank.

Media briefing to be done, assuring the steps taken with openness and Transparency.

Call upon the Inter-department meeting to venture possibilities of accommodating these people in various schemes.

Police action against the people who encourage the unethical and

morally degraded practice of
manual scavenging.

Media Campaigns to aware people
of using dry latrines and the benefits
associated with it.

merits

1. People participation.
2. Political support.
3. Social change.

option 2 :

1. Bend to the political pressure
and report the numbers to be low.

merits

✓ Short term averted the problems

Demerits

1. unethical and breach of code
of Conduct.

2. violation of Administrative ethics
of Political neutrality, anonymity,
Integrity, Impartiality, Corruption.

3. wrong precedence.

③ Option - I has already been
mentioned which seems to be the
best option. with all those steps
it can be further made stronger by

- ✓ By Community lunches with
participating of DM. Food cooked by
dalit.
- ✓ Education, Awareness of people
especially old people.
- ✓ Integrate these dalits in the
Stand up, Mudra and PMKVY.
MGNREGA etc.

10. You are SP of a district where the use of drugs is prevalent, especially among the youth. The neighbouring districts are also suffering from the same problem. There is a huge hue and cry in the national media about the drug issue and the government and political parties are pressurising the police and district administration to act on the issue. A big deal of drugs is busted by the police in your area and all the culprits have been arrested. However, even before you reach your office, a minister from the ruling party of the state calls and asks you to release few of the culprits. You have long suspected the role of many senior leaders in this drug menace of the state. You have also been informed by your juniors that a few officers who dared to act against people involved in drug dealings were transferred or suspended on wrong charges earlier.

1. Identify the options available to you.
2. Evaluate the pros and cons of each of your options. 20

आप एक ऐसे जिले के एस.पी. हैं जहां मादक पदार्थों का व्यापक उपयोग होता है, विशेष रूप से युवाओं के बीच यह सर्वाधिक प्रचलित है। पड़ोसी जिले भी इसी समस्या से ग्रसित हैं। मादक पदार्थों से जुड़े मुद्दे के संबंध में राष्ट्रीय मीडिया में हायतौबा मची है और इस मुद्दे पर कार्रवाई करने के लिए सरकार और राजनीतिक दल पुलिस एवं जिला प्रशासन पर दबाव डाल रहे हैं। आपके क्षेत्र में मादक पदार्थों की एक बड़ी डील का पुलिस द्वारा भंडाफोड़ किया जाता है और सभी अपराधियों को गिरफ्तार कर लिया जाता है। हालांकि, इससे पहले कि आप अपने कार्यालय पहुंचते, राज्य के सत्तारूढ़ दल का एक मंत्री आप को बुलाता है और कुछ अपराधियों को छोड़ने के लिए कहता है। आप लंबे समय से राज्य में मादक पदार्थ से जुड़े इस खतरे में कई वरिष्ठ नेताओं की भूमिका पर संदेह करते रहे हैं। आपको, आपके कनिष्ठों द्वारा सूचित किया जाता है कि मादक पदार्थों की डीलिंग में सम्मिलित लोगों के विरुद्ध कार्रवाई करने का साहस जुटाने वाले कुछ अधिकारियों को पूर्व में गलत आरोपों में स्थानांतरित या निलंबित किया जा चुका है।

1. स्वयं के समक्ष उपलब्ध विकल्पों की पहचान कीजिए।
2. अपने प्रत्येक विकल्पों के पक्ष-विपक्ष का मूल्यांकन कीजिए।

Facts

Drug menace in the district and associate area. A gang busted with long list of culprits. Political pressure to release them.

1) Options I :

Bow before the Political pressure and release the people / culprits.

Demerits : Against the Administrative Code of conduct and ethics.

option II :

Take a media conference and expose the ministers role and pressure he is mounting on.

option III :

Release few of culprits whom he

feels are the directly involved.

option IV :

call upon the senior and find a way to get transferred. (Escapism).

option V (Best option available)

Since the drug menace is going to ruin the entire area youth population. So it is not just a social responsibility but a official responsibility to act in strict way.

First of all I will file ~~the~~ the cases of all the culprits and would further Interrogate to know more people and chain involved in this menace.

I will try to convince the political that these culprits have been caught

red handed and it is not possible to release anyone of them.

Media's role need to be used in a balanced way to garner support for the action.

Minister / Political party need to be dealt with prudence to minimize the personal damage but if he is not motivated to understand then I will act in the best interest of the people, my work keeping my full allegiance to the Constitution of India.

Merit

1. Consensus approach.
2. Political Neutrality
3. Impartiality, Integrity upheld.
4. Media's role as constructive stone.

All the options other than this, has demerits like

- 1) Softening Standing, dilution of moral values and ethical code of conduct.
- 2) violating the DPSP of Constitution which mandates youth free of drugs and intoxication.
- 3) violation of FRs under Article 21 right to life (free of pollution + social anxieties).

11. You are the manager of a small hotel which maintains high standards of ethics in dealing with its customers. One day a person comes to your hotel and enquires about booking a room at your hotel. However, due to peak season, all rooms were already booked and hence the staff politely informed him about the unavailability. The person, however, was adamant and took this as a personal insult and started misbehaving with the staff present at the counter. Citing his political connection he also threatened the staff of severe consequences. Next day the person lodged a frivolous complaint with the police under the stringent SC/ST act. In his complaint he accused you and your staff of insulting him deliberately on the basis of his caste. He insisted further that he was denied a room at your hotel due to the caste he belongs to.

1. What are the options available to you?
2. Evaluate each of these options and choose the option which you would adopt, giving reasons. 20

आप एक छोटे से होटल के प्रबंधक हैं जिसका अपने ग्राहकों से व्यवहार का उच्च नैतिक मानक है। एक दिन एक व्यक्ति आपके होटल में आता है और आपसे होटल में कमरा बुक करने के संबंध में पूछताछ करता है। हालांकि, पीक सीजन होने के कारण सभी कमरे पहले से ही बुक हैं और इसलिए कर्मचारी विनम्रता पूर्वक उसे अनुपलब्धता के संबंध में सूचित करता है। लेकिन वह व्यक्ति हठी था और इसे व्यक्तिगत अपमान के रूप में ले लेता है और काउंटर पर उपस्थित कर्मचारियों के साथ दुर्व्यवहार पर उतर आता है। अपने राजनीतिक संबंधों का हवाला देते हुए वह कर्मचारियों को गंभीर परिणाम की धमकी देता है। अगले दिन वह व्यक्ति कठोर एस.सी./एस.टी. अधिनियम के तहत पुलिस के पास ओछी शिकायत दर्ज करवाता है। अपनी शिकायत में वह आप पर और आपके कर्मचारियों पर अपनी जाति के आधार पर जानबूझ कर अपमान करने का आरोप लगाता है। वह आगे कहता है कि वह जिस जाति से संबंध रखता है, उसके कारण उसे आपके होटल में कमरा देने से मना किया गया था।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं?
2. इनमें से प्रत्येक विकल्प का मूल्यांकन कीजिए और स्वयं द्वारा चुने जाने वाले विकल्प का कारण बताइए।

Facts :

This case is related to the high ethical standards of the hotel and a person with political connection who was denied room only on the merit of having no room available in the hotel. He lodged the case against hotel under SC/ST act.

options available

- ① Compromise with him in a private meeting. Providing him a suit and services free for 2 days on the pretext of taking back the case.
- ② Go to the media and expose the person that he has done a frivolous case.
- ③ Go on the dharna and strike by

Involving the Hotel association

- ④ Fight the case with all the facts because hotel follow the high ethical standards. means also should be ethical for an ethical and moral good.

Evaluation

Option I "Compromise"

It will be against the high standards of ethics which has guided my hotel. Further it is unethical and involves an element of sanction (corruption). It is not preferred.

Option II 'media'

It is too fast and reactive.

State machinery is not used to fight. To bypass the Institutional structures and use media for the short term quick gain is not prudent. Hence not adopted.

option III : Dharna & strike

It also involves the breach of fundamental rights of other people (who are my customers) as services will be affected. It will also create law and order breakdown.

option - IV : 'To fight legally'

It seems best option. Since I have all the records of hotel rooms on that day. I should be confident

to prove before Court that the
denial of room has nothing to do
with the Caste.

Merits

1. It will set a good precedence for
all others in the area.
2. Court can even sanction action
against the person who did the
frivolous complaint, hence a future
deterance for people who misuse the
law.
3. Upholds the high standards of
my hotel and adherence of ethical
values at the time of stress.

This is the best option to be
Chosen.

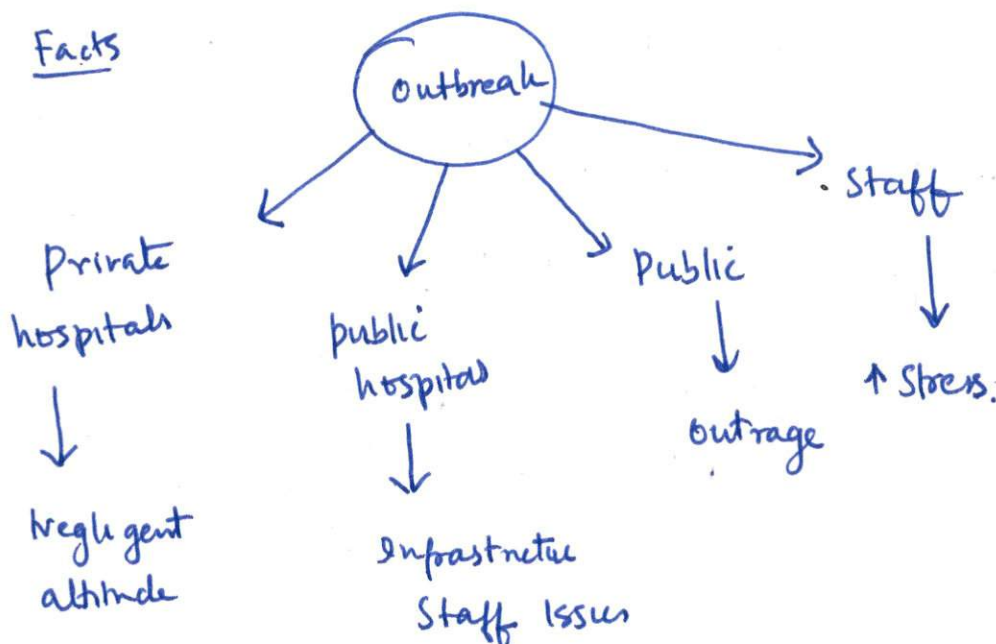
12. You are the Health Secretary in a state where there is an outbreak of dengue and chikungunya diseases. There have been reports of negligent attitude of some private hospitals in the city. Also, the public hospitals do not have the required infrastructure and staff to meet such increased number of cases in a short span of time. Additionally, the staff is demoralised by the increased working hours and the public outrage. Despite the efforts of the local authorities this issue emerges year after year.

1. What are the immediate steps which should be taken in such a situation?
2. Suggest some long term measures to ensure that such a situation is not repeated.

20

आप एक ऐसे राज्य में स्वास्थ्य सचिव हैं जहां डेंगू और चिकनगुनिया रोगों का प्रकोप है। शहर में कुछ निजी अस्पतालों के उपेक्षा भरे रवैये की भी सूचना है। इसके साथ ही, सरकारी अस्पतालों में इतने कम समय में इन मामलों की इतनी बढ़ती संख्या का सामना करने के लिए आवश्यक अवसंरचना और कर्मचारी नहीं है। इसके अतिरिक्त, कर्मचारी काम के घंटे में वृद्धि और जनता के आक्रोश से हतोत्साहित हैं। स्थानीय प्राधिकरणों के प्रयासों के बावजूद यह समस्या वर्ष दर वर्ष बढ़ती जा रही है।

1. ऐसी स्थिति में उठाये जा सकने वाले तत्कालिक कदम क्या होंगे?
2. यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।



1) Immediate Steps

- ① Declare the health emergency.
- ② call upon the Immediate meeting with public and private hospital heads. I will take the evaluation of their capacity to handle the outbreak.

private hospitals will be asked to admit all the cases of the areas falling without any exception.

Assigning responsibility area wise in a 'Cell model'

H	H	H	H
H	H	H	H

→ either private or public

It has to cater the patients.

- special wards to areas where there are more outbreaks.

③ Since being an outbreak, will call upon meeting of the "employers" and try to convince them to make sure they work properly. This is their duty and issues related to long working hours will be dealt with additional staffs and incentive for working more than 8 hours.

④ Call upon the civil society to support the hospitals in any way like drugs etc to come out of outbreak.

⑤ Call upon media and tell people not to panic + Show patience to deal with situation. Ensure them that matter will ^{be} resolved as whole machinery is acting to minimize loss and pain.

⑥ Protection of hospitals by police to ensure that staff is protected by public outrage.

② Long Term Measures

i) Pre-monsoon preparedness should be done to ensure that water holes and open water reservoirs don't become breeding ground for the mosquito infection.

ii) Awareness Campaigns -

Transmission, DOs & DON'T, clinical
Signs

iii) Community Support & Surveillance
of these diseases is must for the
Successful eradication.

iv) Ensure hospitals are ready to
face the more number of patients
(Response should be prompt)

- ↳ Staff recruitment.
- ↳ essential drugs.

13. As a Forest Officer, you are receiving increasing complaints of certain animals ruining the farms and causing damage to crops. This is creating an undue financial burden for the farmers who are in deep distress because of the uncontrolled damage. Consequently, the farmers are demanding you to put forward a request for culling of animals. You are an animal lover and against culling of animals. You had made efforts to control the menace but the population of animals has increased beyond the managing capacity.

1. What are the options available to you? Evaluate each of these options and choose the option which you would adopt, giving reasons.
2. Also suggest some long term measures to ensure that such a situation is not repeated. 20

एक वन अधिकारी के रूप में, आपको कुछ जानवरों द्वारा खेतों को बर्बाद करने और फसलों को क्षतिग्रस्त करने की बढ़ रही शिकायतें मिलती हैं। यह ऐसे किसानों पर अनुचित वित्तीय बोझ डाल रहा है जो अनियंत्रित क्षति के कारण गहरे संकट में हैं। परिणामस्वरूप, किसान जानवरों को मारने के लिए आपसे अपने वरिष्ठों से अनुरोध करने की मांग कर रहे हैं। आप पशु प्रेमी हैं और जानवरों को मारने के विरुद्ध हैं। आपने उक्त समस्या को नियंत्रित करने का प्रयास कर चुके हैं, लेकिन जानवरों की आबादी प्रबंधन क्षमता से अधिक बढ़ गई है।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं? इन उपलब्ध विकल्पों में से प्रत्येक का मूल्यांकन कीजिए और बताईए कि आप किस विकल्प को चुनेंगे। अपने उत्तर के पक्ष में तर्क दीजिए।
2. इसके साथ ही यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।

This is typical example of man-animal conflict in Resources and has surfaced because of high population growth of humans and encroachment of the wildlife area.

1. Option I

I will allow the people to use
traps and kill animals who wander
in their fields.

It has a merit of solving problem in
a radical way violating laws and
ethical code of conduct

It will highly unethical and
unscrupulous and even can warrant
action against me (officer) and people
who will act.

2. Option II

I will call upon my Forest
guards to cull/kill the extra
animals (whose population have
increased like wildcat, spotted deer)

and without an official warning.
This can solve the problem but it
involves

1. Violation of wildlife protection act 1972 provisions.
2. My moral standards and love for the animals.
3. It can lead to serious outbreak of diseases.
4. Dereliction of duty^{1, c} "Saenlifi management of Forest".

3. Option III

call upon the meeting of with
Seniors, make an order informing
government about the menace and
suggest them that they should be

allowed to cull the animals i.e.
by shifting the animals to be killed
from III, II to V Schedule (venom)
to legalize killing/culling.

It is legally right step and
in the ambit of "Scientific management"
it can be justified. But morally it
cannot be justified.

4. Option IV

For me the best option will be
evaluate the situation and act
in two ways -

i) will make a report and
will call upon for a "Translocation"

of the animals which are in excess. I can even suggest the sites where we can translocate them.

ment

- ✓ No culling
 - ✓ our problem will be solved.
 - ✓ Translocated site will add the diversity (previously it would have been deficient).
 - ✓ win-win situation.
- ii) I will call upon the meeting with fringe villagers, calling them and suggesting them that they should
- i) grow only those crops which are not preferred by

Elephants, pigs, spotted deer and nilgai.

- i), Discourage ^{growth} use of sugarcane in the area, around park.
- iii) Aware them of behaviour of animals and motivate them not to use snares and poisons.

Long Term Measures

1. Animal friendly fencing (without harming animals)
2. Translocation Policy.
3. Change in cropping pattern.
4. Buffer zone around Park.

14. Dr. A.K. Singh, a professor of medicine, is a prominent cardiologist. His personal financial investments include significant stock holdings in three publicly traded biotechnology firms. He is approached by one of these firms to be a lead investigator in a therapeutic trial of a novel agent for preventing tissue damage from myocardial infarction (MI). This will be a randomized double-blinded, placebo-controlled clinical trial (neither patient nor physician will know whether the drug under investigation or a placebo is being used in a given patient). Dr. Singh is quite familiar with the preliminary animal and cell biology work in the area and believes that there is an excellent chance that this new drug will result in a significant improvement in survival and reduce damage to the heart muscle. He even thinks this novel agent may reduce the risk of heart failure and irregular beats. Dr. Singh's group is one of the few cardiology groups fully prepared to carry out this investigation, which is why he was contacted. He cares for a large number of patients with MI and believes that he could enroll numerous patients efficiently. The drug will only be available to his patients if his group participates in the trial. The company is offering Rs. 25 lakh for each patient enrolled. As a lead investigator, he will become much better known and will likely experience an increase in referrals if the trial succeeds.

1. Is Dr. Singh's participation in this study appropriate? Justify your position.
2. Does Dr. Singh have a conflict of interest? If so, what is the nature of the conflict? How could it be mitigated.
3. How would the nature of the conflict of interest be different had he not already owned stock, but instead had been offered stock as a form of compensation for conducting the study?

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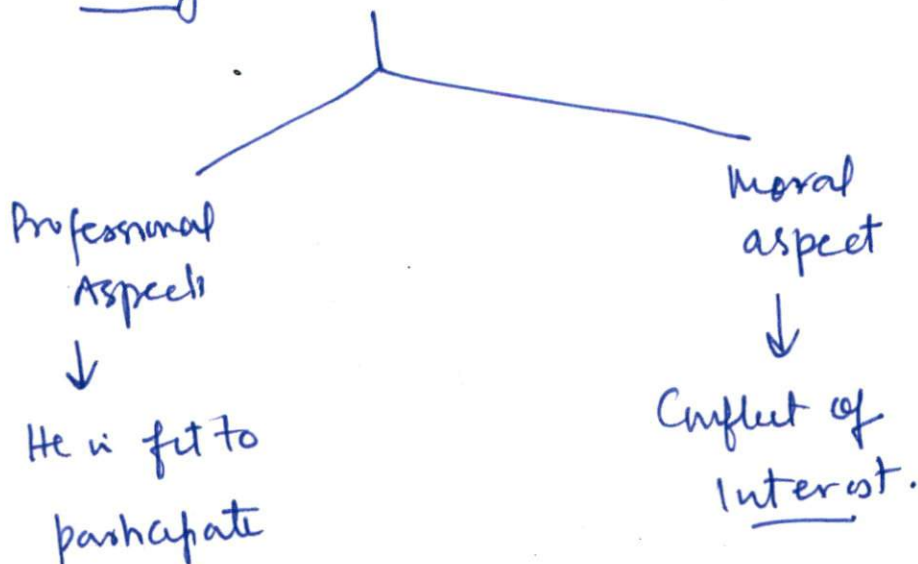
मेडिसिन के प्रोफेसर डॉ. ए. सिंह प्रमुख हृदय रोग विशेषज्ञ हैं। उनके व्यक्तिगत वित्तीय निवेश में सार्वजनिक रूप से व्यापार करने वाली जैव प्रौद्योगिकी की तीन कंपनियों में बड़ी शेयर धारिता सम्मिलित है। उनसे म्योकार्डियल इन्फैक्शन (एम.आई.) से रोकथाम करने के लिए एक नए एजेंट के चिकित्सीय परीक्षण में प्रमुख अन्वेषक बनने के लिए इन में से एक कंपनी द्वारा संपर्क किया जाता है। यह अक्रमिक, दोहरा अज्ञात, प्लेसबो- नियंत्रित नैदानिक परीक्षण है (परीक्षण या प्लेसबो के अंतर्गत औषधि, रोगी में प्रयोग की जा रही है या नहीं, न तो रोगी और न ही चिकित्सक को इसका पता चलता है)। डॉ. सिंह इस क्षेत्र में आरंभिक जन्तु और कोशिका जीव विज्ञान के काम से काफी परिचित हैं। उनका मानना है कि इस नई दवा के परिणामस्वरूप जीवन में महत्वपूर्ण सुधार होने की बहुत अच्छी संभावना है और हृदय

की मांसपेशियों की क्षति भी कम होगी। उन्हें यहां तक लगता है कि यह नया एजेंट हृदयाघात और अनियमित धड़कन का खतरा कम कर सकता है। डॉ. सिंह का समूह इस प्रकार के परीक्षण का संचालन करने के लिए पूर्णतया तैयार कुछ हृदय रोग विशेषज्ञ समूहों में से एक है, इसीलिए उनसे संपर्क किया गया है। वह एम.आई. से बड़ी संख्या में रोगियों का इलाज करते हैं और उनका मानना है कि वह कई रोगियों को कुशलता से नामांकित कर सकते हैं। यह दवा उनके मरीजों के लिए केवल तभी उपलब्ध होगी यदि उनका समूह इस परीक्षण में भाग लेगा। कंपनी, प्रत्येक नामांकित रोगी के लिए 25 लाख रुपए प्रदान कर रही है। प्रमुख अन्वेषक के रूप में, वह अधिक प्रसिद्ध हो जाएंगे और यदि परीक्षण सफल हो जाएगा तो रेफरल में वृद्धि की संभावना होगी।

1. क्या इस अध्ययन में डॉ. सिंह की भागीदारी उचित है? अपना औचित्य सिद्ध कीजिए।
2. क्या डॉ. सिंह हितों के टकराव से जुड़े हैं? यदि हां, तो ऐसे टकराव की प्रकृति क्या है? इसका शमन कैसे किया जा सकता है।
3. यदि उनके नाम पहले से ही शेयर नहीं होते तथा उक्त अध्ययन के संचालन के एवज में शेयर का प्रस्ताव किया गया होता तो हितों के टकराव की प्रकृति किस प्रकार अलग होती?

1) Dr Singh's participation in this

Study involves two aspects



↓
✓ He is best among
the lot.
✓ Has care +
respect.

↓
As he has
Stakes in this
Company.

It is not justified on the principles
of conflict of interest which will
overweight all other professional
aspects.

Company can delay the investigation
to allow full preparation of some
other group to investigate but
Conflict Interest has no remedy
as it will only be neutralized if
he takes out his stakes out of
it.

2) As already mentioned, Conflict of Interest is of moral nature where in the ~~the~~ Investments are in the biotech. firm. So the growth of firm is the growth of Dr. Singh. It has direct relation and the decision of trail has huge impact on the monetary growth of A. K Singh.

Only way out can be

i) Since he is best, he can withdraw the Investment and go for Investments. He should be better person to Investigate since he is the best and prepared.

3) Even if the doctor does not have stakes in the firm (biotech) there still would have been an element of conflict of interest of different nature.

Since A.K. Singh has a preliminary idea about the trials and genetics, so the whole purpose of the blind trial will not solve purpose. There will be element of bias in his head. Since he can differentiate a drug symptom and the placebo.

Giving him stock as a compensation would have again

Conflict of Interest. Because the
Successful trail (doctors duty for
which he payed) will value the
Shares of the company & hence the
value of money.

