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GENERAL STUDIES (TEST CODE : 1865)

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Medium Hindi/Eng.	ENGLISH	Registration Number	1222481
Center	ONLINE	Date	25/12/2021

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6(a)	10	
6(b)	10	
6(c)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are **TWELVE** questions printed in **ENGLISH & HINDI**
इसमें बारह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.**
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

SECTION - A

1. (a) An ethical action is rooted in the temporal and spatial dimensions of societies. Discuss with adequate examples. (150 words) 10

एक नैतिक कार्य समाज के लौकिक और स्थानिक आयामों में निहित होता है। उपयुक्त उदाहरणों के साथ विवेचना कीजिए।

Ethical Action is defined as an action that is considered 'valid' or 'ethical' because it is done as per ethical principles of the society concerned.

Rooted in Temporal Dimensions

— Meaning test of action to be ethical or not depends on time —

[eg] Before Independence, the killing of General Dyer by Udham Singh was considered ethical by some because he was a reason of death of hundreds in Jallianwala Bagh. But now that India is independent with Rule of Law, killing a person outside

of law is unethical.

Rooted in Spatial Dimension

↳ Meaning relates to Ethical Relativism i.e.
Ethical principles depend on the society &
region, its own culture where action is done

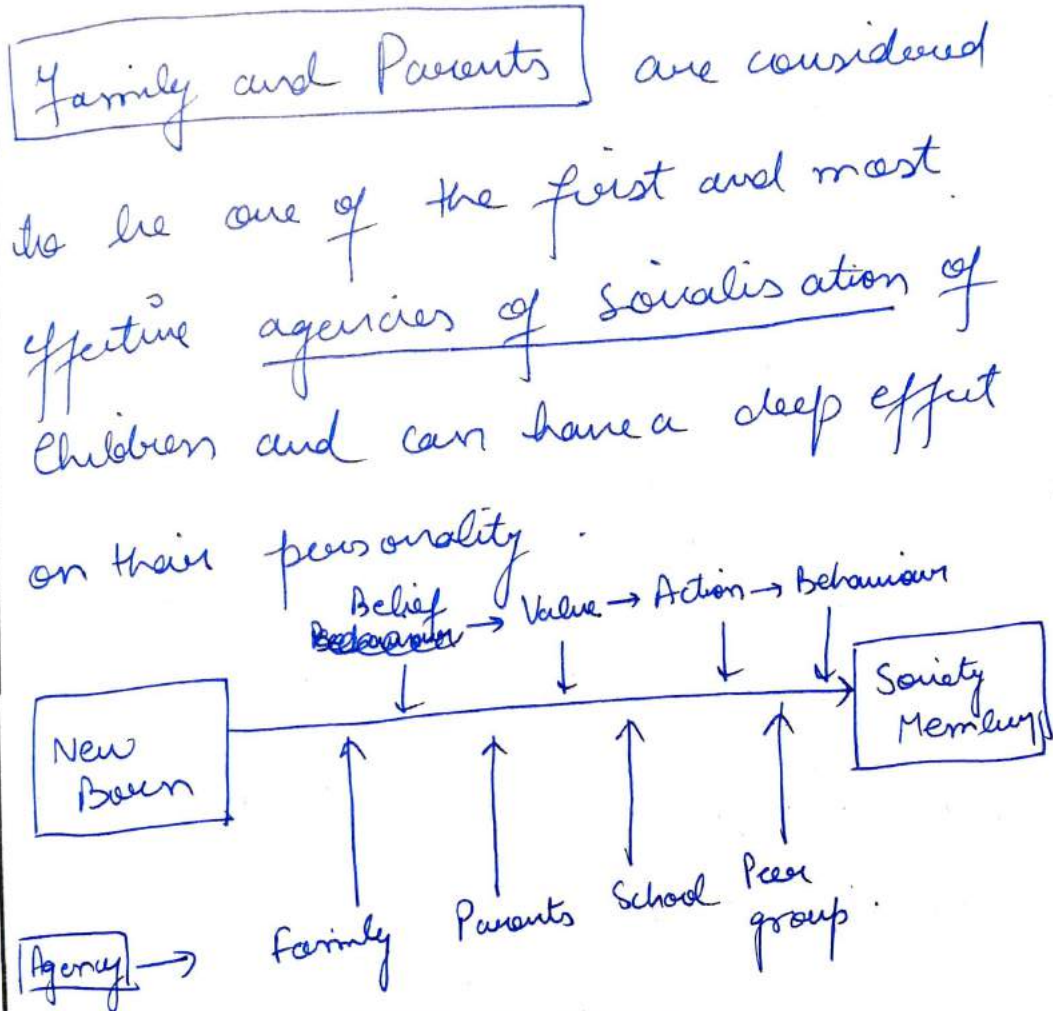
[eg] In Jainsar-Banwar tribe of India,
polyandry i.e. one person marrying several
persons is practiced. This may seem
unethical by Mainstream Western society
or even some society in India. But is
Ethical provided Economic Woes of tribe.

→ Hence Ruth Benedict as forerunner
of Ethical Relativism argues for
temporal and special Variation of test
of Ethical action.

1. (b) Unstable marriages and families can lead to failures of moral development in children and overall moral decline in the society. Discuss.

(150 words) 10

अस्थिर विवाह और परिवार बच्चों में नैतिक विकास की विफलता और समाज में समग्र नैतिक गिरावट का कारण बन सकते हैं। विवेचना कीजिए।



Effect of Unstable Families

- ① Hampers Emotional Development of child
- ② Decreases Sensitivity in character
- ③ Evils like Patriarchy and Caste system is normalised for child.

- ④ Experiential learning during formative years is hampered.
- ⑤ No belief in Marriage / family relations may affect child's adult life.

Overall Moral Decline of Society

Society is a mere collection of individuals set up in an organized social interaction.

- ① Effects Status and Role in Society
- ② Negative elements like communal hate, domestic violence and caste atrocities gets embedded in Society.
- ③ Empathy of Society in general reduces.

→ Since individual consciousness is an important aspect of social consciousness, family instability can have a detrimental impact on it.

2. (a) An ethical work culture is a prerequisite for sustainable growth of an organization. Discuss and suggest some measures to build an ethical work culture in an organization. (150 words) 10

एक नैतिक कार्य संस्कृति एक संगठन के सतत विकास हेतु एक पूर्वपेक्षा है। विवेचना कीजिए एवं किसी संगठन में नैतिक कार्य संस्कृति के निर्माण के लिए कुछ उपाय सुझाइए।

Work Culture of an organization is defined as the shared values, beliefs and practices embody by employees of an organization.

Ethical Work Culture for Sustainable Growth

① Increases employee productivity.

[eg] A mentally healthy employee can give a better output.

② Promotes a good image of organization

[eg] Image through Word of Mouth creates a good impression in society.

③ Promotes Inclusivity $\Rightarrow$ Equal productivity by all sections.

[eg] Transgenderes / physically disabled being

respected will increase sustainability.

(4) Ethical Work Culture $\Rightarrow$ leads to better Corporate Governance.

(5) It helps in inducing Transparency & decreases rigid hierarchy $\Rightarrow$ Better learning opportunity for new joiners.

Measures for Ethical Work Culture

- (1) Hearing grievances and solving them.
- (2) Effective feedback mechanism regularly.
- (3) Equal opportunities to be given to all.
- (4) Achievements must be identified to motivate employees.
- (5) Helping employees maintain Work-Life Balance.

$\rightarrow$ A healthy Work Culture translates into a well being of employees ensuring the overall sustainability of an organisation.

2. (b) Crises, humanitarian or economic, often create the perfect storm for corruption to thrive. Discuss with examples. What measures can be taken to mitigate corruption during a crisis? (150 words) 10

मानवीय या आर्थिक, संकट प्रायः भ्रष्टाचार के फलने-फूलने के लिए, उचित परिवेश का निर्माण करते हैं। उदाहरण सहित चर्चा कीजिए। संकट के दौरान भ्रष्टाचार को कम करने के लिए क्या उपाय किए जा सकते हैं?

Corruption is defined as the unfair use of one's power, resources or position for personal gains in Material or Non Material forms. Crisis gives a fertile ground for corruption to perpetuate.

Examples

① During COVID-19, due to oxygen shortage, crisis gave opportunity to oxygen plant owners to start black marketing of cylinders at extremely high prices. ⇒ Corruption.

② During cyclones / disasters it is often seen as people having meagre resources like charging points / water start charging for them.

③ CAs report from Karnataka is currently investigating an corruption case in procurement of Medical appliances / Oxygen generators / beds during 2nd Wave of COVID-19.

Measures to be taken

- ① A separate head under CAs to look into corruption during crises situation
 - ② NDMA must look into this issue & develop guidelines.
 - ③ Provision of Material like Oxygen / Water during crises by institutional means to avoid shortage.
 - ④ Enculturing ethical sensitivity through regular sessions in crisis handling forces
- Since corruption during a crisis can lead to Multiplying agony of crises hit population, this must be tabled as a part of disaster Management strategy.

3. (a) Discuss the various ethical concerns associated with vaccine passport for international travel. Also, suggest the measures that can be taken to deal with these concerns. **(150 words) 10**

अंतर्राष्ट्रीय यात्रा के लिए वैक्सीन पासपोर्ट से संबद्ध विभिन्न नैतिक चिंताओं पर चर्चा कीजिए। साथ ही, इन चिंताओं से निपटने के लिए किए जा सकने वाले उपायों का सुझाव दीजिए।

Vaccine Passports are the recent measures taken in European countries to check if people are vaccinated and allowing entries to them in respective countries.

Ethical Concerns with Vaccine Passports

- ① Racism against travellers of developing nations.
- ② Indian vaccines are not being accepted despite having same formula $\Rightarrow$ Issue of global Ethics.
- ③ Inability of citizens of poor countries to get vaccine during shortage $\Rightarrow$ Passports are limiting their right to Move freely.

④ Forcing people to get vaccinated against their will $\Rightarrow$ Ethical issue of Body Autonomy.

⑤ Efficacy of Vaccines is under question, developing passports before proper results & proofs is unethical.

Measures to Take

- ① Equitable distribution of Vaccine Technology
- ② Curbing Vaccine Nationalism
- ③ Curbing Racist Tendencies by Scientific basis of all vaccines.

④ Replacing passports with indigenous vaccine certificates as proof of vaccination

$\rightarrow$ Hence as said by UNGA Secretary, COVID-19 has shown us the faults in our society like an X-ray, vaccine passports is a manifestation of one such fault.

3. (b) The edifice of good corporate governance is dependent on the efficacy and effectiveness of independent directors. Discuss. (150 words) 10

उत्तम कॉर्पोरेट शासन का आधार स्वतंत्र निदेशकों की प्रभावकारिता और प्रभावशीलता पर निर्भर है। विवेचना कीजिए।

Corporate Governance is defined as the rules, procedures and principles followed in an corporate organisation to ensure the interest of all stakeholders.

→ Companies Act, 2013, SEBI Act, etc. have provisions of corporate governance.

Important of Independent Directors

Companies Act, 2013 mandates a fixed number of independent directors to be appointed (minimum).

① Ensures diverse views are taken for wider consultation.

② They are not riddled by parochial tendencies and impartial attitude.

- ③ Prevents conflict of Interest.
- ④ Issues of Stakeholders get a platform at higher management.
- ⑤ Keeps a check on hasty decision Making.

Issues Related

- ① Promoter led boards being set up which are independent only on paper.
- ② Independent directors lured by power of Money / Material gains.
- ③ Tussle between owners & directors
eg Tata - Mistry issue.
- ④ Lack of Wider Consultation and hasty decision.
- ⑤ Top down decision making is prevalent.

→ Hence, though Independent directors are heart and soul of a good Corporate governance, implementation should be efficient to fill in loopholes & curb Promoter Boards.

4. What do each of the following quotations mean to you?

निम्नलिखित में से प्रत्येक उद्धरणों का आपके लिए क्या अर्थ है?

(a) "Enlightenment is man's emergence from his self-incurred immaturity."

- Immanuel Kant

(150 words) 10

"प्रबोधन, मनुष्य की अपनी स्वयं की अपरिपक्वता से उभरना है।" - इमैनुएल कांट

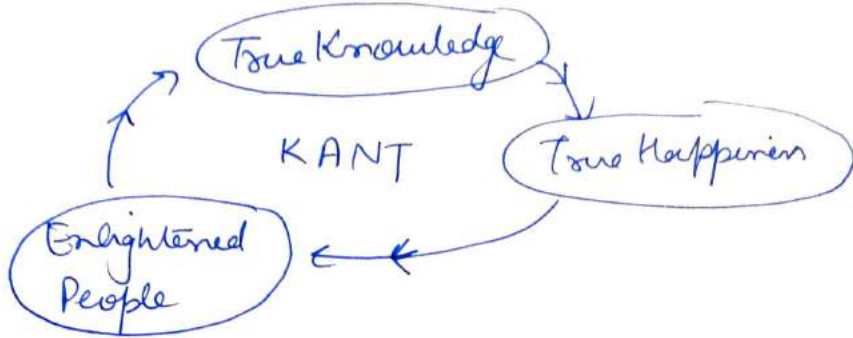
Immanuel Kant is one of the greatest figures of Western Philosophy who was the leader of Deontological Ethics advocating importance of Ethical Means and not just ends.

→ Meaning of Quote

It means that a person who does not seek knowledge is not able to emerge from his own immaturity.

- Kant was the leader of idea that True Knowledge is important for True happiness.

- As per Kant, a man must ask questions and must think to obtain knowledge.



Examples

- Everyone is born immature, while some seek to obtain knowledge by asking questions, others want to stay in dark by status quo maintenance.
- History has seen several figures who changed their ideas to become a mature enlightened beings like Revolutionaries in 1920s who changed their idea and stopped violence for welfare of masses
- Hence as Kant says, one should always seek True Knowledge to break shackles of self unearned immaturity

4. (b) 'Knowledge gives us power, love gives us fullness.' – Dr. Sarvepalli Radhakrishnan (150 words) 10

'ज्ञान हमें शक्ति देता है, प्रेम हमें पूर्णता देता है।' - डॉ. सर्वपल्ली राधाकृष्णन

Dr. S Radhakrishnan was one of the prime figures in our freedom struggle, later Vice President of India and is known to be a figure of Values & strong character.

Meaning of Quote

- Knowledge, Truth, Love are considered to be the basic human values but they are not independent of each other.
- Knowledge without the touch of love and empathy can be destructive.
- Hence love is needed to ensure Knowledge is used justly to welfare oriented development of society.

Examples

- Mahatma Gandhi in his famous 7 sins published as a series in young India say 'Knowledge without Conscience' is also a sin, hence love is always needed for a clear conscious use of Knowledge.
- Knowledge used to form nuclear missiles give a country immense power but lead to death of millions. Hence love and care is important to avoid such disastrous use of Knowledge.
- Clearly Knowledge must be gained with love and care as remarked by Dr S. Radhakrishnan.

5. (a) The issue of marital rape is often ignored due to the belief that marriage is a sacred institution. In this context, discuss whether marital rape should be criminalised. (150 words) 10

वैवाहिक बलात्कार के मुद्दे को प्रायः इस विश्वास के कारण नजरअंदाज कर दिया जाता है कि विवाह एक पवित्र संस्था है। इस संदर्भ में चर्चा कीजिए कि क्या वैवाहिक बलात्कार को अपराध घोषित किया जाना चाहिए।

Marital Rape is a recent debate in

Indian Judiciary is defined as a forceful sexual act of a husband against the will and consent of his wife. There is no law recognising Marital Rape in India.

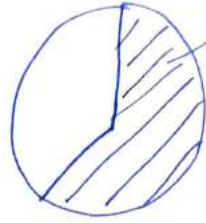
Reasons of Ignorance

- ① Marriage is a sacred institution and cannot be termed as rape.
- ② Wife is seen to have no right to deny her consent to her husband.
- ③ Patriarchal mindset of society.
- ④ Disadvantaged position of women given in traditional Indian culture.

⑤ Lack of Body Autonomy and awareness/literacy among Indian women.

[eg] UNFPA report 'My body is my own' says only

55% of Indian Women have rights over their bodies.



55% Women with rights over their bodies

Arguments in Favour of Criminalisation

- ① Offence on body autonomy of females
- ② Often lead to unwanted pregnancies
- ③ Lead to domestic violence and mental

Health issues

④ Justice JS Veema committee has recommended its criminalisation

⑤ To induce gender sensitivity in Judiciary.

→ Hence 2021 marks 25 years of 'Beijing Platform for Action' for Women rights & Women must be given their just share in Society by criminalising Marital Rape.

5. (b) Students should be taught the importance of "doing what's right" at a young age. Discuss how the New Education Policy seeks to impart value based education to students of all age groups. (150 words) 10

छात्रों को कम आयु में "जो सही है उसे करने" का महत्व सिखाया जाना चाहिए। चर्चा कीजिए कि नई शिक्षा नीति सभी आयु समूहों के छात्रों में मूल्य आधारित शिक्षा का कैसे समावेश करती है।

Value based education and experiential

learning is a cornerstone in laying
foundation of a better society.

Need for Value based education

- ① Experiential learning impart a long lasting effect.
- ② Child develops more interest in such Value Based lessons.
- ③ In consent with Rabindranath Tagore's idea of Education.
- ④ Gandhiji's Nai Talim scheme also pushes for a Value based lesson.

- ⑤ Leads to a just and empathetic society through peer learning.

Rule of NEP 2020

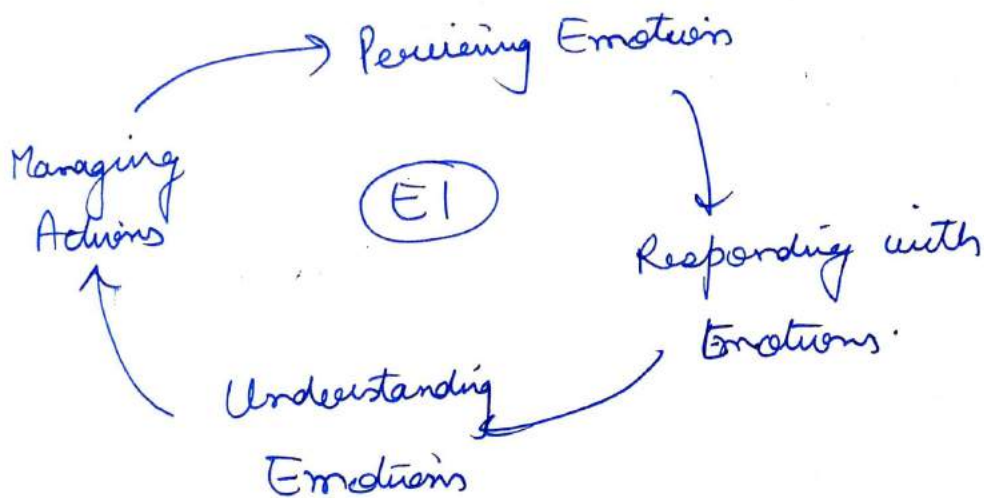
- ① Provision of Inter-disciplinary education
- ② 4 stage process (5+3+3+4) laying emphasis on foundational stage
- ③ Reducing importance of bookish clams.
- ④ Increasing inclusive idea of language based projects on Indian languages.
- ⑤ Instructions in Mother Tongue for a more inclusive, sensitive Value transfer to child.

→ NEP 2020, hence may act as a watershed for a better adult society tomorrow.

6. (a) The role of emotional intelligence is crucial for public servants in overcoming adversity. Discuss. (150 words) 10

प्रतिकूल परिस्थितियों से बाहर निकलने में लोक सेवकों के लिए भावनात्मक बुद्धिमत्ता की भूमिका महत्वपूर्ण है। चर्चा कीजिए।

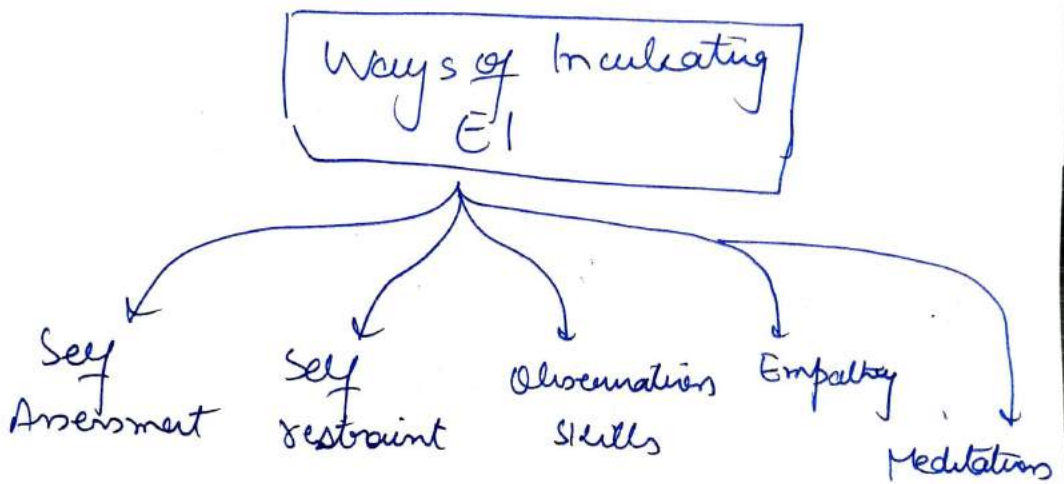
As per Goleman Emotional Intelligence is defined as the ability to understand our own emotions and that of others, to regulate them and maintain our relationships.



Role of Public Servants

- ① To deal with new pressure situations
- ② To develop empathy and understand ground level issues.

- ③ To improve Policy formulation
- ④ To deal with anxiety & work-life balance.
- ⑤ To create a healthy work culture.



→ Hence Emotionally Intelligent public servant is equipped to deal with grave situations at ease.

[Eg] Modiji, the PM of country hugged K. Sivan after failure of Chandrayaan shows his EI.

6. (b) What are the important learnings from the life and teachings of Sri Adi Shankaracharya that can help public servants in their personal and professional lives.
(150 words) 10

श्री आदि शंकराचार्य के जीवन और शिक्षाओं से ऐसी कौन-सी सीख प्राप्त होती हैं, जो लोक सेवकों को उनके व्यक्तिगत और पेशेवर जीवन में सहायता कर सकती हैं।

Sri Adi Shankaracharya is an Indian saint who preached Vedanta school of Indian philosophy. He brought in spiritual wave in Eastern India.

Lessons to help Servants:

① Professional life:

① Empathy for the issues of weaker sections

② Respecting diverse views and cultures in governance.

③ Considering humanity as one single brotherhood, hence giving away parochial tendencies

- ④ Not getting lured by Material gains
- ⑤ Simplicity in life, help to maintain Anonymity and neutrality.

② Personal Life:

- ① Importance of spirituality in life
- ② Importance of personal relations and respecting them
- ③ Having respect for all cultures & traditions.
- ④ Finding peace in oneself.

→ Here Adi Shankra charya and his life seek to provide much guidance to public servants in public & personal lives.

6. (c) Citizen's Charters are tools that help conventional organizations develop socially sensitive and ethically oriented professional conduct. Elaborate. (150 words) 10

नागरिक चार्टर ऐसे साधन हैं जो पारंपरिक संगठनों को सामाजिक रूप से संवेदनशील और नैतिकता से युक्त पेशेवर आचरण विकसित करने में सहायता करते हैं। सविस्तार वर्णन कीजिए।

Citizen Charter is defined as the commitment / agreement made by a public organisation to provide certain level of service to them along with grievance redressal mechanisms.

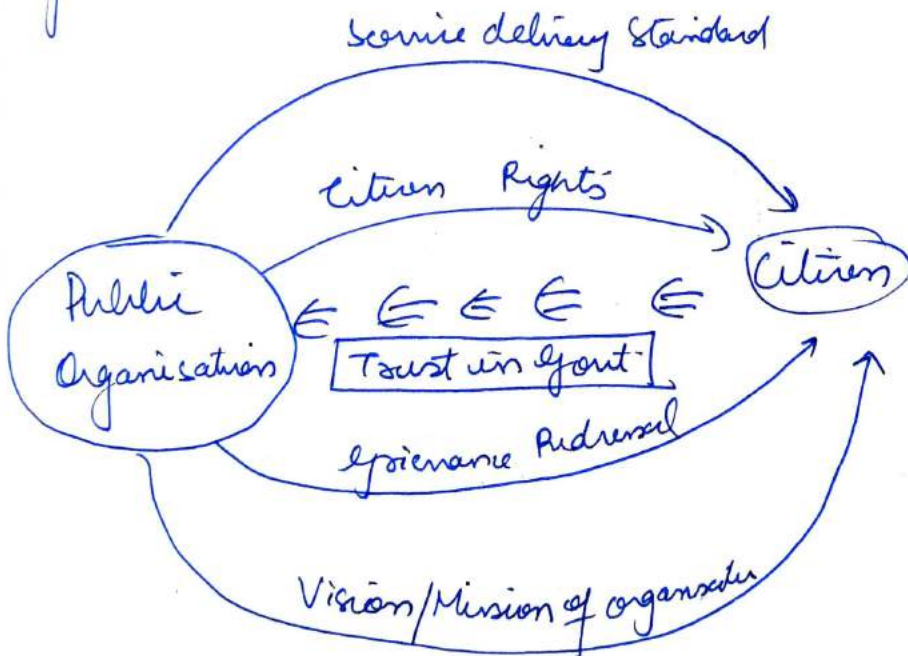
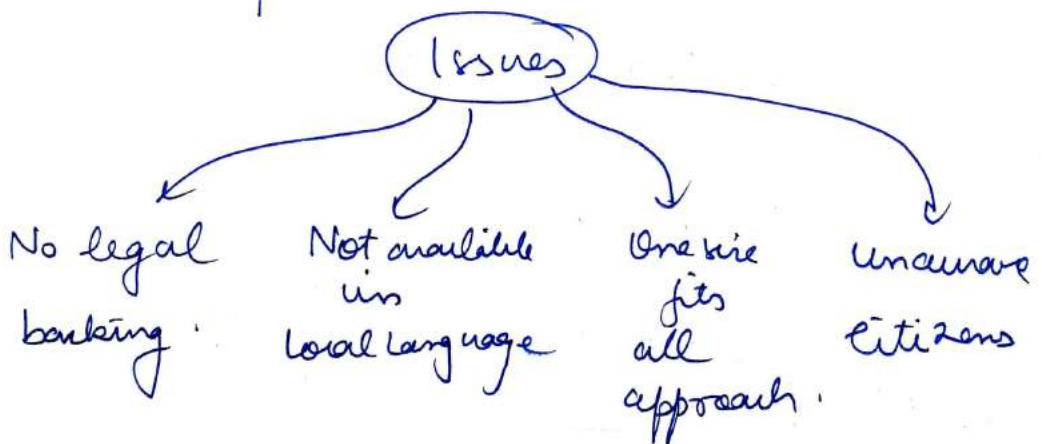


Fig: Citizen Charter

Socially Sensitive, Ethically Professional

- ① Helps in maintaining transparency.
- ② Acts as an Accountability seeking Mechanisms.
- ③ Brings out efficiency in service delivery.
- ④ Increases trust of people in govt.
- ⑤ Provides grievance redressal mechanisms and feedbacks.



→ Hence as per 2nd ARC, Citizen Charters must be made more flexible, based on a wider consultation with one for each department to ensure efficient service delivery.

SECTION – B

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

7. You are working as the Head of the Human Resources Department in a consultancy firm ABC Corp. A female employee of the firm comes to you complaining about sexual harassment in the company premise at the hands of the CEO of one of your clients, XYZ Corp., when the latter visited your firm for a client interaction. XYZ Corp. happens to be a major source of revenue for your company. Also, the CEO of XYZ Corp. is considered as a very reputed professional and is highly regarded by the senior management of your firm. In the past, you have witnessed members of your senior management praise the professional and no-nonsense attitude of the CEO of XYZ Corp. However, the female employee, who has approached you, is also sure that the CEO knowingly misbehaved with her. In light of the situation:

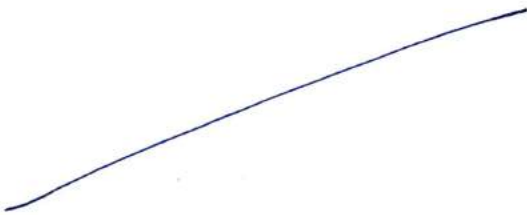
(a) Discuss the issues involved in this case.

(b) What are the options available to you and what course of action would you take? Give logical arguments to support your answer. **(20)**

आप एक कंसल्टेंसी फर्म ABC Corp. में मानव संसाधन विभाग के प्रमुख के रूप में कार्यरत हैं। फर्म की एक महिला कर्मचारी यौन उत्पीड़न की शिकायत करने के लिए आपके पास आती है। यह शिकायत आपके एक क्लाइंट, XYZ Corp. के CEO के विरुद्ध है, जब उसने कंपनी के परिसर में ग्राहक वार्ता के लिए आपकी फर्म का दौरा किया था। XYZ Corp. आपकी कंपनी के लिए राजस्व का एक प्रमुख स्रोत है। साथ ही, XYZ Corp. के CEO को एक बहुत ही प्रतिष्ठित पेशेवर माना जाता है और आपकी फर्म के वरिष्ठ प्रबंधन द्वारा अत्यधिक सम्मानित किया जाता है। अतीत में, आपने देखा है कि आपके वरिष्ठ प्रबंधन के सदस्यों ने XYZ Corp. के CEO के पेशेवर और व्यावहारिक दृष्टिकोण की प्रशंसा की है। हालांकि, महिला कर्मचारी, जिसने आपसे संपर्क किया है, वह भी सुनिश्चित है कि CEO ने जानबूझकर उसके साथ दुर्व्यवहार किया है। इस स्थिति के आलोक में:

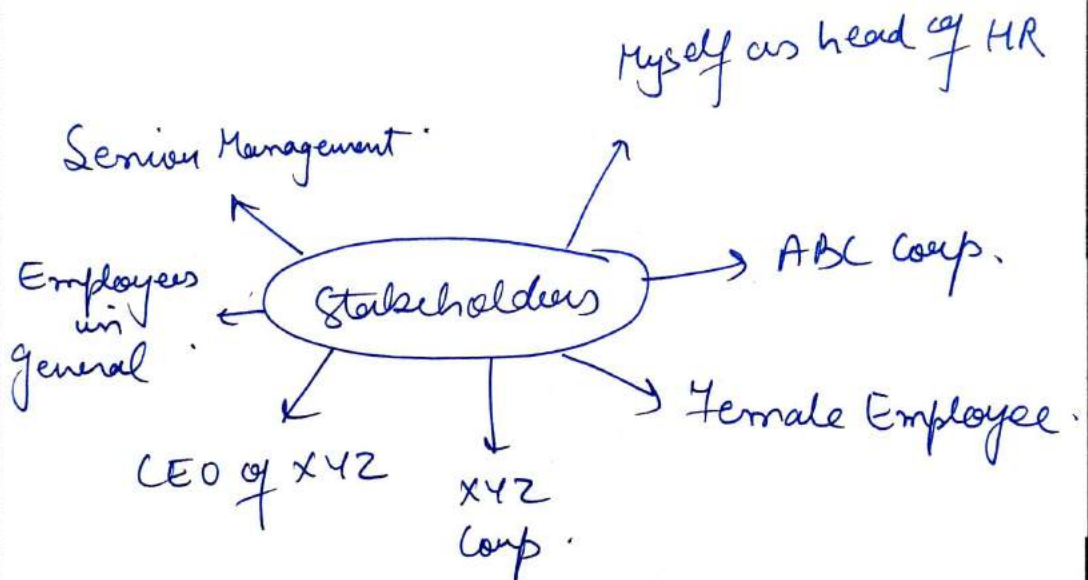
(a) इस प्रकरण में शामिल मुद्दों पर चर्चा कीजिए।

(b) आपके पास कौन-से विकल्प उपलब्ध हैं और आप क्या कार्रवाई करेंगे? अपने उत्तर के समर्थन में उचित तर्क दीजिए।



Premise of the Case

This is a case of Sexual assault at Workplace. Here a respected individual is under the allegation and must be seen in light of POSH Act by myself as HR



(a) Ethical Issues Involved

- ① Sexual harassment at Workplace as a serious assault
- ② Issue of Relationship on Business front

of ABC and XYZ Corp under question if proceedings are done.

③ Image of CEO of XYZ is very highly regarded ⇒ Chances of false complaint.

④ Duty and Professional Commitment of HR to reinvestigate such issues at priority.

⑤ well being of female employees of ABC Corp in general must be ensured.

b) Options Available

① → Not taking any serious investigation as CEO is highly regarded, consoling the female employee.

Merits

- ① Good relation between ABC and XYZ.
- ② Image of CEO not affected.
- ③ No hassle of such a critical case for HR.

Demerits

- ① If offense is done, unjust to employee.
- ② Credibility of HR under question.
- ③ Well being of other female employees.

(II) Setting up an investigating group to do pre-liminary inquiry in house, then proceeding with involving CEO of XYZ if offense comes out to be justly true.

Merits

- ① Well being of female employees secured.
- ② Issue and grievance of victim dealt at priority.
- ③ Image of HR performing its rightful duties.

Demerits

- ① If found not guilty, may tarnish the unioners relation.
- ② May face pressure from Senior Management to not proceed with Case.

Course of Action

→ For Primary Issue: Option II

- ① I will set up a pre-liminary enquiry to do in house investigation.
- ② Through interviews of Victim, details of

location of offense would be taken.

③ Credibility of claim to be checked
using CCTV footage and witnesses

④ If found credible, communication for
prosecution with HR of XYZ through
senior Management to be done.

→ for Ancillary Issues: Larger Picture

① I will conduct regular sensitisation
sessions for POSH Act for all employees.

② Fitting in surveillance mechanisms to
avoid such offenses in future.

③ Training my HR team to deal with
such cases in future.

→ Hence since allegations are serious &
Sexual Harassment at workplace is a
very sensitive issue, a calibrated response
in interest of victim and organisation is
to be taken.

8. Records show that there have been numerous cases of custodial deaths in the last 20 years in India. Very few policeman have been convicted so far in such cases. Recently, you come across the case of custodial death of a youth in one of the backward districts of the country. It has been reported that the youth was detained on frivolous grounds of kidnapping a girl from another community. As a young graduate student, preparing for the civil services examination conducted by the UPSC, answer the following:

(a) Why is there a frequent violation of the code of conduct and abuse of authority by law enforcement officers at various levels in India?

(b) Is the use of violence and show of 'quick justice' by the policemen increasingly becoming acceptable by the society? Justify your stand with relevant arguments.

(c) What can be done to comprehensively deal with the issue of torture and custodial deaths in India? (20)

रिकॉर्ड बताते हैं कि भारत में पिछले 20 वर्षों में हिरासत में मौत के कई मामले सामने आए हैं। ऐसे मामलों में अब तक बहुत कम पुलिसकर्मियों को दोषी ठहराया गया है। हाल ही में, देश के पिछड़े जिलों में से एक में एक युवक की हिरासत में मौत का मामला आपके सामने आया है। बताया गया है कि युवक को दूसरे समुदाय की लड़की का अपहरण करने के आरोप में हिरासत में लिया गया था। एक युवा स्नातक और UPSC द्वारा आयोजित की जाने वाली सिविल सेवा परीक्षा की तैयारी करने वाले एक छात्र के रूप में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

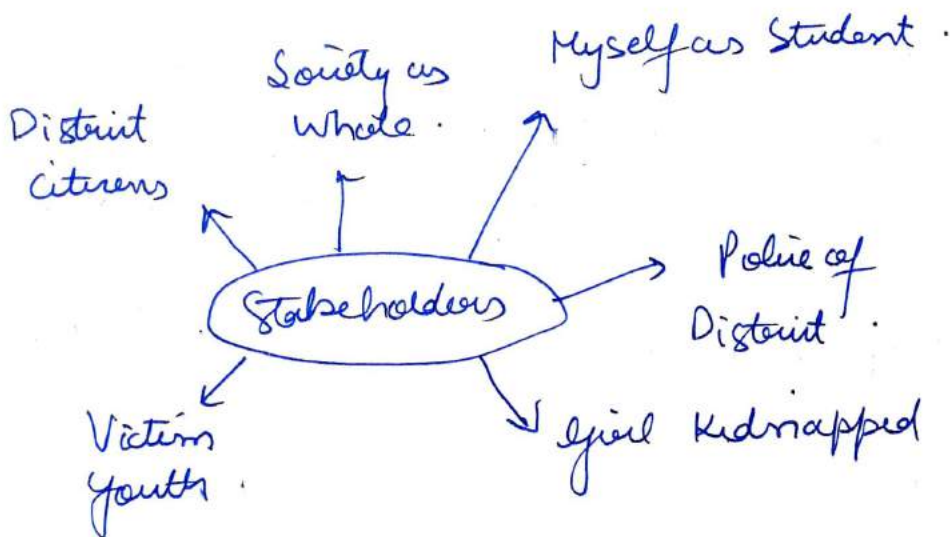
(a) भारत में विभिन्न स्तरों पर विधि प्रवर्तन अधिकारियों द्वारा आचार संहिता का निरंतर उल्लंघन और प्राधिकार का दुरुपयोग क्यों किया जाता है?

(b) क्या पुलिसकर्मियों द्वारा हिंसा का प्रयोग और 'त्वरित न्याय' का प्रदर्शन समाज द्वारा अधिकाधिक रूप से स्वीकार्य होता जा रहा है? प्रासंगिक तर्कों के साथ अपने मत की पुष्टि कीजिए।

(c) भारत में यातना और हिरासत में होने वाली मृत्यु के मुद्दे से व्यापक रूप से निपटने के लिए क्या किया जा सकता है?

Premise of the Case

'Ground justice' or justice at 'hands of police' is a major issue raised in this case. Custodial deaths are an offence on human rights and ~~re~~ this case represents an example of this issue.



a) Reasons for frequent violations of LOC

- ① Concentration of authority in few hands and intense power at hands of police.

- ② Lack of Accountability seeking Mechanisms in place.
- ③ Lack of Sensitisation of law enforcement officers of Code of Conduct and Human Rights.
- ④ Parochial Tendencies and communal hate in minds of public and even authorities.
- ⑤ Political impact on officials with such violations done to gain political patronage.
- ⑥ Elitist tendencies and fearless officers & agencies.

(b) Use of Quirk Justice

- ① Society is accepting it because of Impatience as a part of day to day life.
- ② Media acts as a court of Justice and creates an opinion and pressure before

judicial intervention -

- ③ Communal hate and divide has started a quick justice culture.
- ④ Pendency of cases and delay in justice as hallmarks of judiciary has eroded people's belief from system.
- ⑤ Political gains by such acts are encashed by politicians claiming themselves as 'Zero tolerance to crime' state.

⑥ Measures to deal with it

- ① Implementation of Prakash Singh Case (2006) guidelines in Police Reforms.
- ② Regular Sensitisation of police on Code of Conduct, their limitations and Human Rights.
- ③ Modernisation of Police and use of body

cams and CCTV in jails.

④ Improving Interrogation techniques on basis of Mendez Principles.

⑤ Increasing sensitivity towards Human Rights in society in general to restore faith in system.

→ Hence the 'Broad Justice' or 'Quick Justice' culture must be rooted out to get rid of custodial death. India has signed UN Convention Against Torture and must Ratify it as soon as possible to respect Human Rights of prisoners.

9. A prominent stand-up comedian from your country has recently delivered a performance at an event in another country. Owing to the fame and hype associated with this event, the performance has been broadcast across the globe to millions of viewers. In the performance, the comedian brings up the dichotomy and paradoxes associated with the society and culture of your country. He brings up issues like status of women, violence against women, caste, politics etc. in his monologue. The performance touches upon such sensitive issues that it has polarised the audience. A vast section of people are affected by this and have organized huge demonstrations and *have appealed the government to direct the broadcasting platform to remove this content from their platform.* They are also pushing the government to take action against the comedian. An FIR too has been filed against him. On the other hand, there is also a significant outpour of support for the comedian.

(a) What are the core ethical issues arising from this case?

(b) The recent spate of FIRs against show creators, artists etc. highlight the need of regulation of content that is circulated online. Should such a step be taken by the government? Substantiate with reasons. (20)

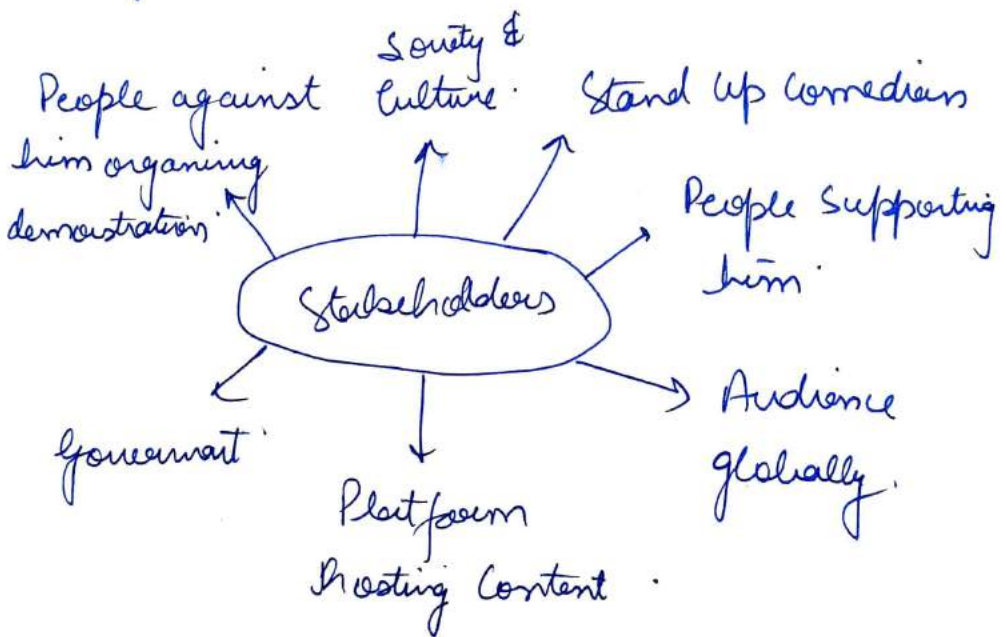
आपके देश के एक प्रमुख स्टैंड-अप कॉमेडियन ने हाल ही में किसी अन्य देश में एक कार्यक्रम में प्रस्तुति (परफॉरमेंस) दी है। इस आयोजन से जुड़ी प्रसिद्धि और प्रचार के कारण, उसके परफॉरमेंस को विश्व भर में लाखों दर्शकों के लिए प्रसारित किया गया। उक्त परफॉरमेंस में, कॉमेडियन आपके देश के समाज और संस्कृति से संबंधित द्वंद्व और विरोधाभासों को प्रकट करता है। वह अपने भाषण में महिलाओं की स्थिति, महिलाओं के विरुद्ध हिंसा, जाति, राजनीति आदि जैसे मुद्दों को उठाता है। परफॉरमेंस में ऐसे संवेदनशील मुद्दों को उठाया गया है जिन्होंने दर्शकों का धुवीकरण कर दिया है। लोगों का एक बड़ा वर्ग इससे प्रभावित हुआ है और उन्होंने अनेक बड़े विरोध-प्रदर्शनों को आयोजित करते हुए सरकार से अपील की है कि वह प्रसारण मंच को इस सामग्री को अपने मंच से हटाने का निर्देश दे। वे कॉमेडियन के विरुद्ध कार्रवाई के लिए भी सरकार पर दबाव बना रहे हैं। उसके विरुद्ध FIR भी दर्ज कराई गई है। दूसरी ओर, एक बड़ा भाग कॉमेडियन का समर्थन भी कर रहा है।

(a) इस प्रकरण से उत्पन्न होने वाले प्रमुख नैतिक मुद्दे क्या हैं?

(b) शो के निर्माताओं, कलाकारों आदि के विरुद्ध हाल ही में दर्ज हुए FIRs, ऑनलाइन प्रसारित होने वाली सामग्री के नियमन की आवश्यकता को रेखांकित करते हैं। क्या सरकार को ऐसा कदम उठाना चाहिए? उचित तर्क से पुष्टि कीजिए।

Premise of the Case

'Tolerance' is a value which is often not defined in terms of its contours in our society. This case represents a situation where Right to Freedom of Speech is under question of Ethical grounds of it hurting sentiments of some sections.



(a) Core Ethical Issues

① The extent to which Right to Freedom

of Speech and Expression under Article 19, if
it hurts sentiments of people.

(2) Right of comedian to follow his
occupation and if it can be limited.

(3) Image of Country and its culture in
global arena.

(4) Asking platform to remove content,
its justification on grounds of IT Act if
translates to govt. hegemony.

(5) Intolerance in Society to have bad
about its own culture.

(6) Violence associated with the issue shows
deeply divided and aggressive nature
of Society.

(7) Right of a person to hurt sentiments
as its very subjective and not objective.

(b) Need of Regulation of Content

Govt. has recently released a soft touch regulation guidelines under IT Act 2000 forming a 3-tier regulation regime.

(1) Need of Regulation :

- (i) To remove obscene content from reach of children.
- (ii) To enable parental control over such content.
- (iii) To clamp down child porn and human trafficking issues.
- (iv) To maintain harmony in society by keeping a check on hate speech.
- (v) To promote content healthy for all ages segregated by age limits.

(2) No Need of Over-Regulation

- (i) May curb innovation in cinematography
- (ii) May endanger freedom of speech of people.
- (iii) Giving responsibility to the content platform and not entirely to government to regulate content is needed.
- (iv) Over-regulation may lead to black Marketing of such content as its consumers don't vanish.

→ Hence, over regulation of such content must be avoided. Society is often reformed by showing it a mirror. One can't correct its mistake without knowing them. Comedians must practice restraint and must try not to make obscene remarks however should not be banned.

10. You are a District Magistrate posted in a backward district of the country. You are responsible for getting an Atal Residential School built on the village land in your district. The contract for the construction of the school has been assigned to a popular local leader's son. This land is presently occupied by tribal communities but they cannot produce any ownership records. They claim that they have resided on the land for generations. They also allege that the administration is pressurising them to vacate their land to build the school and have assured that they will be relocated elsewhere. However, they are hesitant to do so as it will uproot them from their homes and will affect their livelihood. One of the prominent tribal leaders has highlighted this issue and it has caught the attention of the mainstream media. In the light of the situation, answer the following:

(a) Identify the stakeholders involved in the case and their respective interests.

(b) Discuss the various ethical concerns in the given case.

(c) What are the options available to you and which of these options you will choose? Justify. (20)

आप देश के एक पिछड़े जिले में पदस्थापित जिलाधिकारी हैं। आपको अपने जिले में गांव की भूमि पर अटल आवासीय विद्यालय बनवाने की जिम्मेदारी सौंपी गई है। विद्यालय के निर्माण का ठेका एक लोकप्रिय स्थानीय नेता के बेटे को सौंपा गया है। इस भूमि पर वर्तमान में आदिवासी समुदायों का कब्जा है लेकिन वे कोई स्वामित्व रिकॉर्ड उपलब्ध नहीं करा सकते हैं। उनका दावा है कि वे पीढ़ियों से इस भूमि पर निवास कर रहे हैं। उनका यह भी आरोप है कि प्रशासन उन पर विद्यालय के निर्माण हेतु अपनी भूमि से हटने का दबाव बना रहा है और उन्हें कहीं अन्यत्र स्थानांतरित करने का आश्वासन दिया गया है। हालांकि, वे ऐसा करने में अनिच्छुक हैं क्योंकि यह उन्हें उनके घरों से निकाल देगा और उनकी आजीविका को भी प्रभावित करेगा। प्रमुख आदिवासी नेताओं में से एक ने इस मुद्दे को उजागर किया है और इसने मुख्यधारा की मीडिया का ध्यान आकर्षित किया है। इस स्थिति के आलोक में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) इस प्रकरण में शामिल हितधारकों और उनके संबंधित हितों की पहचान कीजिए।

(b) प्रदत्त प्रकरण में विभिन्न नैतिक चिंताओं की विवेचना कीजिए।

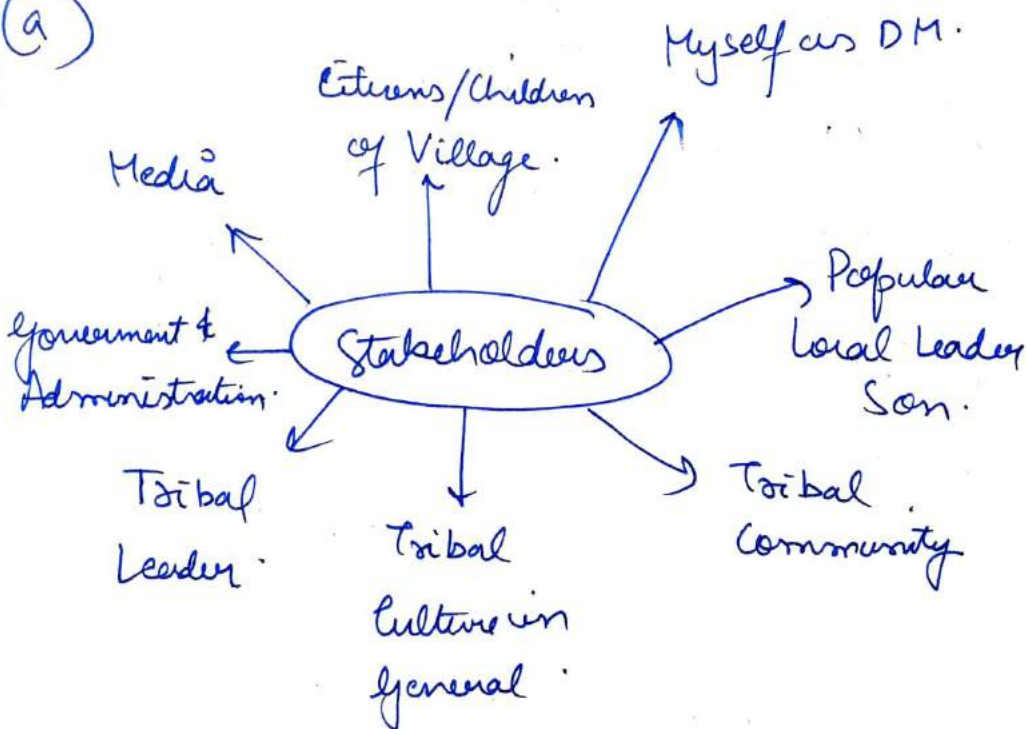
(c) आपके पास कौन-से विकल्प उपलब्ध हैं और आप इनमें से किस विकल्प का चयन करेंगे? औचित्य सिद्ध कीजिए।



Premise of the Case

The case represents a case of Tribal displacement in which though done as per law of land, may be unethical as it creates a void in Tribal life and loss of their culture.

(a)



(b) Ethical Concerns

① Backward districts need school for

education however this may lead to tribal displacement.

② Influence of popular leaders to influence the administration

③ Loss of Tribal Culture as they are connected to land by social, economic, Religious means.

④ Role of administration to promote welfare through ~~also~~ school but also to protect Tribes of country.

⑤ Inability of Tribals to produce roads due to illiteracy and concerns related to implementation of Forest Rights Act, 2006.

⑥ Media as a fourth pillar of democracy to show ethical issues at ground but may tarnish image of administration.

(C) Options Available

(I) Supporting local leader's son to
dislocate tribals to a new land and
building school at this location itself.

Merits

- ① School facility to
backward district.
- ② Patronage of local
leader.
- ③ Lawful act as Tribal
have no proof of
ownership.

Demerits

- ① Loss of Tribal
Culture related to land
- ② Disintegration of
tribal communities.
- ③ Tribal discontent
may lead to unrest.
- ④ Media will show
it as insensitive
governance

(II) Talking up Tribal issue with the local
leader and look for an alternate land
for school construction. Provision of bus
facility if this land is far from village.

Merits

- ① Tribal culture will be saved
- ② Example of Inclusive & Sensitive Governance.
- ③ School facility also provided to citizens

Demerits

- ① Commutation issues if land is for.
- ② Reduce local influence of son of leader.
- ③ A may face political flak due to such decision

Course of Action → II Option -

- ① Tribals are connected to their land and must not be displaced against their Will.
 - ② Administration must show this as an example of inclusive Governance as this is an important issue at National Level.
- Hence, Tribals must be considered as equal share holders of our land regardless of proofs. Ministry of Tribal Affairs must recognize their rights under Forest Rights Act, 2006.

11. Across the world, there is often a taxing demand on correct manners, etiquettes and moral responsibility by celebrities and public figures and there is huge public outrage if they act carelessly. Even for small mistakes, public figures have to apologise, or take an early retirement out of shame. This is often aggravated by the media, which relentlessly reports on the issue and the public who enjoy the voyeurism offered by entertainment – footage of star cars being chased, leaked WhatsApp chats etc. Further, there is hardly any unbiased and civil debate when it comes to celebrities and their social responsibilities. In most cases, the argument does not even *centre around the actual issue and gets subsumed by overarching subplots*. Messy trolling, often misdirected, is a common feature in all. Even serious issues like suicide and drug use are reduced to parenting problems and witch-hunt is often seen. In this context:

- (a) Is there any difference between a public figure and private person when it comes to privacy? Should public figures also have some reasonable amount of privacy?
- (b) Do you think it is fair to expect role models, such as celebrities and public figures, to act more responsibly as compared to ordinary citizens?
- (c) Discuss the importance of responsible journalism in this context.

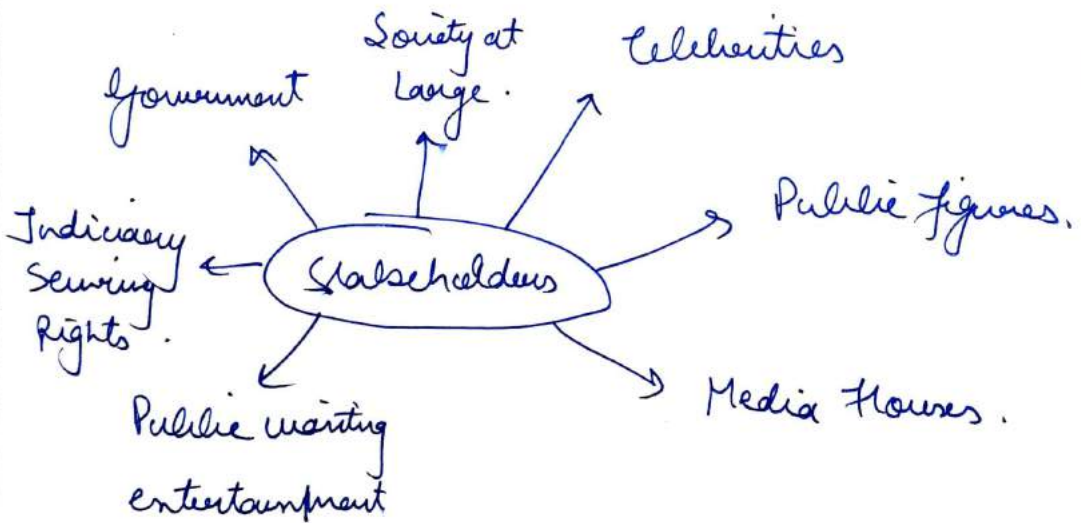
(20)

विश्व भर में, प्रसिद्ध व्यक्तियों और सार्वजनिक हस्तियों के लिए प्रायः उचित आचरण, शिष्टाचार और नैतिक जिम्मेदारियों के निर्धारण की मांग की जाती है और यदि वे लापरवाही भरा व्यवहार करते हैं तो व्यापक स्तर पर जन आक्रोश उत्पन्न होता है। छोटी-छोटी गलतियों के लिए भी, सार्वजनिक हस्तियों को माफी मांगनी पड़ती है, या शर्म के कारण से समय-पूर्व सेवानिवृत्ति लेनी पड़ती है। मीडिया, जो इस मुद्दे को लगातार रिपोर्ट करता है और जनता, जो मनोरंजन द्वारा पेश की जाने वाली दृश्यता- अभिनेताओं की कारों का पीछा करने, व्हाट्सएप चैट लीक करने आदि के फुटेज का आनंद लेती है, उनके द्वारा इसे और अधिक बढ़ावा दिया जाता है। इसके अतिरिक्त, जब प्रतिष्ठित व्यक्तियों और उनकी सामाजिक जिम्मेदारियों की बात आती है तो शायद ही कोई निष्पक्ष और नागरिक बहस होती है। अधिकांश मामलों में, तर्क वास्तविक मुद्दे के इर्द-गिर्द भी केंद्रित नहीं होता है और सबप्लॉट्स को व्यापक करके समाहित हो जाता है। अभद्र ट्रोलिंग, जिसे अक्सर गलत दिशा में निर्देशित किया जाता है, सभी मुद्दों में एक सामान्य विशेषता है। यहां तक कि आत्महत्या और नशीली दवाओं के उपयोग जैसे गंभीर मुद्दों को भी पालन-पोषण की समस्याओं के रूप में घोषित कर दिया जाता है और अक्सर समाज के असमाजिक तत्वों के विरुद्ध अभियान उत्पन्न होता है। इस संदर्भ में:

- (a) जब गोपनीयता की बात आती है तो क्या सार्वजनिक व्यक्ति और निजी व्यक्ति के बीच कोई अंतर होता है? क्या सार्वजनिक हस्तियों को भी उचित मात्रा में गोपनीयता रखनी चाहिए?
- (b) क्या आपको लगता है कि आम नागरिकों की तुलना में प्रसिद्ध व्यक्तियों और सार्वजनिक हस्तियों जैसे रोल मॉडल से अधिक जिम्मेदारी से कार्य करने की अपेक्षा करना उचित है?
- (c) इस संदर्भ में जिम्मेदार पत्रकारिता के महत्व पर चर्चा कीजिए।

Premise of the Case

This case represents the difference between a public figure's life and a private citizen of country. Right to privacy must be equally applicable to all including Right to be forgotten but public figures stand on a platform easily visible to all.



(a) Difference between Public-Private

- ① Actions of Public figures are widely seen by all.

- ② They are considered as Models of a character and Youth.
- ③ Public figures are followed by Papparazi and cameras looking at Minute moves done by them.
- ④ Issues like Wardrobe Malfunction of celebrities are widely circulated, even printed in Magazines.
- ⑤ Ethical Hedonism and Ethical Hypocrisy is practiced by Media and public glorifying entertainment, doing abuse and praise as 'gossips'.

Need for Privacy

- ① Public figures are equal citizens ⇒ must enjoy equal Rights of Privacy.
- ② Right to be Forgotten as recently.

recognised in a celebrity case must be given

- ③ Such Camera and Media Culture affect Mental health of celebrities.

(b) Figures as Role Models

Fame and glamour usually comes with more responsibilities.

- ① Seen as a role model by youth.
- ② If seen as abusing drugs, alcohol, etc., its taken as glorifying celeb culture.
- ③ Their actions have a wide effect on society ⇒ They need to be careful.
- ④ Celebs practicing restraint in public spaces lead to a positive effect on people watching them.
- ⑤ 'Influencers' on social media are more popular than many celebs and their insensitive behaviour can raise up insensitive.

Citizens

(C) Importance of Responsible Journalism

- (1) To create and mould Ethical Social
Conscience.
- (2) To create effective Political debates to
empower citizens.
- (3) To sensitize citizens to look at real
issues and not glorifying celeb misdeeds.
- (4) Media is 4th pillar of democracy
must help and strengthen it.
- (5) Responsible Journalism creates a
responsible, empathetic and aware
citizens.

→ Hence, Media must stop glorifying
mistakes of public figures as they are
humans and can make mistakes. On the
other hand, public figures need to understand
gravity of their role in society & practice Restraint.

12. You are the Municipal Commissioner of a large city, which has witnessed unprecedented increase in biomedical waste. Recently, 15 sanitation workers lost their lives and close to 100 have been seriously infected owing to this increase in waste. Apart from biomedical waste, the city is also facing a major problem in management of household waste. There is a view that the COVID-19 pandemic has exacerbated the problems of the waste management sector. Despite the fact that the government has notified rules regarding disposal, collection and treatment of waste and has initiated numerous awareness campaigns in the past, still, the problem does not seem to be getting under control. In view of this, answer the following questions:

(a) Identify the stakeholders and the significance of their involvement in addressing the issue.

(b) In your opinion, what are the reasons behind apathy of people towards issues like waste disposal that affect the larger interests of the society?

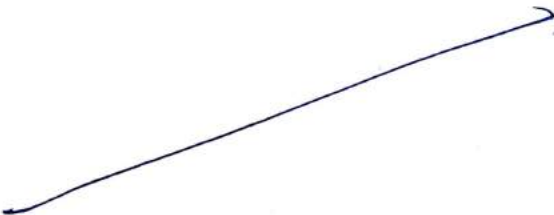
(c) As the Municipal Commissioner, suggest some practical techniques to bring about an attitudinal change among residents of the city towards this issue. (20)

आप एक बड़े शहर के नगर आयुक्त हैं, जिसके जैव चिकित्सा अपशिष्ट में अभूतपूर्व वृद्धि हुई है। हाल ही में, 15 सफाई कर्मचारियों की मृत्यु हो गई और अपशिष्ट में इस वृद्धि के कारण लगभग 100 कर्मचारी गंभीर रूप से संक्रमित हो गए हैं। जैव चिकित्सा अपशिष्ट के अतिरिक्त शहर को घरेलू अपशिष्ट के प्रबंधन में भी बड़ी समस्या का सामना करना पड़ रहा है। एक विचार है कि कोविड-19 महामारी ने अपशिष्ट प्रबंधन क्षेत्र की समस्याओं को बढ़ा दिया है। इस तथ्य के बावजूद कि सरकार ने अपशिष्ट के निपटान, संग्रह और उपचार के संबंध में नियमों को अधिसूचित किया है तथा अतीत में कई जागरूकता अभियान शुरू किए हैं, फिर भी समस्या पर नियंत्रण नहीं किया जा सका है। इसके आलोक में निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) इस प्रकरण में शामिल हितधारकों और इस मुद्दे को हल करने में उनकी भागीदारी के महत्व की पहचान कीजिए।

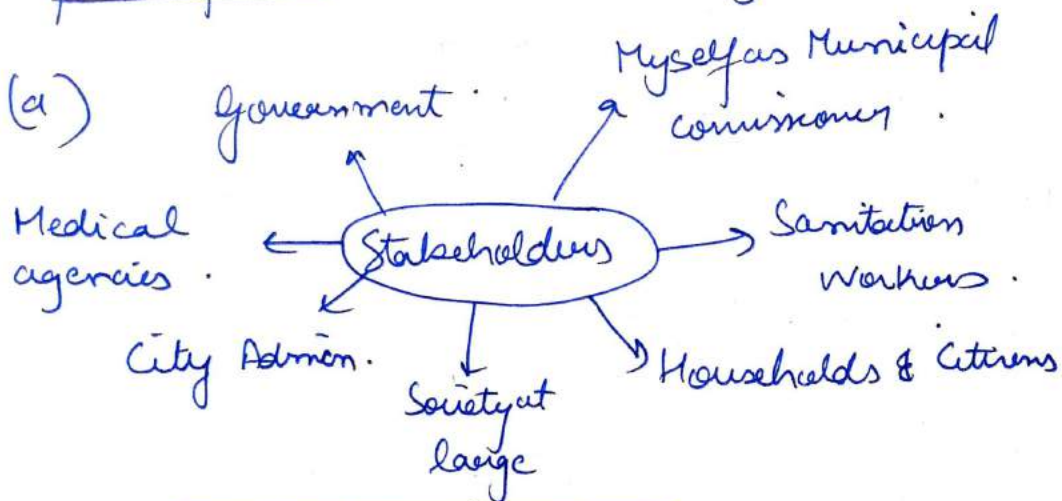
(b) आपके विचार में, अपशिष्ट निपटान जैसे मुद्दों के प्रति लोगों की उदासीनता के पीछे क्या कारण हैं जो समाज के व्यापक हितों को प्रभावित करते हैं?

(c) नगर आयुक्त के रूप में, इस मुद्दे के प्रति शहर के निवासियों की अभिवृत्ति में परिवर्तन लाने के लिए कुछ व्यावहारिक तकनीकों का सुझाव दीजिए।



Premise of the Case

Case represents the rampant Waste Management issue in cities of India and raises an Ethical question on the responsibility of citizens as efficient participants in Waste Management process.



Significance of Involvement

① Myself as Municipal Commissioner :

- Need to act as a leader to ensure Waste Management
- Have power and resources to deal with this issue.

(2) Sanitation Workers :

- Needed at frontline to deal with waste but not at cost of their health.

(3) Household & Citizens :

- To control waste generation and Segregation in first place.

(4) Medical agencies :

- To take responsibility and follow Bio Medical Waste Management guidelines.

(5) City Administration :

- To work and ensure waste Management supply chain works efficiently right from collection to treatment.

(6) Society at Large :

- Need to develop consciousness on their role as active participants of Waste Management process.

(b) Reasons behind apathy

- (1) No immediate effect is seen on their own lives.
- (2) Lack of awareness regarding climate change / Plastic Waste issues.
- (3) Consider themselves as beneficiaries and not active participants.
- (4) ~~causes~~ Over-Reliance on government and Rebellious attitude
- (5) To habitual to use-and-throw culture.

(c) Practical Techniques for Attitudinal Change

- (1) Sensitisation Techniques through newspapers and social Media.
- (2) I will also co-ordinate with Ward Members and local leaders to ensure awareness of citizens.

③ I will print statistics and figures of
Waste generated and its effects by cities
in newspapers monthly.

④ Appealing for segregation of dry /
Solid Waste through collection agencies
by not accepting mixed Waste.

⑤ I will also organise sensitisation drives
in schools because children can affect
decisions of their parents

→ Hence citizens must realise their
role as active participant in Waste
Management and not as mere
beneficiaries of it as a Citizen led
mission can really lead to a 'Swachh
Bharat'