## IAS Mains Management 2003

## Paper I

Time Allowed: Three Hours Maximum Marks: 300

Candidates should attempt Questions 1 and 5 which are compulsory and any THREE of the remaining questions selecting at least ONE question from each Section.

## Section A

- 1. Write short notes on any three of the following in not more than 200 words each, supplementing with examples from real life situations/applications:  $(20 \times 3 = 60)$ 
  - a. Management of change
  - b. Forecasting techniques
  - c. Social responsibility of Business
  - d. Knowledge based enterprises
- 2. In conducting an environment scan in India, describe the key elements that could impact on corporate decisions (60).
- 3. Coping strategies for job stress exist at both the individual and the organizational levels. Summarize and evaluate these various strategies for preventing and/or more effectively managing stress (60).
- 4. Comment and illustrate how statistical models enable quick and economical experimentation for finding an optimum solution for a given problem (60).

## **Section B**

- 5. Write notes on any three of the following in about 200 words each:  $(20 \times 3 = 60)$ 
  - a. Strategy for dealing with global competition
  - b. Cost, Volume and Profit Analysis
  - c. Demerits and merits of Zero-Based Budgeting
  - d. Cost driver analysis for competitive advantage
- 6. What are the major types and causes of business cycles. What steps should be taken to prevent and minimise the adverse impact of business cycles (60)?
- 7. Explain the impact of value chain management in the potential areas of business for strategic cost management (60).
- 8. What are the criteria for deciding on the transfer pricing method used in an organisation? Discuss with reference to management control of domestic and global operations (60).