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GENERAL STUDIES (TEST CODE : 2088)

Name of Candidate	Neha. Uddhavsingh Rajput		
Medium Hindi/Eng.	Eng	Registration Number	1420901
Center	KB	Date	29/08/2023

INDEX TABLE			INSTRUCTIONS	
Q. No.	Maximum Marks	Marks Obtained	<p>1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code). उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।</p> <p>2. There are TWELVE questions printed in ENGLISH & HINDI. इसमें बारह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।</p> <p>3. All questions are compulsory. सभी प्रश्न अनिवार्य हैं।</p> <p>4. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।</p> <p>5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one. प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।</p> <p>6. Word limit in questions, if specified, should be adhered to. प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।</p> <p>7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off. उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।</p>	
1(a)	10			
1(b)	10			
2(a)	10			
2(b)	10			
3(a)	10			
3(b)	10			
3(c)	10			
4(a)	10			
4(b)	10			
5(a)	10			
5(b)	10			
6(a)	10			
6(b)	10			
7	20			
8	20			
9	20			
10	20			
11	20			
12	20			
Total Marks Obtained:				
Remarks:				
			Is student recommended for One-to-One mentoring?	
			Recommended	Strongly Recommended

16-B, 2nd Floor, Above National Trust Building, Bada Bazar Marg, Old Rajinder Nagar, Delhi-110060

Plot No. 857, 1st Floor, Banda Bahadur Marg (Opp. Punjab & Sind Bank), Dr. Mukherjee Nagar, Delhi-110009

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

खण्ड-A (Section-A)

निम्नलिखित प्रश्नों के उत्तर लगभग 150 शब्दों में दीजिए:

- 1.(a) दोहरे प्रभाव का सिद्धांत इस विचार पर आधारित है कि यदि किसी व्यक्ति का व्यवहार या आचरण किसी ऐसे लक्ष्य को प्राप्त करने के लिए है जो नैतिक रूप से सही है, लेकिन उसके परिणामस्वरूप एक नैतिक दुष्प्रभाव भी पड़ता है, तब भी उस विशेष व्यवहार या आचरण को अपनाना स्वीकार्य होगा। यह सिद्धांत कठिन नैतिक स्थितियों को सुलझाने में कहां तक सहायता कर सकता है? उपयुक्त उदाहरणों के साथ चर्चा कीजिए।

The principle of double effect is based on the idea that if a person's behaviour or conduct is intended to achieve a goal which is morally good, however, as a result, there is a morally bad side-effect, then it is still acceptable to adopt that particular behaviour or conduct. How far can this principle aid in resolving difficult moral situations? Discuss with suitable examples. (Answer in 150 words) 10

The double effect principle mentioned above also is known as the teleological approach where the morality of the end goal is of importance.

Double effect
Teleological Approach in Resolving Difficult
Moral situations :

- ① Militancy or Extremist Affected areas where military (paramilitary) forces deployed are to prevent further escalation. Though, the final outcome is peace; there could be collateral damages (Civilian's lives at stake).

- ② In a democracy, it's difficult to establish consensus of each & every person. Any Action whose outcome promotes "greater good" or Summum Bonum can be accepted.
- ③ While maximising development could lead to inconvenience to citizens.

↳ Noise pollution

However, there are many instances where the morally side effects are way worse than the morally good outcome.

↳ ① Any war done to establish peace causes much damage

② Instances of Human Rights violation by Central Armed Forces.

Ethical situations are always complex and need a well thought of approach to achieve Maximum good (Utilitarianism).

- 1.(b) भारतीय गणराज्य ने मारनाथ स्थित सम्राट अशोक के सिंह शीर्ष को अपने राष्ट्रीय प्रतीक के रूप में चुना, ताकि वैसी ही सद्भावना को प्रतिबिंबित किया जा सके जैसी सम्राट अशोक द्वारा हासिल की गई थी और आधुनिक भारतीय राष्ट्र के लोगों के लिए उनके द्वारा लागू की गई मानवीय नीतियों की निरंतरता बनी रहे। इस पृष्ठभूमि में, उन नैतिक शिक्षाओं पर चर्चा कीजिए जो सम्राट अशोक के जीवन में प्रतिलिखित होती हैं।

The Indian Republic chose Ashoka's Lion Capital at Sarnath as its state emblem to reflect the same harmony achieved by him and effect a continuity with his humane policies towards the people of the modern Indian nation. In this background, discuss the ethical teachings that find resonance in Ashoka's life. (Answer in 150 words)

10

Ashoka's Lion Capital at Sarnath
has acted as a National symbol for
Harmony & peace in India.

This humane
policies
that see
Reflection in
Modern
India

① Brotherhood or
Fraternity
in constitution.

② Tolerance for all
the religions

③ No harm to life

Ethical teachings that find Resonance
in Ashoka's life

① Dharma is the highest form
of Duty :

Ashoka upheld the
Dharma of peace & Nonviolence

② Gandhiji's Satyagraha & Nonviolence was the crux of Ashoka erecting pillars all across his kingdom.

③ Ethical teaching of tolerance for all religions & Mutual respect for all of these

④ Courage like Ashoka to admit mistakes and then rectify them
Fig War → Peace

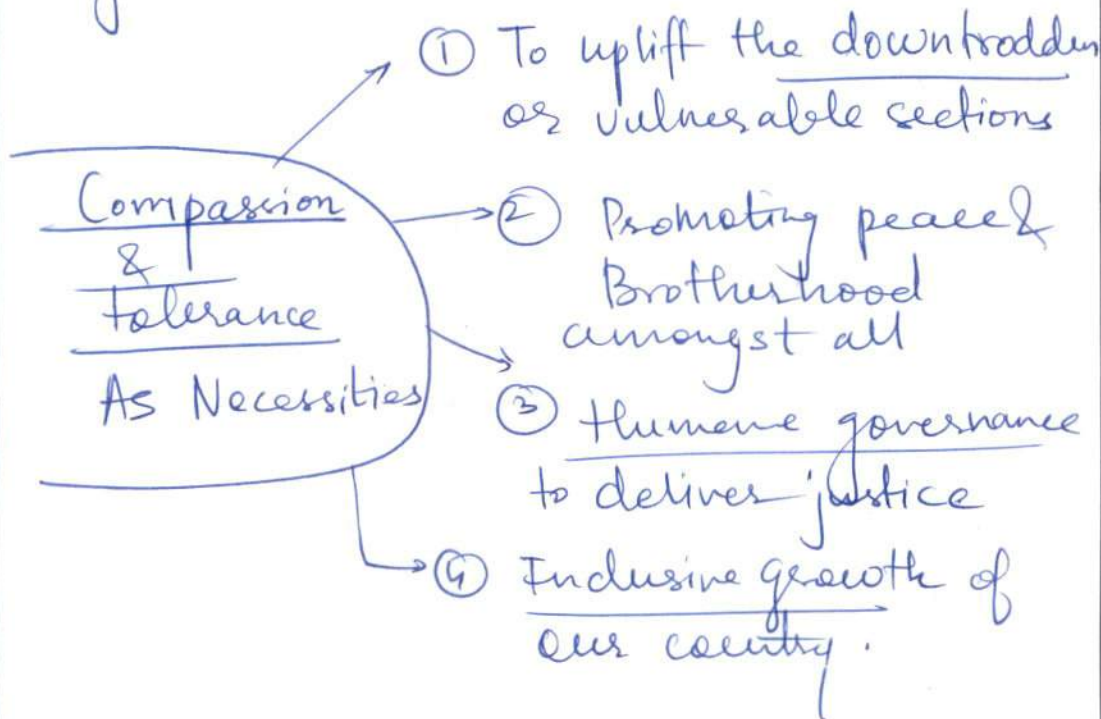
⑤ Selfless service to people.
Fig Ashoka sent his children to various parts to teach the principle of peace & Non-violence

Ashoka's life is an excellent example of how you can become a great person only by self reflection & improving.

- 2.(a) करुणा और सहिष्णुता अनिवार्यताएं हैं, विलासिता नहीं क्योंकि इनके बिना मानवता जीवित नहीं रह सकती। करुणा और सहिष्णुता के मूल्य किसी लोक सेवक के दैनिक काम-काज में कैसे सहायता करते हैं? उपयुक्त उदाहरणों सहित व्याख्या कीजिए।

Compassion and tolerance are necessities and not luxuries, as without them, humanity cannot survive. How do the values of compassion and tolerance assist in the day-to-day functioning of a civil servant? Explain using suitable examples. (Answer in 150 words) 10

India is a diverse country and governance in such a country with people having different sets of faith requires utmost humane & compassionate governance.



Compassion & tolerance assist in the following ways in day to day Activities of a civil servant:

- ① Compassion helps us understand the deep seated problems & thus find innovative solutions.

↳ A man who is eligible for a scheme but doesn't have right documents.

- ② Tolerance helps in objectively deciding on a Matter keeping aside one's own beliefs.

↳ Despite being a Hindu, in a conflict situation, hearing both sides of story.

- ③ Both these quality help in Building trust of people in the civil servant.

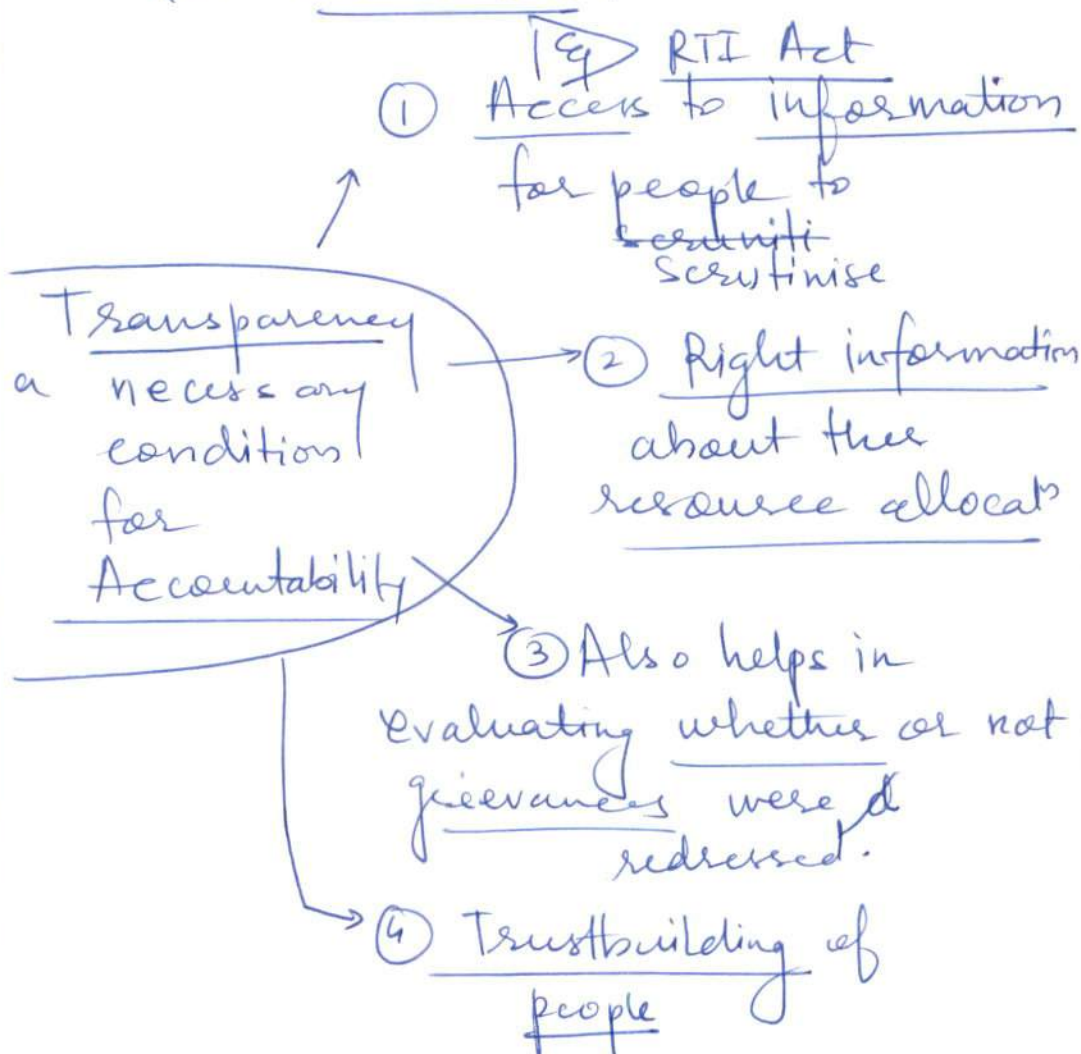
- ④ Compassion for the vulnerable section & tolerance for all needs to be incorporated in all the policy implementation.

Be kind cause everyone else is fighting a harder battle.

2.(b) जवाबदेही के लिए पारदर्शिता एक अनिवार्य शर्त है, लेकिन यह स्वतः जवाबदेही की गारंटी नहीं देती है। चर्चा कीजिए। किन परिस्थितियों में पारदर्शिता जवाबदेही की ओर ले जाती है?

Transparency is a necessary condition for accountability, but it does not automatically guarantee accountability. Discuss. Under what conditions does transparency lead to accountability? (Answer in 150 words) 10

Transparency is the ability of being open about the workings of the government office whereas accountability refers to the answerability of the civil servant for his actions.



However, transparency might not
always lead to accountability

⇒ The RTI Act may give you
the information but not provision
to take action

Transparency leads to accountability
only when

① There are proper Robust
Mechanisms in place to ensure
the grievance redressal.

⇒ Internal Audit agencies like
the CAG and external like
NGOs, people's social
Audit

② Mechanisms for disciplinary action.

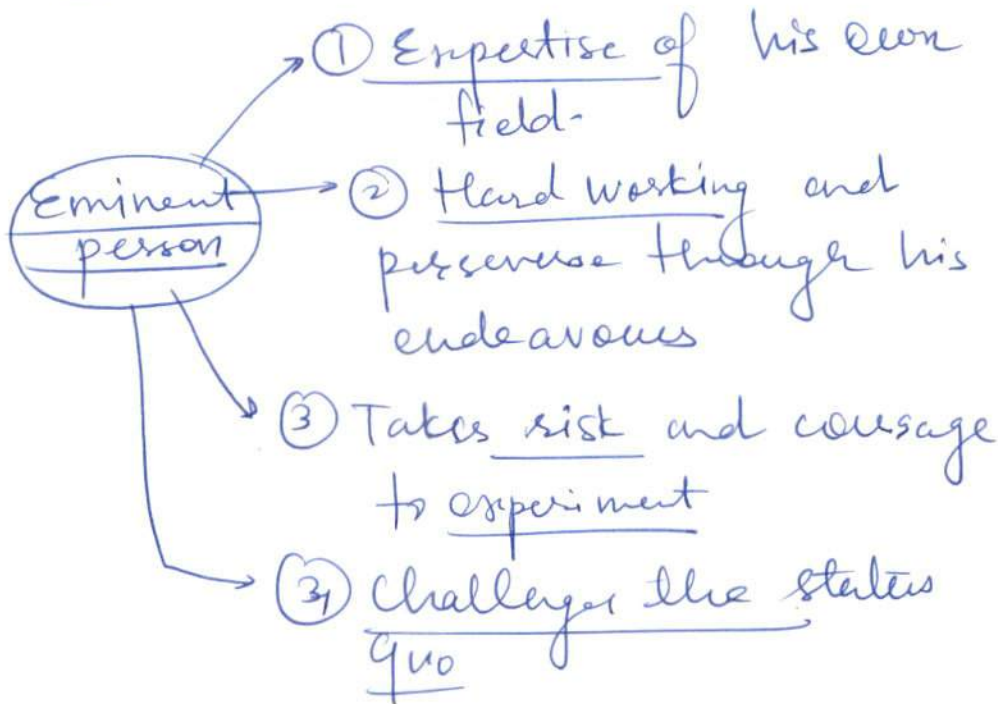
③ Thus, transparency & accountability
go hand in hand only when the
government processes are in
place.

3. निम्नलिखित में से प्रत्येक उद्धरण का आपके विचार से क्या अभिप्राय है?
What does each of the following quotations mean to you?

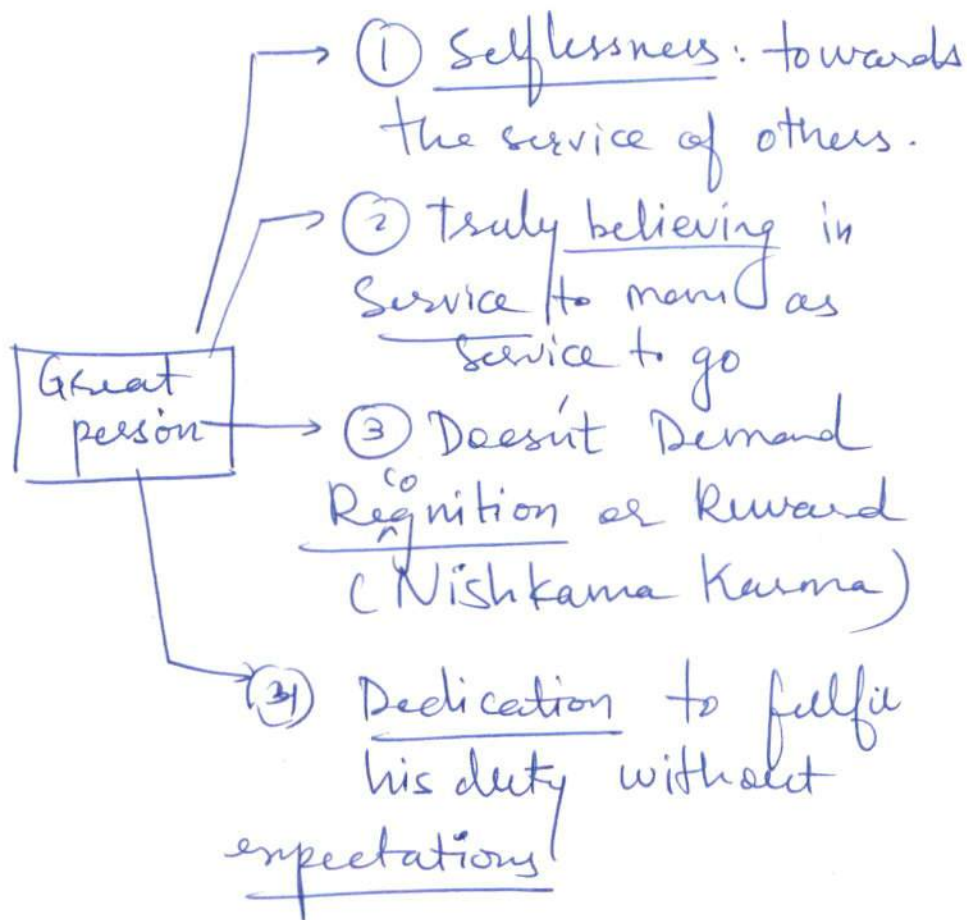
- (a) "एक महान व्यक्ति एक प्रतिष्ठित व्यक्ति से इस मायने में भिन्न होता है कि वह समाज का सेवक बनने के लिए तैयार रहता है।" डॉ. भीमराव अंबेडकर

"A great man is different from an eminent one in that he is ready to be the servant of the society." B.R. Ambedkar (Answer in 150 words) 10

People strive in their life to become successful in their respective fields and become eminent personalities.



However, he can become great only when he embodies the following qualities.



Thus, the personality of a person can change from Eminent to greater when he forgets himself in the service of others only to find himself truly.

3.(b) "हमारे धर्म अलग-अलग हो सकते हैं, भाषाएं अलग-अलग हो सकती हैं, त्वचा का रंग अलग-अलग हो सकता है, लेकिन हम सभी एक ही मानव जाति से संबंधित हैं।" कोफी अन्नान

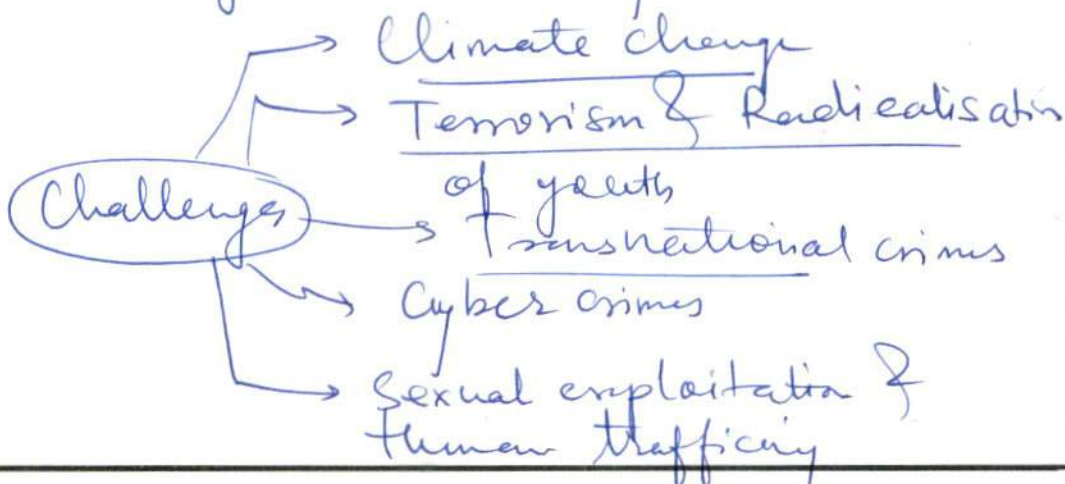
"We may have different religions, different languages, different colored skin, but we all belong to one human race." Kofi Annan (Answer in 150 words) 10

Kofi Annan has also advocated Universal humanism to tackle problems that go beyond Borders.

One Human Race:

① We as humans need to develop the quality of tolerance and acceptance of each others differences

② This acceptance would lead us to perform as one group to tackle bigger challenges facing our generation today.



How to achieve the feeling of oneness despite the religious, colour differences.

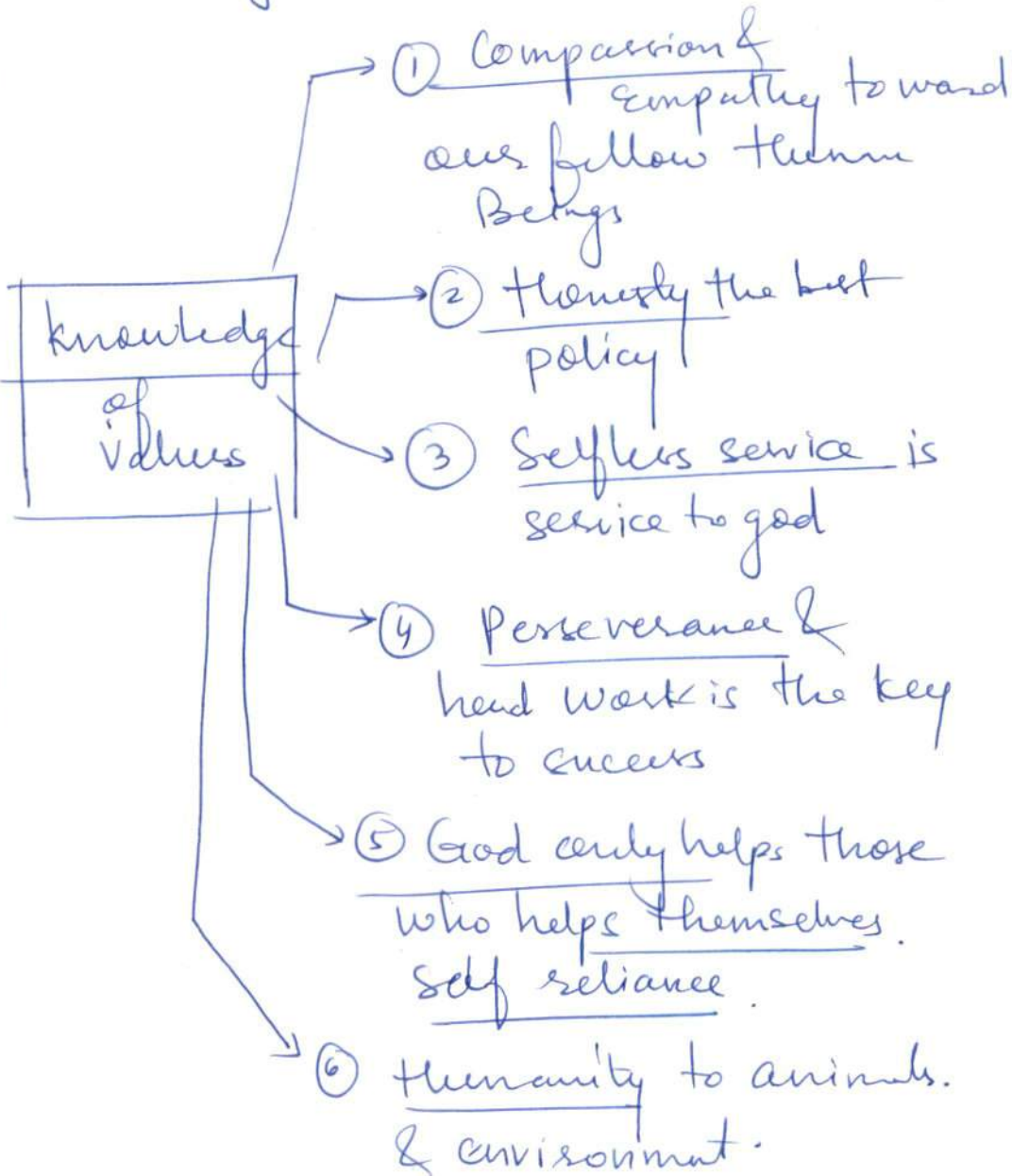
- ① Human global governance
- ② Practicing compassion for the problems of others.
- ③ Cultural practices to be shared that could create our feeling of unity
 Eg → Ek Bharat Shreshtha Bharat, Ek Bhasha scheme to have multiple languages.
- ④ International collaboration & cooperation.
 Eg → Participating in International festivals

Suffering of one group of people is felt by all over the world depicting our connection as a human race

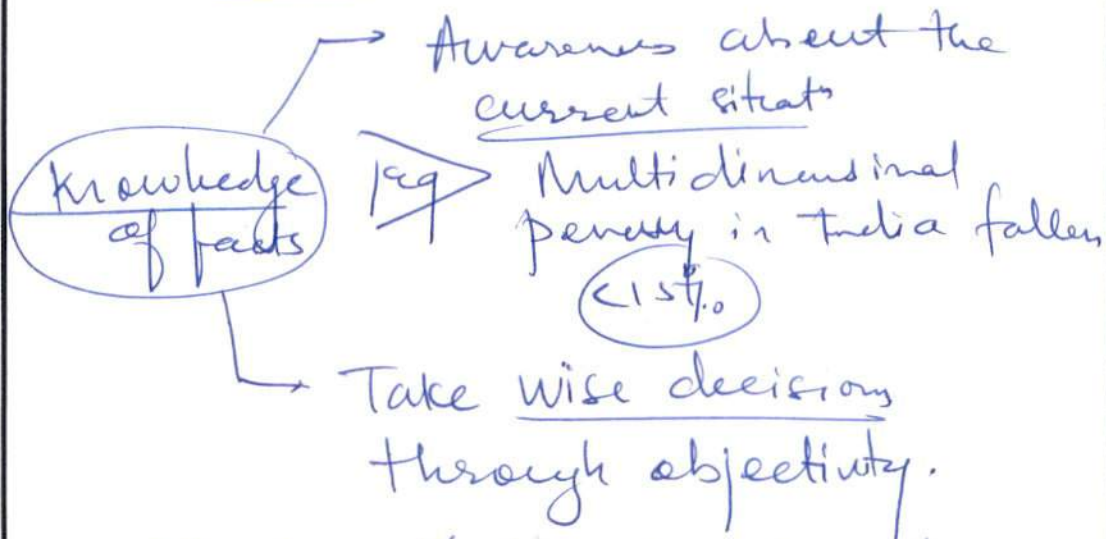
3.(c) "शिक्षा का उद्देश्य तथ्यों का नहीं, बल्कि मूल्यों का ज्ञान है।" विलियम राल्फ इंगे

"The aim of education is the knowledge, not of facts, but of values."
William Ralph Inge (Answer in 150 words) 10

Education can ~~act~~ as
an important tool to inculcate
Various Values Amongst the
future generations :



However, in a world as competitive as today, we also need the knowledge of facts and skills to earn a livelihood, to make our youth self dependent and aim for atma nisbhas Bharat.



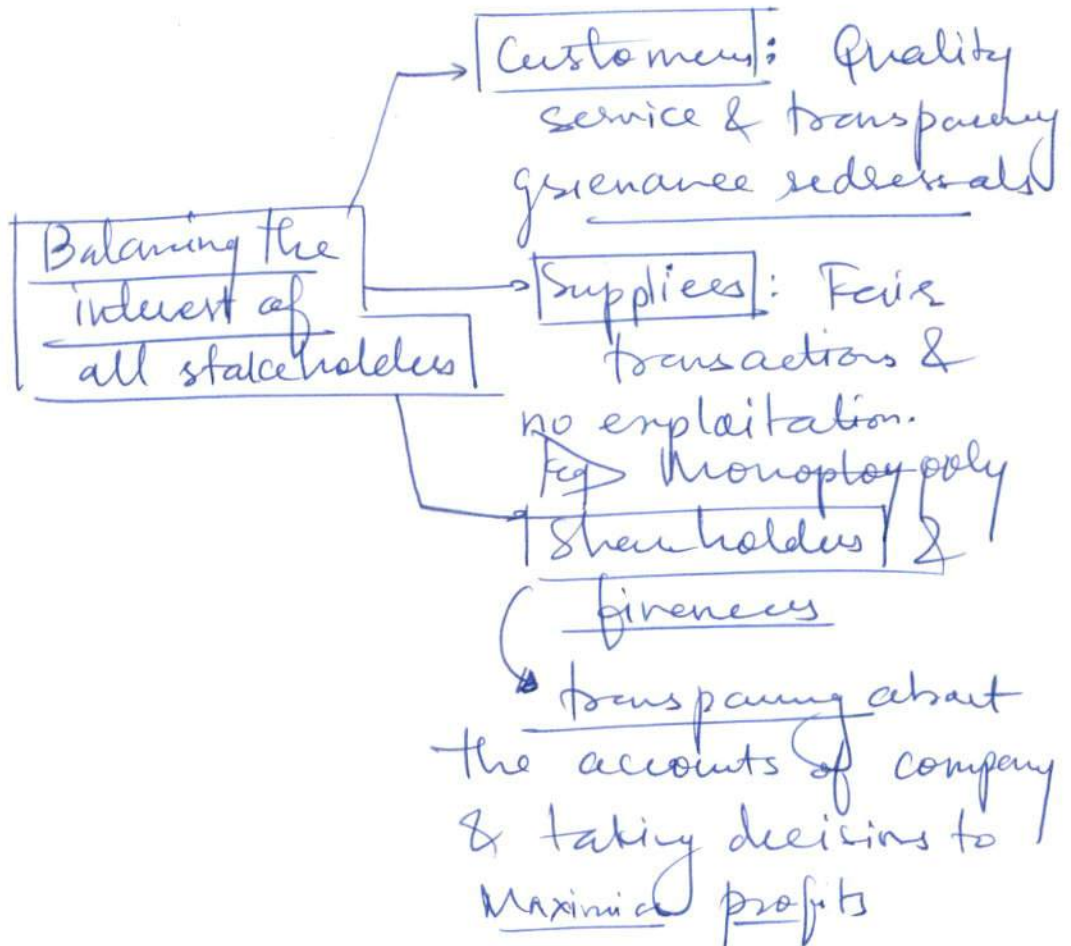
The knowledge of values provides us a broad framework to get through the facts so as to Maximise the good & attainment of self realisation too.

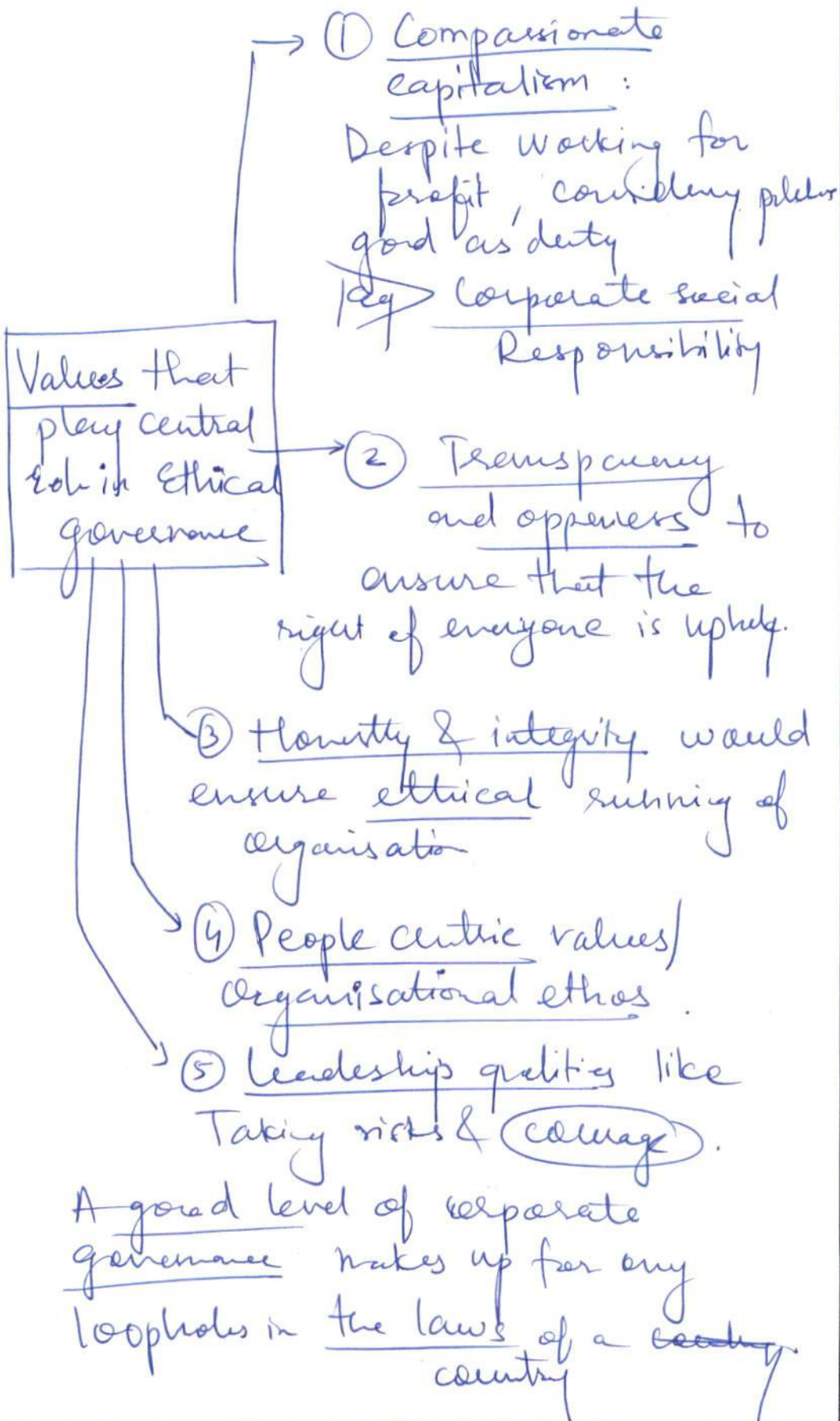
- 4.(a) नैतिक कॉर्पोरेट गवर्नेंस की अवधारणा समता के संतुलन के सिद्धांत पर काम करती है, जिसके तहत एक तरफ कंपनी, ग्राहकों, आपूर्तिकर्ताओं, वित्त-पोषकों, सरकार और शेयरधारकों तथा दूसरी तरफ बड़े पैमाने पर समुदाय के हितों में संतुलन बनाए रखा जाता है। नैतिक कॉर्पोरेट गवर्नेंस सुनिश्चित करने में कौन-से मूल्य मुख्य भूमिका निभाते हैं?

The concept of ethical corporate governance works on the principle of balance of equity, which seeks to balance the interests of the company, customers, suppliers, financiers, government and shareholders on the one hand and the community at large on the other hand. Which values play a central role in ensuring ethical corporate governance? (Answer in 150 words)

10

Corporate governance is of utmost importance in a country like India where we are aiming to be a \$5 trillion economy.



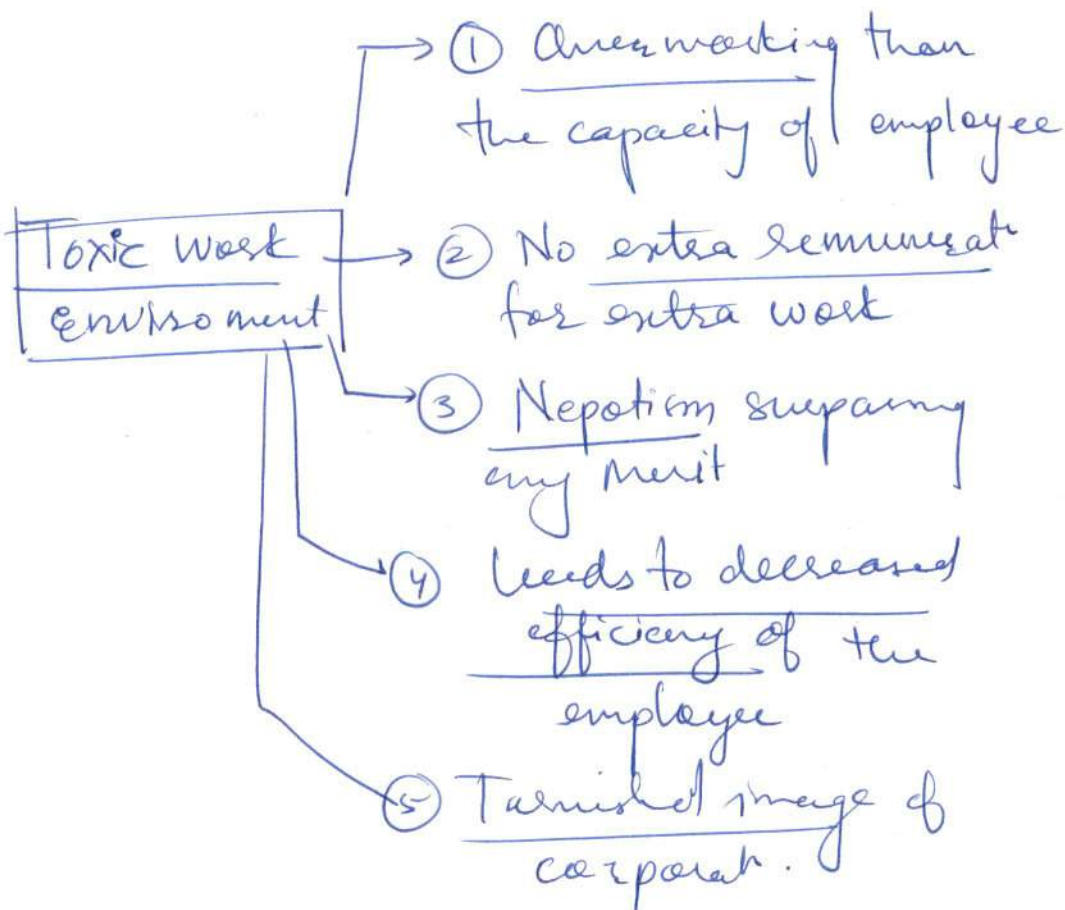


- 4.(b) खराब कार्य पर्यावरण और अतिरिक्त श्रम ऐसी सामाजिक समस्याएं हैं, जिनके लिए सरकार, श्रमिक संघों, स्वास्थ्य अधिकारियों एवं कॉर्पोरेट जगत को उचित नीति निर्माण करने की आवश्यकता है। इस संबंध में उचित नीति निर्माण करते समय किन नैतिक मुद्दों पर विचार किया जाना चाहिए?

Toxic work environment and overwork are social problems, which require the government, labour unions, health officials and corporates to formulate appropriate policies. What are the ethical issues that should be considered while formulating appropriate policies in this regard? (Answer in 150 words)

10

Any organisation is only as good as its employees and thus their well being is crucial for the success of the organisation (Government/private)



Ethical issues to be considered while formulating policies

① Government

↳ make sure to make policy that promote merit based appreciation, efficiency matters and prevents senior coercion.

② Labour unions

↳ One leader supressing the actual needs of the people
↳ decentralised power with a representative

③ Health officials → prevent exploitation of junior doctors, discrimination on the basis of gender

④ Corporates → gender bias → gender wage gap → sexual harassment

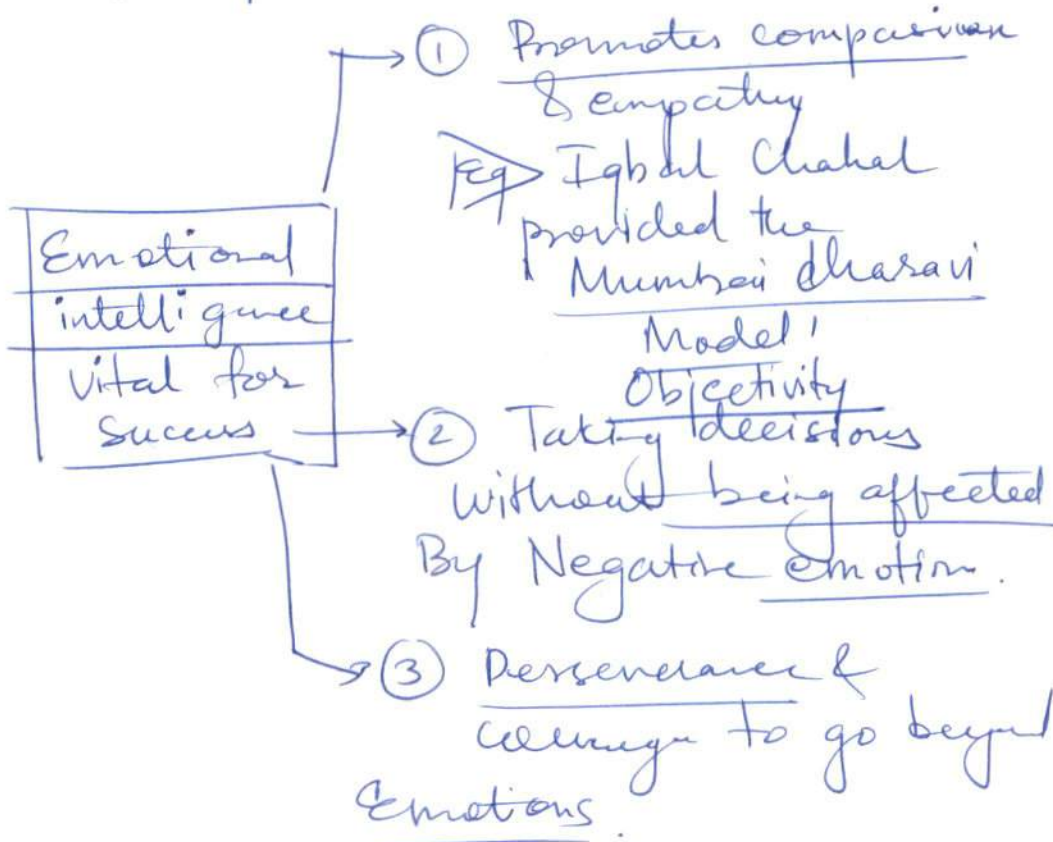
Ensuring a positive work culture is very impt important for Atmanirbhar Bharat

5.(a) नेतृत्वकर्ताओं के लिए, सफलता हेतु भावनात्मक बुद्धिमत्ता का होना महत्वपूर्ण है, क्योंकि इससे उन्हें दूसरों की भावनाओं को सहजता से समझने और उनकी भावनात्मक स्थिति का आकलन करते हुए, अपनी भावनाओं को समझने एवं नियंत्रित करने में भी मदद मिलती है। हालांकि, वर्तमान परस्पर जुड़ी हुई दुनिया में प्रभावी नेतृत्व के लिए भावनात्मक बुद्धिमत्ता से परे जाने और सांस्कृतिक बुद्धिमत्ता को विकसित करने की आवश्यकता है। उदाहरण सहित चर्चा कीजिए।

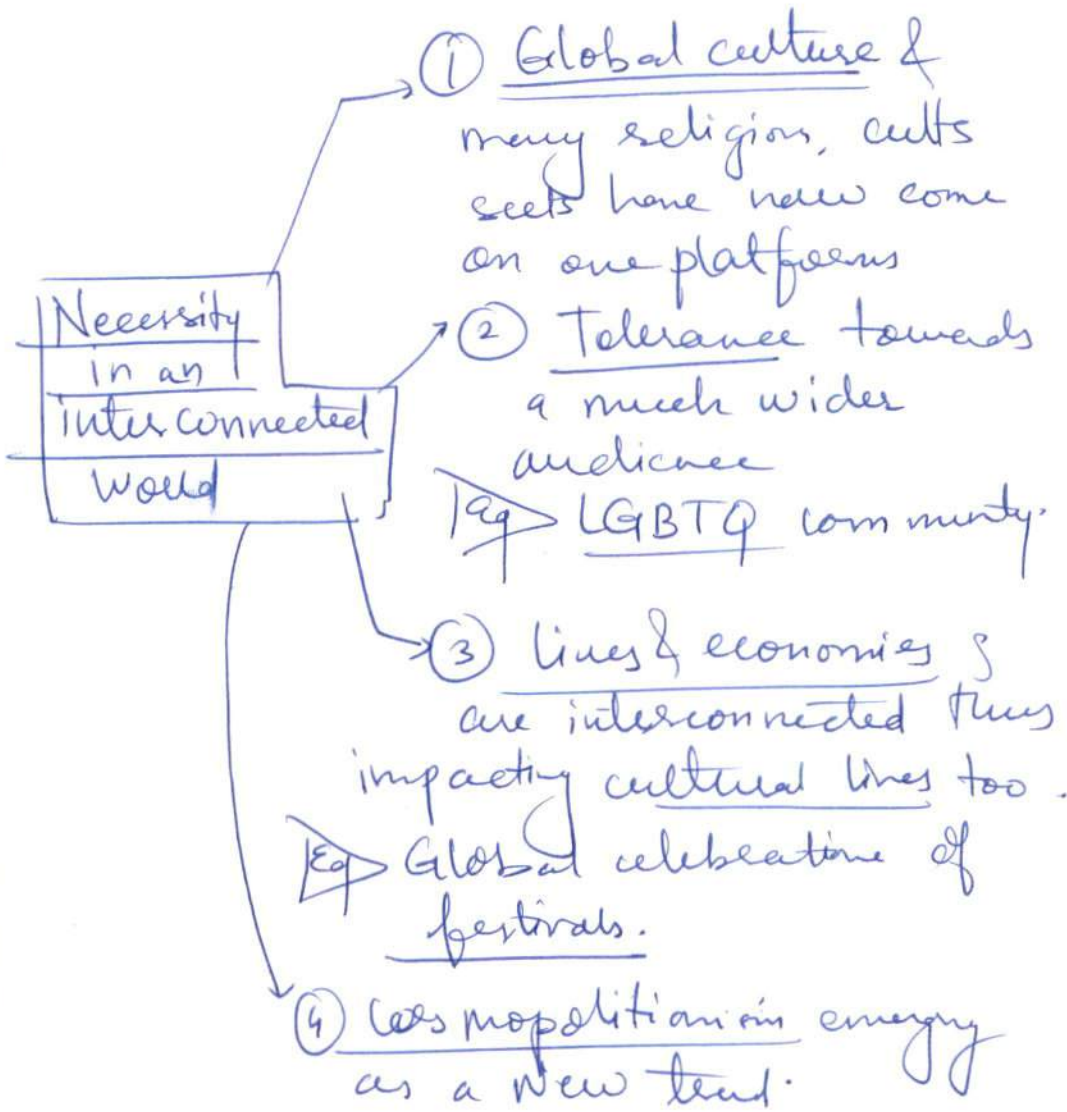
For leaders, having emotional intelligence is vital for success as it helps them to read and regulate their own emotions while intuitively grasping how others feel and gauging their emotional state. But effective leadership in today's interconnected world necessitates going beyond emotional intelligence and cultivating cultural intelligence. Discuss with illustrations. (Answer in 150 words)

10

Emotional intelligence acts as a tool for understanding the ground ~~root~~ realities and grass root level problems ~~at a~~ much better (wider perception)



Going beyond Emotional Intelligence & cultural to cultivate Intelligence.



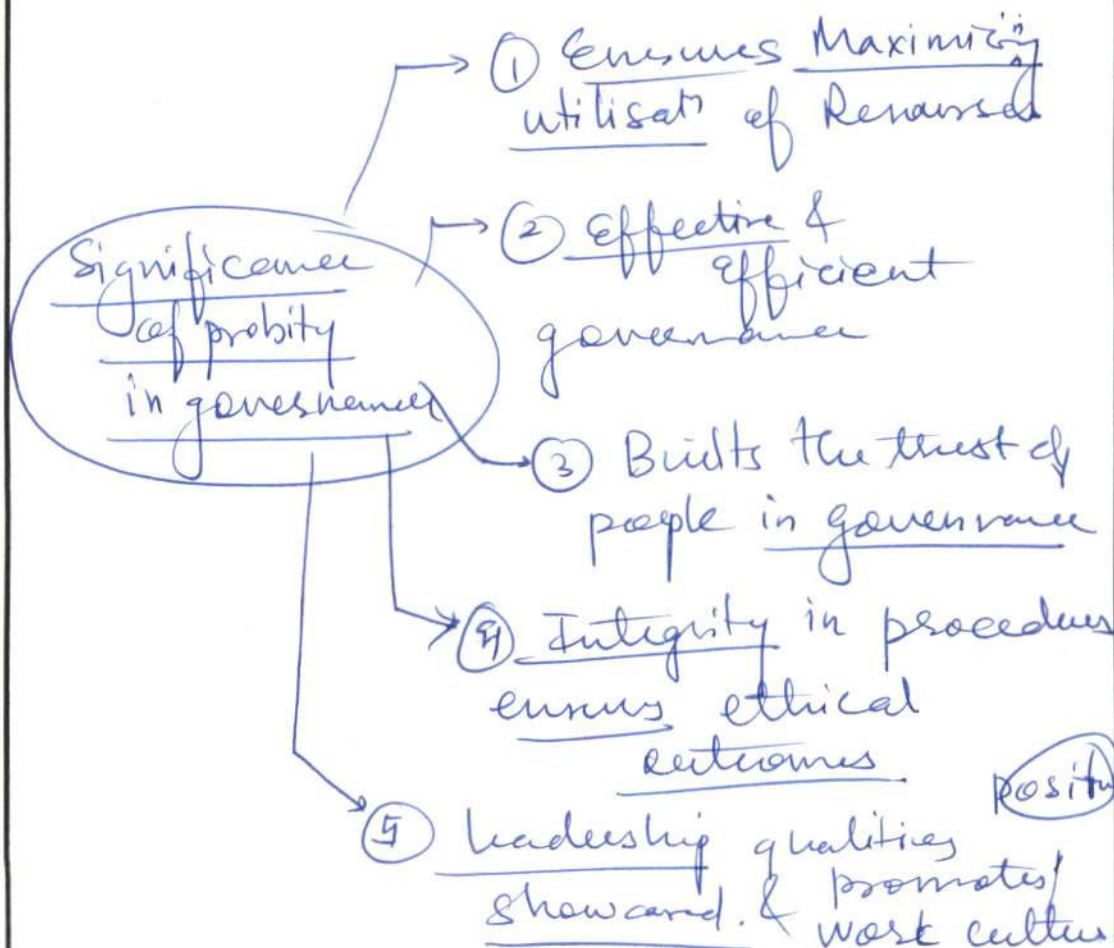
Cultural intelligence would
help navigating complex cultural
issues from a more closer lens

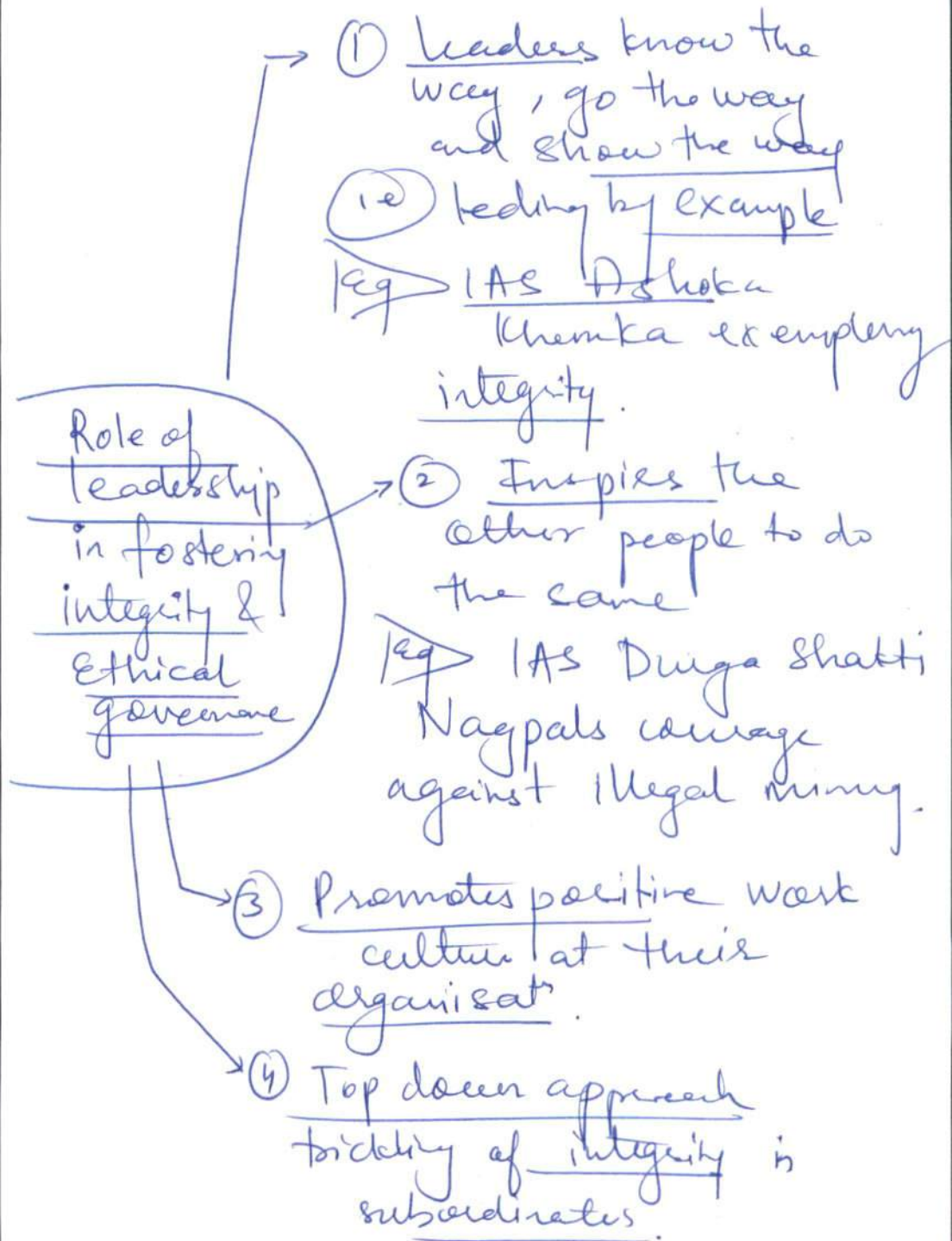
5.(b) शुचिता (प्रोबिटी) सत्यापित सत्यनिष्ठा होती है, जिसके बारे में आमतौर पर माना जाता है कि इसे विकृत नहीं किया जा सकता। अभिशासन में शुचिता का क्या महत्व है? लोक सेवा में शुचिता और नैतिक शासन को बढ़ावा देने में नेतृत्व की भूमिका कितनी महत्वपूर्ण है? उपयुक्त उदाहरणों सहित व्याख्या कीजिए।

Probity is confirmed integrity, which is usually regarded as being incorruptible. What is the significance of probity in governance? How important is the role of leadership in fostering probity and ethical governance in public service? Explain using suitable illustrations. (Answer in 150 words) 10

Probity is the value of upholding moral principles and standards in all situations & thus is incorruptible

Incorruptible
probity integrity = Probity





In any area of society, Ethics is the most important thing
 — Henry Paulson

- 6.(a) भारत में वैवाहिक बलात्कार की धारणा और इसके प्रति अनुक्रिया को आकार देने में नैतिक अभिवृत्ति की भूमिका का विश्लेषण कीजिए। देश में वैवाहिक बलात्कार को अपराध घोषित करने में विद्यमान नैतिक मुद्दों की व्याख्या कीजिए।

Analyse the role of moral attitude in shaping the perception and response to marital rape in India. Explain the ethical considerations in criminalising marital rape in the country. (Answer in 150 words) 10

Marital Rape is as of Now not considered illegal in India. Although SC has spoken a few times against such practices, No provision provides for a penal punishment.

Role of
Moral
Attitude

→ Perception

- ① Commodification of women.
- ② perceived as subordinate to husbands
- ③ Patriarchal society perpetuates a Man centric cultural ethos.

→ Response:

- ① They consider it okay to force themselves.
- ② Ownership over her sexual rights perceived leading to Marital Rape
- ③ Society doesn't pay heed

Ethical Considerations in Criminalising Marital Rape

- ① Evidence gathering: In a case of marriage when most times the sex would have happened consensually, difficult to establish the complaint.
- ② Could be ^{Mis}used by women for their ulterior motives.
- ③ ostracisation of women who actually speak up about such practices.
- ④ The family could further threaten the family of the women.
- ⑤ Reputation / Character ^{assassination} ~~assassination~~ of the women.
There has to be a selection found so as to ensure Bodily autonomy for women.

6.(b) नैतिक निर्णय के लिए चेतना के अलावा विवेक का होना भी आवश्यक है। उपयुक्त उदाहरणों सहित व्याख्या कीजिए।

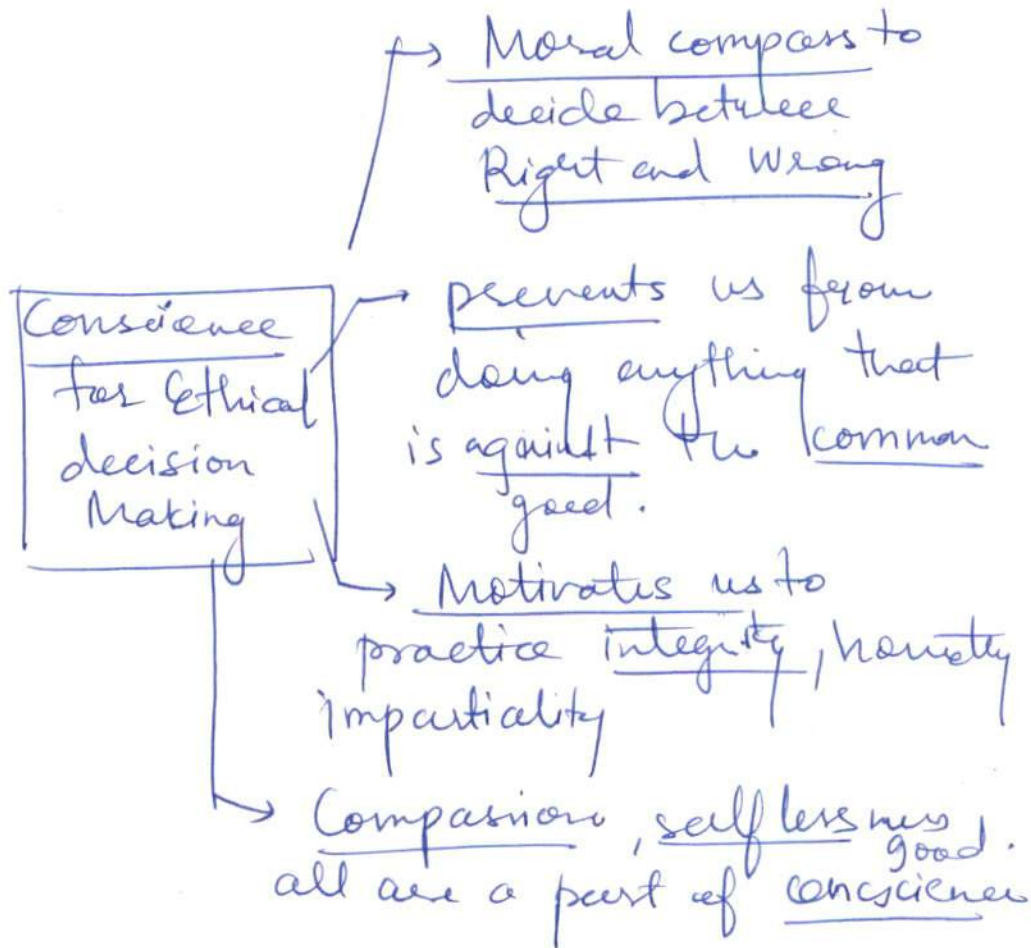
Apart from consciousness, one needs to possess conscience in order to make ethical decisions. Explain with suitable examples. (Answer in 150 words) 10

Life is a ~~cult~~ culmination of all the decisions that we make consciously or unconsciously and thus conscience becomes a key factor to guide ethical decisions!

Consciousness to make ethical decision:

- ① Objectivity ^{& Rationality} in decision making to understand & maximize the good out of the situation.
- ② Understanding present ground reality.
- ③ Takes into consideration all the factors consciously to take ethical decision. & awareness ^{situational}.

However, even a person who is Rational, logical & conscious of his actions could make unethical decisions.



However, people are inclined to believe that killing people could be good & conscience.

eg → Terrorism, jihad etc.

Conscience
Ethics helps us to understand what rights we have & what is the right thing to do.

खण्ड-B (Section-B)

निम्नलिखित प्रश्नों में, प्रस्तुत मामले का ध्यानपूर्वक अध्ययन कीजिए और फिर इसके बाद आने वाले प्रश्नांशों का उत्तर दीजिए (लगभग 250 शब्दों में):

7. भले ही LGBTQIA+ युगल एक साथ रहते हों लेकिन कानूनी तौर पर वे एक प्रतिकूल स्थिति में हैं। उन्हें वे सारे अधिकार प्राप्त नहीं हैं जो विवाहित जोड़ों को प्राप्त हैं। उदाहरण के लिए- LGBTQIA+ युगल, बच्चों को गोद नहीं ले सकते या सरोगेसी से बच्चा पैदा नहीं कर सकते हैं, उनके पास विरासत, भरण-पोषण और कर लाभ के स्वतः मिलने वाले अधिकार नहीं हैं तथा अपने साथी के निधन के बाद, उन्हें पेंशन या मुआवजे जैसे लाभ नहीं मिल सकते हैं। इससे भी बड़ी बात यह कि विवाह एक सामाजिक संस्था है जो कानून द्वारा निर्मित और विस्तृत रूप से विनियमित है, ऐसे में सामाजिक स्वीकृति के बिना, समलैंगिक युगल एक साथ जीवन जीने के लिए संघर्ष करते हैं।

समलैंगिक विवाहों को कानूनी मान्यता देने के लिए हाल के वर्षों में न्यायालयों में कई याचिकाएं दायर की गई हैं। लैंगिक अधिकार प्रचारकों के अनुसार, समलैंगिकता को अपराध की श्रेणी से बाहर करने के बाद समलैंगिक विवाह को मान्यता देना अगला तार्किक कदम होना चाहिए।

हालांकि, दूसरा दृष्टिकोण यह है कि न्यायिक व्याख्या विवाह की अवधारणा को अस्त-व्यस्त या कमजोर न कर दे। यह तर्क दिया जाता है कि सरकार के लिए बीच का रास्ता यह हो सकता है कि वह समलैंगिक युगल की दलीलों पर गौर करने और कोई रास्ता सुझाने के लिए किसी पैनल का गठन करे।

एक जागरूक व्यक्ति के रूप में, जो इस मुद्दे के विभिन्न आयामों को समझता है, निम्नलिखित का उत्तर दीजिए:

- इस प्रकरण में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- क्या आपको लगता है कि भारत में समलैंगिक विवाह को राज्य द्वारा मान्यता दी जानी चाहिए?
- आलोचनात्मक परीक्षण कीजिए कि क्या कानून सामाजिक परिवर्तन लाने में प्रभावी हो सकता है।

Even if the LGBTQIA+ couples live together, legally, they are on a slippery slope. They do not enjoy the rights that married couples do. For example, the LGBTQIA+ couples cannot adopt children or have a child by surrogacy, they do not have automatic rights to inheritance, maintenance and tax benefits, and after a partner passes away, they cannot avail benefits like pension or compensation. Most of all, since marriage is a social institution that is created by and highly regulated by law, without this social sanction, same-sex couples struggle to make a life together.

A number of petitions have been filed in recent years in courts for the legal recognition of same-sex marriages. Gender rights campaigners believe that recognizing same-sex marriages is the next logical step after the decriminalization of homosexuality.

However, the other point of view is that the concept of marriage ought not to be disturbed or diluted by judicial interpretation. It is argued that a middle path could be for the government to set up a panel to look into the pleas of same sex couples and recommend a way out.

As an aware individual, who understands various dimensions of this issue, answer the following:

- (a) Discuss the ethical issues involved in the case.
- (b) Do you think same-sex marriage should be recognised by the State in India?
- (c) Critically examine whether law can be effective in bringing about social change.

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Same sex marriages today provide a completely new outlook towards the institution of marriage. However because of its social aspect there are many dilemmas & debates.

- (*) Ethical issues involved in the case are:

① Social fabric of the society

There is an agreement that because of such value system, it could threaten our culture of Indian society.

② Separation of powers: The

jurisdiction of deciding about marriages lies with the legislation. However, the SC

pronouncing any judgement could lead to overlapping of their powers.

③ Future generation: The well being of a child depends upon the family and socialisation that happens at home. Such Same sex marriages could also endanger the future children's lives.

(b) Yes I do think, Same sex marriage should be recognised by the state because

(i) Marriage isn't just a social but also will help them give the Right to inheritance & Right to Adopt

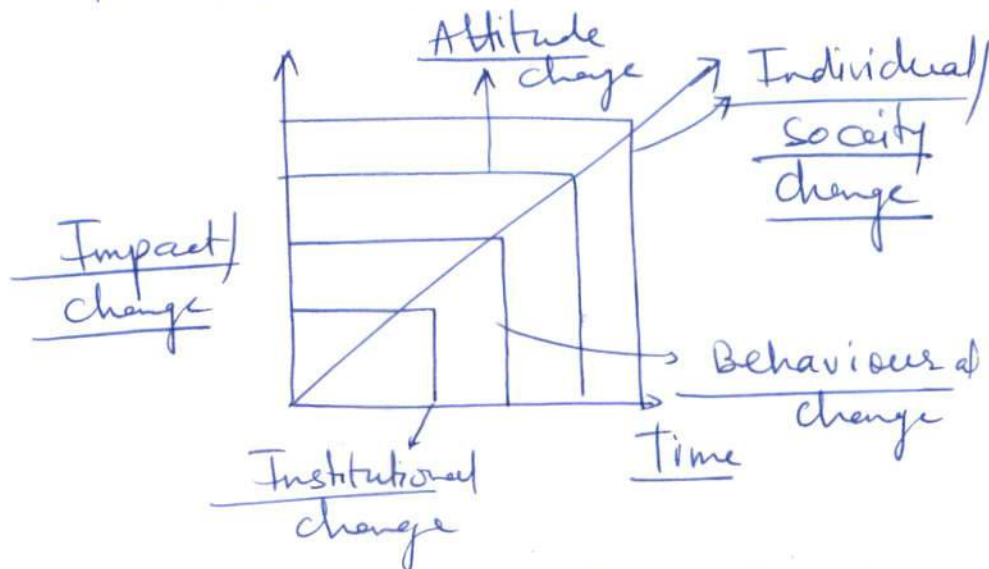
(ii) The above mentioned rights are essential to live life dign diligently
Article 21 Right to life

- (iii) Tolerant attitude toward LGBTQ community would also uphold our constitutional morality.
- (iv) Inclusivity and humane governance.
- (v) Right to equality irrespective of gender or sexuality.
- (c) Whether the law can bring about a social change would depend on many factors.
- ① Effective implementation: The law is only as good as the person implementing it.
- The civil servants should be sensitised toward the issue to deal mettleless with empathy.

② Associated Moral education:

The society acceptance can happen only when our future generation understands various concepts regarding sexuality.

③ Stricter penal provisions could act as a deterrent for anyone to go beyond their personal capacity to harm them.



A country needs to understand & meet the needs of all its citizens to achieve "Summum Bonum".

8. लॉयड एक सच्चा और ईमानदार अधिकारी है। वह एक ऐसे राज्य में पुलिस अधीक्षक के रूप में कार्यरत है, जो गैंग कल्चर और अपराधिक गतिविधियों के लिए कुख्यात है। उसके वेदांग ट्रैक रिकॉर्ड के आधार पर, उसे चार महीने पहले राज्य की राजधानी में स्थानांतरित कर दिया गया था। इससे उसकी पत्नी और बेटी भी खुश हैं क्योंकि उनकी पिछली सभी पोस्टिंग की तुलना में राजधानी अपेक्षाकृत सुरक्षित है।

हाल ही में, एक अपराधी जिस पर मुकदमा चल रहा था और उस पर कई गंभीर मामलों के आरोप थे, की अदालत ले जाते समय कुछ लोगों ने राजधानी में हत्या कर दी।

पुलिस हिरासत में अपराधियों की मौत के मामले में राज्य पुलिस का रिकॉर्ड खराब होने के कारण कई मानवाधिकार संगठन इस मामले की निष्पक्ष जांच की मांग कर रहे हैं। उन्होंने इस मामले में अदालतों का दरवाजा खटखटाया है और बाद में इसकी जांच-पड़ताल के लिए राज्य सरकार द्वारा एक विशेष जांच दल (SIT) का गठन किया गया है।

चूंकि इस घटना के दौरान अपराधी को ले जाने वाले पुलिस अधिकारी उस पुलिस स्टेशन से हैं जो लॉयड के अधिकार क्षेत्र में आता है, इसलिए उसे सभी विवरणों के साथ SIT के सामने पेश होना होगा। जांच के दौरान लॉयड को ऐसे विवरण मिले, जो स्पष्ट रूप से एक प्रमुख राजनेता और अपराधी के बीच सांठगांठ को प्रदर्शित करते हैं। उसने एक रिपोर्ट तैयार की और इसे SIT के साथ साझा करने की योजना बना रहा है। उसके निष्कर्षों के आधार पर, संबंधित अपराधी और राजनेता की सांठगांठ उजागर होगी तथा राजनेता पर भी आरोप लग सकते हैं।

लॉयड के वरिष्ठ अधिकारियों ने उससे रिपोर्ट के निष्कर्षों के बारे में पूछा और रिपोर्ट से राजनेता को प्रभावित करने वाली जानकारी को हटाने की सलाह दी। लॉयड ने बताया कि रिपोर्ट में उल्लिखित राजनेता सार्वजनिक जीवन में एक बहुत ही प्रमुख व्यक्ति है और राज्य के सभी प्रमुख राजनीतिक दलों के साथ उसके संबंध भी अच्छे हैं। लॉयड के वरिष्ठ अधिकारियों ने उसे समझाते हुए कहा कि यदि वह उस राजनेता का नाम हटा देगा तो वह सत्ता में बैठे राजनेता का चहेता बन सकता है। इसके अलावा, उसे राजधानी में तैनात रहने में भी मदद मिलेगी, जिससे उनकी पत्नी और बेटी की सुरक्षा सुनिश्चित होगी।

(a) इस स्थिति से निपटने के लिए लॉयड के पास क्या विकल्प उपलब्ध हैं?

(b) प्रत्येक विकल्प का आलोचनात्मक मूल्यांकन कीजिए और लॉयड द्वारा अपनाने योग्य सबसे उपयुक्त विकल्प की पहचान कीजिए।

(c) पुलिस हिरासत में होने वाली मौतों को रोकने के लिए आप क्या उपाय सुझाएंगे?

Lloyd is an honest and upright officer working as the Superintendent of Police in a state, which is notorious for gang culture and criminal activities. Based on his impeccable track record, he was transferred to the state capital four months ago. His wife and daughter are also happy as the capital city is comparatively safer compared to all his previous postings.

Recently, a criminal who was under trial and facing charges in a number of serious cases, was killed by some people in the capital city while he was being taken to the court.

Due to the poor record of the state police in terms of death of criminals in police custody, various human rights organizations are demanding a fair enquiry in the case. They have approached the courts in this matter and subsequently a Special Investigation Team (SIT) has been formed by the state government to look into this issue.

Since the police officers escorting the criminal during this incident are from the police station that comes under Lloyd's jurisdiction, he will be required to depose before the SIT with all the details. While investigating, he came across details, which clearly establish a nexus between a prominent politician and the criminal. He prepared a report and was planning to share it with the SIT. On the basis of his findings, the nexus of the concerned criminal with the politician would be exposed and the politician may also face charges.

Lloyd's senior asks him about the findings of the report and advises him to drop the information implicating the politician from the report. He informs that the politician mentioned in the report is a very prominent figure in public life, and shares good relations with all the major political parties in the state. His senior further informs that this will bring him in the good books of those in positions of power. Further, this will also help him remain posted in the capital city, which ensures the safety of his wife and daughter.

- (a) What are the options available with Lloyd to deal with the situation?
- (b) Critically evaluate each of the options and identify the most appropriate one for Lloyd to adopt.
- (c) What measures would you suggest to prevent deaths in police custody

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The case at hand presents a classic conflict of interest or ethical dilemma for a civil servant whose he has to evaluate the merits of any action before Acting.

(a) Options available

(b)

① Obedience to directives;

Do as been told by seniors,
drop the information and present
the report without it.

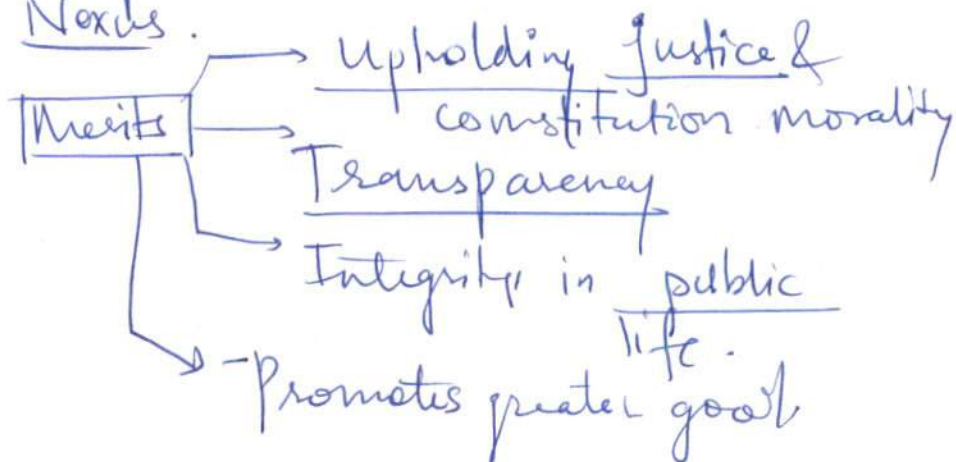
Merits

- ① Personal interest
saved and
no career
threatened
- ② Trust of seniors
and maintained
the hierarchical
order.

Demerits

- ① Cognitive
dissonance
- ② Crisis of
conscience
- ③ Lack of
integrity &
probity in
professional
conduct
- ④ Wider implications
for society at
large

- ② Without paying heed to the
directives, go ahead with the
report and uncover the
Nexus.



- Demerits
- ① Personal life and ~~care~~ career at threat
 - ② The seniors would lose trust
 - ③ It might tarnish people's trust with the government.

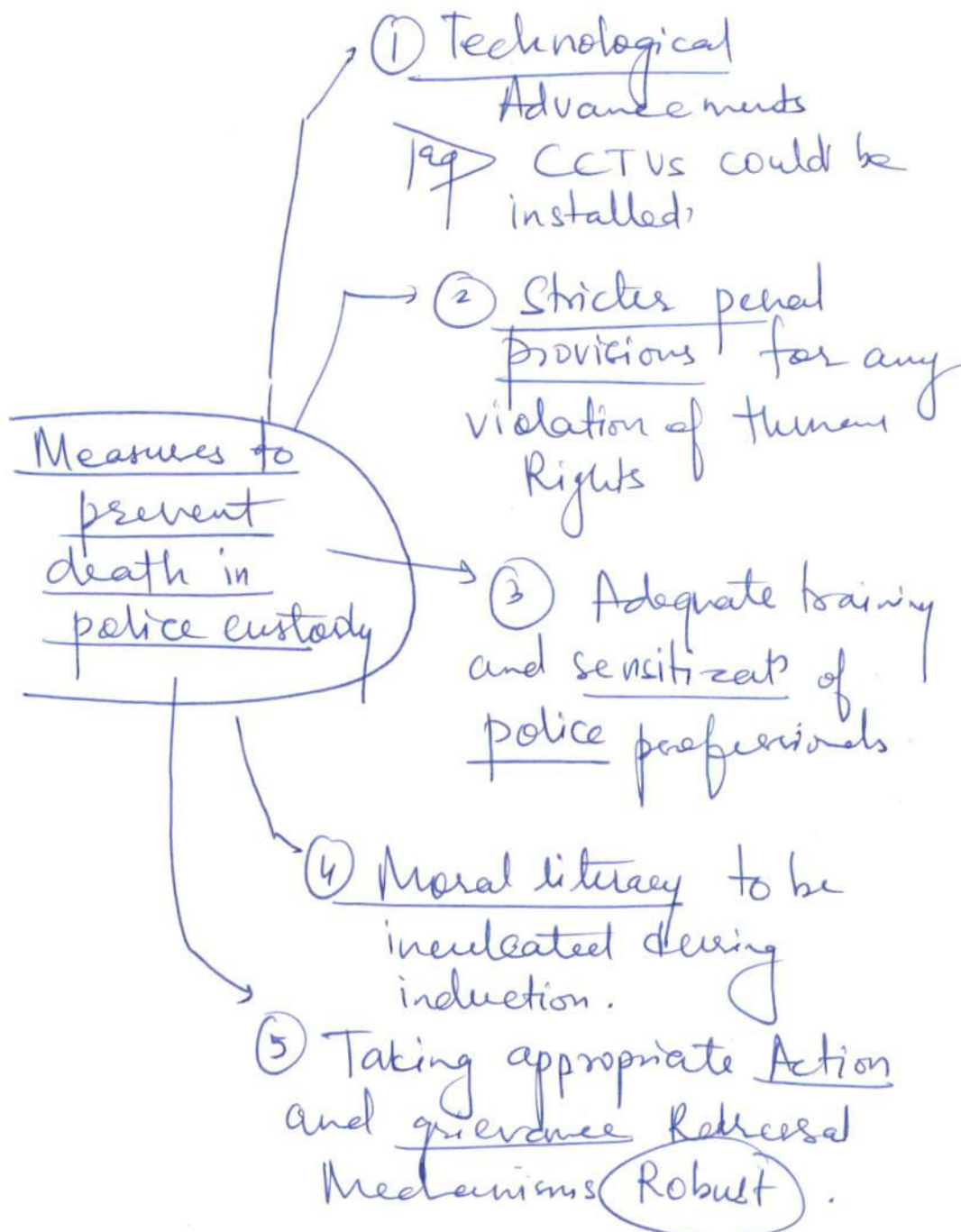
- ③ Taking external help from regulatory Authorities to uncover the unholy Nexus and also submitting the Report.

Merits

- ① Integrity preserved
- ② Gratu good for society
- ③ Sets a good example (leadership)
- ④ People's trust & justice served.
- ⑤ The disciplinary action Needing taken

Demerit

- ① It could still threaten my career
- ② Might be lacking credibility with seniors.



The law is always only as good as the person implementing it; thus necessitating ethical conduct of police & suggesting reforms.

9. राज, बेहद गरीब परिवार से है और आर्थिक तंगी के कारण उसे अपनी उच्चतर शिक्षा भी ठीक से नहीं हो पाई। हालांकि, वह मेहनती था और उसने अपने परिवार का समर्थन करने के लिए कॉलेज के दिनों में ही कमाई शुरू कर दी थी।

उसने अपना करियर, ग्राहक सहायता विभाग में बनाया तथा उसकी ईमानदारी और कड़ी मेहनत के कारण उसे पदोन्नत भी किया गया। हाल ही में, उसे एक बेहद नामी एड-टेक कंपनी से नौकरी का ऑफर मिला। उसने इस ऑफर को सहर्ष स्वीकार कर लिया, क्योंकि यह कंपनी उसके वेतन में अच्छी वृद्धि के साथ-साथ टीम लीड पद पर पदोन्नति ऑफर कर रही थी।

राज इस नई नौकरी से बहुत खुश था और उसे लगा कि उसकी कई वर्षों की मेहनत आखिरकार सफल हो गई है। उसकी नई नौकरी में वेतन में उल्लेखनीय वृद्धि से उसके लिए उसकी छोटी बहन को पढ़ाना आसान हो जाएगा। हालांकि, कंपनी में ज्वाइन करने के कुछ महीनों के भीतर ही राज को एहसास हुआ कि कंपनी की व्यावसायिक प्रथाओं में कुछ गड़बड़ी है। उसकी ग्राहक सहायता टीम को प्रायः गरीब छात्रों के माता-पिता के फोन आते रहते थे जिन्होंने शिकायत की थी कि कंपनी उन्हें विभिन्न महंगे पाठ्यक्रमों के लिए ऋण या वित्त-पोषण विकल्पों पर गुमराह कर रही है।

कुछ विवरणों को जानने के बाद उसे एहसास हुआ कि उसकी कंपनी की सेल्स टीम गरीब माता-पिता को अपने बच्चों हेतु पाठ्यक्रम खरीदने के लिए लुभाने में कदाचार का सहारा लेती थी। राजू ने इसकी जानकारी अपने विभाग के प्रमुख को दी लेकिन विभागाध्यक्ष को इसकी कोई चिंता नहीं थी। उसके कुछ सहकर्मियों ने उसे बताया कि सेल्स के लक्ष्य को हासिल करने के लिए एड-टेक उद्योग में यह एक आम प्रणाली है। इसके अलावा, उसे यह भी बताया गया कि हाल ही में स्टार्ट-अप्स में फंडिंग की कमी के कारण कंपनी पर मुनाफा दिखाने का अधिक दबाव है, अन्यथा बड़े पैमाने पर छंटनी होगी।

- इस प्रकरण से जुड़े नैतिक मुद्दों पर चर्चा कीजिए।
- उपर्युक्त परिस्थितियों में, राज के पास क्या विकल्प उपलब्ध हैं?
- इनमें से प्रत्येक विकल्प का आलोचनात्मक मूल्यांकन कीजिए।
- राज को कौन-सी कार्रवाई अपनानी चाहिए? वैध कारणों के माध्यम से पुष्टि कीजिए।

Raj comes from a very poor family and due to financial constraints, he had to compromise on his higher education. But, he was hard-working and started earning during his college days to support his family.

He made his career in the customer support department and due to his integrity and hard work, he was promoted. Recently, he got a job offer from a very prominent ed-tech company. He happily accepted the offer, as the company was offering a significant salary hike as well as promotion to a Team Lead position.

Raj was really happy with this new job and felt that his hard work of many years had finally paid off. The significant salary jump in his new job would also help him sponsor the education of his younger sister. But, within a few months of joining, Raj realized that something was wrong with the business practices of the company. His customer support team frequently received calls from parents of poor students who complained about the company misleading them on loans or financing options for the various expensive courses.

After going into some details, he realized that the sales team of his company was indulging in malpractices to lure poor parents to buy courses for their children. He informed this to the head of his department but the head did not seem concerned. Some of his colleagues informed him that this is a normal practice in the ed-tech industry to achieve sales targets. Further, he was also informed that due to the recent funding crunch in start-ups, the company is under severe pressure to show profits, else there will be mass layoffs.

- (a) Identify the ethical issues associated with the case above.
- (b) Under the given conditions, what are the options available to Raj?
- (c) Critically evaluate each of these options.
- (d) What course of action should Raj adopt? Justify with valid reasons. 20

The case presents the issues arising in corporate governance and how an employee can be facing ethical dilemmas in his everyday working.

(a) Ethical issues involved in this case:

① People vs Profit

Targetting poor people only to achieve profits & targets.

② Malpractices in the sales department that are actually going against the code of conduct of the company.

③ Personal Interest vs Larger goal

③ Raj has only recently gotten promoted to a New job however he also empathises with the poor poor people suffering.

⑥ Options available to Raj

① Ignore the practices and continue doing his job that he worked so hard for.

Merits

- ① Moral obligation of providing family secured
- ② Career path secured and could enjoy his success / hardwork

Demerits

- ① Crisis of conscience
- ② turning blind eye to Malpractice would further encourage this Behaviour
- ③ Wider implications for society at large

(ii) Go ahead and quit the job.

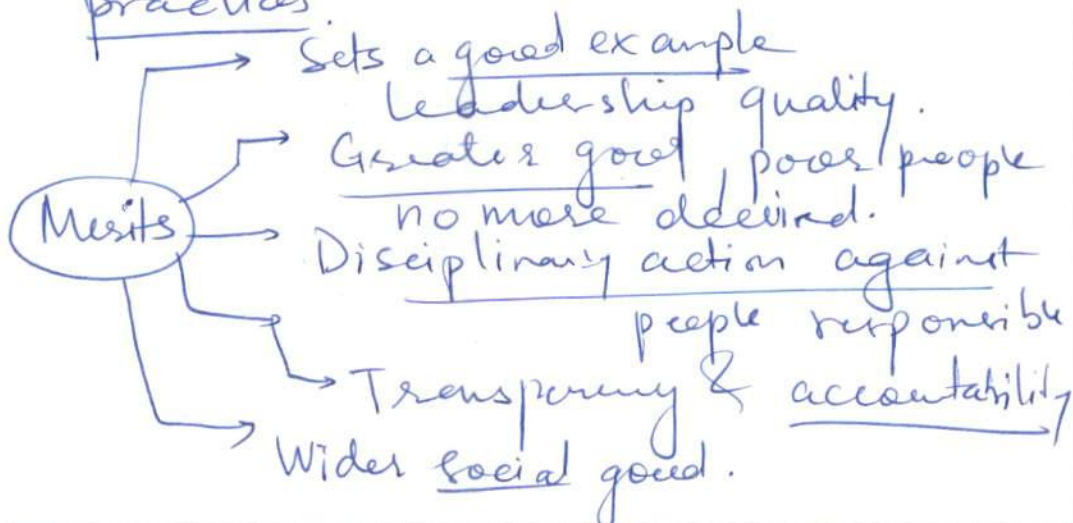
Demerits

- ① Doesn't stop the malpractice
- ② Could still impact a large no. of people.
- ③ No disciplinary action against people.

Merits

- ① Conscience uphold
- ② Integrity of professional ethics

(iii) Firstly, inform seniors about such practices. If they don't pay attention, involving external help like Media & customer care department to highlight the sales practices.



Merits → Conscience is saved
 Merits → Integrity maintained

Demerits → could affect my credibility / trustworthiness at work
 Demerits → Clashes with colleagues

(d) Raj should adopt the third option because.

- (i) Kant's categorical imperative.
Don't do unto others what you don't want undone on yourself
- (ii) Leadership qualities could further help him get better opportunities
- (iii) People's recognition
- (iv) Empathising & compassion ~~toward~~ towards peers.

As Henry Ford rightly said
 "Any business that focuses only on money is a poor business"

10. नगर निगम प्रमुख के रूप में, आपको एक चुनौतीपूर्ण स्थिति का सामना करना पड़ रहा है जिसमें संबंधित नागरिकों के दो समूहों ने आपसे संपर्क किया है। पहला समूह शहर में आवारा कुत्तों के खतरे के बारे में अपनी निराशा एवं चिंता व्यक्त कर रहा है और दूसरा समूह, इन बेजुबान जानवरों के प्रति करुणा व मानवीय व्यवहार को प्रोत्साहित करने की दिशा में कदम उठाने का आग्रह कर रहा है। पहली याचिका में आवारा कुत्तों द्वारा समाज के सुभेद्य वर्ग, विशेषरूप से बच्चों पर हमला करने या उन्हें जान से मारने की बढ़ती घटनाओं पर प्रकाश डाला गया है। उनका कहना है कि यह स्थिति कुत्तों की अपर्याप्त नसबंदी और टीकाकरण के कारण हुई है। वे सड़क के कुत्तों को तत्काल हटाने और उन्हें अन्यत्र भेजने की मांग कर रहे हैं। हालांकि, दूसरी याचिका में यह कहा गया है कि इस समस्या का मूल कारण अप्रभावी पशु स्वास्थ्य देखभाल और नियंत्रण, अवैध प्रजनन केंद्र, पालतू जानवरों के मालिकों द्वारा उन्हें सड़कों पर छोड़ देना है। उनका तर्क है कि इस स्थिति के लिए जिम्मेदार लोगों को सजा मिलनी चाहिए, जानवरों को नहीं। इसके अतिरिक्त, भारत में ऐसे कानून हैं जिसके तहत सड़कों से कुत्ते को हटाना गैर-कानूनी है। इसका मतलब यह है कि यदि कोई कुत्ता सड़क पर रहता है, तो गोद लिए जाने तक सड़क पर रहना उसका "अधिकार" है। जानवरों के जीवन के अधिकार को मानव सुरक्षा संबंधी चिंताओं के साथ संतुलित करना एक कठिन काम सिद्ध हो रहा है।
- इस प्रकरण में शामिल नैतिक दुविधाएं कौन-सी हैं?
 - एक याचिका को दूसरे पर तरजीह देने के निहितार्थों का मूल्यांकन कीजिए।
 - कौन-सी कार्रवाई से इस स्थिति का तात्कालिक और दीर्घावधि समाधान होगा?

As the Head of the Municipal Corporation, you are faced with a challenging situation wherein two groups of concerned citizens have approached you. One, expressing their frustrations and concerns regarding the menace caused by street dogs in the city and other, taking steps towards encouraging compassion and humane treatment to these silent beings.

The first plea highlights the rising incidents of stray dogs' attacking or killing the vulnerable members of society especially children. They point to inadequate sterilisation and vaccination of dogs as exacerbating the situation. They demand the immediate removal of street dogs and their relocation elsewhere.

The second plea however points to ineffective animal healthcare and control, illegal breeding centres, pet owners abandoning their pets on the streets as root of the problem. They argue that the system or the people responsible for the situation should be punished, not the animals.

Furthermore, India has laws in place that make it illegal to remove a dog from the streets. This means that once a dog is on the streets, it has a "right" to stay there unless adopted. Balancing the animals' right to life with human safety concerns is proving to be a difficult task.

- What are the ethical dilemmas involved in the case?
- Evaluate the implications of favouring one plea over the other.
- What course of action would resolve the situation in the immediate as well as long term?

The Animal Human Conflict has been a pressing issue in our country for quite some time. Balancing the Rights of Animal & Man both is very crucial to any solution being implemented.

④ Ethical dilemmas involved.

- ① Inhumane treatment of dogs by sterilizing them without any set criteria. Could also call for killing.
- ② Right to life also incorporates Right to safety of people being endangered by the dogs.
- ③ Humanity to Animal vs Moral obligation to humans.
- ④ Deciding the culprit/person at fault.

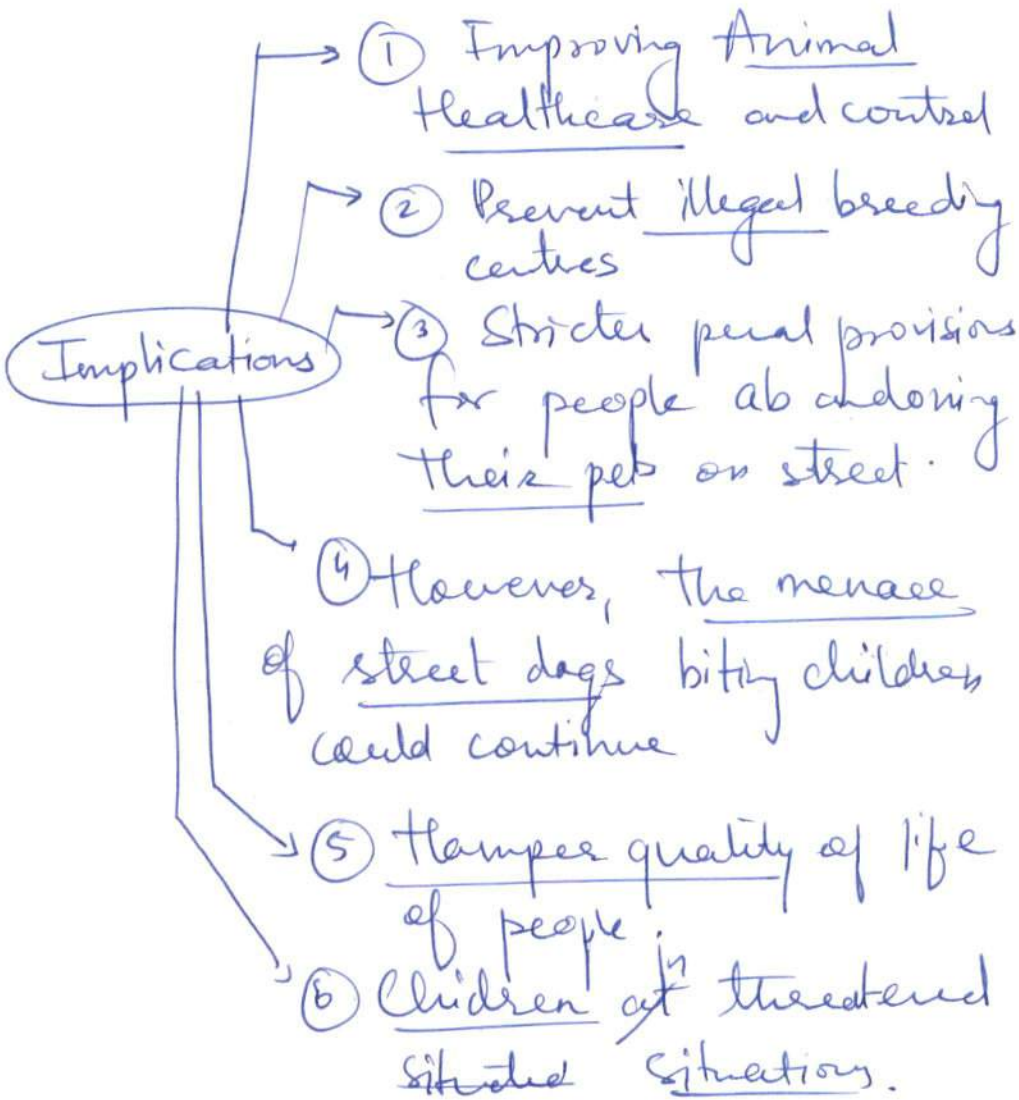
⑥ Implications of favouring one over the other :

① The group that wants the dogs to be off the streets

Implications

- (i) Could help solve the menace at large.
- (ii) Ensure safety of children & parents can be free of any worries.
- (iii) However this could lead to Animal cruelty, denying Right to life to animals.
- (iv) Protecting the environment is our Direct principle & fundamental duty.
- (v) Crisis of conscience by showing No compassion for Animals.
- (vi) Backlash of several Animal Right Activists (PETA).

(ii) Favouring the second plea of
Rather making people Responsible
for menace.



Thus, merely taking one side
or the other would only lead
to solving a limited problem.

(c) Course of Action.Immediate
Action

- ① Identify the dogs having health issues & providing veterinary care.
- ② Dogs causing nuisance could be temporarily put into shelter homes.
- ③ Ensuring that dogs are not harming children by some parental care.

Long term
solution

- ① Better healthcare services for dogs
Eg → Veterinary services via government
- ② Standards of operating for dog owners.
- ③ More Activists involved to provide holistic solution
- ④ Citizen centric approach with their participation

Choosing the Mauliyammam would Maximise the benefit

11. आप युवा ईमानदार व्यक्ति हैं और जिले के भ्रष्टाचार निरोधक ब्यूरो में आपकी नई नियुक्ति हुई है। ब्यूरो में शामिल होने के बाद, आपके कार्यालय को एक गुमनाम व्यक्ति से सूचना मिली कि शहर के नगर निगम में काम करने वाले एक इंजीनियर ने अपनी आय के ज्ञात स्रोतों में कहीं अधिक संपत्ति अर्जित की है और वह भ्रष्ट गतिविधियों में शामिल है। चूंकि कानून में यह स्पष्ट है कि गुमनाम शिकायतों पर कार्रवाई नहीं की जा सकती, इसलिए आप शिकायत को नजरअंदाज कर देते हैं। हालांकि, अगले कुछ हफ्तों में आपको संबंधित इंजीनियर के खिलाफ कुछ और गुमनाम शिकायतें मिलीं। आप उस इंजीनियर के खिलाफ पूछताछ शुरू करते हैं और यह पाते हैं कि वह वास्तव में एक बहुत ही भ्रष्ट अधिकारी है। कुछ समय बाद, आप उसके कार्यालय और घर पर छापेमारी की योजना बनाते हैं, किंतु आपको आज तक उसके खिलाफ निर्धारित प्रारूप में कोई आधिकारिक शिकायत नहीं मिली है।

छापेमारी के दौरान आपको जो चीजें बरामद हुईं वे आपके और आपके स्टाफ के लिए चौंकाने वाली हैं। आपको न केवल इंजीनियर की क्षमता से कहीं अधिक मात्रा में बेहिजाब धन-दौलत मिली बल्कि सोना, विदेश यात्रा के टिकट, पांच सितारा होटलों में आरक्षण तथा प्रभावशाली राजनेताओं तथा जिले में पहले नियुक्त और वर्तमान में नियुक्त नौकरशाहों के खिलाफ पुख्ता सबूत मिले।

हालांकि, छापेमारी के तुरंत बाद, आपको अपने वरिष्ठ अधिकारियों से आपके दीर्घकालिक करियर और प्रियजनों की सुरक्षा के हित में जांच छोड़ने के लिए धमकी भरे संदेश प्राप्त होने लगते हैं। आपके वरिष्ठ अधिकारी आप पर आरोप लगाते हैं कि आपने छापेमारी के लिए निर्धारित नियमों का पालन नहीं किया था और यदि यह मामला अदालत तक पहुंच गया, तो प्रक्रियात्मक खामियों के कारण यह ज्यादा दिन तक नहीं चलेगा।

चूंकि, आप एक ईमानदार अधिकारी हैं इसलिए आप इन चेतावनियों को अनदेखा करते हैं और अपनी जांच जारी रखते हैं। हालांकि, जल्द ही आपको नियमों का उल्लंघन करने के आधार पर प्रशासनिक अवकाश पर भेज दिया जाता है। आपको यह भी पता चलता है कि आपके कुछ जूनियर्स ने आपके खिलाफ भ्रष्टाचार में शामिल होने की शिकायत दर्ज कराई है। उन्होंने यह भी शिकायत की है कि आपने उन्हें जांच को रोकने के लिए न केवल संबंधित इंजीनियर बल्कि उन राजनेताओं और नौकरशाहों से भी पैसे वसूलने का निर्देश दिया, जिनके खिलाफ आपने सबूत इकट्ठे किए थे।

उपर्युक्त परिदृश्य के आधार पर निम्नलिखित का उत्तर दीजिए:

- इस प्रकरण में शामिल विभिन्न हितधारकों एवं मुद्दों की पहचान कीजिए।
- प्रदत्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?
- इनमें से प्रत्येक विकल्प के गुण और दोषों का विश्लेषण कीजिए।
- औचित्य सिद्ध करते हुए अपनी कार्रवाई पर चर्चा कीजिए।

You are young upright person who has been newly appointed in the Anti-Corruption Bureau of your district. After joining, your office receives a tip-off from an anonymous person that an engineer working with the Municipal Corporation of the city has amassed wealth much beyond his known sources of income and is hand in gloves in corrupt activities. Because the law is clear that anonymous complaints cannot be acted upon, you ignore the complaint. But in the next few weeks, you receive a few more anonymous complaints against the concerned engineer. You begin to make enquiries against the engineer and find that he is indeed a very corrupt officer. Some

time later, you make up your mind to conduct raids on his office and house, even though you have not received any official complaint in the prescribed format against him till date.

What you unearth during the raids is shocking for you and your staff. You find not only vast amounts of unaccounted currency, much beyond the means of the engineer, but also gold, travel tickets to visits made abroad, reservations in five-star hotels, and a whole bunch of clinching evidence against influential politicians and bureaucrats - appointed in the past as well as present ones - in the district.

However, soon after conducting the raid, you start receiving subtle messages from your superiors to drop the investigation in the interest of your own long-term career and the safety and security of your loved ones. They also point out that you had not followed the rules stipulated for conducting the raid, and if the matter were to reach the courts, it would be disposed off in no time due to procedural lapses on your part.

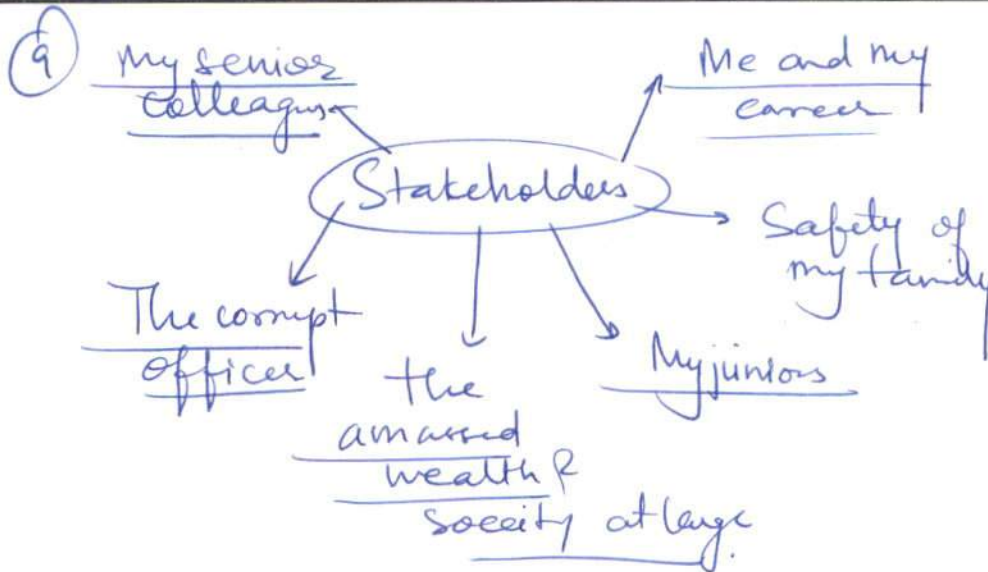
Since, you are an upright officer, you ignore these warnings and continue with your investigation. However, soon you are put on administrative leave on the ground of flouting the rules. You also come to know that a few of your juniors have filed a complaint against you for being involved in corruption. They have also complained that you instructed them to extort money from not only the concerned engineer but also the politicians and bureaucrats against whom you unearthed evidence, to put a halt to the investigation.

Based on the above scenario, answer the following:

- Identify the various stakeholders and the issues involved in the case.
- What options do you have in the given situation?
- Analyse the merits and demerits of each of these options.
- Discuss your course of action, with proper justification.

20

Corruption is an evil that has been lurking around since the times of Ravana and yet continues to be a huge menace to our governance.



⑥ Options in the given situation

⑦

① Option A :

investigation &
Withdraw my report &
request my reinstatement to the
duty.

Merits → Long term career secured
→ Organisation hierarchy
preserved

No ~~threats~~
threats to family

Demerits → No action against
corruption
→ Crisis of ~~conscience~~
conscience
→ No duty fulfilled

Demerits → Misuse of public funds
→ perpetuates culture of corruption.

[Option B]
② Continue to take my stand &
Resign from the post / seek
transfer.

[Merits]

- ① Career would
still be saved in
case of transfer.
- ② No crisis of
conscience.
- ③ No endangered
family issue.

~~Demerits~~
[Demerits]

- ① Evasion of
duty.
- ② Ignorance
doesn't eliminate
the corruption.
- ③ Furthermore,
encourage for
people to do so.
- ④ Injustice to
taxpayers money.
- ⑤ Culture of
corruption
prevails.

- ③ Option C: Seeking the help of superiors who have been in similar situations & approaching regulatory authorities like the Lokpal/Lokayukta.

Merits

- ① Upholding Constitutional Morality
- ② Duty & dedication to public welfare done right.
- ③ Justice to taxpayers & disciplinary actions against culprits.
- ④ Sets good example for incoming civil servants.
- ⑤ Trust building of people.

Demerits

- ① Credibility amongst peers
- ② Lack of trust from seniors
- ③ Could affect my career trajectory

d) Course of Action:

- ① I would temporarily halt my investigation & seek advice of seniors.
- ② Plan out the plan to execute properly.
- ③ Reaching out to the authorities and informing about the evidences of unaccounted money & much more found.
- ④ Resuming the investigation after getting appropriate orders from these authorities.

I would follow the above course of action because.

- ① It leads to 'Summum Bonum'
- ② Ethical governance is prevailed.
- ③ Courage & Perseverance would inspire others to do same.

A firm 'No' is much better than a 'Yes' just to please or avoid trouble - Mahatma Gandhi.

12. आपको एक राज्य में मुख्य सचिव के पद पर नियुक्त किया गया है। हाल ही में, आपके राज्य के दो लोक सेवकों में जुड़ा एक जटिल मुद्दा सामने आया है। दोनों अधिकारी जो अपनी-अपनी भूमिकाओं में उत्कृष्टता के लिए जाने जाते हैं, सोशल मीडिया पर एक गंभीर सार्वजनिक झगड़े में उलझ गए हैं।

अधिकारी A के द्वारा सोशल मीडिया पर कई इमेज और वीडियो को पोस्ट करने के बाद यह विवाद शुरू हुआ, जिसका अंतर्निहित अर्थ यह था कि अधिकारी B, पोस्टिंग और पदोन्नति में अनुचित लाभ प्राप्त करने के लिए व्यक्तिगत संबंधों एवं नेटवर्किंग का इस्तेमाल कर रही है। हालांकि, यह कार्रवाई अप्रमाणित है लेकिन इसने अफवाहों का तूफान खड़ा कर दिया है, जिससे अधिकारी B की प्रतिष्ठा को काफी क्षति पहुंची।

अनुक्रिया स्वरूप अधिकारी B ने सोशल मीडिया पर ही अपना बचाव किया तथा अधिकारी A पर अनैतिक प्रथाओं को अपनाने और गोपनीयता के उल्लंघन का आरोप लगाया। वह अपने आंतरिक विभागीय मुद्दों का खुलासा करके एक कदम आगे बढ़ गई, जिसमें अधिकारी A कथित तौर पर शामिल था। इन आरोपों ने न केवल संघर्ष को बढ़ाया बल्कि जनता के सामने संवेदनशील जानकारी भी उजागर कर दी।

अधिकारी A के सोशल मीडिया पोस्ट को एक स्थानीय समाचार आउटलेट ने प्रमुखता से उठाया एवं उसे प्रचारित किया, जिससे स्थिति और भी बिगड़ गई। यह मुद्दा अब राज्य प्रशासन के दायरे से बाहर चला गया है, जिससे सार्वजनिक अटकलें और मीडिया जांच तेज हो गई है।

ये सभी घटनाएं सार्वजनिक मंच पर सामने आईं, इससे लोक सेवाओं की छवि खराब हुई है और राज्य प्रशासन के काम-काज में व्यवधान पैदा हुआ। केंद्र सरकार स्थिति पर बारीकी से नजर रख रही है और इसमें शामिल अधिकारियों के खिलाफ उचित अनुशासनात्मक कार्रवाई के लिए दबाव डाला गया है।

- (a) इस प्रकरण में कौन-से नैतिक मुद्दे शामिल हैं?
(b) मुख्य सचिव के रूप में आपके पास क्या विकल्प उपलब्ध हैं?
(c) आप कौन-सा विकल्प चुनेंगे और क्यों?

You have been appointed as the Chief Secretary in a state. Recently, a complex issue has surfaced involving two civil servants from your state. Both the officers who are known for their excellence in their respective roles have found themselves embroiled in an intense public feud on social media.

Officer A initiated the dispute by posting a series of images and statements on social media, indirectly implying that Officer B has been utilizing personal relationships and networking for gaining undue advantages in job postings and promotions. This action, while unproven, has stirred up a storm of rumors, leading to severe reputational damage to Officer B.

In response, Officer B defended herself on the same platform, accusing Officer A of unethical practices and breach of confidentiality. She went a step further by revealing his internal departmental issues, which Officer A was supposedly involved in. These allegations have not only escalated the conflict but also exposed sensitive information to the public.

Officer A's social media posts have been prominently picked up and publicised by a local news outlet further escalating the situation. The issue has now gone beyond the realms of the state administration, leading to intense public speculation and media scrutiny.

All these events have unfolded on a public platform and have tarnished the image of the civil services and created a disruption in the working of the state administration. The Central Government is closely monitoring the situation and has exerted pressure for appropriate disciplinary action against the officers involved.

- What are ethical issues involved in this situation?
- What are the options available to you as the Chief Secretary?
- Which option would you choose and why?

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The recent advancements & technology has led to the civil servants being more in the public eye. The public image and connect is a double edged sword that should be handled with caution.

(a) Ethical issues :

- Inter personal ethics of civil servants has been in question because of this public feud.
- Tarnishes the trust of the people in the government civil servants.
- Could harm the civil servants careers even if the allegations are wrong.

④ Breach of confidentiality: Disclosing internal departmental issues goes against the ethos of Confidentiality.

⑤ Media trials i.e. the media would probably even convict the civil servants of all the crimes they might not have done.

⑥ Sensationalisation & politicisation of ~~the issue~~ could be an issue the feud

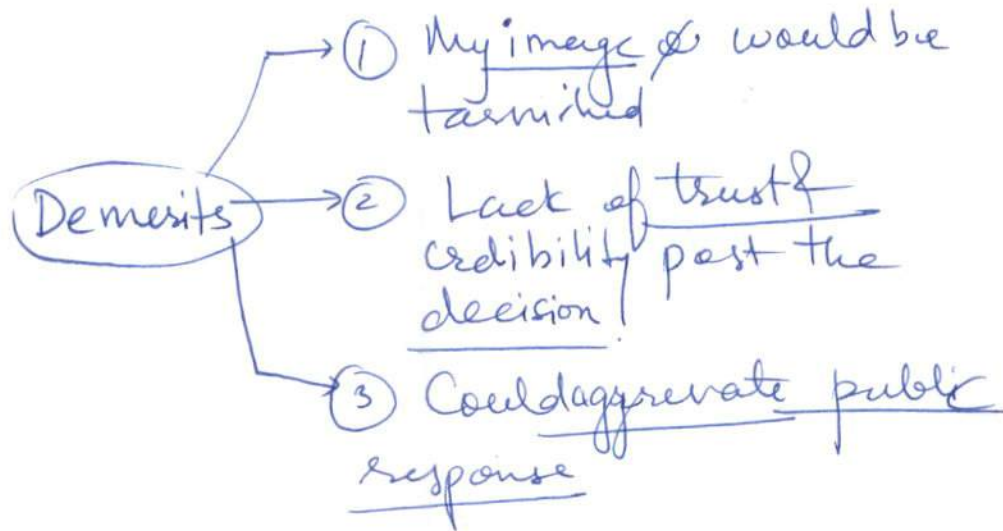
⑦ Bad example for juniors.

b) Options available

① ~~Being too~~ lit Option A

① Leniency towards fellow civil servants & prevent taking any action.

Merits → Builds organisational trust
 Merits → Protecting my juniors
 Merits → Their careers are saved



② Option B: Set up inquiry & then accordingly to take disciplinary action against both of them.

Merits

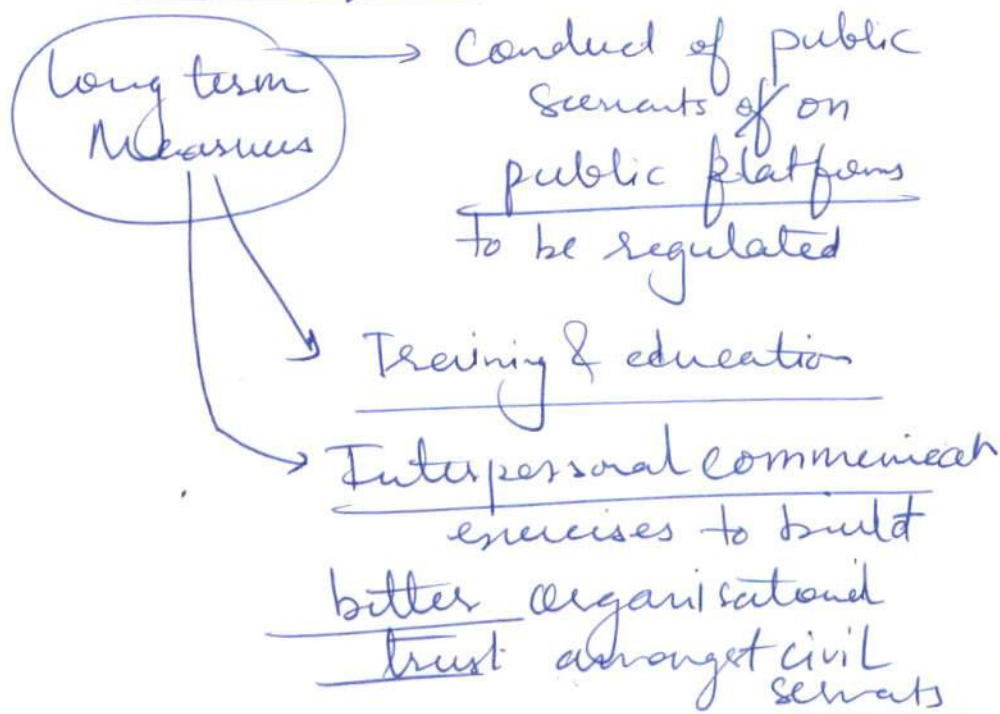
- ① Upholding my duty towards public welfare
- ② Organizational ethics & values need to be set right.
- ③ Deterrence to future bureaucrats.
- ④ Trust building of people

Demerits

- ① Derailing their career trajectory.
- ② Further sensationalisation of the issue in media

③ I would chose the second option because :

- ① The conduct of bureaucrats in public should be controlled and they should understand the grave consequences to those.
- ② Setting up Barriers for further [social media] exposure & also thus pinpointing the double nature of the social [media effects]



With great Blue tick comes great responsibility. Use it wisely.