



VISION IAS

www.visionias.in

GENERAL STUDIES (TEST CODE : 2421)

Name of Candidate	Sameer P Khode		
Medium Hindi/Eng.	english	Registration Number	1531081
Center	Online	Date	21 Jul 2023

INDEX TABLE			INSTRUCTIONS
Q. No.	Maximum Marks	Marks Obtained	1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code). उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)। 2. There are TWELVE questions printed in HINDI & ENGLISH इसमें बारह प्रश्न हैं हिन्दी और अंग्रेजी में छपे हैं। 3. All questions are compulsory. सभी प्रश्न अनिवार्य हैं। 4. The number of marks carried by a question/part is indicated against it. प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं। 5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one. प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे। 6. Word limit in questions, if specified, should be adhered to. प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए। 7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off. उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।
1(a)	10		
1(b)	10		
2(a)	10		
2(b)	10		
3(a)	10		
3(b)	10		
3(c)	10		
4(a)	10		
4(b)	10		
5(a)	10		
5(b)	10		
6(a)	10		
6(b)	10		
7	20		
8	20		
9	20		
10	20		
11	20		
12	20		
Total Marks Obtained:			
Remarks:			
Signature of Examiner			

16-B, 2nd Floor, Above National Trust Building, Bada Bazar Marg, Old Rajinder Nagar, Delhi-110060

Plot No. 857, 1st Floor, Banda Bahadur Marg (Opp Punjab & Sindh Bank), Dr. Mukherjee Nagar
Delhi- 110009

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

Q1-4

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

India is at an inflection point where modernity is meeting tradition, creating ripples in social economical and moral domains. This calls for holistic reforms in education.

Changing social landscape

① globalization → western values in food, clothing, family system
② nuclear families
in marriages → live-in,
LGBT, same sex relations
gripping in

② social media → leading to awareness and empowerment of masses
Tel. advent. of cyber crime,
porn, women harassment, dark

web

6

③ Empowerment of women in corporate domains

Thus holistic education is needed to keep pace with change.

उम्मीदवारों को
हार्डिप में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

Importance of value education

- ① Dignity of women ① Divide dividends of growth (y jobs, education equally)
② Rather than Commodification focus on empowerment.
- ② fraternity ② Rather than polarization on social media, value education to help build harmony
- ③ Probity ③ Increased economic power politically, economically (in companies) call for moral & legal probity
- ④ Compassion : some sections will need more support (e.g) destitutes.

with changing social landscape, moral education can become eyes & ears for technical education

Gurunankji preached morality and righteousness in common man's language.

His teachings remain a guiding post even today after 500 years.

Teachings of Gurunankji

- ① Medium path
 - Ⓐ following family life, Sansar while inculcating moral values
 - Ⓑ No extreme steps, hence ease of adherence
- ② Equality
 - Ⓐ He asked to forget caste, creed, religion as barriers
 - Ⓑ Helpful in today's polarised world, where youth gets divided by provocative social media posts.

③ Fraternity ① we need to treat each other as our own (similar to advaita philosophy & finding same brahman in others)

④ welfare of all ② Same forking Sankar (may also be well)
③ working for all sections of society

⑤ universal altruism ④ Doing righteous deeds, helping others, while not expecting gratification in return

As India heads towards becoming a global power and a developmental state Amarnath's teachings can help keep our social & moral fabric intact.

Moonlighting refers to work by an employee outside regular employment to further self academic or commercial interests. It is a debated concept.

Regular job

+

Consultancy / research / freelancing

⇒ Moonlighting
→ leading
to extra income
& career opportunities

Ethical concerns : moonlighting

① Probity ① No control on employees time and thoughts

② may keep other thoughts while regular work

② Productivity ② may reduce owing to attention deficit.

(3) Accountability

(a) May become a problem
in critical sectors as Health,
Space, Defence, Railways

(4) Priorities
misplaced

(a) keeping self above organization
which yields bread & butter

However moonlighting may be good if

(1) Transparency
exists

(a) both employee & employer
agree on flexible arrangements
(eg) Facility given by Swiggy

(2) Reward
Sharing

(a) Company can benefit from IT
Innovation if its facilities
are used for research

(3) Social
Impact

(a) Company may choose to
promote moonlighting for
NGOs or social cause.

Moonlighting can become an innovative
method to bridge ⁶ talent gaps, if proper
and transparent mechanisms are followed.

International relations are often termed as power struggle, often resulting in disregard of institutional norms.

How states put aside moral values

- ① By violating human rights
 - States as China, Pakistan keep me members
 - States further own agenda & save them from scrutiny
 - es) Xinjiang Uyghur torture by China
- ② Aggression & wars
 - States as Russia (Ukraine war), USA (Iraq war)
 - disregarding UNSC & verdict
- ③ Flouting Health norms
 - China flouting pandemic/public health emergency norms, and is considered responsible for pandemic (Covid)

- ④ Terror → despite FATF norms states as Pakistan, North Korea, Iran continue funding of terror

However states also follow morality

- ① India - propagates motto of world is one family - vasudhaiva kutumb-
kam
Panchsheel - Pledge to tackle climate change

- ② World Bank → states as Sri Lanka, India, IMF EU followed austerity measures to overcome economic crisis.

States have shown willingness and capabili-
ty to adhere to global morality. Hence global multilateralism and solidarity needs to be strengthened.

Intelligence is competence to comprehend situations, analyse details and solve problems. However it has social, economic and moral dimensions as well. Thus needs more values than mere intelligence for holistic impact.

Takes more than intelligence to be intelligent

① Emotional Intelligence (a) to — motivate others
— understands emotions of others & channelize them
— react well to situations
— form common goals

(b) Martin Luther ('I had a dream speech') & Mahatma Gandhi (Do or die call) exhibited emotional intelligence

② Social Intelligence (a) ⑥ To comprehend cultures, norms well.

(b) eg DM posted in Nagaland, from
Tamil Nadu would need to be
locally aware

(eg) will also help in tough times
of Strike, Cheeras

(3) Compassion (a) Intelligent behavior to
understand pain & sufferings
and devise a solution

(b) DM. Bhaud in tribal areas
of Maharashtra could compreh-
end pain of locals to devise
a healthcare setup for tribals

(4) Leadership : no amount of intelligence is
enough without leadership as
shown by Dr. Kalam.

Hence intelligence needs various elements
at play simultaneously, to bring about
a positive change.

Q 3B

Yogesham (welfare of all) is goal of any government. (Kavithya). For this a govt needs to be aware of ground reality; So as to devise welfare mechanisms

A government needs popular information

① Political — level of empowerment of masses, each of Panchayat, Raj
Political views of masses, there problems

② Social information → knowing plight of various sections as tribals, peasants, women, SC, small farmers

Education levels, enrolment → Helps understand social issues to be tackled

eg Dr. Ambedkar's analysis of brutality of caste system

उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

③ Economic
empowerment

④ Per capita income &
global comparison

⑤ extent of inequality (eg
Oxfam reports)

⑥ level of unemployment;
labour force participation etc.

Means to collect above information

→ Public feedback (eg) Gram Sabha,
CPGRAMS
→ SECC 2011, NSO survey, Census
→ Joint Debates by unif servants,
ministers
Agric, Industry angels

Way forward

Any policy however elegant - will be ineffective
unless backed by empirical evidence. Hence
① State must have ground level awaren-
ess of situation and key issues.

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

Q3 C

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this marg

Gandhiji held that we must be the change we want to see in others. Thus he established importance of character and leading by example.

Persuasion → effort to convince or motivate others to act on form opinion
via examples, logical arguments and emotional appeal.

Impact of character on persuasion

- ① Being credible
- ② Ishwar chandra vidyasagar conducted widow remarriage, while Mahatma have himself married a widow
- ③ Thus they set an example to promote widow remarriage

② Practice
what you
preach

① Gandhiji adhered to khadi
and simplcity when he called
for trusteeship & Compassionate
Capitalism

③ Charity
Starts
from self

④ while Azim Premji advocates
charity, he himself donated
most of his wealth to
individuals

④ Dr. Ambedkar
&
education

① wanted downtrodden to
educate - agitate.

② He started by educating
self and being aware

Thus character of an individual builds a
powerful argument, even before the others
a word. Hence it needs be worth

emulating, so as to bring positive
impact.

Impartiality refers to treating all stakeholders equally without discrimination, whereas
Compassion refers to understanding plight
of weak and taking steps to alleviate it.

Impartiality impeding Compassion

① when weaker individuals are ignored

→ during PDS distribution of food, destitute widow should get more priority over above poverty level household

→ However going by plain rules may treat them equally

② Treating schemes as one size fits all

→ Transgender & Divyangs may need special care in breathhood schemes

③ Expecting same merit- in exams

→ from a rural tribal youth.
→ Also from privilege metropolitan youth.

However impartiality may aide compassion

① Treating rich / poor equally in credit disbursal for MMEs.

② Ignoring request from minister, and awarding tender at merit to deserving small entrepreneurs

③ Passing pension file of a widow without coercion, seeking gratification, solely on merit.

Thus impartiality and compassion may be at loggerheads, However broader perspective puts them as complement any in public service delivery

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this marg

Q4B

उम्मीदवारों को
हशिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

Power is ends & means in politics, and
has immense potential to create common
good or common disaster based on patterns
of its use.

Power used for right purpose

① Abraham
Lincoln

② utilized power to abolish
slavery (emancipation proclamation)

③ Dr. Ambedkar

④ utilized constitutional power
to bring about affirmative
action & social upliftment
of millions of individuals

⑤ Mandela

⑥ used power of masses to
end apartheid regime, and
build harmonious society

⑦ Dr. Kalam

⑧ utilized scientific power to
create benign nuclear program
for India.

However power is misused when

उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

① Dictators (a) Id Amin, Kim Jong are suppress
ing liberty of own citizens

② create
weapons (a) Pak Scientist Ad than stole
nuclear technology and sold
it, threatening global peace

③ Civil
war (a) By Al-Assad regime in Syria
(b) By factions in Libya & Yemen

Therefore there is a need to put power for
constructive use by

→ following constitutional
morality
→ following global norms (as
UN Charter)
→ following SDGs for welfare.

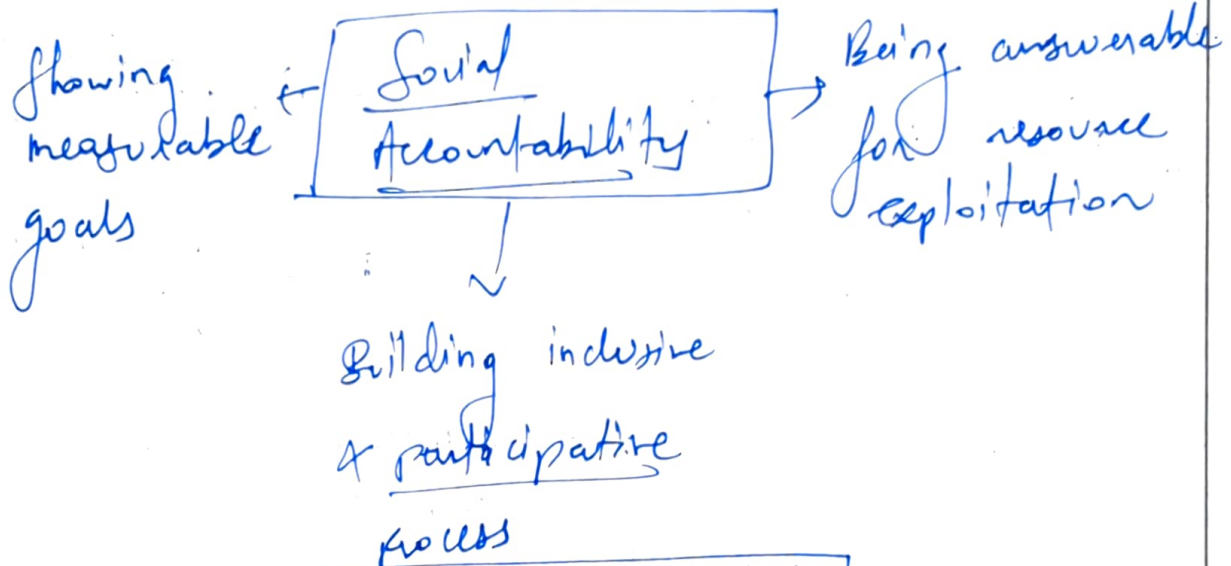
Power is a double edged sword But
seeking guidance from moral Compass can
lead to its ethical use

054

उम्मीदवारों को
हमारे में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

Social accountability refers to answerability
of any organization or state to society
for its actions

Giving back to society
for using its assets



Types of social accountability

① Social audit → for government schemes as
MNREGA, to gauge performance

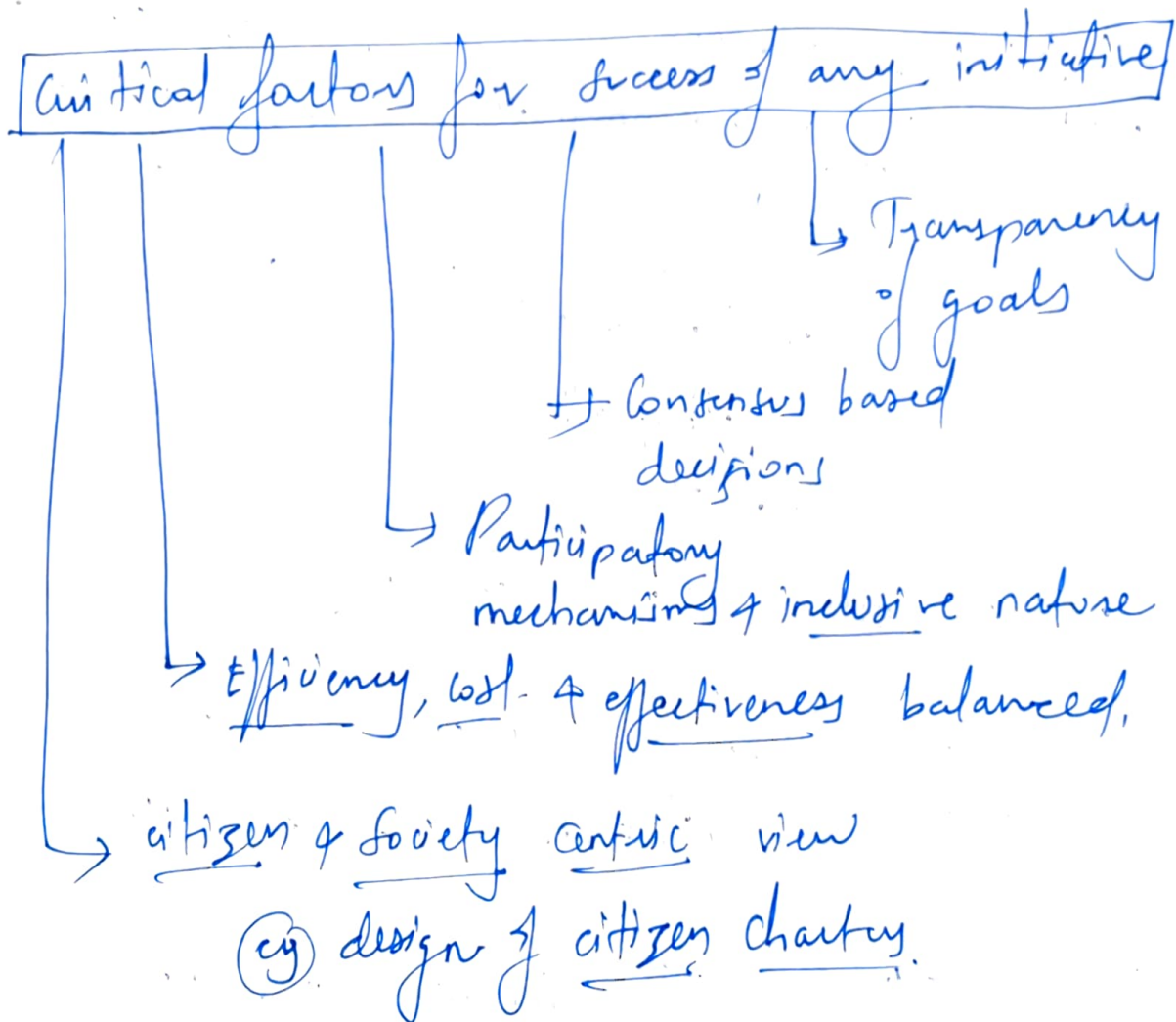
② Environment Impact Assessment → Appraisal by public
to study impact & benefits

③ Participative
governance

⑨ via Gramsabha, RTI,
CPGRAMs , to empower
society

④ Corporate
Social
responsibility

⑩ By Corporates to give
back to society, in
return of resources &
capital from society



social accountability ⁶ is key to achieving
better performance of any governmental
or organizational initiative

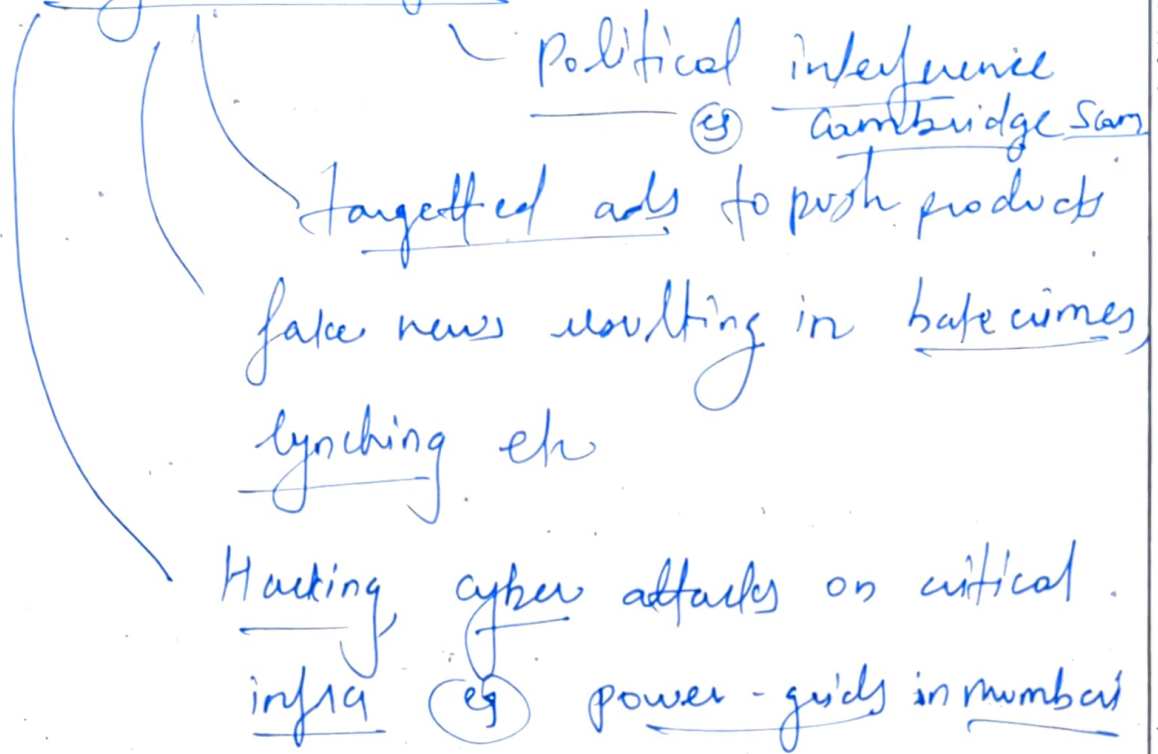
Data is a new age assets, which has implications not just on wealth creation, but also has impact on sovereignty of nations.

Issues arising owing to data technologies

- ① Data Colonialization
 - ① By big-tech Companies claiming monopoly and exclusive rights over data.
 - ② eg Storage in foreign servers without access to other countries (eg. Twitter issue during far farm protests)
 - ③ Not sharing earnings from data driven surveys with source Countries.

- ② Data Dictatorship
 - ① Companies of nations

driving own agenda



उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

Suggest remedial measures

① establishing equity

in data storage & access
in sharing benefits / earnings with
source / developing nations

② Involving responsibility amongst multinational companies to act on fake news,
hate speech etc.

Thus data is a rising monster, however
global collaboration can help tame
down its effects.

Prejudice refers to pre-conceived notions reg-
arding any individual, group or nation. It may
lead to cultivation of negative feelings and
discrimination.

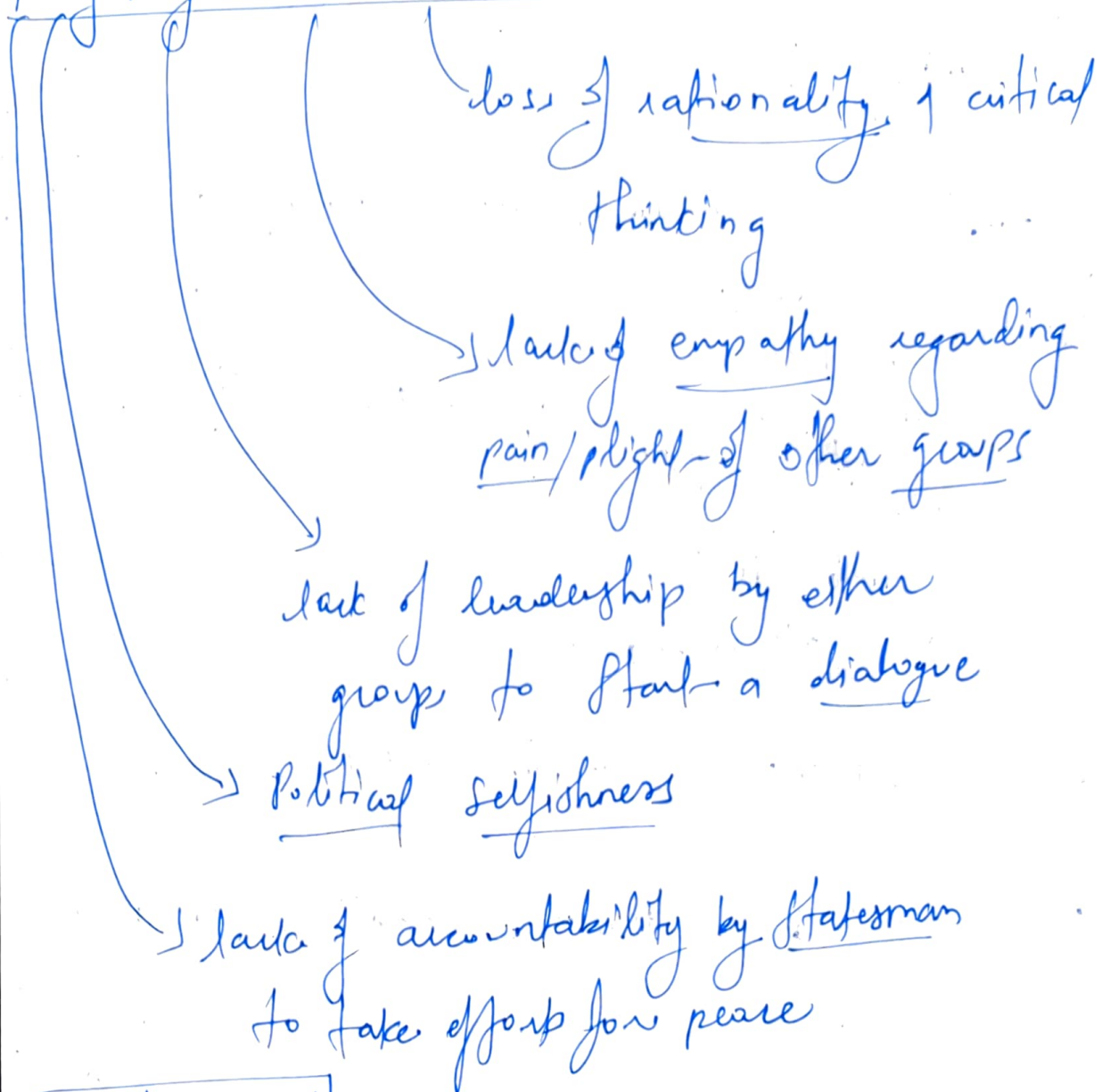
Prejudice & discrimination leading to violence

- ① Tamil ^{ethnic} issue
in Sri Lanka ⇒ LTTE & civil war
⑦ discrimination
by State in reforms
- ② Kuki-Meitei issues in Manipur
- ③ Violence in Myanmar against Kohingyars
by State
- ④ 2nd world war owing to deep rooted
prejudices against Jews by Nazi's
- ⑤ Violence against British & moneylenders
by Tribals of Chhota Nagpur

⑥ Syrian Conflict between various nationalities & hundreds fighters.

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

Why prejudices culminate in violence



Way forward

In a polarized world, Gandhian motto of 'vaishnavjan tone kahiye peed paraye jane se' can be a guiding light (understanding plight of others as self)

Q6B

उम्मीदवारों को
हाशिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

Me too movement became a watershed movement as it gave voice to ordinary women to raise voice against sexual harassment by powerful men, misusing their position and authority.

Positive impact of movement-

① Shaking moral compass of society

highlighting plight of women at workplace

not just Oprah Winfrey, but even common public found courage

② Became a movement

encompassed all geographies, sections of society

③ demanded more accountability from organisations

after - ICCs were formed

④ Called for leadership and probity in sexual matters from powerful men

Limitations of the movement

- ① limited reach → sexual / verbal women abused by men / contractors could not participate
→ pay gap, glass ceilings remained
- ② false complaints → to settle personal scores
4 victimize men and bosses
- ③ lack of legal reform → metoo swept social media, however sub-legal framework remained same

Way forward

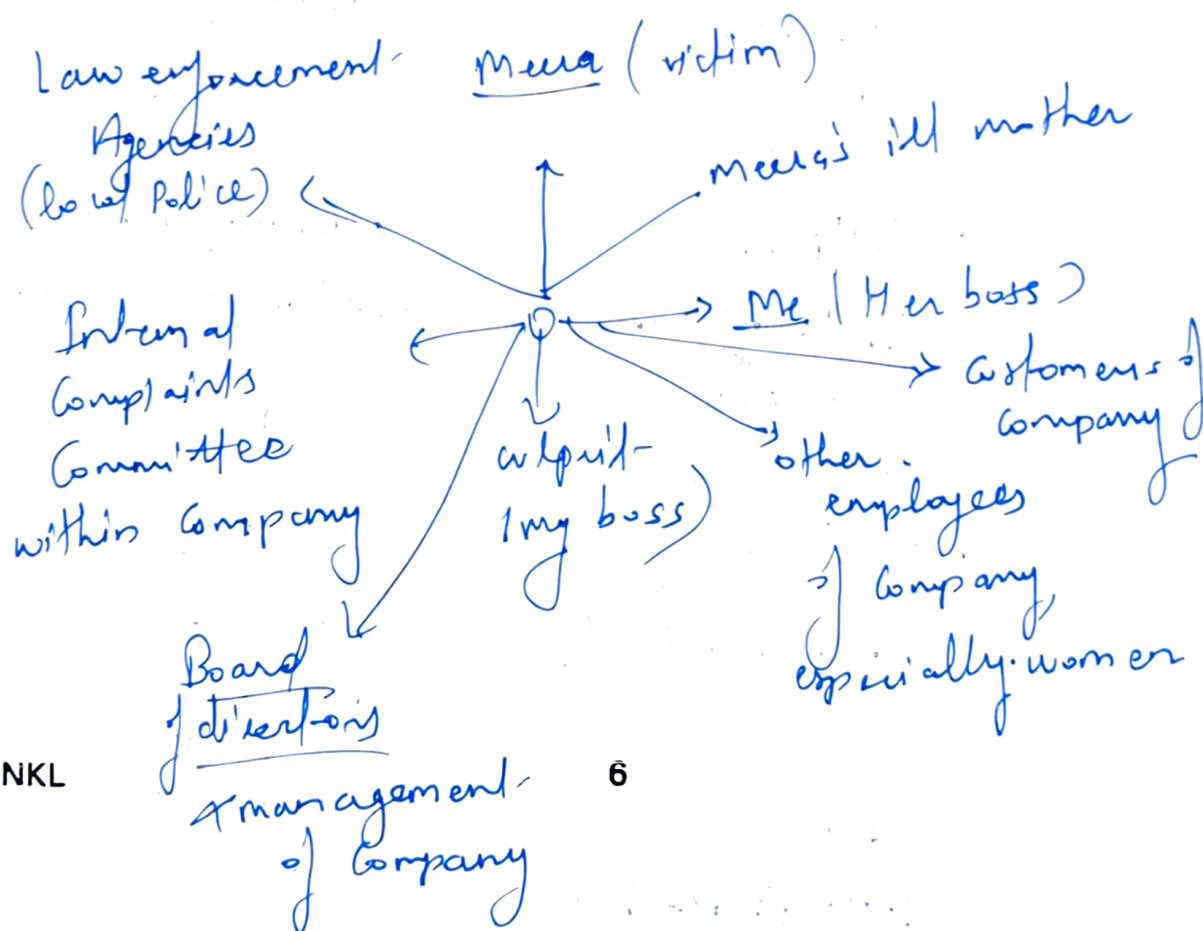
Metoo movement was a whistleblower. But true empowerment would occur when we can break gender pay gap, glass ceiling for women and at the same strengthen

Internal Complaints Committee to tackle complaints of sexual harassment at workplace.

'A Society is recognized by how it treats woman'. Same can be true for an organization as well.

This case presents a classic story of a woman facing sexual harassment, by somebody powerful, forcing her to stay quiet.

(A) Key stakeholders in the case



(B) Issues related to ethics in this case

(1) ethical dilemmas before me and Company

→ Dignity of women vs Image of Company, esp management & leadership

→ Compassion towards women and protecting their respect & honour

→ following law (eg) SHE box & POSH Act vs following a negotiated settlement

→ fulfilling monetary needs of Meera vs punishing the guilty & setting example

→ Preventing future incidents vs Brushing this event under carpet

→ Treatment for Meera's mother vs Action on wife's

→ Company's
Success by
Saving boss

vs Sacking him.

② Issues of Integrity

→ for me → Highlighting & escalating
this complaint-

vs

Keeping mum

→ for meera → Accepting money for
settlement-

vs

taking principled stance.

→ for boss → Resigning & apologizing

vs

Settling matter by money
power

③ Various options available for meera

① Accepting money

②

Pros

→ Amicable settlement

→ Continuing job

→ Treatment of mother
can be done with
money

6

→ good for company's
image & growth

(b) Cons → Sacrificing on principles
→ given history of boss, he
may be emboldened to
exploit more women
→ Shows weakness of meera
& myself.

(2) Seeking
positive
measures
for boss

(a) Pros → Principled stance, not
sacrificing dignity for
money

→ Save more women
from exploitation

(b) Cons → creating ripples in
company, by accusing
and punishing successful
leader

→ may not get money
for treatment of mother

Way forward

Meera should choose to highlight issue to
Internal Complaints Committee of company under
POSH Act 2013. For her mother's treatment,

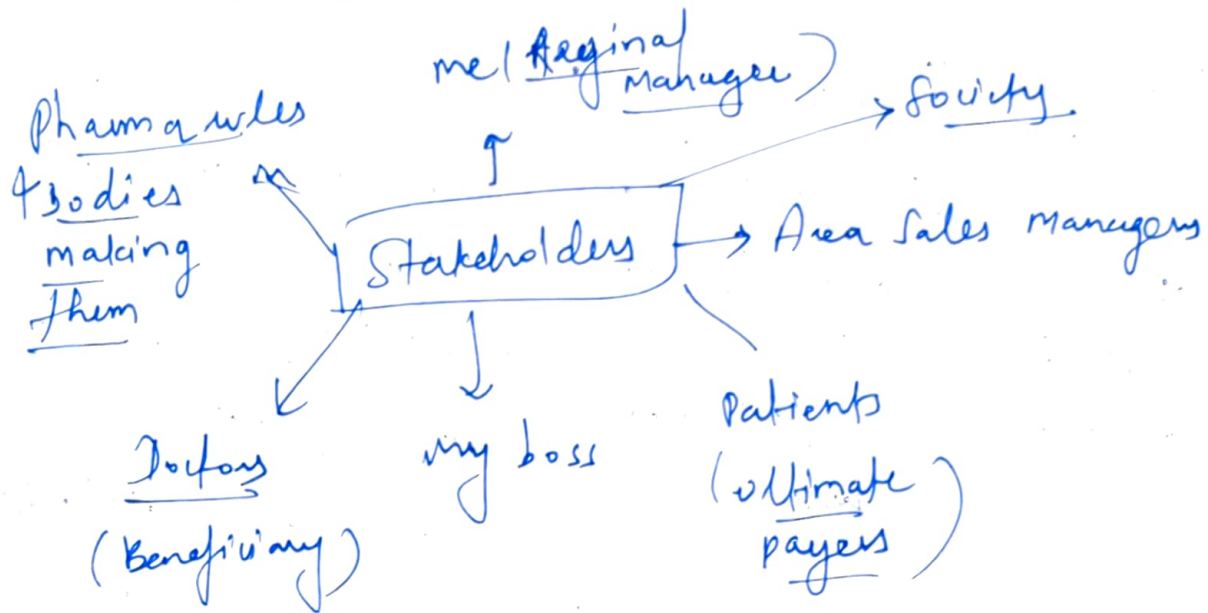
I can help her get insurance cover from

company or seek a personal loan. However

it is important that guilty is punished, and
example is set.

Q8

'Commerce without morality' is a Gandhian sin, which should be avoided at all cost. As a regional manager, and leader of many Area sales managers, I am bound by responsibility to ensure that my team achieves target by ethical practices.



(A) Ethical dilemmas before me

- (1) Attaining targets at any cost
- (2) Efficiency (targets)
- (3) Professional ethics of Pharma
- (4) Probability (not bribing doctors)

उम्मीदवारों को
हस्तिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

③ Compassion
towards
Patients

vs ④ objectivity - attaining
revenue & profit.

④ Being obedient
(listening to
National Manager)

vs ⑤ Being an ethical
leader, following
moral intuition.

⑥ Options available : merits & demerits

option	Pros	Cons
① Giving gifts & hospitality to doctors	→ attaining targets by <u>Sales</u> achievement → <u>Relationship building</u> → good economic for company → my seniors & team would be happy	→ Inflating prices for customers → <u>unethical practice</u>, by <u>rules / laws</u> → In greed of hospitality, doctor may wrongly prescribe my company's drug, even to wrong patient.
② following marketing by ethical means	→ following my <u>morality</u> → Also as per law / rules & ethics	→ loss of targets, revenue for company → Doctors may shift to other company

	Pros	Cons
	→ being truthful & accountable to patients & society	→ may cause job loss for myself or my team
③ Cross-selling other products with existing ones	→ Additional revenue, by selling our other products → no need to indulge in unethical practices	→ may be difficult to find additional products to be sold with existing products.
④ Marketing & branding scheme	→ Publicize ethical doctors who prescribed drugs & cured illness on social media	→ may need approvals and additional cost

My decision

→ I will direct my team to choose a combination of option 2 & 3 & 4, i.e. following ethical practices, no offering of gifts (bribe).

→ Also I will try to maximise revenue

by selling additional products

→ for boosting morale of Doctors & my team, I will launch marketing scheme to publicize

doctors who achieve good results
using our drugs

उम्मीदवारों को
हमारे यहाँ नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

(C) Ethical alternatives available to pharma sector

(1) Selling via seminars (a) Companies can conduct seminar ~~are~~ on particular topic (eg) Cardiology to market their drugs

(2) Social media (a) Targetting suitable doctors by areas, and patients to create awareness regarding drugs

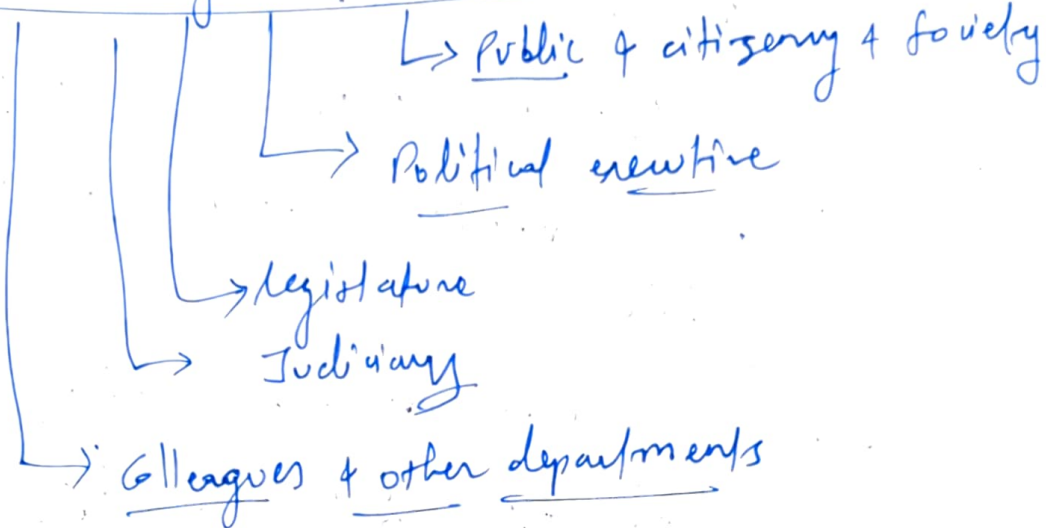
(3) Conducting meetings (a) with doctor & patients to understand specific needs and to develop such tailormade drugs
(eg) Skin diseases / acne etc.

(4) Monitoring (a) CDSCO, MHFW (Drug Controller office) can formulate monitoring wing to keep a close watch on unethical practices.

Pharma industry is a noble industry, tasked with alleviating pain of millions. Hence when the end goal is noble, they should also follow pious means to achieve ends.

Civil Service values. Calls civil servants to be self-
less, anonymous and focused on public (welfare
of people). However recent trends of seeking publi-
city come in contravention to conduct rules, at
times

Stakeholders for civil servants



goal: to follow constitutional morality (+)
conduct rules (+)
law & (+)
virtues of civil servants

(A) Ethical issues associated with social media

(1) Seeking recognition over anonymity

(a) Civil servants seek recognition for imple-
menting government policies, which is
their basic duty (vishtkam karma)

② Contravention of democratic principles

① Elected leaders (executive & legislature)

should get credit for success and
responsibility for failure

→ so that public can do course
correction in election

③ Showing off power

→ eg via royal entry with bodyguards,
creates false image in eyes of youth
→ youth prioritizes power over responsi-
bility

④ Flouting rules → encounters for publicly violates fundamental rights & rule of law

→ Publicity - seeking may lead to rash
decisions eg creating useless asset eg pond
at a place where there is no use

eg punishing innocent, slapping in
public

⑤ less judicious use of time

④ time can be better utilized
in focusing backward region

understanding real issues, than
focusing on photo ops

eg) DM Rajendra Dhand toured
tubal areas to understand concerns
and to setup a PHC in remote
areas

(B) Effective use of social media by officials

① via official handles → to bring department in limelight
than person

eg) Pune Police twitter handle,
creating awareness

② To under-
stand issues

eg) Railway DRMs use Twitter
to understand issues of passengers

③ To Conduct
Surva Durbar

eg) Facebook / Youtube live can
be used to conduct live
durbare to understand concerns

eg) Nagpur municipality does
this.

④ To create
awareness

eg) regarding schemes &
helping in distress

उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

⑥ Mumbai police Facebook / Twitter
helpline for women in distress

⑤ keeping track of mood eg A police Commissioner can follow a Twitter thread on molestation to take swift action, rather than matter going out of hand.

Way forward

Social media should be used by civil servants to improve public service delivery, than to seek glorification and create a celebrity like image.

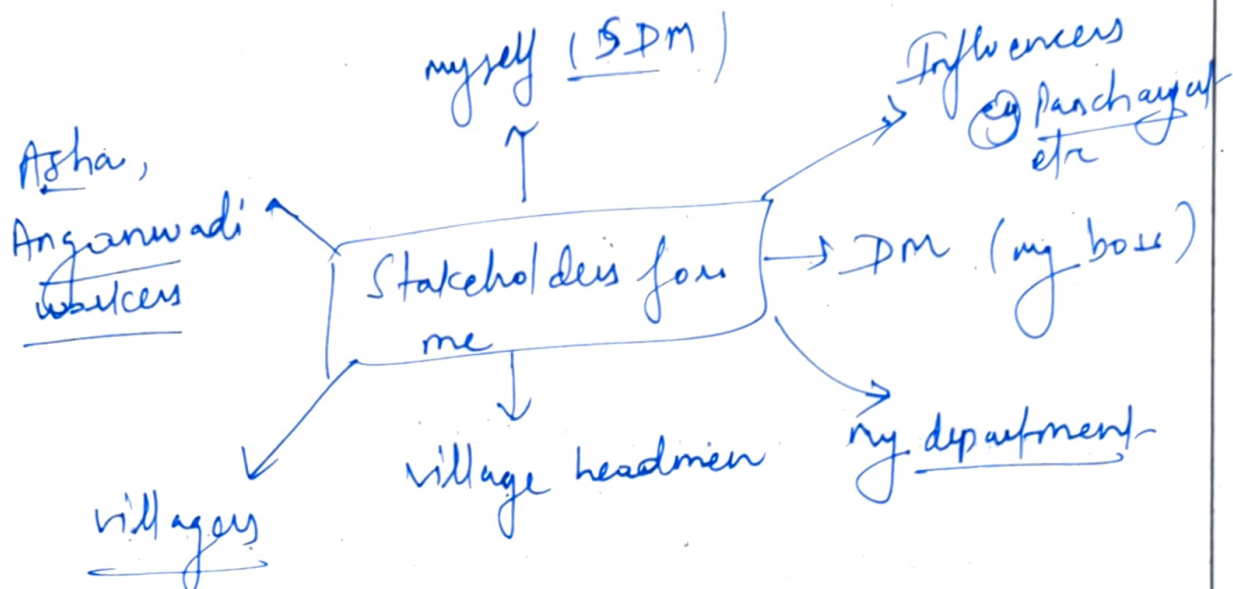
None any district administration can create media cells to study prevailing issues and to create awareness regarding government schemes.

A true test of civil servant lies in doing work from background with equal enthusiasm, to bring about a positive change.

उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

12.10

Gandhian ethics considers cleanliness as one of the virtues and thus exuding open defecation is not just virtuous, but it also upholds human dignity and also brings many health benefits.



(A) People continuing with open defecation: Reasons

- ① Age old practice
 - (a) Inertia to change
 - (b) Ease of following older customs
- ② Lack of awareness
 - (a) UNICEF & WHO studies show benefit of Rs 50,000 per in health care savings⁶ by adopting toilets
 - (b) However many are not sensitized

③ lack of
water

⑦ Despite toilets being present,
lack of water for flushing / sanita-
tion hinders use

④ lack of
sewer

⑧ Lack of sewer/drain, family
constructions render toilets useless

⑤ less
toilets

⑨ more population / family size
put pressure on resources.

⑥ options available to me : SDM

① Following status quo : no action

Pros - preserve ODF status of district
make SDM happy
also no confrontation with village
headmen

Cons - Compromising ethics of civil
service : I should be doing right
thing, when no one watching
Compromising dignity of women
Impacting sanitation & health -
spread of jaundice / cholera may

take place.

② Counselling villagers & headmen

Pros

following my duty as civil servant
& responsible citizen

Health benefits due to Sanitation

Dignity of women upheld

Cons

may invite DM's wrath & that
of village headmen

no change may occur, by just

Counselling → need to understand
& troubleshoot real issues

उम्मीदवारों को
हसिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

① My Course of Action

① Convince
DM regarding
Action

④ that district is ODF is just
on paper

③ As per civil service ethics, we
be taking action to alleviate
right of people, esp. women

① need to understand issues, which
hinder toilet use.

② understand
issues

④ from public such as lack of
water, faulty construction etc

(3) Take
action

(a) Promote & expedite Tal - Teeran
& Id - Shakti mission to ensure
availability of water

(b) Skilling of masons, to undertake
repair & construction under NREGA

(4) Awareness
creation

(a) Leveraging social influence of
ASHA's to let women & children
know importance of sanitation

(b) vidya Balan's dip to be played.

(5) I will
tour

(a) to oversee progress.

(b) use emotional intelligence to
connect with all stakeholders &
create common goals.

As a civil servant, it is my duty to ensure
that projects are completed not just on paper,
but also in reality, and benefits reach
masses. Thus I will use all tools and
persuasion skill at disposal to expedite

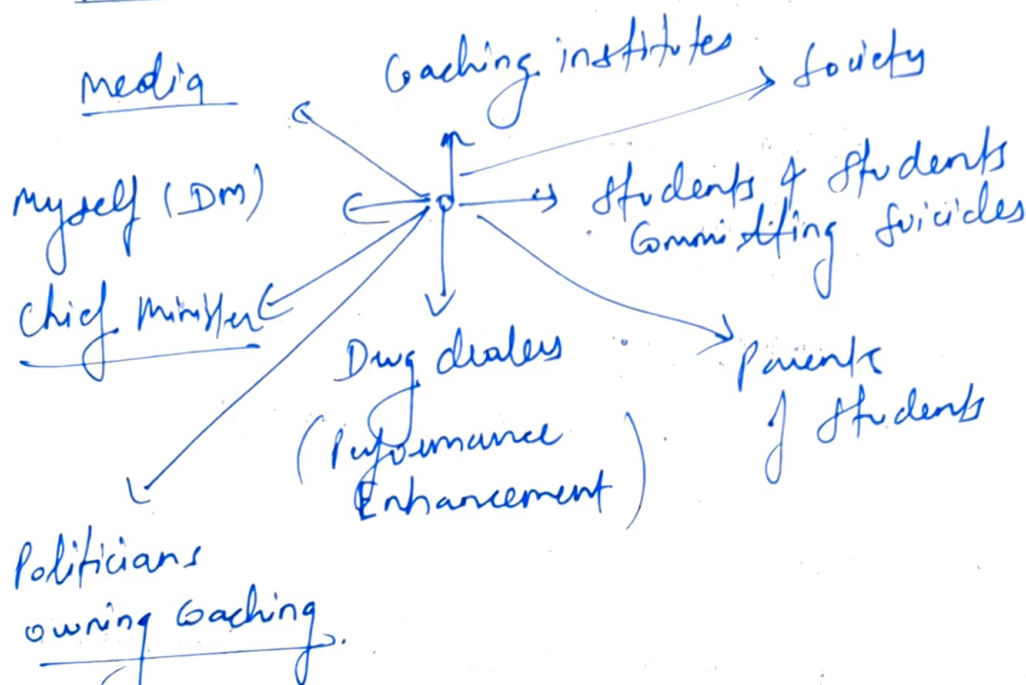
toilet usage, and ensure attainment of SDGs
as well as upholding dignity of women.

Q 11

उम्मीदवारों को
हार्डपेंस में नहीं
लिखना चाहिए
Candidates
must not
write on
this margin

Education is a force multiplier, creating virtuous life for an individual. However it should be attained via right means, without jeopardizing future and wellbeing of students.

(A) Stake holders - involved



Ethical issues

① Commerce without morality : profit earning at cost of well being

② Accountability to society (by Politicians) ⑤
winning business, jeopardizing students

(3) following law & order (5) operations of
illegal drug sales

(4) following professional ethics (5) misleading
advertisements

(5) For me → following fair orders (5) being
accountable to public, doing right thing

→ compassion towards youth & problems

→ ensuring academic success, mental
well-being for students.

→ following law & order in my
district (with illegal activities)

(B) My course of action

(1) Taking con
into confidence

(a) Humbly & respectfully apprising him
of situation, its impact on

→ Health of students

→ law & order

→ image of state, if matter goes
out of proportion.

(b) Assuring him of rational steps,
by me without letting issue
be a national news

उम्मीदवारों को
हार्शिए में नहीं
लिखना चाहिए
Candidate
must not
write on
this margin

② under-standing issues from

→ Student bodies, informal groups, their pain and situation which makes them take extreme step.

③ Counselling of Students

→ making them realize importance of life, parents
that alternate career options exist
→ Establishing a helpline number for distressed students, by cooping in NGOs

④ Crackdown on illegal drug dealers, by gathering intelligence

⑤ Crackdown on misleading ads by collaborating with Press Council, ASCI, local NGOs social media

⑥ Counselling of ad watching bodies

→ To apprise them with legal & social consequences

→ To sensitise politicians to run their institutes by arms-length, and in an ethical manner

C) Various reasons for suicides

- social pressure regarding success, competition
- glorification of success (e.g. social media celebrity status)
- glorifying of suicide in movies & OTT web series
- lack of counselling
- ease of availability of drugs, alcohol, leading to depression

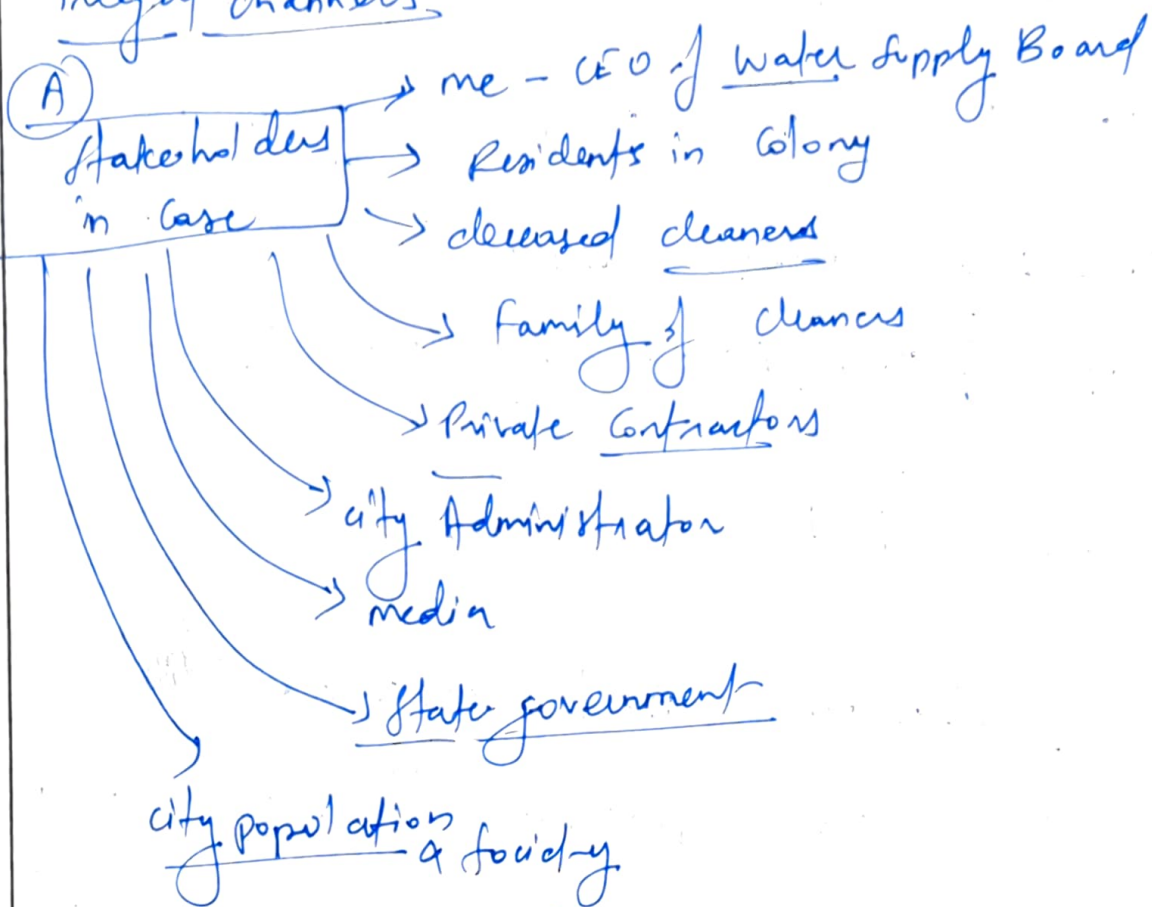
Measures to be taken in long-term

- Providing entry / exit option to students as per NEP 2020 to ease pressure
- Counselling by mental health professionals, and making it available
- Proliferation of e-learning, online open courses to reduce dependence on coaching
- regulation, standard setting for coaching (e.g. recent Byju's issue)

The coaching industry is linked to future of students. Hence regulation and care both are needed to handle this issue.

'If we cannot provide equality of wealth, then we should at least provide equality of dignity.'
→ Mahatma Gandhi

The case presents an issue of death of manual scavengers / cleaners employed via informal and illegal channels.



Issues associated

① Human dignity of cleaners

vs profit of Contractors
cleaning needs of residents

② my accountability towards city, residents,
cleaners & society

③ cleanliness of city vs Safety of cleaners

④ Administrative lapses in cleaning, providing
of safety gears & funds
⑤ Needs of city population

⑤ Ignorance & neglect by myself, residents

⑥ Justice for deceased workers vs pressure
from affluent citizens for leniency

③ Options available to me

① Taking action on private contractors and
residents for employing cleaners illegally
in contravention to Manual Scavengers
Act 2013

② Streamlining administrative mechanism to
make funds, protective gears available

to cleaners

③ Deploying robotic cleaners as Bandiboot to reduce manual intervention

④ Drop cases against affluent citizens

⑤ Providing information to media on action being taken on culprits - contractors, residents for employing

⑥ Sensitization of cleaners, to make them avoid cleaning without protective

gears

→ Also help them find alternative employment under Safai karmachari trust fund

My decision

→ I will take all steps from ① to ⑥, except for ④, as I will not drop cases against contractor & citizens so as to

create a deterrence

→ I will also make provisions for compensation to deceased.

उम्मीदवारों को
हाथिए में नहीं
लिखना चाहिए.
Candidate
must not
write on
this margin

① Long term measures

- ① Removing manual cleaning by introducing robotic cleaners.
- ② Awareness creation amongst residents to approach proper channels for grievances.
- ③ Capacity building, funds for local body and water board, liaising with State govt.
- ④ Rehabilitation of manual cleaners & helping them find alternative career.
- ⑤ Use of AIS, SCADA, etc for truck cleaning needs.